



HIGHLANDER

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QUICK REFERENCE
GUIDE



2011 Highlander

This *Quick Reference Guide* is a summary of basic vehicle operations. It contains brief descriptions of fundamental operations so you can locate and use the vehicle's main equipment quickly and easily.

The *Quick Reference Guide* is not intended as a substitute for the *Owner's Manual* located in your vehicle's glove box. We strongly encourage you to review the *Owner's Manual* and supplementary manuals so you will have a better understanding of your vehicle's capabilities and limitations.

Your dealership and the entire staff of Toyota Motor Sales, U.S.A., Inc. wish you many years of satisfied driving in your new Highlander.

! A word about safe vehicle operations

This *Quick Reference Guide* is not a full description of Highlander operations. Every Highlander owner should review the *Owner's Manual* that accompanies this vehicle.

Pay special attention to the boxed information highlighted in color throughout the *Owner's Manual*. Each box contains safe operating instructions to help you avoid injury or equipment malfunction.

All information in this *Quick Reference Guide* is current at the time of printing. Toyota reserves the right to make changes at any time without notice.

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¹ Visit your Toyota dealer for information on customizing this feature.

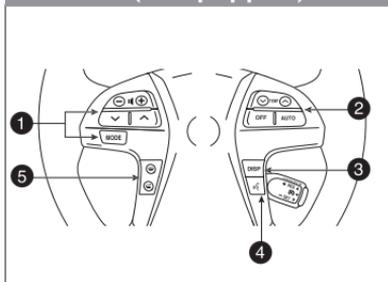
² Programmable by customer. Refer to the Owner's Manual for instructions and more information.

³ HomeLink® is a registered trademark of Johnson Controls, Inc.

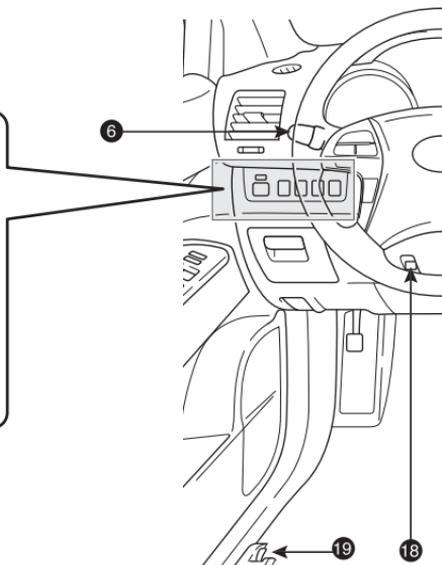
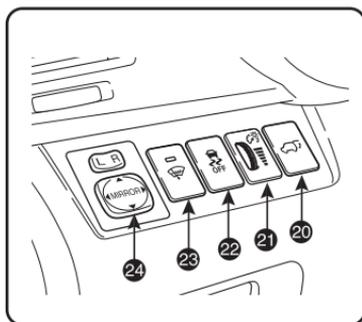
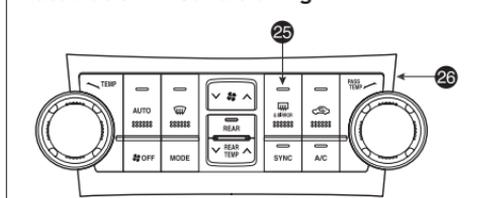
OVERVIEW

Instrument panel

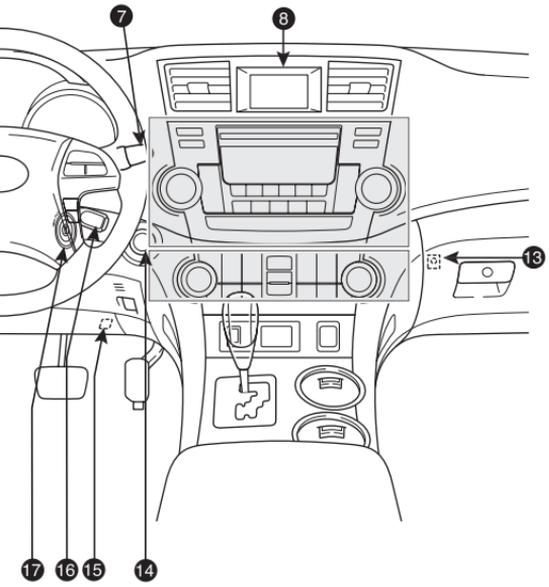
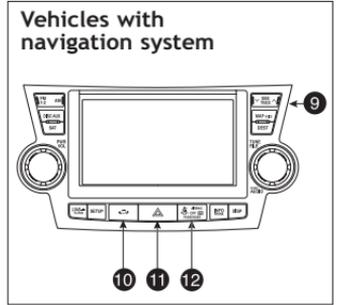
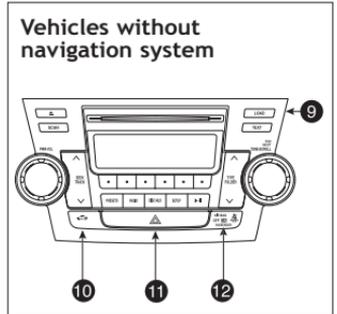
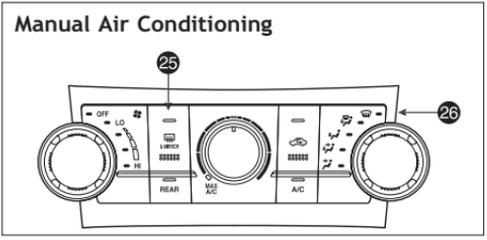
Steering wheel controls (if equipped)



Automatic Air Conditioning



- ❶ Steering wheel audio controls¹
- ❷ Steering wheel climate controls¹
- ❸ Multi-information display button¹
- ❹ Voice command button^{1,2}
- ❺ Telephone controls^{1,2}
- ❻ Headlight and turn signal controls/Headlight, turn signal and front fog light controls¹
- ❼ Wiper and washer controls
- ❽ Multi-information display¹
- ❾ Audio system or navigation system-integrated audio system^{1,2}
- ❿ Theft deterrent system/Engine immobilizer indicator¹
- ⓫ Emergency flasher button
- ⓬ "AIR BAG ON" and "AIR BAG OFF" indicator and front passenger seat belt reminder lights
- ⓭ Power back door main switch¹
- ⓮ "ENGINE START STOP" button (Smart Key)¹
- ⓯ Tire Pressure Monitoring (warning) System

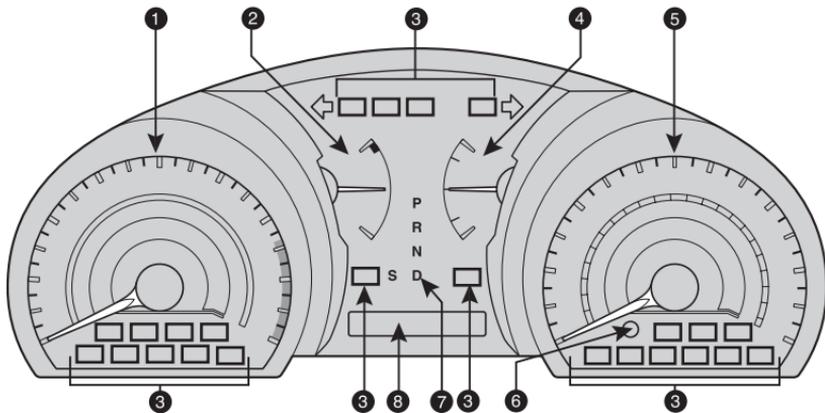


- 16 Cruise control
- 17 Ignition (standard key)¹
- 18 Tilt and telescopic steering lock release
- 19 Fuel filler door opener
- 20 Power back door button¹
- 21 Instrument panel light control
- 22 Enhanced VSC/TRAC OFF switch
- 23 Windshield wiper de-icer switch¹
- 24 Power outside rearview mirror controls
- 25 Outside rearview mirror¹/Rear window defogger button
- 26 Air Conditioning controls

¹ If equipped

² For vehicles with a navigation system, refer to the "Navigation System Owner's Manual."

Instrument cluster



- ❶ Tachometer
- ❷ Engine coolant temperature
- ❸ Service indicator and reminder
- ❹ Fuel gauge
- ❺ Speedometer
- ❻ Odometer/trip meter switch and trip meter resetting button
- ❼ Automatic Transmission shift position indicator
- ❽ Odometer and two trip meters

Indicator symbols

For details, refer to “Indicators and warning lights,” Section 2-2, 2011 *Owner’s Manual*.

BRAKE	Brake system warning ¹
	Driver seat belt reminder (alarm will sound if speed is over 12 mph)
	Front passenger seat belt reminder (alarm will sound if speed is over 12 mph)
	Charging system warning ¹
	Front passenger occupant classification or front passenger airbag ON/OFF indicator
	Low engine oil pressure warning ¹
	Malfunction/Check Engine indicator ¹

¹ If indicator does not turn off within a few seconds of starting engine, there may be a malfunction. Have vehicle inspected by your Toyota dealer.

MAINT REQD	Engine oil replacement reminder ¹
	Low fuel level warning
	Open door warning
	Airbag SRS warning ¹
	Master warning
A/T OIL TEMP	Automatic Transmission fluid temperature warning ¹
	Low Tire Pressure Warning ¹
	Electric power steering system warning ¹
	Low windshield washer fluid level warning ¹
	Theft deterrent/Engine immobilizer system indicator
	Headlight low/high beam indicator
	Turn signal indicator
	Front fog light indicator
	Slip indicator/Hill-start Assist Control indicator/Downhill Assist Control indicator ¹
	Vehicle Stability Control OFF indicator ¹
SNOW	SNOW indicator
CRUISE	Cruise control indicator ²
	Downhill Assist Control indicator ¹
ABS	Anti-lock Brake System warning ¹
TRAC OFF	Traction control OFF indicator ¹

² If this light flashes, refer to "Cruise control," Section 2-4, 2011 Owner's Manual.

Keyless entry

Locking operation

Without Smart Key system



With power back door



Without power back door

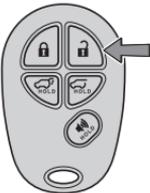
With Smart Key system



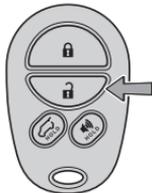
Push 

Unlocking operation

Without Smart Key system



With power back door



Without power back door

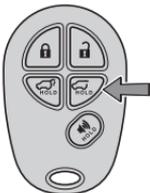
With Smart Key system



Push ONCE: Driver door 
TWICE: All doors

NOTE: If a door is not opened within 60 seconds of unlocking, all doors will relock for safety.

Glass hatch operation (if equipped)



With power back door



Without power back door

Push and hold 

Power back door operation (if equipped)

Without Smart Key system



With Smart Key system



Push and hold 

Panic button

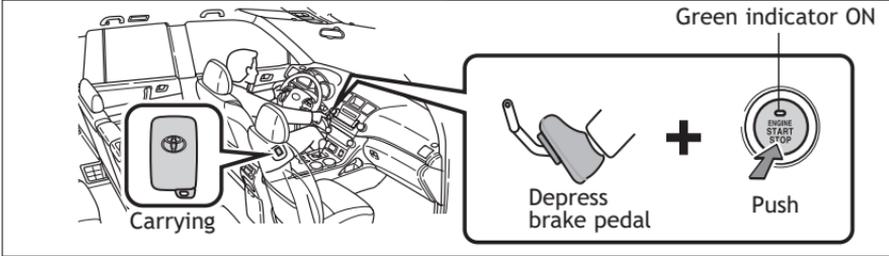


Push and hold



Smart Key system (if equipped)

Start function



NOTE: Gear shift lever must be in Park and brake pedal depressed.

Power (without starting engine)

Without depressing the brake pedal, pressing the "ENGINE START STOP" switch will change the operation mode in succession from:

ACC

Accessories such as the radio will operate.

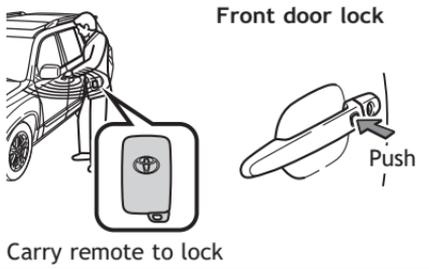
ON

Power ON; the engine not running.

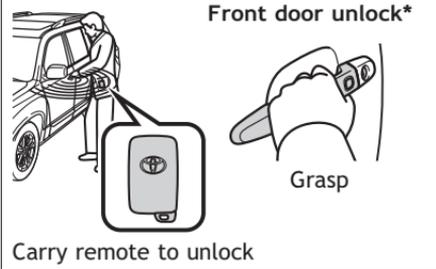
OFF

All systems OFF.

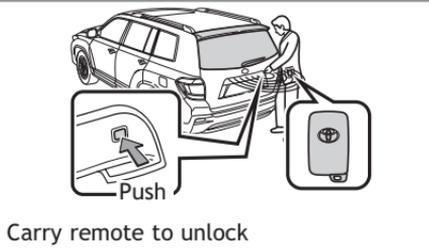
Locking operation



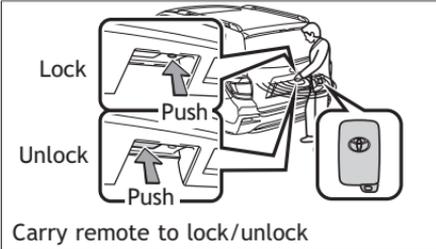
Unlocking operation



Glass hatch unlock



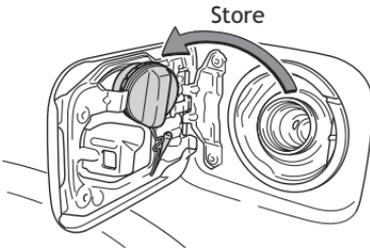
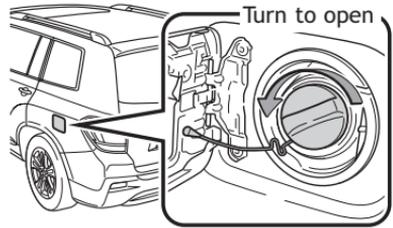
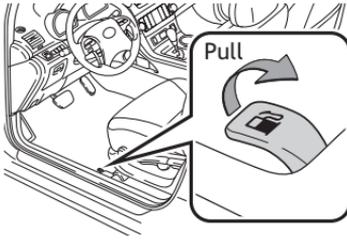
Back door lock/unlock



* Driver door unlocking function can be programmed to unlock driver door only, or all doors. Grasping passenger door handle will unlock all doors.

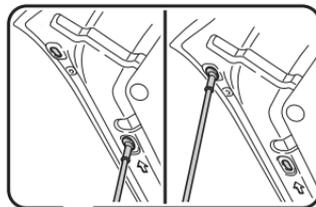
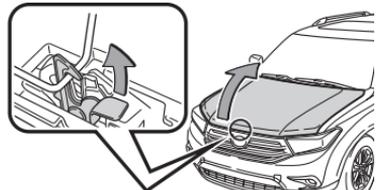
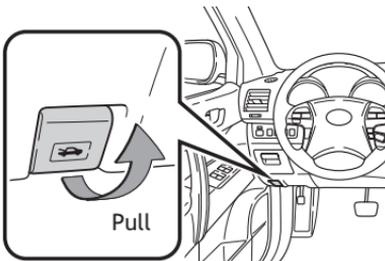
NOTE: Doors may also be locked/unlocked using remote.

Fuel tank door release and cap



NOTE: Tighten until one click is heard. If the cap is not tightened enough, Check Engine "CHECK" indicator may illuminate.

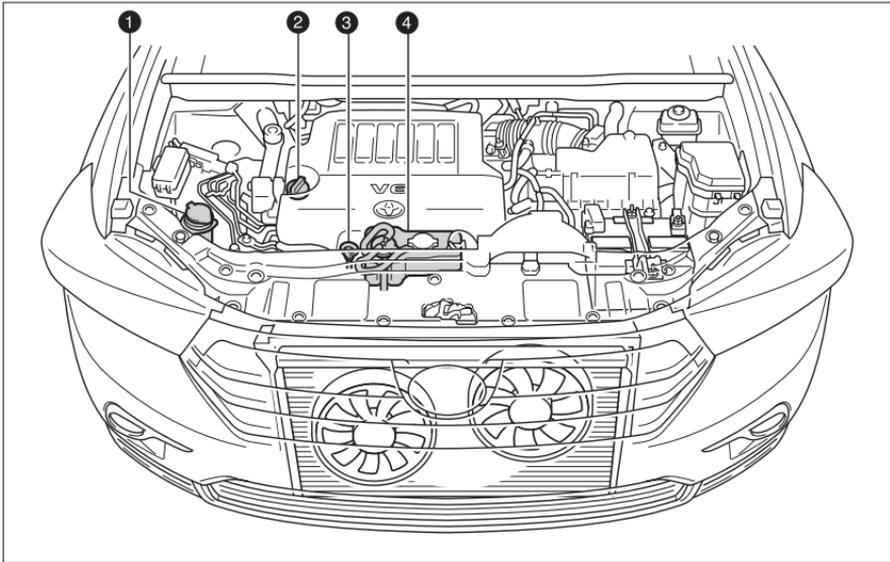
Hood release



Engage support rod



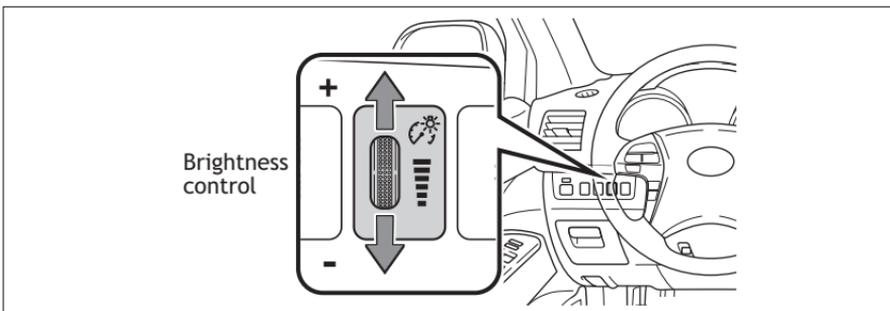
Engine maintenance



- ① Windshield washer fluid tank
- ② Engine oil filler cap
- ③ Engine oil level dipstick
- ④ Engine coolant reservoir

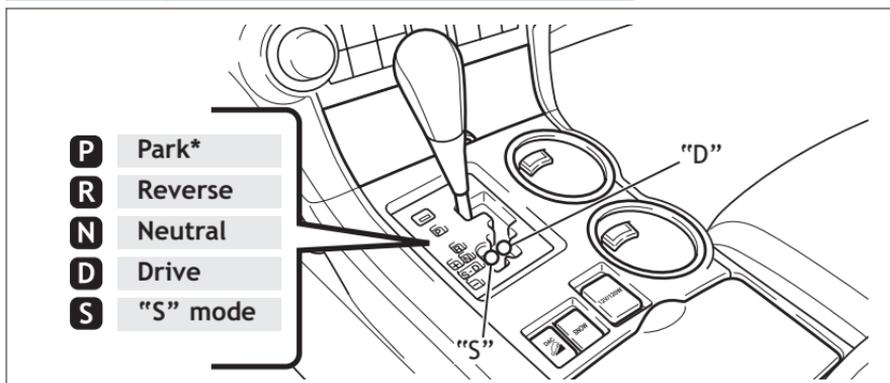
NOTE: Regularly scheduled maintenance, including oil changes, will help extend the life of your vehicle and maintain performance. Please refer to the "Warranty Maintenance Guide."

Light control-Instrument panel



FEATURES/OPERATIONS

Automatic Transmission



* The "ENGINE START STOP"/ignition switch must be "ON" and the brake pedal depressed to shift from Park.

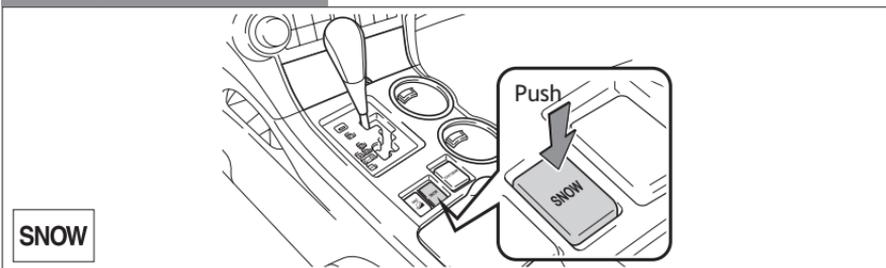
"S" (Sequential) mode

Shift the shift lever to "S" position from "D" position.

- + : Upshift (push and release)
- : Downshift (pull and release)

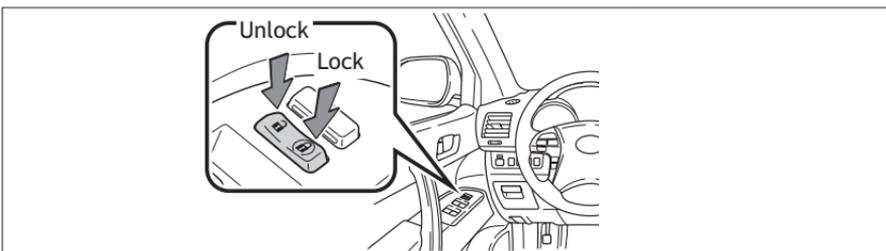
Downshifting increases power going uphill, or provides engine braking downhill. For best fuel economy during normal driving conditions, always drive with the shift lever in the "D" position.

Snow mode



The snow mode prevents sudden acceleration on slippery surfaces. Use in snowy or icy road conditions.

Door locks



Auto lock functions

Automatic door locks can be programmed to operate in two different modes, or turned OFF.

- Doors lock when shifting from Park.
- Doors lock when the vehicle speed goes above approximately 12 mph.
- Doors unlock when shifting into Park.

Vehicles without Smart Key system

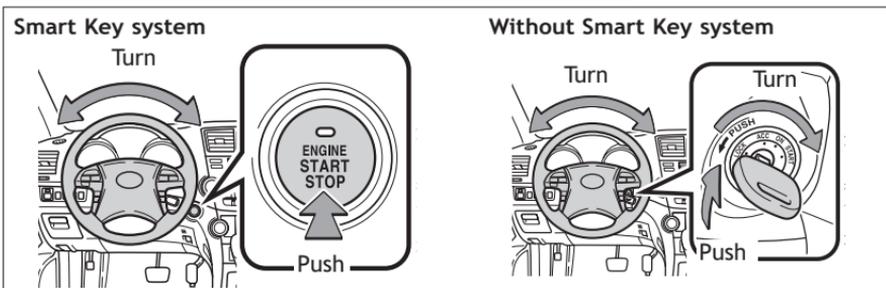
- Doors unlock when the ignition switch is set from "ON" to "ACC" or "LOCK" and driver's door is opened.

Vehicles with Smart Key system

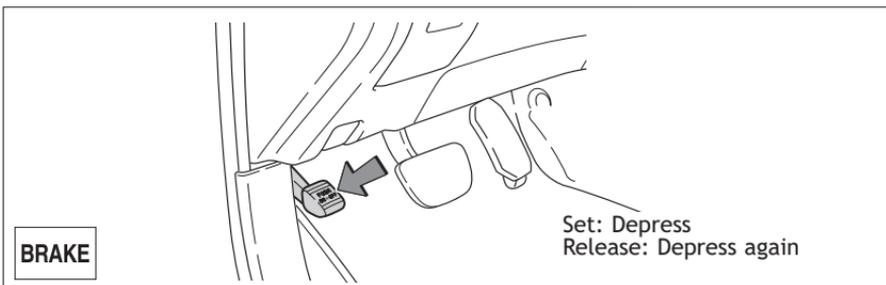
- Doors unlock when the "ENGINE START STOP" switch is set to OFF and driver's door is opened.

Refer to the *Owner's Manual* for more details.

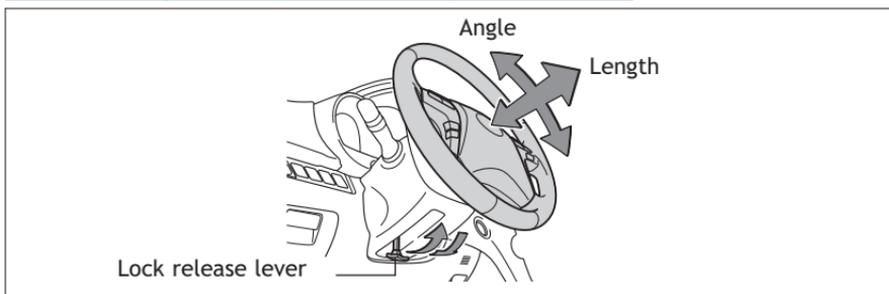
Steering lock release



Parking brake



Tilt and telescopic steering wheel



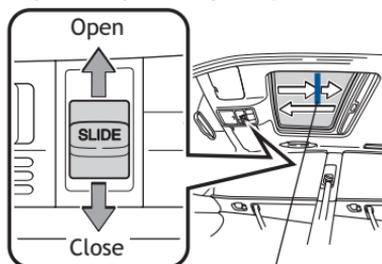
Hold wheel, push lever down, set angle and length, and return lever.

NOTE: Do not attempt to adjust while the vehicle is in motion.

Moonroof (if equipped)

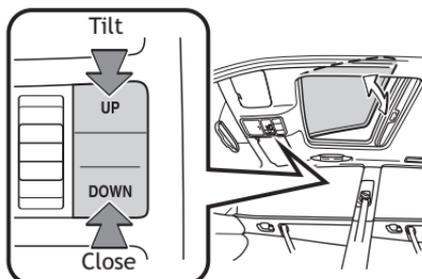
Sliding operation

Push once to open partway; again to open completely.



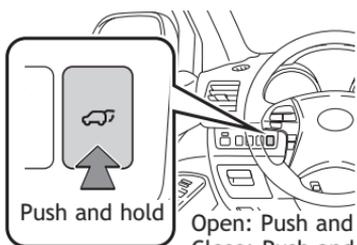
Recommended open position to minimize wind noise.

Tilting operation



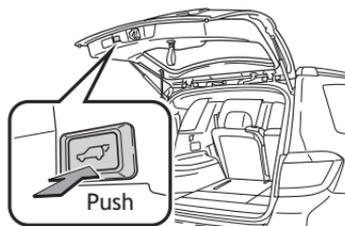
Door-Power back (if equipped)

Instrument panel



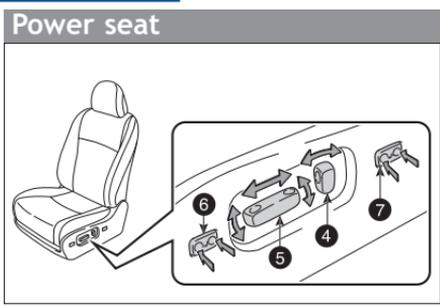
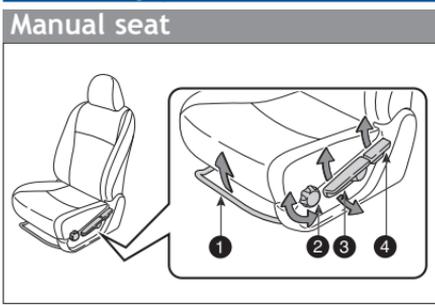
Open: Push and hold
Close: Push and hold again

Back door (close only)



NOTE: If battery is disconnected, the power back door needs to be reinitialized. Refer to the *Owner's Manual* for more details.

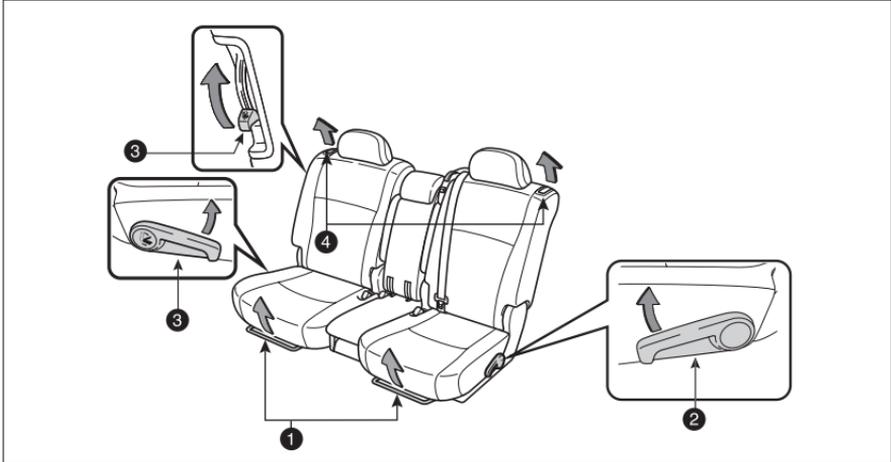
Seat adjustments-Front



- 1 Seat position (forward/backward)
- 2 Seat cushion angle
- 3 Height crank (driver side only)
- 4 Seatback angle
- 5 Seat position, cushion angle (driver side only) and height (driver side only)
- 6 Driver seat leg support (if equipped)
- 7 Lumbar support (driver side only)

Seat adjustments-Rear

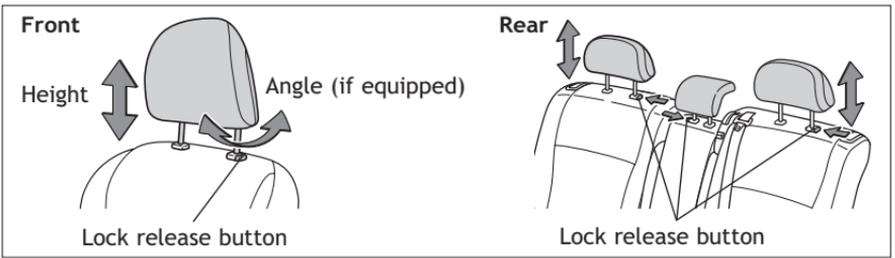
Second row seat



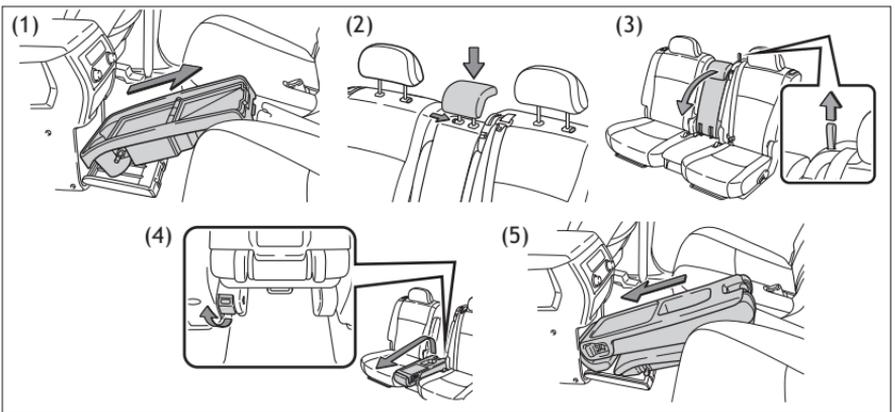
- 1 Seat position (forward/backward)
- 2 Seatback angle
- 3 Third seat access lever
- 4 Seatback release

Refer to the *Owner's Manual* for more details.

Seats-Head restraints



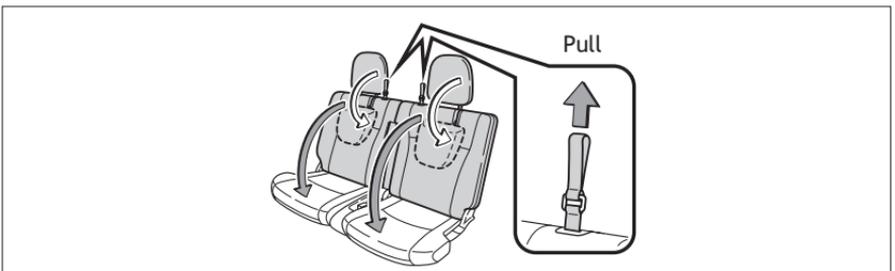
Seats-Removing Center-Stow second row seat



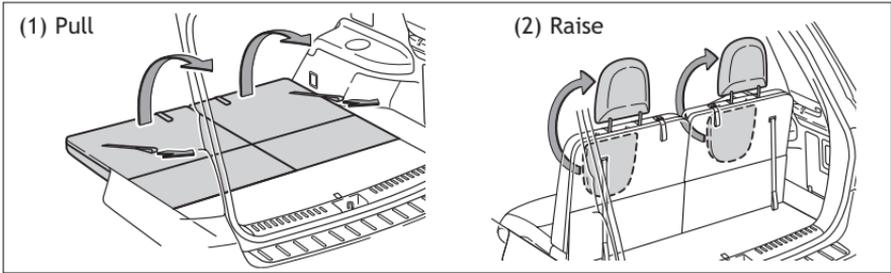
- (1) Remove the second row console from the front center console box.
- (2) Lower the center head restraint.
- (3) Pull the strap, then fold down the seatback.
- (4) Pull the lever behind the second center seat and lift the rear of the seat to remove.
- (5) Stow the seat in the front center console box.

NOTE: The second-row console can now be installed between the second row seats.

Seats-Stowing third row seats

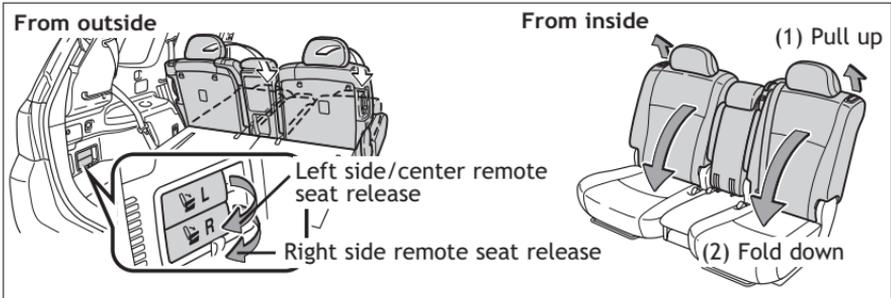


Seats-Returning third row seats

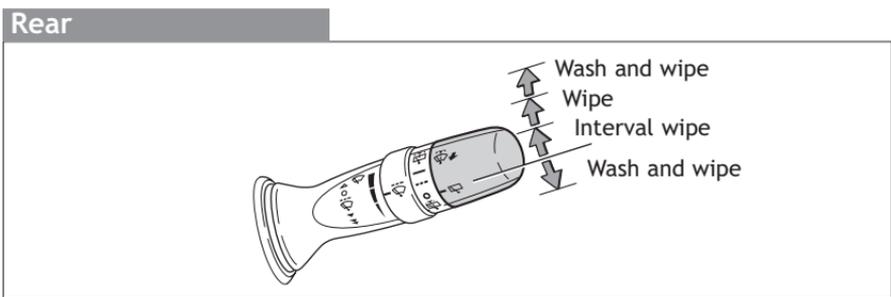
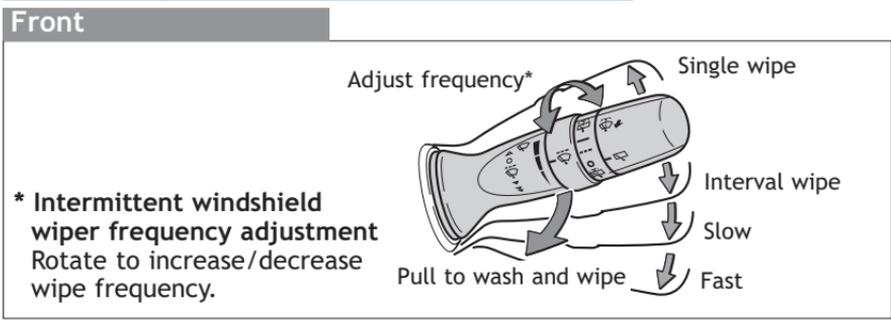


Refer to the *Owner's Manual* for more details.

Seats-Folding down second row seats (if equipped)

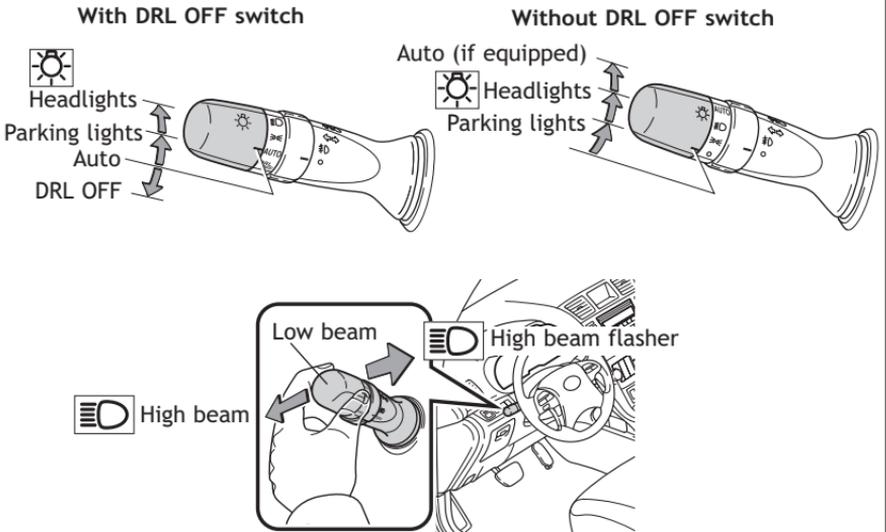


Windshield wipers & washers



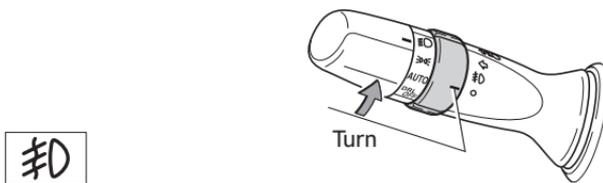
Lights & turn signals

Headlights



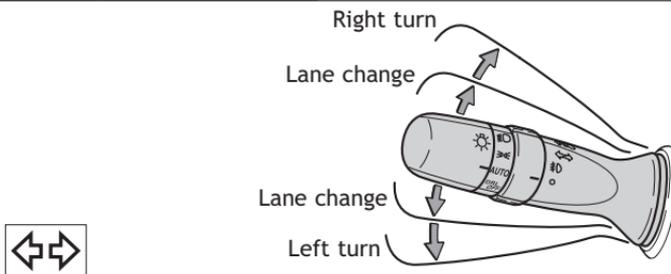
- Daytime Running Light system (DRL) (if equipped)** Automatically turns on the headlights at a reduced intensity.
- Automatic light cut off system** Lights automatically turn off after a delay of 30 seconds, or when lock switch on remote is pushed after all doors are locked.

Front fog lights (if equipped)



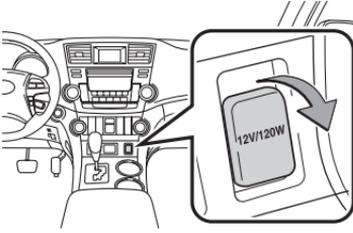
Front fog lights come on only when the headlights are on low beam.

Turn signals

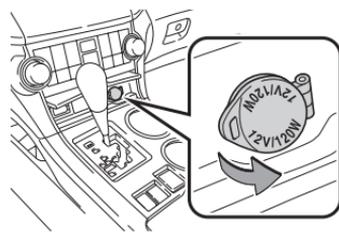


Power outlets-12V DC

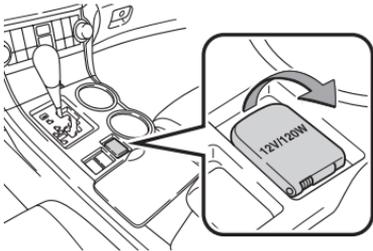
Instrument panel (with seat heater)



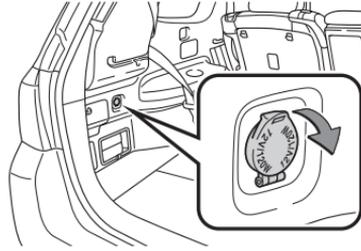
Instrument panel (without seat heater)



Center console



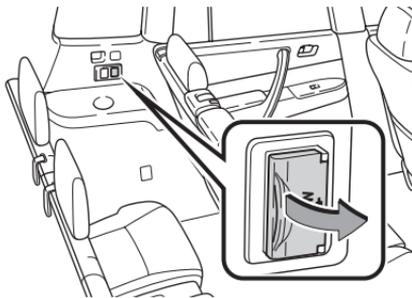
Luggage compartment



The "ENGINE START STOP"/ignition switch must be in the "ACC" or "ON" position to be used.

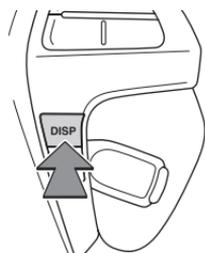
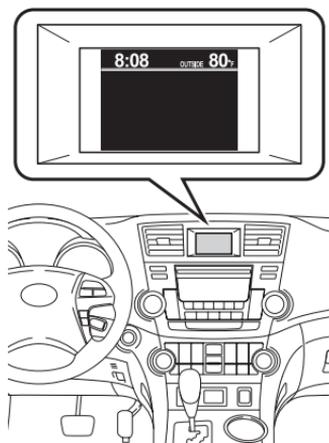
Power outlets-120V AC (if equipped)

Beside second row seat



The "ENGINE START STOP"/ignition switch must be in the "ON" position to be used.

Multi-information display (if equipped)



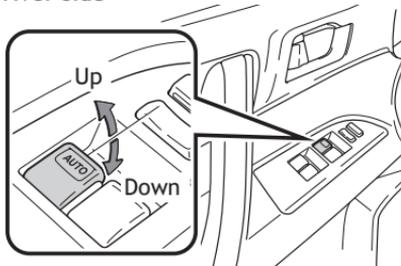
Push "DISP" to change information in the following:

- (1) Average gas mileage after refueling
- (2) Current gas mileage
- (3) Miles left on remaining fuel
- (4) Driving distance from engine start
- (5) Average gas mileage
- (6) Average gas mileage history

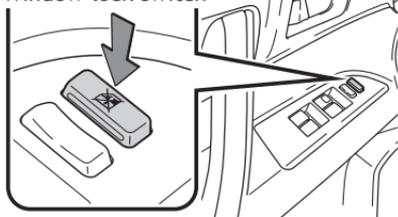
Push and hold "DISP" to set up the displays and the rearview monitor displays.

Windows-Power

Driver side



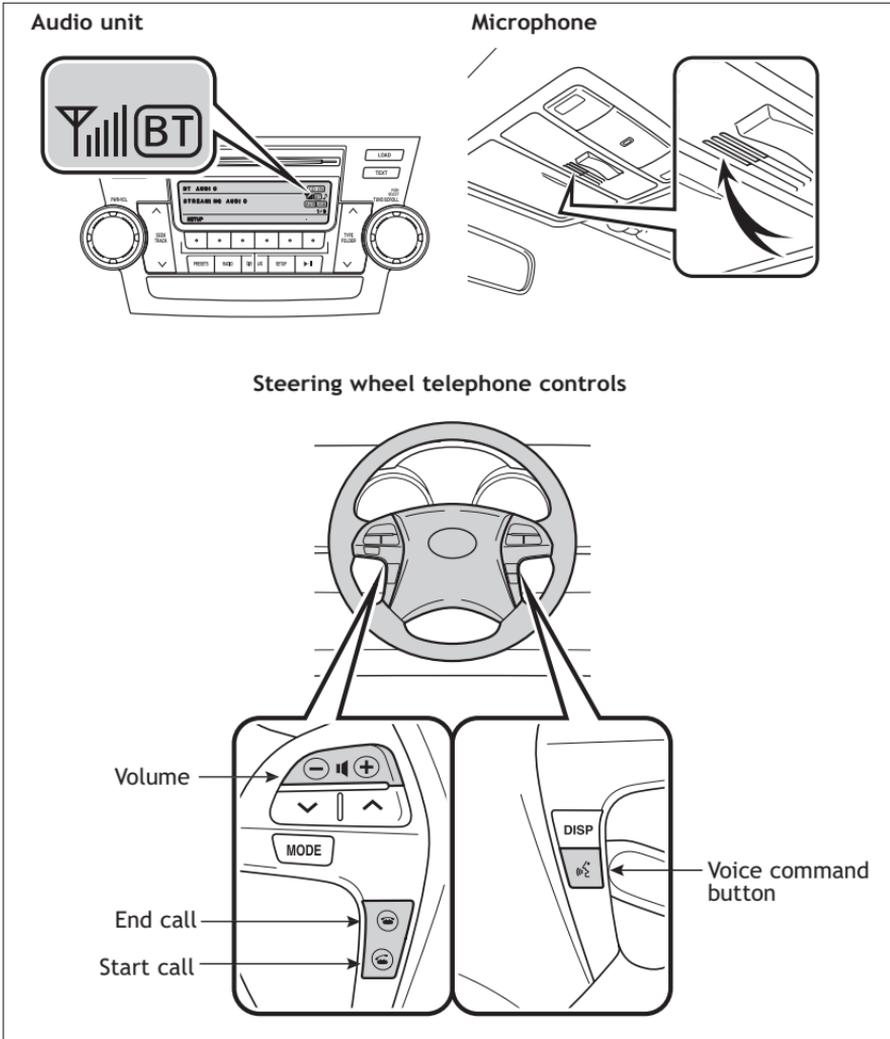
Window lock switch



Automatic operation (driver's window only) Push the switch completely down or pull it completely up and release to fully open or close. To stop window midway, lightly push the switch in the opposite direction.

Window lock switch Deactivates all passenger windows. Driver's window remains operable.

Telephone controls (Bluetooth® (if equipped))



Bluetooth® technology allows dialing or receipt of calls without taking hands from the steering wheel or using a cable to connect the telephone and the system.

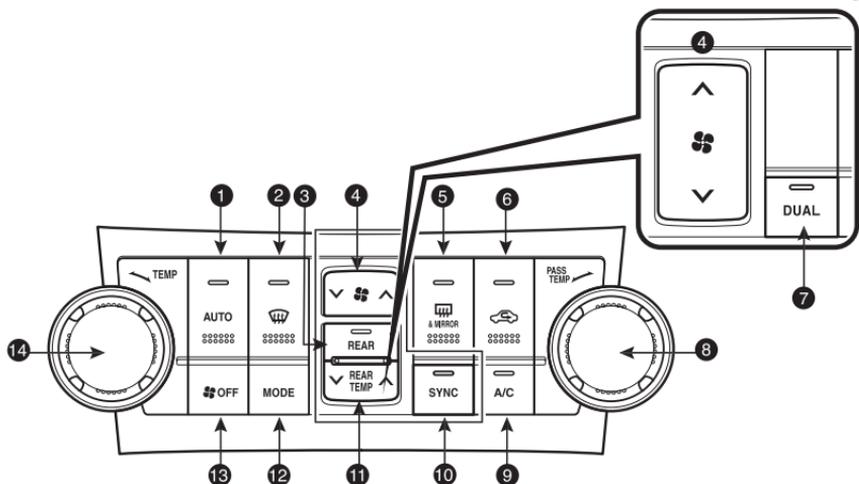
Refer to "Using the hands-free phone system (for cellular phone)," Section 3-4 in the *Owner's Manual*, or go to Toyota.LetsTalk.com for more information about phone connections and compatibility.

Air Conditioning/Heating

Front automatic Air Conditioning

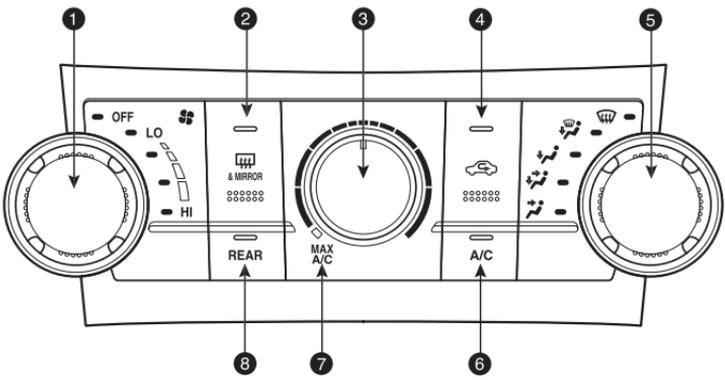
With rear Air Conditioning

Without rear Air Conditioning



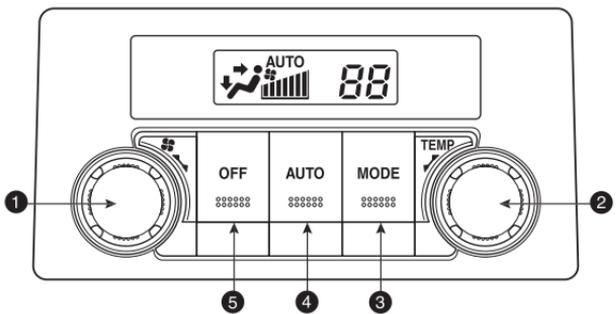
- 1** Automatic climate control ON
Adjusting the temperature setting will cause the airflow vents, air intake and fan to adjust automatically.
- 2** Windshield airflow/defogger
- 3** Rear Air Conditioning ON/OFF
- 4** Fan speed
- 5** Outside rearview mirror (if equipped)/Rear window defogger
- 6** Recirculate cabin air (fresh air when OFF)
- 7** "DUAL" button
Indicator ON: Separate temperature settings for driver, front passenger and rear passengers.
Indicator OFF: Synchronize temperature settings for driver and all passengers.
- 8** Temperature selector (front passenger side)
- 9** Air Conditioning ON/OFF
- 10** "SYNC" button
Indicator ON: Synchronize temperature settings for driver and all passengers.
Indicator OFF: Separate temperature settings for driver, front passenger and rear passengers.
- 11** Temperature selector (rear)
- 12** Airflow vent
In "☂" or "☂" mode, use fresh air ("☂" indicator OFF) to reduce window fogging.
- 13** Climate control OFF
- 14** Temperature selector (driver side)

Front manual Air Conditioning



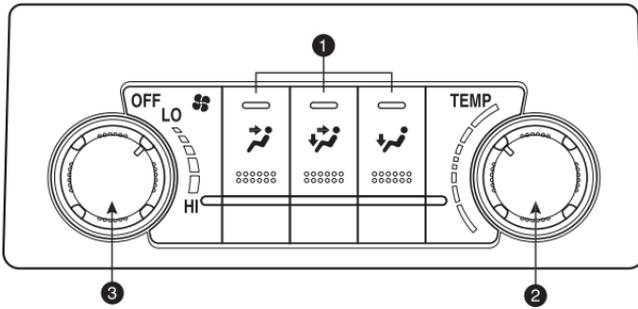
- 1** Fan speed
- 2** Outside rearview mirror (if equipped)/Rear window defogger
- 3** Temperature selector
- 4** Recirculate cabin air (fresh air when OFF)
- 5** Airflow vent
In “” or “” mode, use fresh air (“” indicator OFF) to reduce window fogging.
- 6** Air Conditioning ON/OFF
Use fresh air to quickly cool interior, then change to recirculate for cooler air.
- 7** Use for quick cooling. Air intake will automatically be set to recirculate.
- 8** Rear Air Conditioning ON/OFF (if equipped)

Rear automatic Air Conditioning (if equipped)



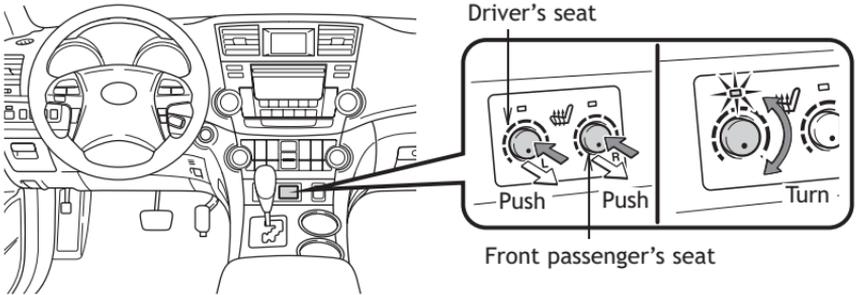
- 1** Fan speed
- 2** Temperature selector
- 3** Airflow vent
- 4** Automatic climate control ON
- 5** Climate control OFF

Rear manual Air Conditioning (if equipped)



- 1 Airflow vent
- 2 Temperature selector
- 3 Fan speed

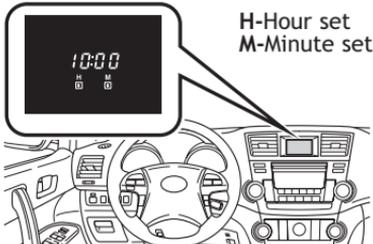
Seat heaters (if equipped)



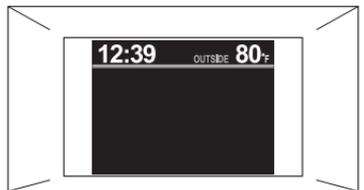
Push knob to pop the controller out. Turn clockwise for heater.

Clock

Without multi-information display



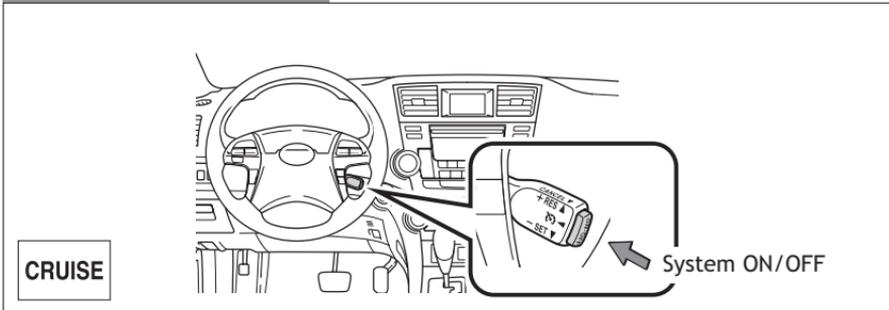
With multi-information display



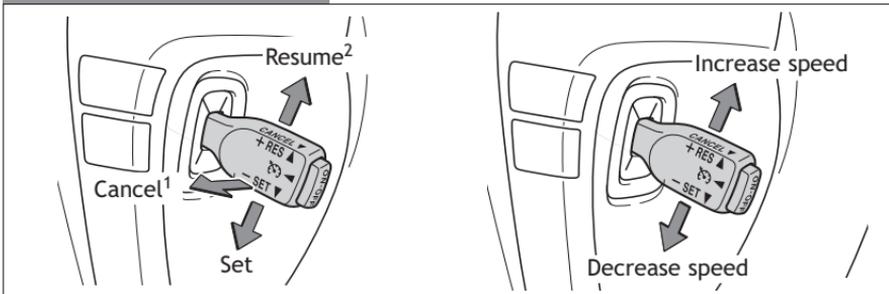
With multi-information display Press and hold "DISP" button. Select "CLOCK" on menu screen. Adjust as indicated on screen.

Cruise control

Turning system ON/OFF



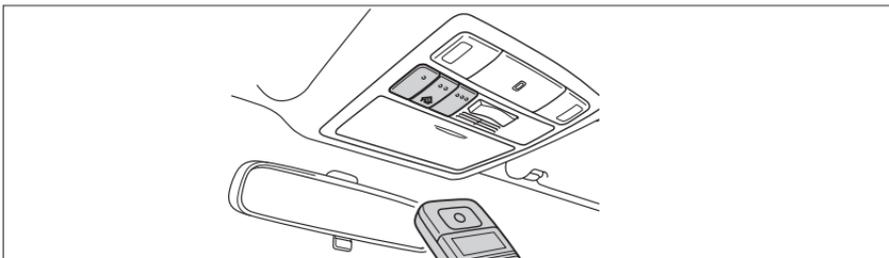
Functions



¹ The set speed may also be cancelled by depressing the brake pedal.

² The set speed may be resumed once vehicle speed exceeds 25 mph.

Garage door opener (HomeLink®)* (if equipped)



Garage door openers manufactured under license from HomeLink®* can be programmed to operate garage doors, estate gates, security lighting, etc. Refer to "Garage door opener," Section 3-7 in the *Owner's Manual* for more details.

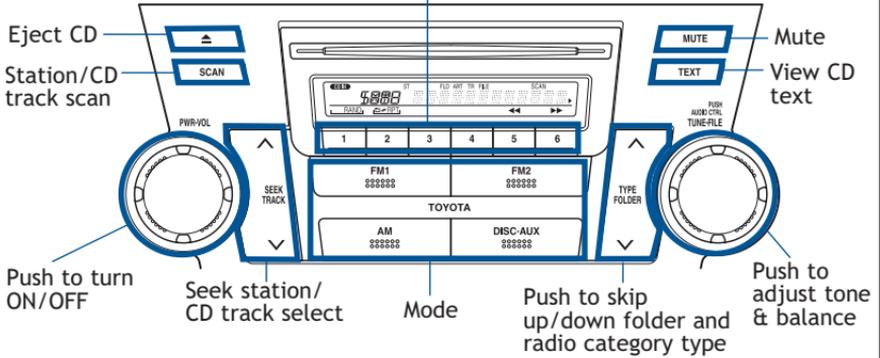
For programming assistance, contact HomeLink® at 1-800-355-3515, or visit <http://www.homelink.com>.

* HomeLink® is a registered trademark of Johnson Controls, Inc.

Audio

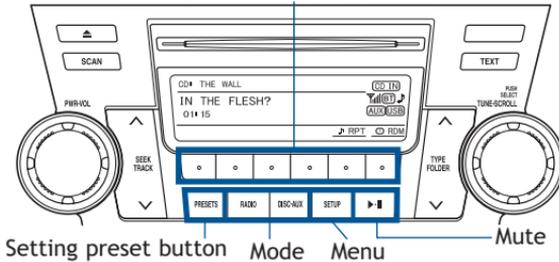
Type 1

Preset buttons - functions in other modes indicated above number

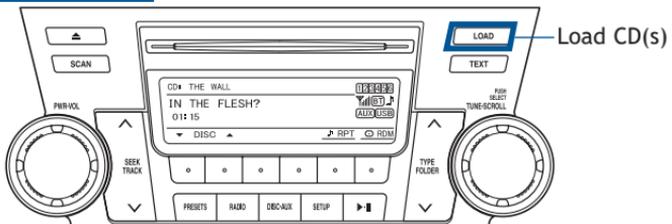


Type 2

Preset buttons - functions in other modes indicated above button



Type 3 additional functions



CD player

To scan tracks on a disc Push and hold "SCAN." Push again to hold selection.

CD changer (Type 3 only)

-To load one disc Push "LOAD" and insert one disc.

-To load multiple discs Push and hold "LOAD" until you hear a beep.

Insert one disc. Shutter will close and then re-open for next disc.

To select a file (MP3/WMA only) Turn "TUNE-FILE" or "TUNE-SCROLL" or press "▲" or "▼" on .

To select a folder (MP3/WMA only) Push either side of "TYPE-FOLDER."

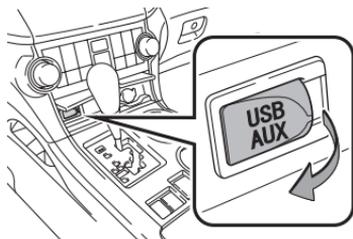
Radio

To preset stations Tune in the desired station and hold down a preset button (1-6) (from  to ) until you hear a beep. Push desired preset button (1-6) (from  to ) to select.

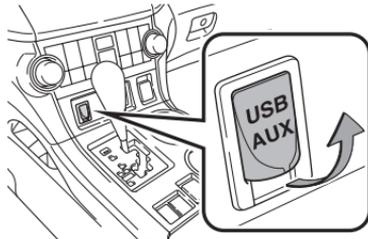
To scan stations Push and hold "SCAN" to scan preset stations. Push again to hold selection.

USB/AUX port

Without seat heater



With seat heater



By inserting a mini plug into the USB/AUX port, you can listen to music from a portable audio device through the vehicle's speaker system while in USB/AUX mode.

Bluetooth® audio (if equipped)

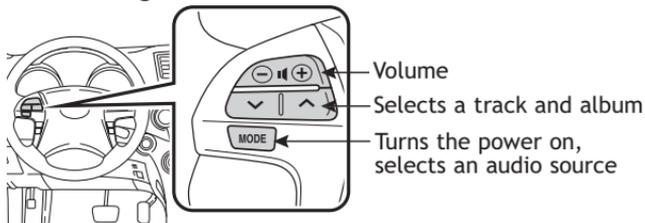
Audio unit



Microphone



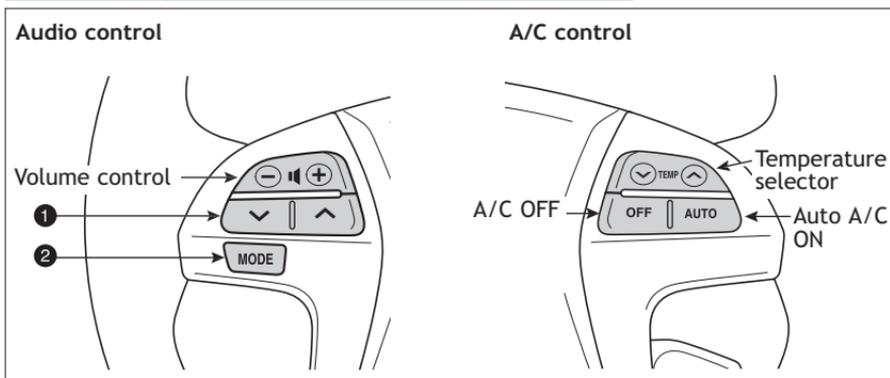
Steering wheel audio switches



The Bluetooth® audio system enables you to enjoy music played on a portable digital audio player from the vehicle speaker via wireless communication.

Refer to "Using the Bluetooth® audio system," Section 3-3 in the *Owner's Manual* for more details.

Steering wheel controls (if equipped)



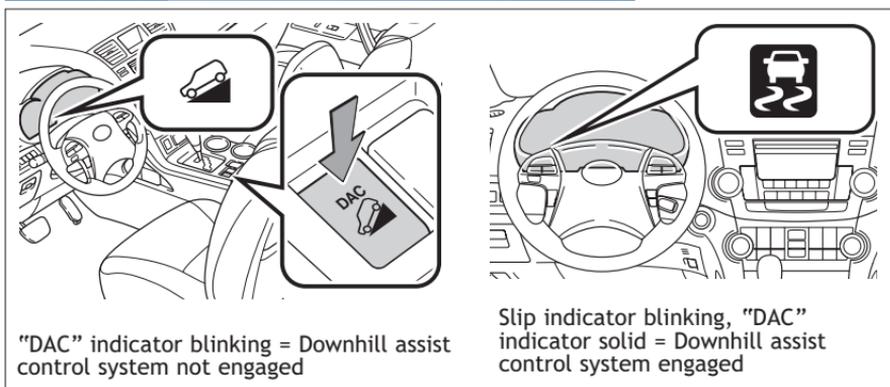
1 "V A"

Use to search within the selected audio medium (radio, CD, iPod®, etc.).

2 "MODE"

Push to turn audio ON and select an audio mode. Push and hold to turn the audio system OFF.

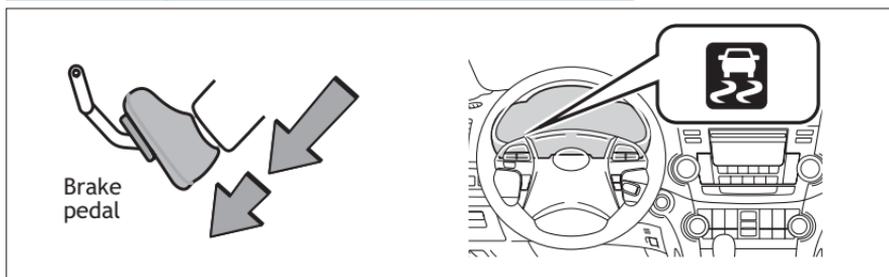
Downhill Assist Control system (DAC) (if equipped)



Downhill assist control system helps the vehicle to descend steep hills while maintaining a low speed without brake pedal operation. Press the "DAC" button (system will engage only when shifter is in S1 or R mode). Pressing the button again will turn system off.

Refer to the *Owner's Manual* for more details.

Hill-start Assist Control (HAC)

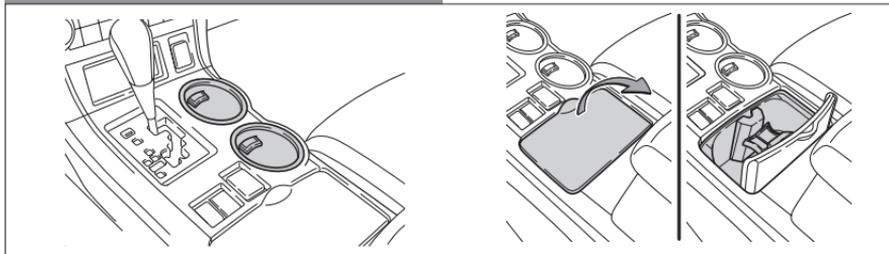


HAC helps prevent rolling backwards on an incline. To engage, push further down on brake pedal while at a complete stop until a beep sounds and slip indicator illuminates. HAC holds for approximately 2 seconds after releasing brake pedal.

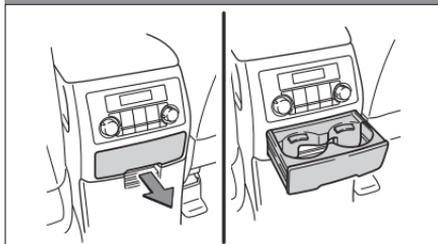
Refer to the *Owner's Manual* for more details.

Cup holders

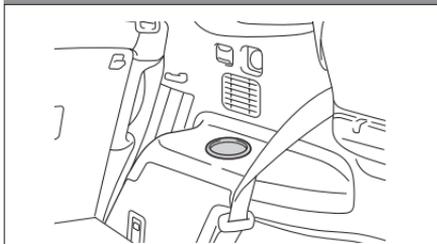
Front



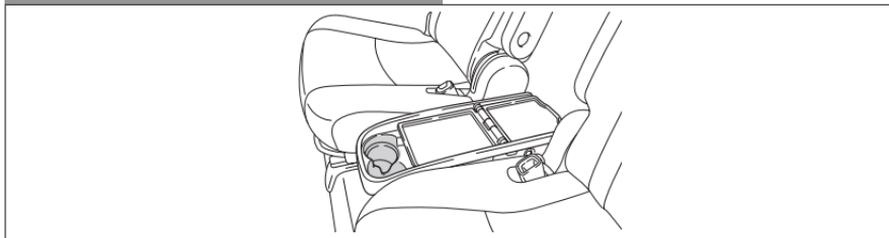
Console box



Rear

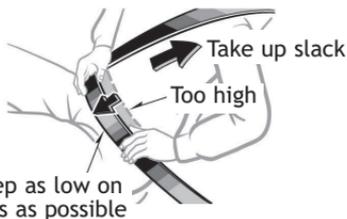


Side table



SAFETY AND EMERGENCY FEATURES

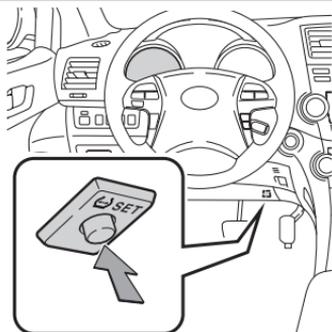
Seat belts



If belt is fully extended, then retracted even slightly, it cannot be re-extended beyond that point, unless fully retracted again. This feature is used to help hold child restraint systems securely.

To find more information about seat belts, and how to install a child restraint system, refer to the *Owner's Manual*.

Tire Pressure Monitoring (warning) System



System reset initialization

1. Push and hold "SET" button until the indicator blinks 3 times.
2. Wait a few minutes to allow initialization to complete.

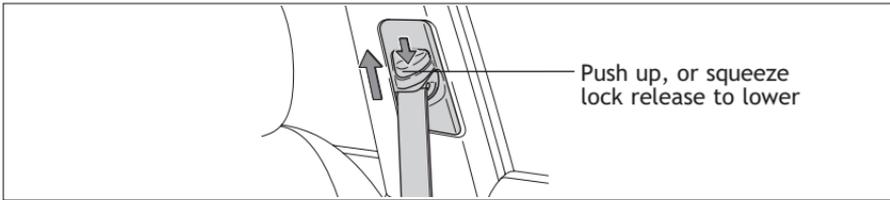
After adjusting tire pressures, or after tires have been rotated or replaced, turn the ignition switch to "ON" and press and hold the "SET" button until indicator blinks three times. Let the vehicle sit for a few minutes to allow initialization to complete.

Refer to the load label on the door jamb or the *Owner's Manual* for tire inflation specifications.

If the tire pressure indicator flashes for more than 60 seconds and then remains on, take the vehicle to your local Toyota dealer.

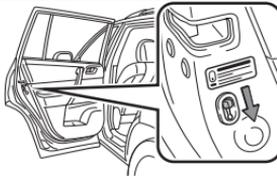
NOTE: The warning light may come on due to temperature changes or changes in tire pressure from natural air leakage. If the system has not been initialized recently, setting the tire pressures to factory specifications should turn off the light.

Seat belts-Shoulder belt anchor



Doors-Child safety locks

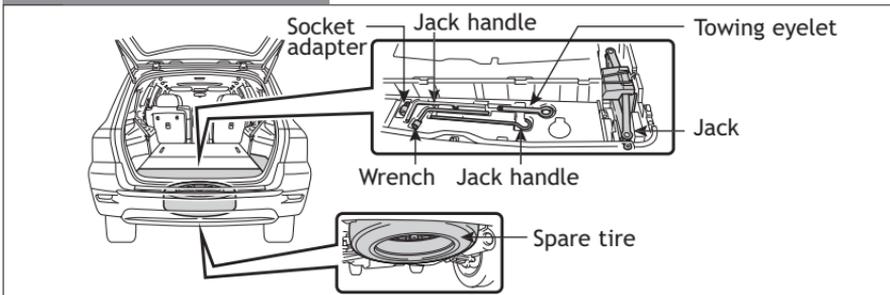
Rear door



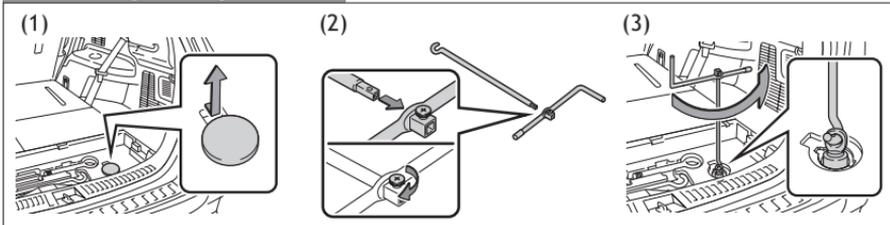
Moving the lever to "LOCK" will allow the door to be opened only from the outside.

Spare tire & tools

Tool location



Removing the spare tire



- (1) Remove the cover under the center deck board to find the spare tire clamp bolt.
- (2) Assemble the jack handle.
- (3) Put the socket adapter on the spare tire clamp bolt. Loosen the bolt by turning it counterclockwise with the jack handle.

Refer to the *Owner's Manual* for tire changing and jack positioning procedures.



CUSTOMER EXPERIENCE CENTER

1-800-331-4331

