

HIGHLANDER  
HYBRID

2 0 1 3



QUICK REFERENCE GUIDE

# 2013 Highlander Hybrid

This *Quick Reference Guide* is a summary of basic vehicle operations. It contains brief descriptions of fundamental operations so you can locate and use the vehicle's main equipment quickly and easily.

The *Quick Reference Guide* is not intended as a substitute for the *Owner's Manual* located in your vehicle's glove box. We strongly encourage you to review the *Owner's Manual* and supplementary manuals so you will have a better understanding of your vehicle's capabilities and limitations.

Your dealership and the entire staff of Toyota Motor Sales, U.S.A., Inc. wish you many years of satisfied driving in your new Highlander Hybrid.

## A word about safe vehicle operations

This *Quick Reference Guide* is not a full description of Highlander Hybrid operations. Every Highlander Hybrid owner should review the *Owner's Manual* that accompanies this vehicle.

Pay special attention to the boxed information highlighted in color throughout the *Owner's Manual*. Each box contains safe operating instructions to help you avoid injury or equipment malfunction.

All information in this *Quick Reference Guide* is current at the time of printing. Toyota reserves the right to make changes at any time without notice.

# INDEX

## OVERVIEW

Engine maintenance	9
Fuel tank door release and cap	8
Hood release	8
Indicator symbols	4-5
Instrument cluster	4
Instrument panel	2-3
<b>Keyless entry<sup>1</sup></b>	<b>6</b>
Light control-Instrument panel	9
<b>Smart Key system<sup>1,2</sup></b>	<b>7</b>

## FEATURES/OPERATIONS

Air Conditioning/Heating	20-22
Audio	24-25
<b>Auto lock/unlock<sup>1</sup></b>	<b>11</b>
Bluetooth® audio	25
Clock	19
Cruise control	23
Cup holders	27
Door-Power back	18
EV-Drive Mode	12
Garage door opener (HomeLink®) <sup>3</sup>	22
Hill-start Assist Control (HAC)	27
Hybrid Synergy Drive System	10
<b>Lights<sup>1</sup> &amp; turn signals</b>	<b>16</b>
Moonroof	22
<b>Multi-Information Display<sup>2</sup></b>	<b>26</b>
Parking brake	12
Power outlets-12V DC	19
Power outlet-120V AC	19
Rear seat entertainment system	26
Seat adjustments-Front	13
Seat adjustments-Rear	13
Seat heaters	20
Seats-Folding down second row seats	15
Seats-Head restraints	14
Seats-Removing Center-Stow second row seat	14
Seats-Returning third row seats	15
Seats-Stowing third row seats	15
Steering lock release	12
Steering wheel controls	23
Telephone controls (Bluetooth®)	18
Tilt and telescopic steering wheel	12
Transmission	11
Windows-Power	17
Windshield wipers & washers	17

## SAFETY AND EMERGENCY FEATURES

Doors-Child safety locks	29
Door locks	28
Floor mat installation	31
Seat belts	28
Seat belts-Shoulder belt anchor	28
Spare tire & tools	29
Star Safety System™	30-31
Tire Pressure Monitoring (warning) System	28

<sup>1</sup> Visit your Toyota dealer for information on customizing this feature.

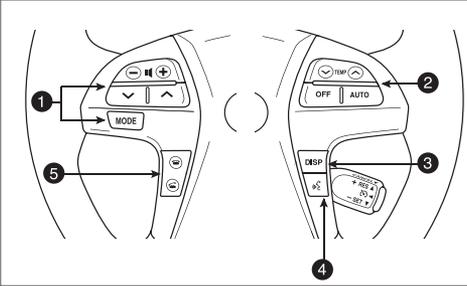
<sup>2</sup> Programmable by customer. Refer to the Owner's Manual for instructions and more information.

<sup>3</sup> HomeLink® is a registered trademark of Johnson Controls, Inc.

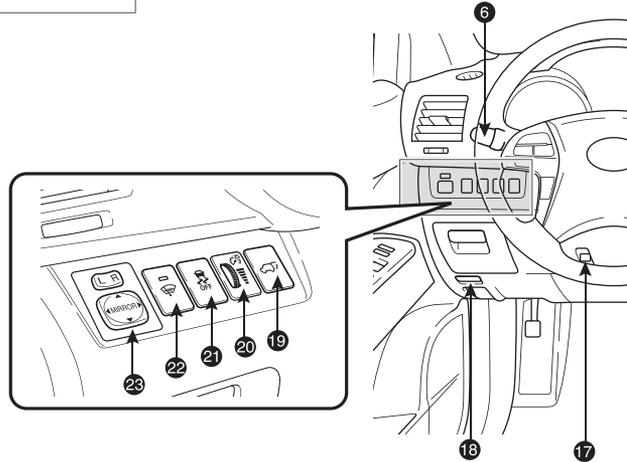
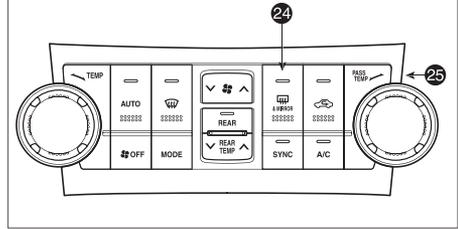
# OVERVIEW

## Instrument panel

### Steering wheel controls

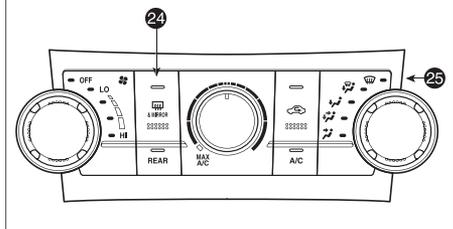


### Automatic Air Conditioning

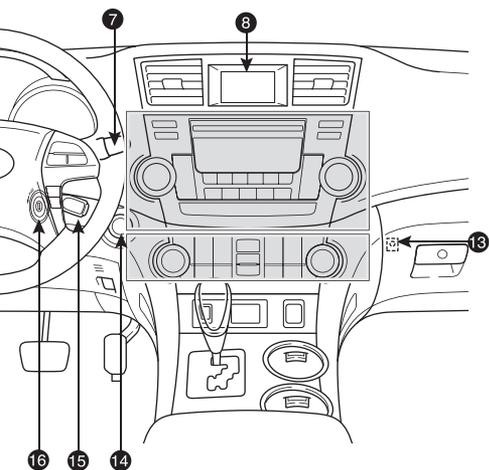
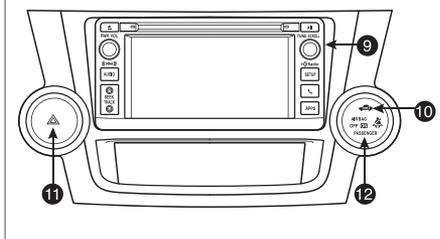


- ① Steering wheel audio controls
- ② Steering wheel climate controls<sup>1</sup>
- ③ Multi-Information Display button
- ④ Voice command button<sup>2</sup>
- ⑤ Telephone controls<sup>2</sup>
- ⑥ Headlight and turn signal controls/Headlight, turn signal and front fog light controls
- ⑦ Wiper and washer controls
- ⑧ Multi-Information Display
- ⑨ Display Audio System with navigation and Entune<sup>2</sup>
- ⑩ Theft deterrent system/Immobilizer indicator
- ⑪ Emergency flasher button
- ⑫ "AIR BAG ON" and "AIR BAG OFF" indicator and front passenger seat belt reminder lights
- ⑬ Power back door main switch<sup>1</sup>
- ⑭ Power button (Smart Key)<sup>1</sup>
- ⑮ Cruise control

### Manual Air Conditioning



### Display Audio System with navigation and Entune

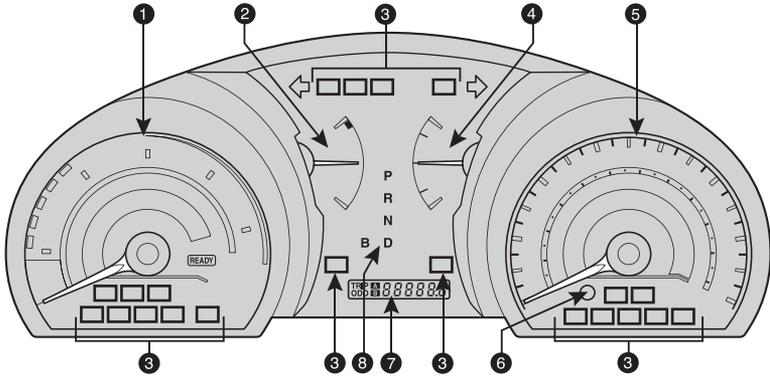


- 16 Ignition (standard key)<sup>1</sup>
- 17 Tilt and telescopic steering lock release
- 18 Fuel filler door opener
- 19 Power back door button<sup>1</sup>
- 20 Instrument panel light control
- 21 VSC/TRAC off switch
- 22 Windshield wiper de-ice switch
- 23 Power outside rearview mirror controls
- 24 Outside rearview mirror<sup>1</sup>/Back window defogger button
- 25 Air Conditioning controls

<sup>1</sup> If equipped

<sup>2</sup> Refer to the “Display Audio System Owner’s Manual.”

**Instrument cluster**



- ① Power meter
- ② Engine coolant temperature
- ③ Service indicator and reminder
- ④ Fuel gauge
- ⑤ Speedometer
- ⑥ Odometer/trip meter switch and trip meter reset button
- ⑦ Odometer and two trip meters
- ⑧ Transmission shift position indicator

**Indicator symbols**

For details, refer to “Indicators and warning lights,” Section 2-2, 2013 Owner’s Manual.

-  Brake system warning<sup>1</sup>
-  Brake system warning light (yellow indicator)<sup>1</sup>
-  Driver seat belt reminder  
(alarm will sound if speed is over 12 mph)
-  Front passenger seat belt reminder  
(alarm will sound if speed is over 12 mph)
-  Charging system warning<sup>1</sup>
-  Front passenger occupant classification indicator
-  Malfunction/Check Engine indicator<sup>1</sup>
-  Low fuel level warning

<sup>1</sup> If indicator does not turn off within a few seconds of starting the Hybrid System, there may be a malfunction. Have vehicle inspected by your Toyota dealer.

	Open door warning
	Airbag SRS warning <sup>1</sup>
	Master warning
	Low Tire Pressure Warning <sup>1</sup>
	Electric power steering system warning <sup>1</sup>
	Theft deterrent/Engine immobilizer system indicator
	Headlight low/high beam indicator
	Turn signal indicator
	READY indicator
	EV-Drive Mode indicator
	Eco Driving Mode indicator
	Front fog light indicator
	Slip indicator/Hill-start Assist Control indicator <sup>1</sup>
	Vehicle Stability Control OFF indicator <sup>1</sup>
	Cruise control indicator <sup>2</sup>
	Anti-lock Brake System warning <sup>1</sup>
	Traction control OFF indicator <sup>1</sup>
	Variable economy zone indicator

<sup>2</sup> If this light flashes, refer to "Cruise control," Section 2-4, 2013 Owner's Manual.

# Keyless entry

## Locking operation

Without Smart Key system



With power back door



Without power back door

With Smart Key system



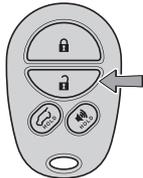
Push 

## Unlocking operation

Without Smart Key system



With power back door



Without power back door

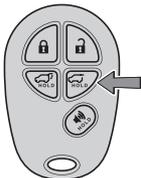
With Smart Key system



Push ONCE: Driver door   
TWICE: All doors

**NOTE:** If a door is not opened within 60 seconds of unlocking, all doors will relock for safety.

## Glass hatch operation (if equipped)



With power back door



Without power back door

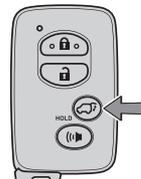
Push and hold 

## Power back door operation (if equipped)

Without Smart Key system



With Smart Key system



Push and hold 

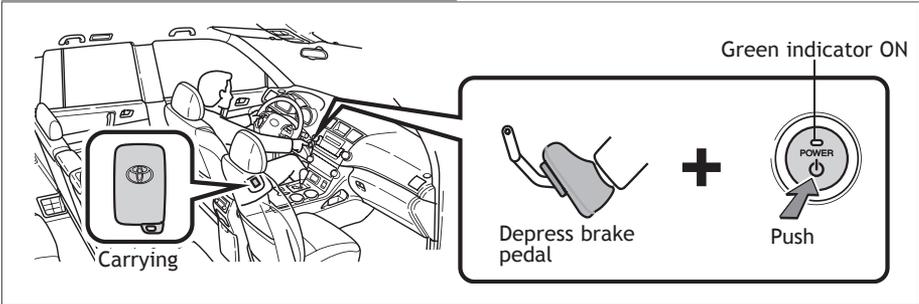
## Panic button



  
HOLD 

## Smart Key system (if equipped)

### Start function



**NOTE:** Gear shift lever must be in Park and brake pedal depressed.

### Power (without starting Hybrid System)

Without depressing the brake pedal, pressing the “POWER” switch will change the operation mode in succession from:

**ACCESSORY**

Accessories such as the radio will operate.

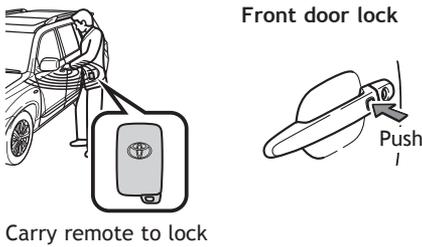
**ON**

Power ON; Hybrid System is not engaged.

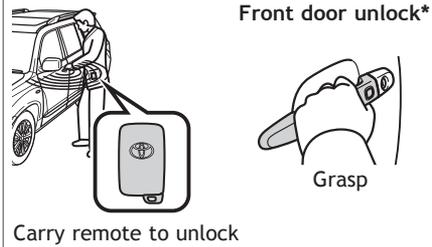
**OFF**

All systems OFF.

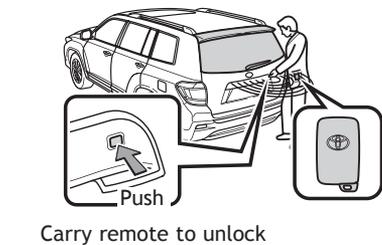
### Locking operation



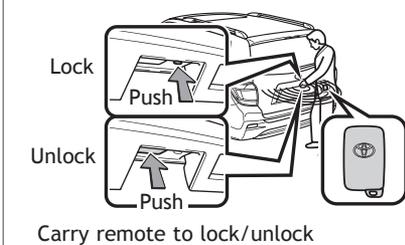
### Unlocking operation



### Glass hatch unlock



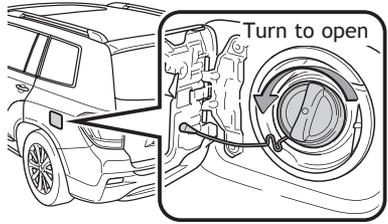
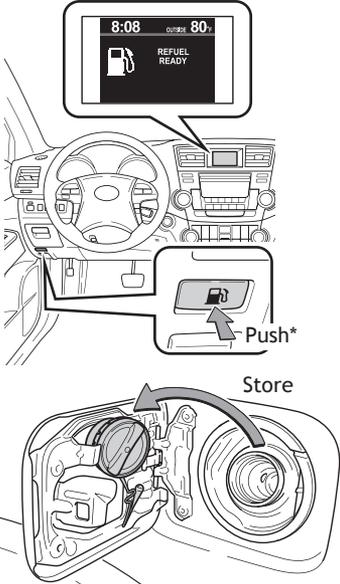
### Back door lock/unlock



\* Driver door unlocking function can be programmed to unlock driver door only, or all doors. Grasping passenger door handle will unlock all doors.

**NOTE:** Doors may also be locked/unlocked using remote.

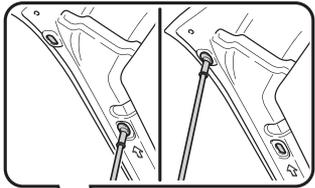
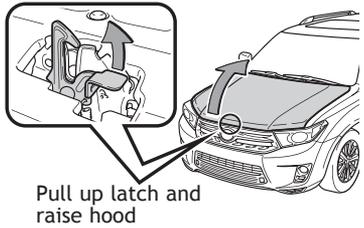
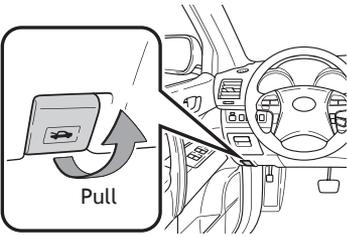
### Fuel tank door release and cap



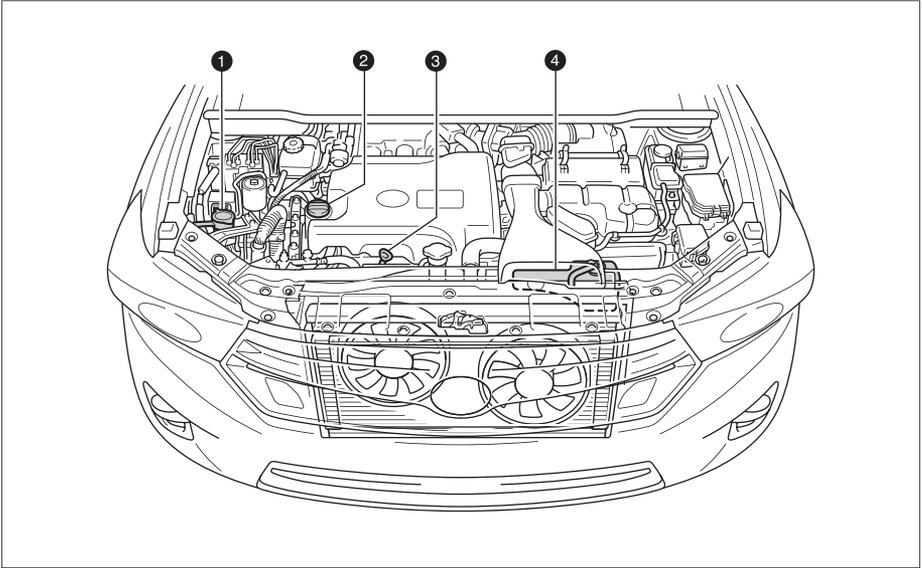
\* It may take up to 10 seconds after pushing button for the door to open if the internal tank pressure is high.

**NOTE:** Tighten until one click is heard. If the cap is not tightened enough, Check Engine “” indicator may illuminate.

### Hood release



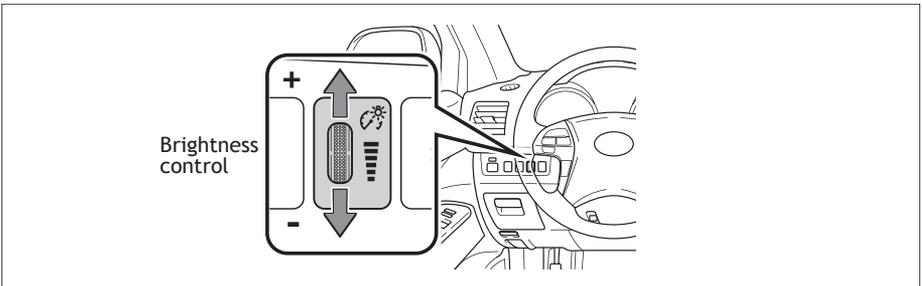
## Engine maintenance



- ① Windshield washer fluid tank
- ② Engine oil filler cap
- ③ Engine oil level dipstick
- ④ Engine coolant reservoir

**NOTE:** Regularly scheduled maintenance, including oil changes, will help extend the life of your vehicle and maintain performance. Please refer to the “Warranty & Maintenance Guide.”

## Light control-Instrument panel



# FEATURES/OPERATIONS

## Hybrid Synergy Drive System

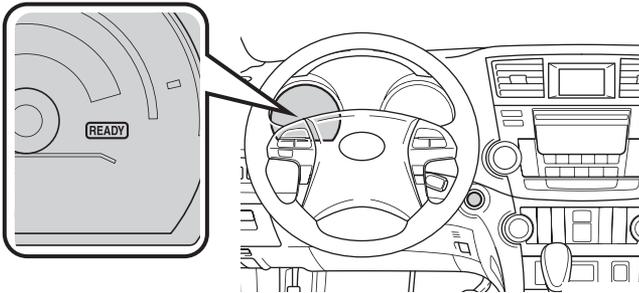
The Hybrid Synergy Drive System utilizes a computer-controlled gasoline engine and electric motor to provide the most efficient combination of power for the vehicle. To conserve energy, when the brakes are applied the braking force generates electricity which is then sent to the traction battery. In addition, the engine shuts off when the vehicle is stopped. The benefits are better fuel economy, reduced vehicle emissions and improved performance.

**NOTE:** *Fuel consumption and energy information of the Hybrid System is shown on the Multi-Information Display and/or navigation system screen (if equipped).*

### Tips for improved fuel economy

- Ensure tire pressures are maintained at levels specified in the *Owner's Manual*.
- When possible, link trips to reduce engine cold starts.
- Avoid driving at speeds that are higher than necessary, especially on the highway.
- When possible, avoid sudden stops to maximize regenerative braking energy.
- Minimize use of the Air Conditioning.

### Starting your vehicle



- (1) Put the selector lever in "P."
- (2) **Vehicles with Smart Key system:**  
Depress the brake pedal, and press the "POWER" switch briefly and firmly.  
**Vehicles without Smart Key system:**  
Depress the brake pedal, and turn the key to the "START" position.
- (3) The "READY" light will blink. After a few seconds, when the light remains steady and a beep sounds, you may begin driving.

## Auto lock/unlock

Automatic door locks can be programmed to operate in four different modes, or turned OFF.

- Doors lock when shifting from Park.
- Doors lock when the vehicle speed goes above approximately 12 mph.
- Doors unlock when shifting into Park.

### Vehicles without Smart Key system

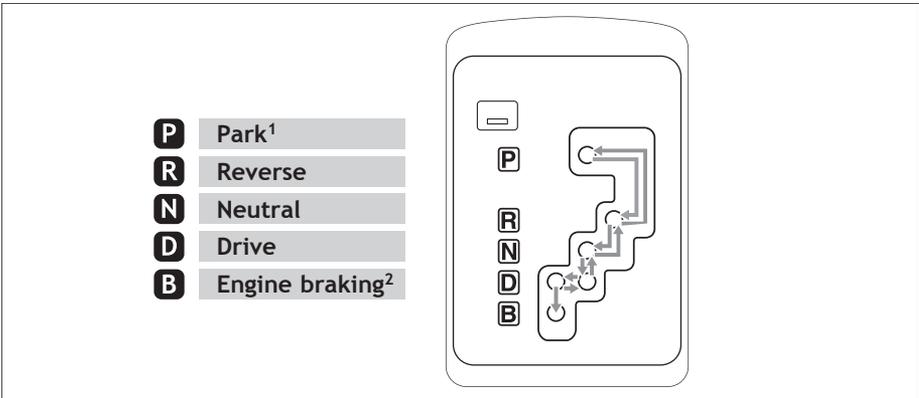
- Doors unlock when the ignition switch is set from “ON” to “ACC” or “LOCK” and driver’s door is opened.

### Vehicles with Smart Key system

- Doors unlock when the “POWER” switch is set to OFF and driver’s door is opened.

Refer to the *Owner’s Manual* for more details.

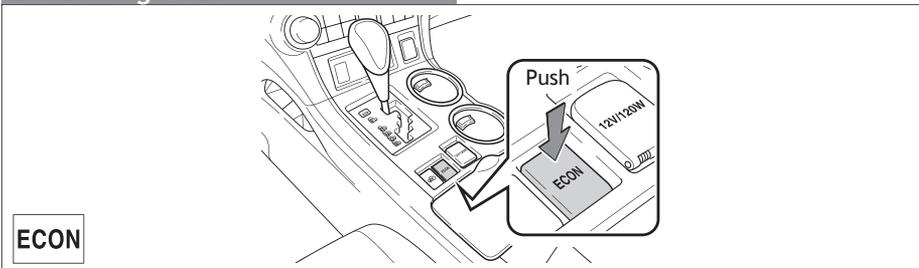
## Transmission



<sup>1</sup> The “POWER”/ignition switch must be “ON” and the brake pedal depressed to shift from Park.

<sup>2</sup> The engine brake is the equivalent of downshifting. Shift to “B” when engine braking is desired (i.e. downhill driving, coasting to a stop, etc.).

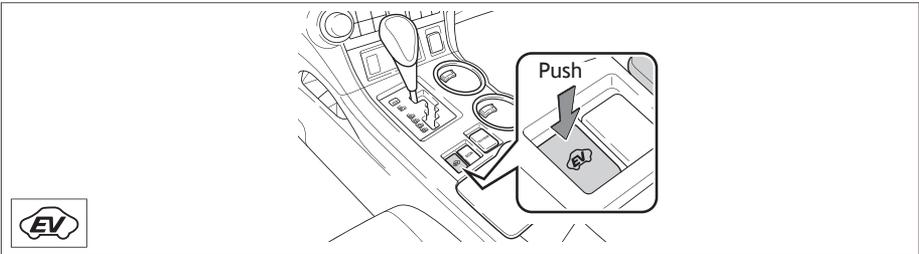
## Eco Driving Mode



Eco Driving Mode helps achieve low fuel consumption during trips that involve frequent accelerating and braking.

Refer to the *Owner’s Manual* for more details.

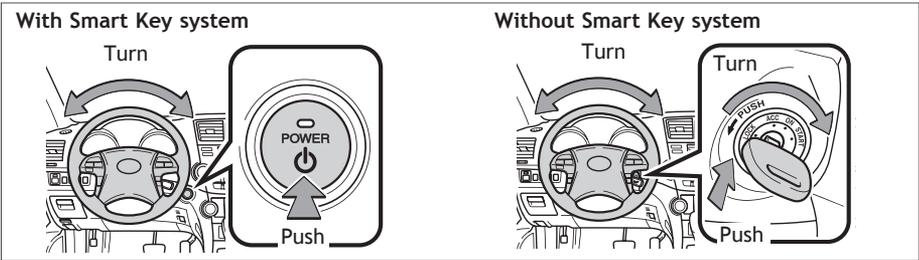
### EV-Drive Mode



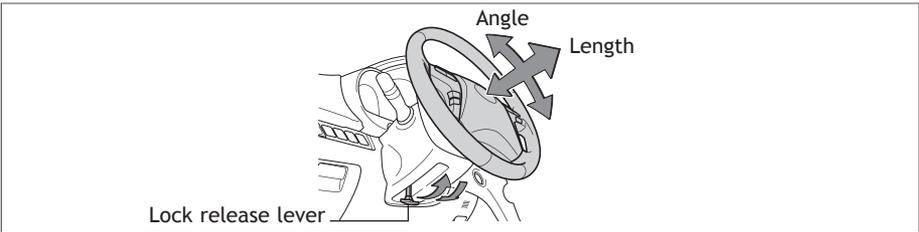
EV-Drive Mode allows the electric motor (traction motor), powered by the hybrid battery (traction battery), to be used to drive the vehicle.

Refer to the *Owner's Manual* for more details.

### Steering lock release



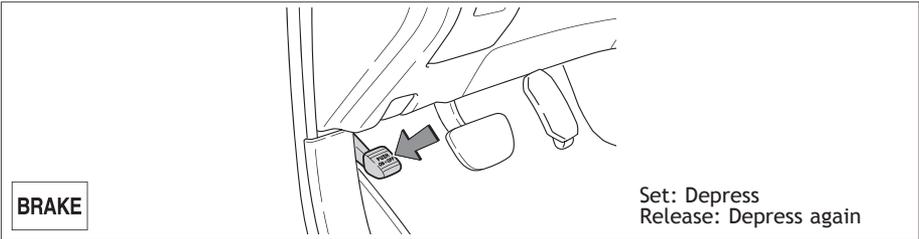
### Tilt and telescopic steering wheel



Hold wheel, push lever down, set angle and length, and return lever.

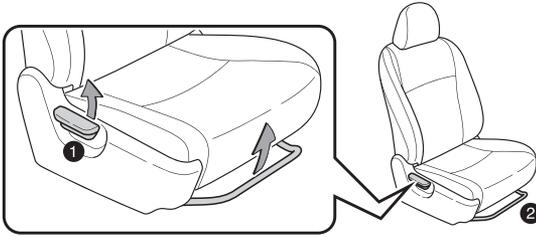
**NOTE:** Do not attempt to adjust while the vehicle is in motion.

### Parking brake

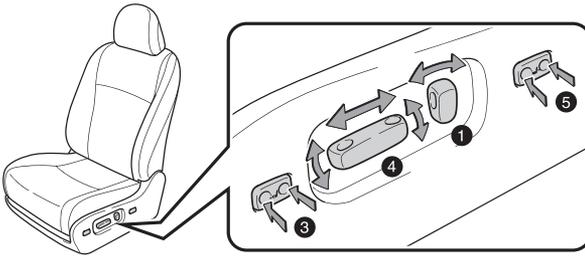


## Seat adjustments-Front

### Manual seat (passenger side only)



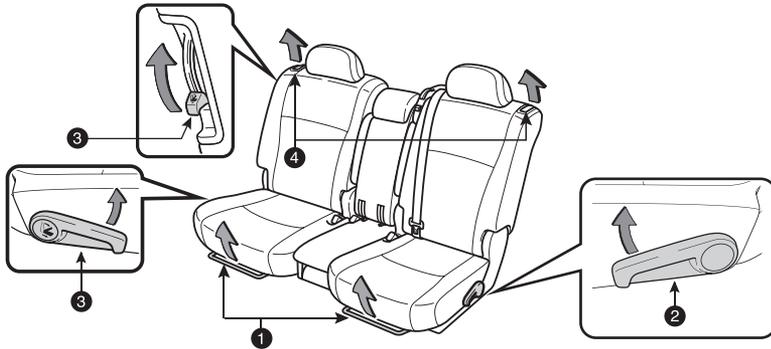
### Power seat



- 1 Seatback angle
- 2 Seat position (forward/backward)
- 3 Driver seat leg support (if equipped)
- 4 Seat position, cushion angle and height
- 5 Lumbar support (driver side only)

## Seat adjustments-Rear

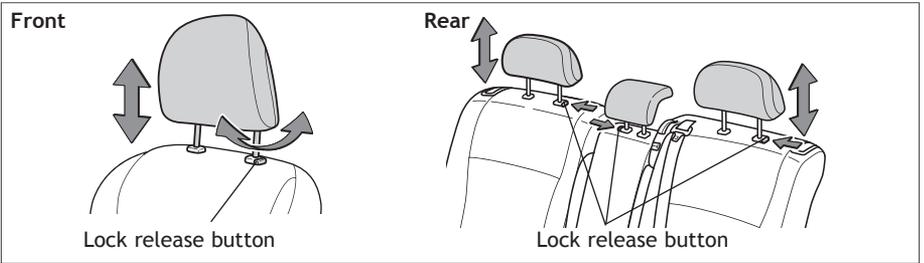
### Second row seat



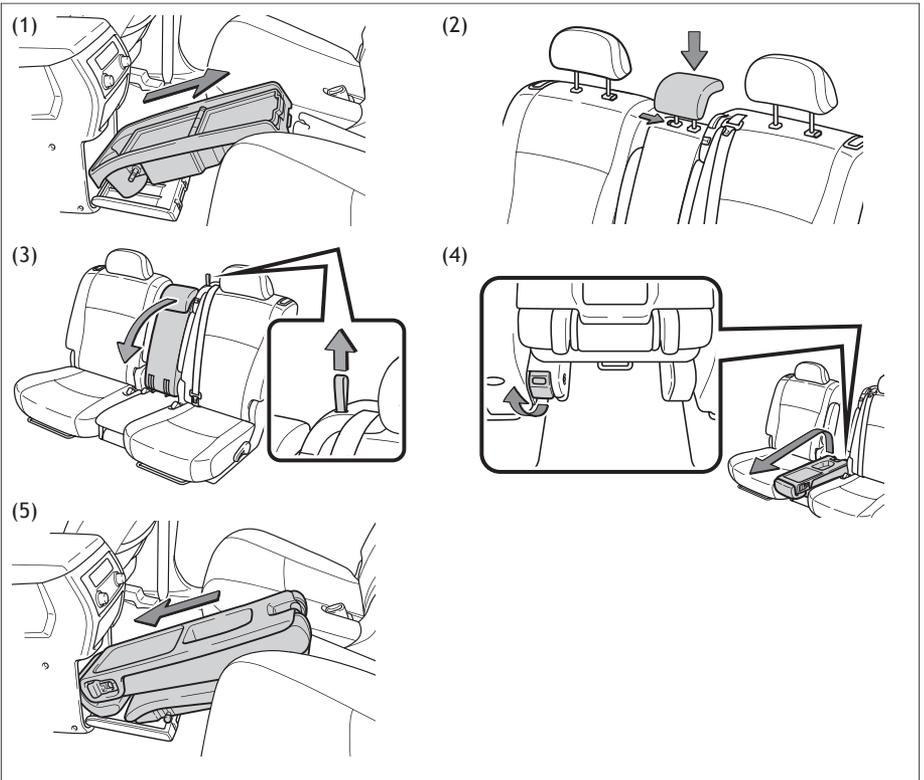
- 1 Seat position (forward/backward)
- 2 Seatback angle
- 3 Third seat access lever
- 4 Seatback release

Refer to the *Owner's Manual* for more details.

## Seats-Head restraints



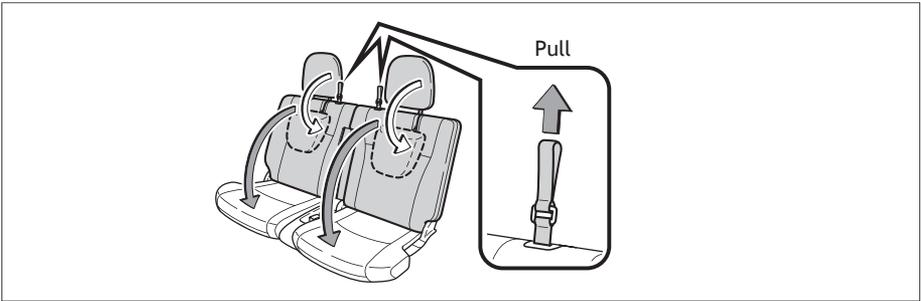
## Seats-Removing Center-Stow second row seat



- (1) Remove the second row console from the front center console box.
- (2) Lower the center head restraint.
- (3) Pull the strap, then fold down the seatback.
- (4) Pull the lever behind the second center seat and lift the rear of the seat to remove.
- (5) Stow the seat in the front center console box.

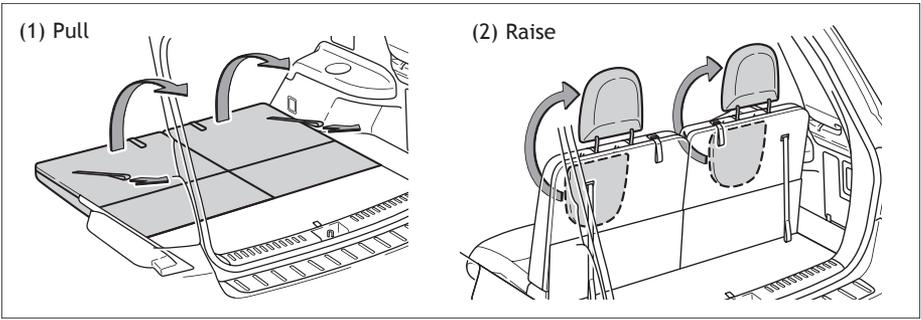
**NOTE:** The second-row console can now be installed between the second row seats.

## Seats-Stowing third row seats



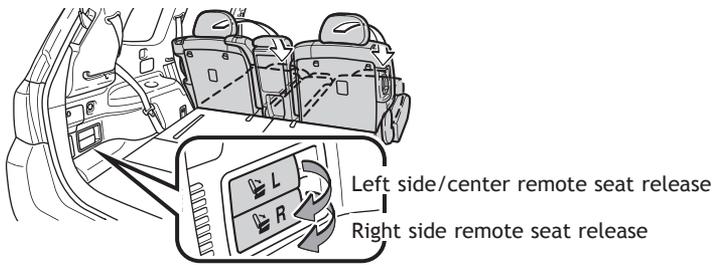
Refer to the *Owner's Manual* for more details.

## Seats-Returning third row seats

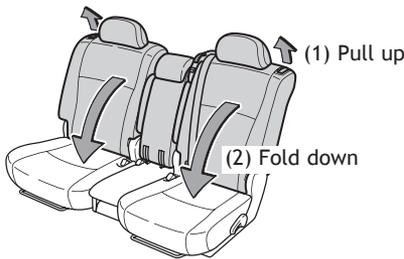


## Seats-Folding down second row seats

From outside



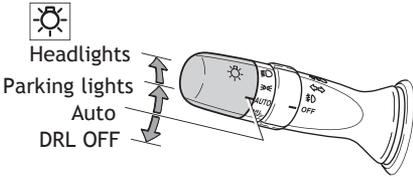
From inside



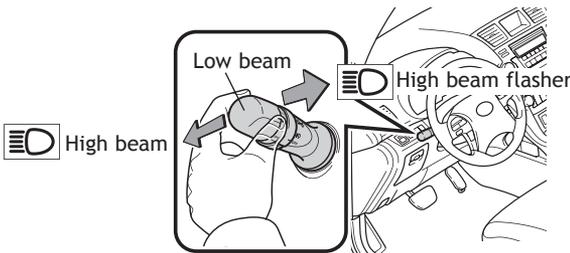
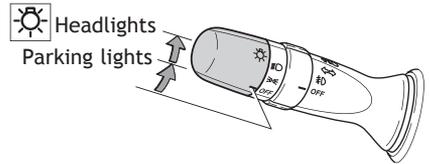
## Lights & turn signals

### Headlights

With DRL OFF switch



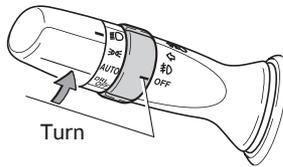
Without DRL OFF switch



-Daytime Running Light system (DRL) (if equipped) Automatically turns on the turn signal lights at a reduced intensity.

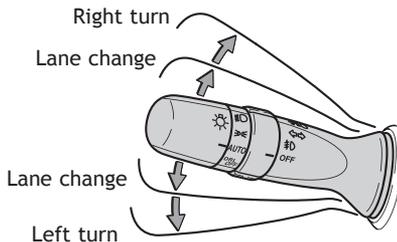
-Automatic light cutoff system Lights automatically turn off after a delay of 30 seconds, or when lock switch on remote is pushed after all doors are locked.

### Front fog lights



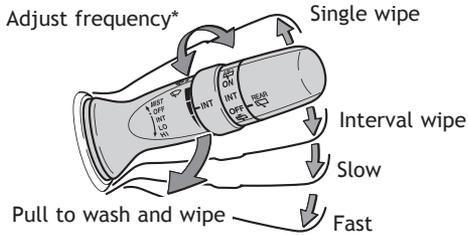
Front fog lights come on only when the headlights are on low beam.

### Turn signals



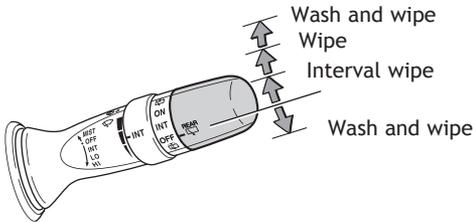
## Windshield wipers & washers

### Front



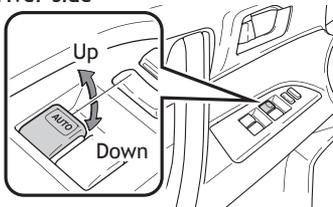
**\* Intermittent windshield wiper frequency adjustment**  
 Rotate to increase/decrease wipe frequency.

### Rear

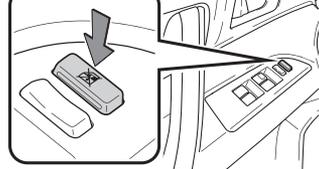


## Windows-Power

### Driver side



### Window lock switch

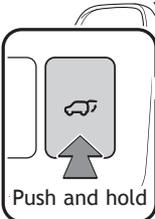


**Automatic operation (driver's window only)** Push the switch completely down or pull it completely up and release to fully open or close. To stop the window partway, operate the switch in the opposite direction.

**Window lock switch** Deactivates all passenger windows. Driver's window remains operable.

### Door-Power back (if equipped)

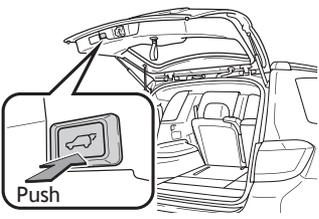
**Instrument panel**



Push and hold

Open: Push and hold  
Close: Push and hold again

**Back door (close only)**

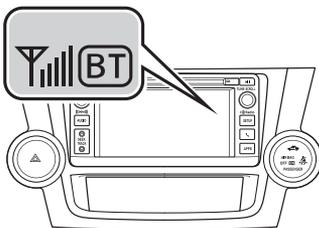


Push

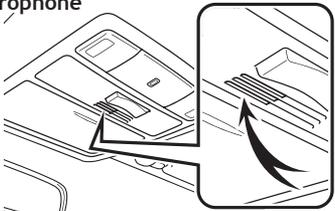
**NOTE:** If battery is disconnected, the power back door needs to be reinitialized. Refer to the *Owner's Manual* for more details.

### Telephone controls (Bluetooth®)

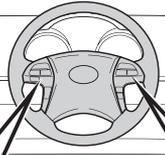
**Audio unit**



**Microphone**



**Steering wheel telephone switches**



Volume

End call

Start call

MODE

DISP

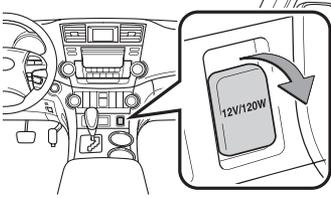
Voice command button

Bluetooth® technology allows dialing or receipt of calls without taking hands from the steering wheel or using a cable to connect the telephone and the system.

Refer to “Using the hands-free phone system (for cellular phone),” Section 3-4 in the *Owner's Manual*, for more details.

## Power outlets-12V DC

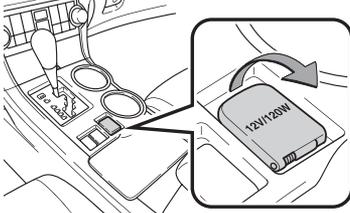
Instrument panel (with seat heater)



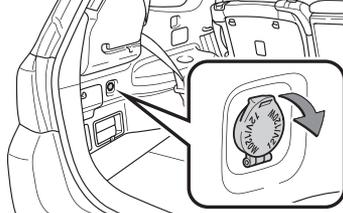
Instrument panel (without seat heater)



Center console



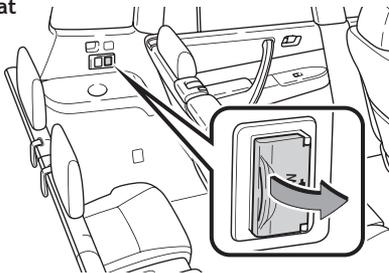
Luggage compartment



The "POWER"/ignition switch must be set at "ACC" or "ON" position to be used.

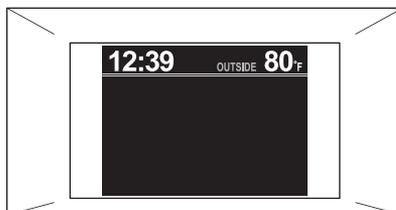
## Power outlet-120V AC (if equipped)

Beside second row seat



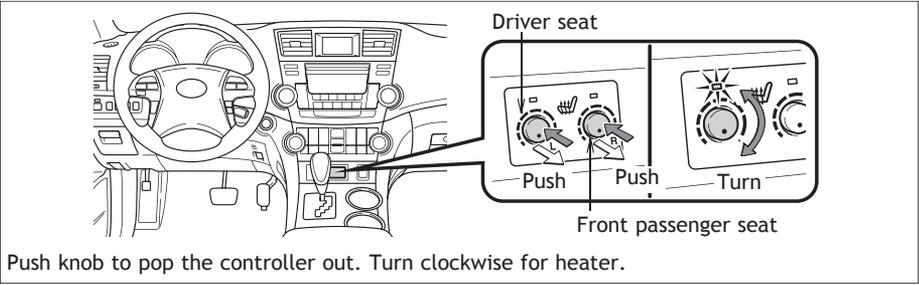
The "POWER"/ignition switch must be set at "ON" position to be used.

## Clock



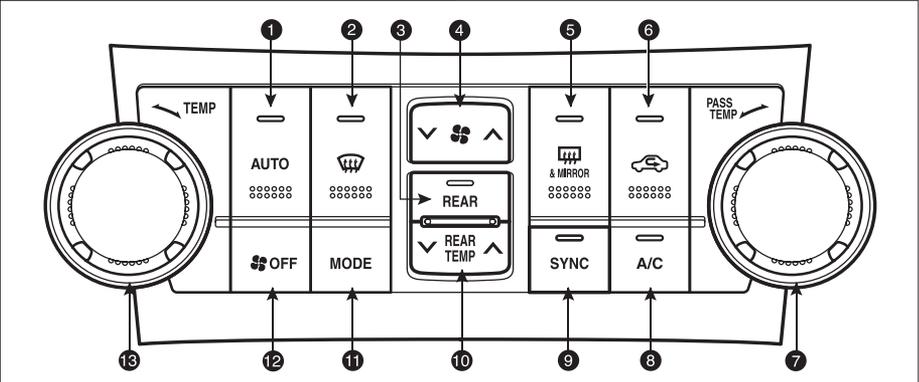
Press and hold "DISP" button located on steering wheel. Select "CLOCK" on menu screen. Adjust as indicated on screen.

**Seat heaters (if equipped)**



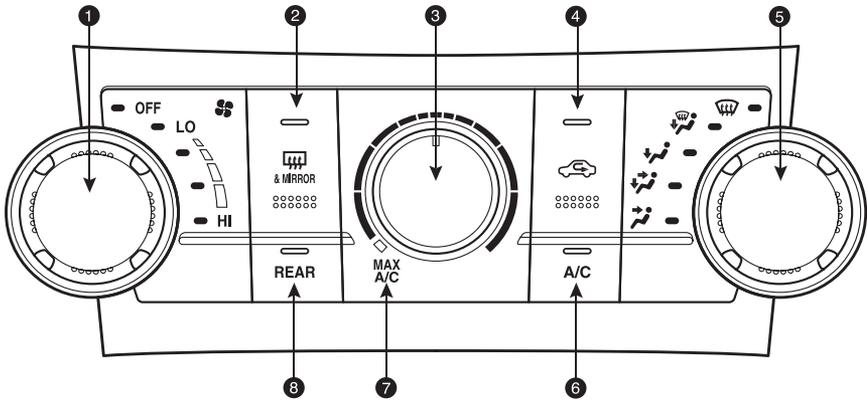
**Air Conditioning/Heating**

**Front automatic Air Conditioning**



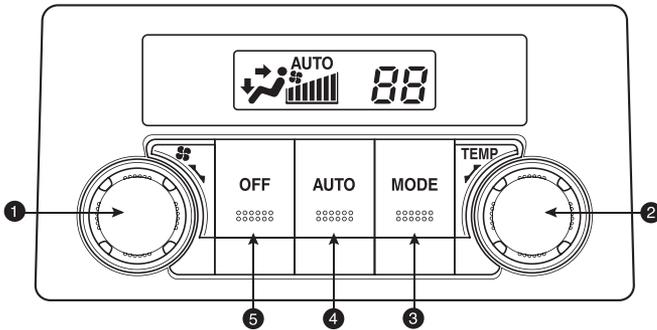
- 1 Automatic climate control ON  
Adjusting the temperature setting will cause the airflow vents, air intake and fan to adjust automatically.
- 2 Windshield airflow/defogger
- 3 Rear Air Conditioning ON/OFF
- 4 Fan speed
- 5 Outside rearview mirror (if equipped)/Back window defogger
- 6 Recirculate cabin air (fresh air when OFF)
- 7 Temperature selector (front passenger side)
- 8 Air Conditioning ON/OFF
- 9 "SYNC" button  
**Indicator ON:** Separate temperature settings for driver, front passenger and rear passengers.  
**Indicator OFF:** Synchronize temperature settings for driver and all passengers.
- 10 Temperature selector (rear)
- 11 Airflow vent  
In "WINDSHIELD" or "WINDSHIELD" mode, use fresh air ("CAR" indicator OFF) to reduce window fogging.
- 12 Climate control OFF
- 13 Temperature selector (driver side)

## Front manual Air Conditioning



- ❶ Fan speed
- ❷ Outside rearview mirror (if equipped)/Back window defogger
- ❸ Temperature selector
- ❹ Recirculate cabin air (fresh air when OFF)
- ❺ Airflow vent  
In “” or “” mode, use fresh air (“” indicator OFF) to reduce window fogging.
- ❻ Air Conditioning ON/OFF  
Use fresh air to quickly cool interior, then change to recirculate for cooler air.
- ❼ Use for quick cooling. Air intake will automatically be set to recirculate.
- ❽ Rear Air Conditioning ON/OFF

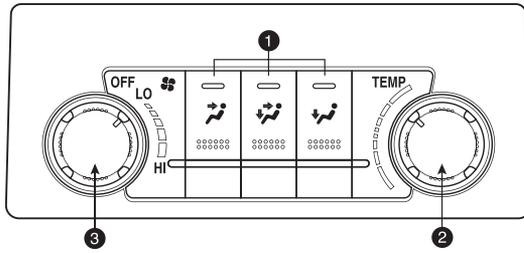
## Rear automatic Air Conditioning



- ❶ Fan speed
- ❷ Temperature selector
- ❸ Airflow vent
- ❹ Automatic climate control ON
- ❺ Climate control OFF

# FEATURES/OPERATIONS

## Rear manual Air Conditioning

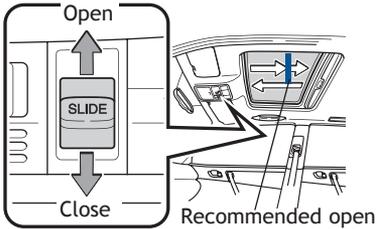


- ① Airflow vent
- ② Temperature selector
- ③ Fan speed

## Moonroof (if equipped)

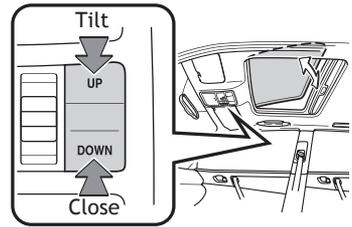
### Sliding operation

Push once to open partway; again to open completely.

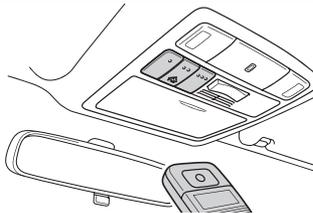


Recommended open position to minimize wind noise.

### Tilting operation



## Garage door opener (HomeLink®)\* (if equipped)



Garage door openers manufactured under license from HomeLink®\* can be programmed to operate garage doors, estate gates, security lighting, etc.

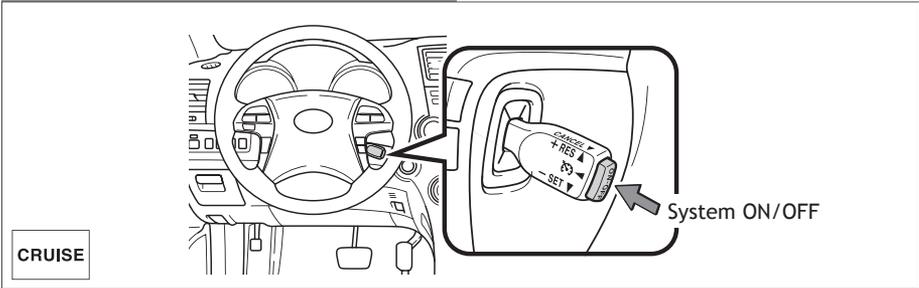
Refer to “Garage door opener,” Section 3-8 in the *Owner’s Manual* for more details.

For programming assistance, contact HomeLink® at 1-800-355-3515, or visit <http://www.homelink.com>.

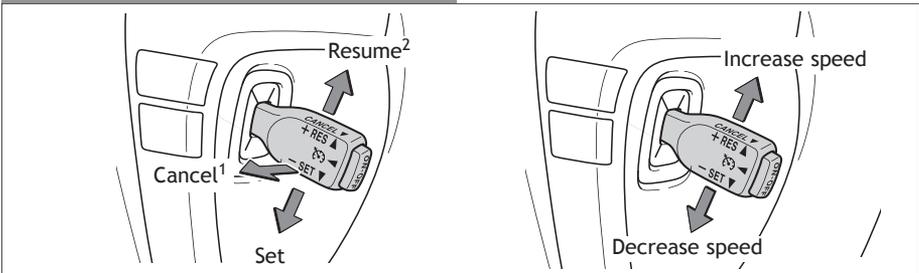
\* HomeLink® is a registered trademark of Johnson Controls, Inc.

## Cruise control

### Turning system ON/OFF



### Functions

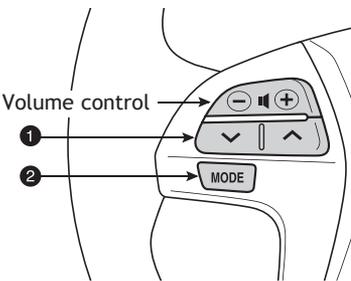


<sup>1</sup> The set speed may also be cancelled by depressing the brake pedal.

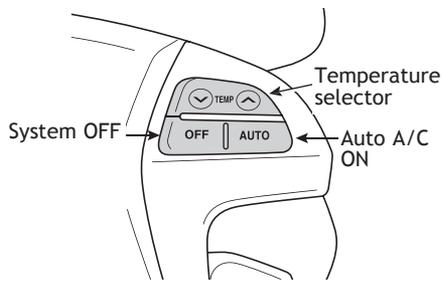
<sup>2</sup> The set speed may be resumed once vehicle speed exceeds 25 mph.

## Steering wheel controls

### Audio control



### Climate control (if equipped)



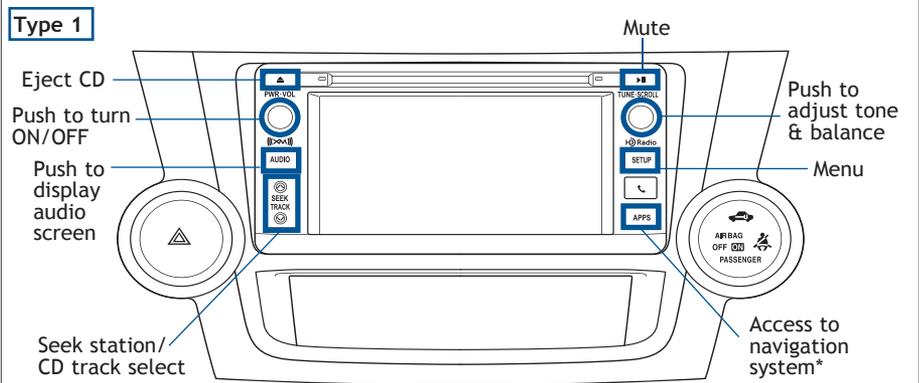
**1** “V Λ”

Use to search within the selected audio medium (radio, CD, iPod®, etc.).

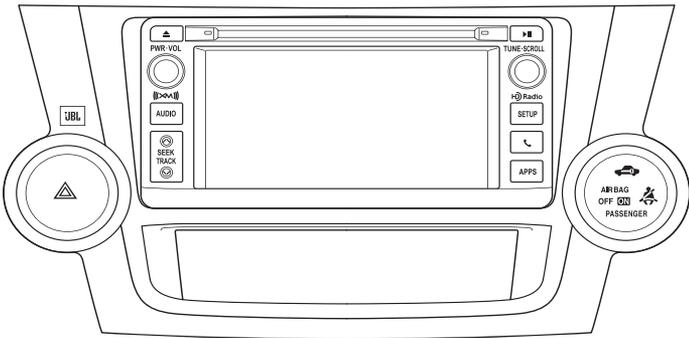
**2** “MODE”

Push to turn audio ON and select an audio mode. Push and hold to turn the audio system OFF.

Audio



**Type 2 (with JBL speakers)**



\* Refer to the “Navigation System with Entune Quick Reference Guide.”

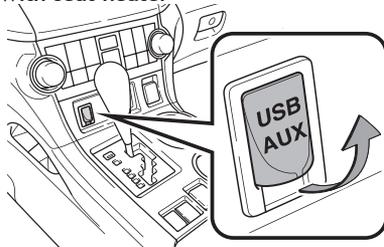
Refer to the “Display Audio System Owner’s Manual” for instructions and more information.

## USB/AUX port

Without seat heater



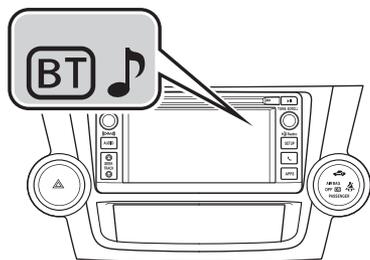
With seat heater



By inserting a mini plug into the USB/AUX port, you can listen to music from a portable audio device through the vehicle's speaker system while in USB/AUX mode.

## Bluetooth® audio

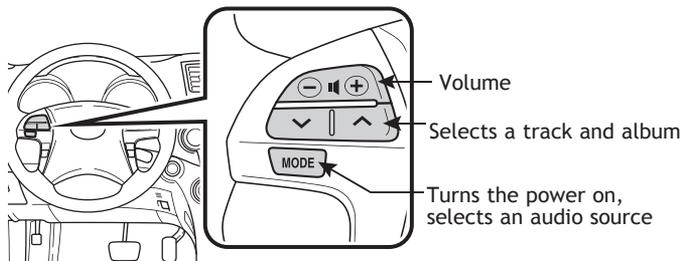
Audio unit



Microphone



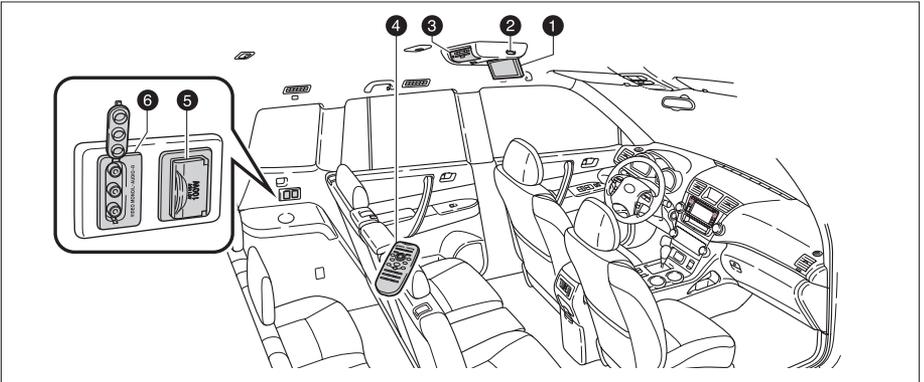
Steering wheel audio switches



The Bluetooth® audio system enables you to enjoy music played on a portable digital audio player from the vehicle speaker via wireless communication.

Refer to “Using the Bluetooth® audio system,” Section 3-3 in the *Owner's Manual* for more details.

## Rear seat entertainment system (if equipped)

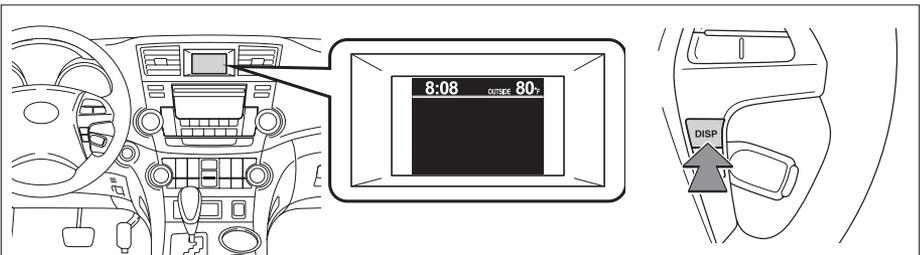


- ① Display
- ② Headphone jacks and headphone volume control
- ③ DVD player
- ④ Remote control
- ⑤ 120V AC power outlet
- ⑥ AV input port

Refer to Section 3-5 of the *Owner's Manual* for more information.

For vehicle with a navigation system, refer to the "*Navigation System Owner's Manual*."

## Multi-Information Display

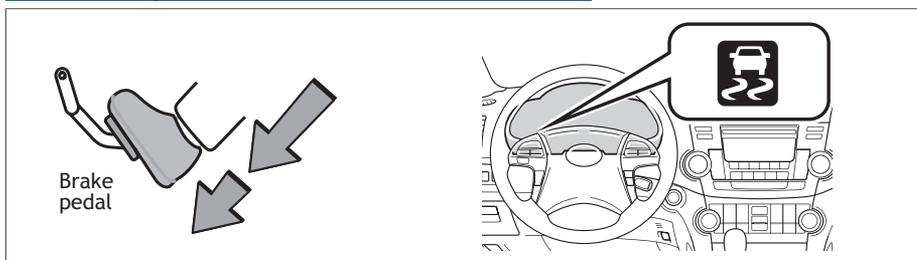


**Push "DISP" to change information in the following:**

- (1) Average gas mileage after refueling
- (2) Current gas mileage
- (3) Miles left on remaining fuel
- (4) Driving distance from Hybrid System start
- (5) Average gas mileage
- (6) Average gas mileage history
- (7) Current tire pressure
- (8) Energy monitor

**Push and hold "DISP" to set up the displays (including the rearview monitor display).**

## Hill-start Assist Control (HAC)

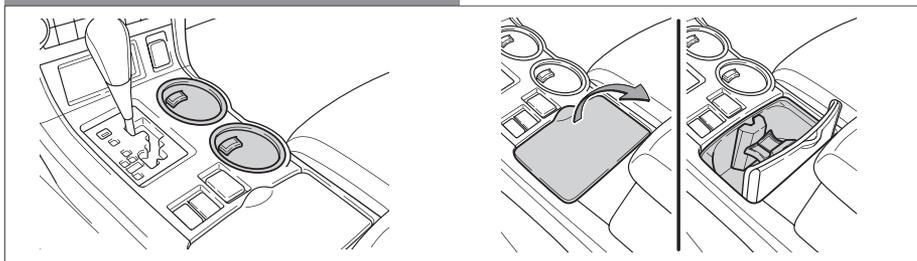


HAC helps prevent rolling backwards on an incline. To engage, push further down on brake pedal while at a complete stop until a beep sounds and slip indicator illuminates. HAC holds for approximately two seconds after releasing brake pedal.

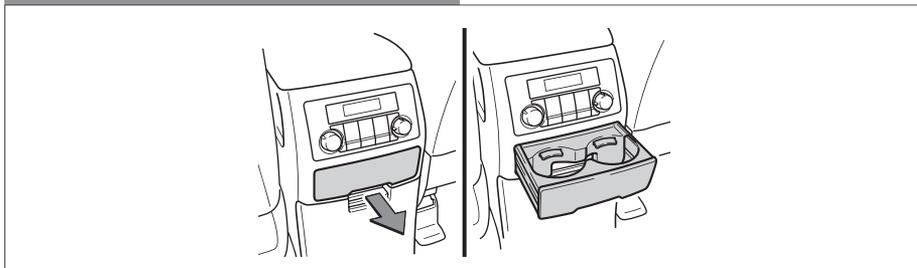
Refer to the Owner's Manual for more details.

## Cup holders

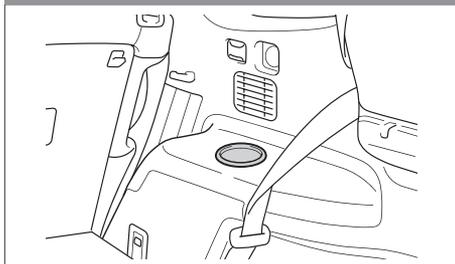
### Front



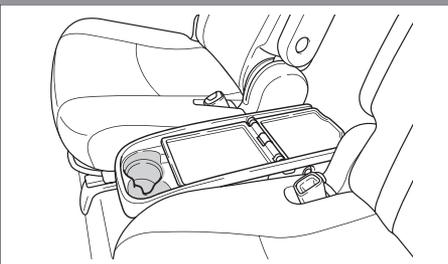
### Console box



### Rear

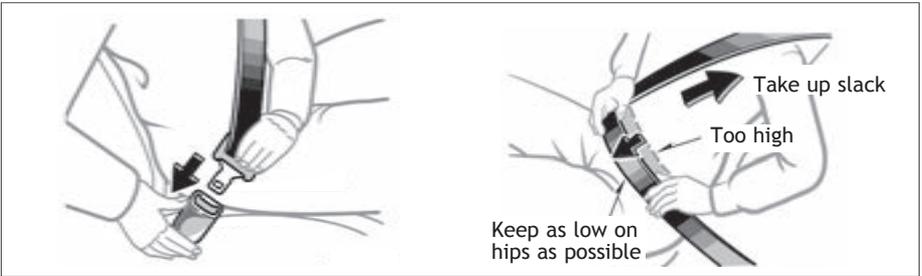


### Side table



# SAFETY AND EMERGENCY FEATURES

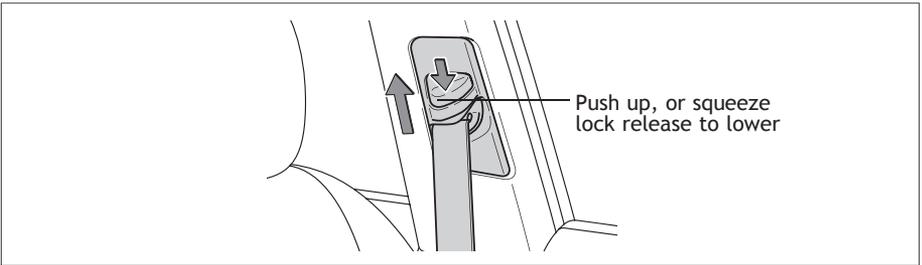
## Seat belts



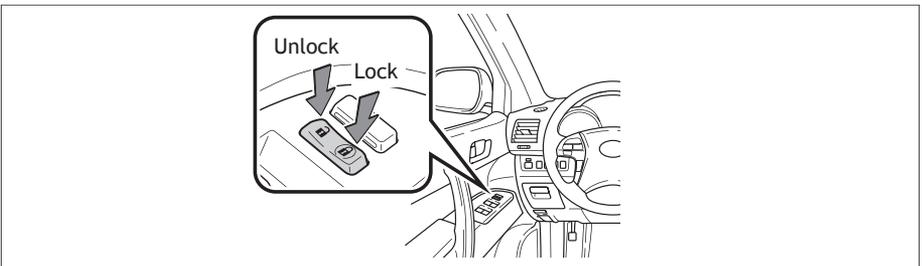
If belt is fully extended, then retracted even slightly, it cannot be re-extended beyond that point, unless fully retracted again. This feature is used to help hold child restraint systems securely.

To find more information about seat belts, and how to install a child restraint system, refer to the *Owner's Manual*.

## Seat belts-Shoulder belt anchor



## Door locks



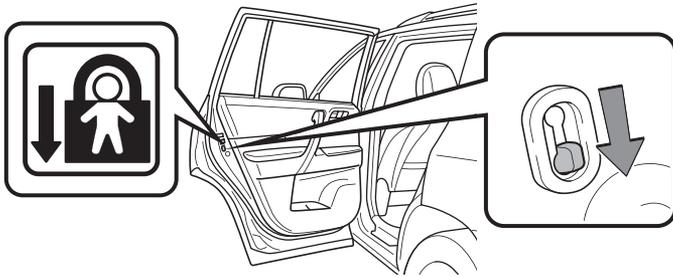
## Tire Pressure Monitoring (warning) System

If tire pressure becomes critically low on any of the tires (including the spare), “(!)” indicator light illuminate. Correctly adjusting tire inflation will turn off the light after a few minutes. If the light does not turn off, have the system checked by your Toyota dealer.

Refer to the *Owner's Manual* for more details.

## Doors-Child safety locks

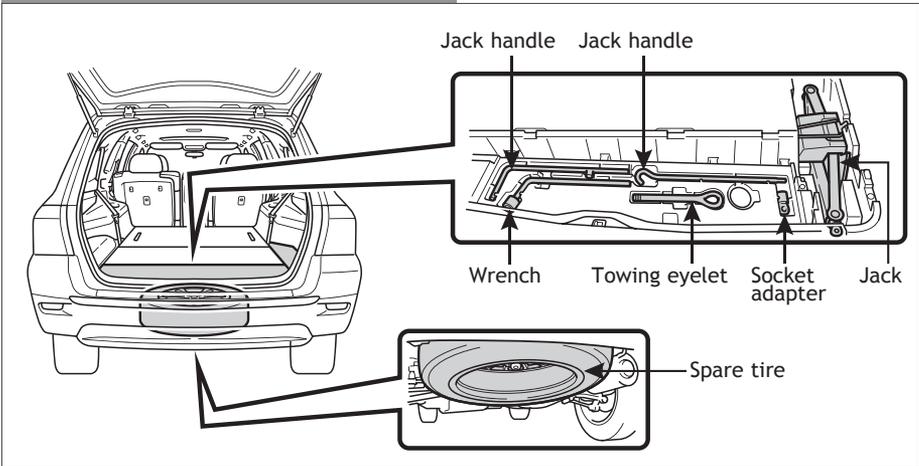
Rear door



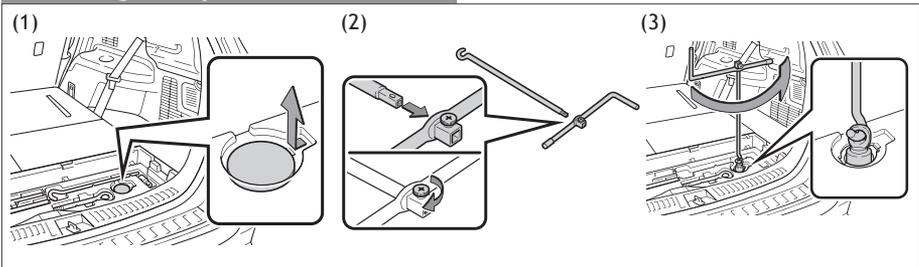
Moving the lever downward will allow the door to be opened only from the outside.

## Spare tire & tools

Tool location



## Removing the spare tire



- (1) Remove the cover under the center deck board to find the spare tire clamp bolt.
- (2) Assemble the jack handle.
- (3) Put the socket adapter on the spare tire clamp bolt. Loosen the bolt by turning it counterclockwise with the jack handle.

Refer to the *Owner's Manual* for tire changing and jack positioning procedures.

## SAFETY AND EMERGENCY FEATURES

### Star Safety System™

All new Toyota vehicles come standard with the Star Safety System™, which combines Vehicle Stability Control (VSC), Traction Control (TRAC), Anti-lock Braking System (ABS), Electronic Brake-force Distribution (EBD), Brake Assist (BA), Smart Stop Technology (SST) and Vehicle Dynamics Integrated Management (VDIM).

#### Vehicle Stability Control (VSC)

VSC helps prevent loss of traction during cornering by reducing engine power and applying brake force to selected wheels.

Toyota's VSC monitors steering angle and the direction your vehicle is traveling. When it senses that the front or rear wheels begin to lose traction, VSC reduces engine power and applies braking to selected wheels. This helps restore traction and vehicle control.

#### Traction Control (TRAC)

VSC helps prevent loss of traction during cornering by reducing engine power, and Traction Control helps maintain traction on loose gravel and wet, icy, or uneven surfaces by applying brake force to the spinning wheel(s).

Toyota's TRAC sensors are activated when one of the drive wheels starts to slip. TRAC limits engine output and applies the brakes to the spinning wheel. This transfers power to the wheels that still have traction to help keep you on track.

#### Anti-Lock Brake System (ABS)

ABS helps prevent brakes from locking up by "pulsing" brake pressure to each wheel. This limits brake lockup and helps provide directional control for the current road conditions.

Toyota's ABS sensors detect which wheels are locking up and limits wheel lockup by "pulsing" each wheel's brakes independently. Pulsing releases brake pressure repeatedly for fractions of a second. This helps the tires attain the traction that current road conditions will allow, helping you to stay in directional control.

#### Electronic Brake Force Distribution (EBD)

Toyota's ABS technology has Electronic Brake-force Distribution (EBD) to help maintain control and balance when braking. Abrupt stops can cause a vehicle to tilt forward, reducing the braking power of the rear wheels. EBD responds to sudden stops by redistributing brake force to enhance the braking effectiveness of all four wheels.

#### Brake Assist (BA)

Brake Assist is designed to detect sudden or "panic" braking, and then add braking pressure to help decrease the vehicle's stopping distance. When there's only a split second to react, Brake Assist can add additional brake pressure more quickly than just the driver alone can.

## Smart Stop Technology (SST)

Smart Stop Technology automatically reduces engine power when the accelerator and brake pedals are pressed simultaneously under certain conditions.

SST engages when the accelerator is depressed first and the brakes are applied firmly for longer than one-half second at speeds greater than five miles per hour.

SST doesn't engage if the brake pedal is depressed before the accelerator pedal, allowing vehicles to start on a steep hill and safely accelerate without rolling backward.

## Vehicle Dynamics Integrated Management (VDIM)

The Highlander Hybrid employs the advanced Vehicle Dynamics Integrated Management (VDIM) system.

VDIM is designed to enhance handling, traction and braking systems that normally react to vehicle driving conditions by anticipating tire slippage before a skid, slide or wheel spin occurs and helps to make corrections in a smooth, progressive way.

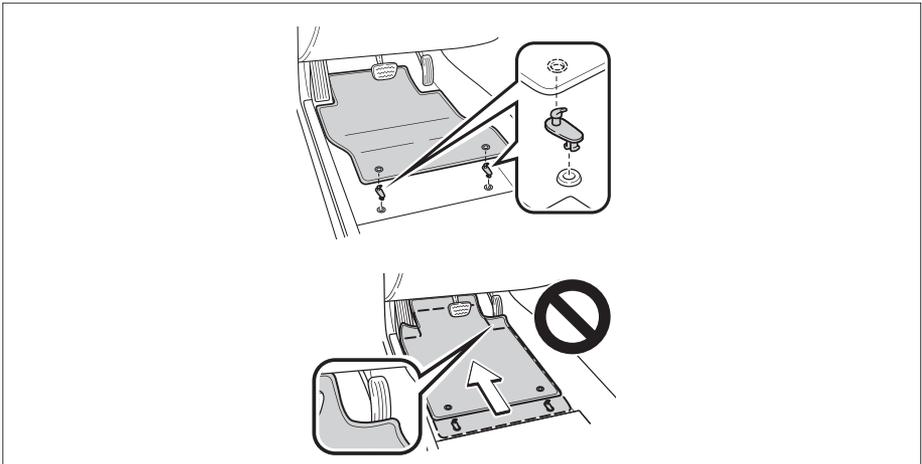
In addition to integrating all of the Highlander's dynamic control systems (VSC, TRAC, BA, EPS, EBD and ABS), the VDIM system also employs powerful proprietary software to integrate the Electronic Throttle Control with intelligence (ETC-i) and Electronically Controlled Brakes (ECB).

## Floor mat installation

There are two types of Toyota floor mats: carpeted and all-weather. Each vehicle has model-specific floor mats. Installation is easy.

**To keep your floor mat properly positioned, follow these steps:**

- Only use floor mats designed for your specific model.
- Use only one floor mat at a time, using the retaining hooks to keep the mat in place.
- Install floor mats right side up.



## NOTES





# TOYOTA Owners

[toyota.com/owners](http://toyota.com/owners)

CUSTOMER EXPERIENCE CENTER

1-800-331-4331

