

# 2004 Lexus Owner's Manual Supplement

## **SC 430**

- **Owner Amenities**
- **Warranty Information**
- **Maintenance Information**



## WELCOME TO THE LEXUS FAMILY

From everyone in the Lexus organization, thank you for purchasing one of our vehicles. Your Lexus is the culmination of more than 50 years of research and development by Toyota Motor Corporation, and is designed to deliver uncompromising luxury and performance.

This booklet has been developed to help you obtain the highest level of satisfaction from your Lexus. Please take some time to review it carefully. In addition to important information about warranty coverages and maintenance requirements, you'll find details on a host of amenities available exclusively to Lexus owners.

Thank you again for choosing Lexus, and please accept our best wishes for years of safe and pleasurable driving. For the latest information about our vehicles and our company, please visit our Web site at [www.lexus.com](http://www.lexus.com). To access your dealership's Web site, log on to [www.lexusdealer.com](http://www.lexusdealer.com). We are committed to providing you with an ownership experience that is second to none, and we look forward to serving you in the years ahead. Welcome to the Lexus family!

A handwritten signature in black ink, reading "Yukitoshi Funo". The signature is written in a cursive, flowing style.

Yukitoshi Funo  
President and Chief Executive Officer  
Toyota Motor Sales, U.S.A., Inc.

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## COMPLIMENTARY SERVICES

To help ensure that your ownership experience is pleasant, convenient and trouble-free, Lexus provides you with a variety of complimentary services. These services are described on the following pages. Other valuable owner benefits are described in the section entitled “Other Benefits and Assistance” beginning on page 7.

### First Two Maintenance Services

The first two scheduled maintenance services for your Lexus are provided at no charge. The first service is at 30 days and includes a body/chassis inspection, a check for fluid leaks and a vehicle road test. The second service is at 5,000 miles or 6 months, whichever occurs first. This service includes a change of the engine oil and oil filter, rotation of the tires and a vehicle road test.

To obtain your complimentary scheduled maintenance services, call an authorized Lexus dealership to make

an appointment, or take your vehicle to the dealership. The dealership will verify performance of the services on page 75 of this booklet.

### Loaner Vehicle

If your vehicle must be kept overnight at a Lexus dealership for a warranty-covered condition that requires more than eight hours to repair, Lexus will provide you with a complimentary loaner vehicle for up to five days.

### Travel Protection

Lexus will reimburse for a rental car for up to five days and for overnight lodging for up to three nights (not to exceed \$200 per night) if all of the following occur:

- Your vehicle becomes inoperable or unsafe to drive when you are more than 100 miles from home.
- Your vehicle’s malfunction is caused by a warranty-covered condition.

- Repairs will take longer than eight hours to complete.

To obtain reimbursement for rental car and lodging expenses, contact a Lexus dealership service consultant.

### Roadside Assistance

Lexus roadside assistance coverage is for 48 months from your vehicle's in-service date, regardless of mileage. Coverage is provided 24 hours a day, 365 days a year, for vehicles operated in the United States, U.S. territories and Canada. Assistance is administered through the American Automobile Association.

### Services Provided

- Roadside services such as battery jump-start, tire change and fuel delivery.
  - Towing to the nearest Lexus dealership (or an alternate repair facility, if necessary).
- Assistance in locating alternate transportation and lodging.
  - Shipping of repair parts to remote locations.
  - A technical assistance hotline to provide repair information to non-Lexus facilities.

### How to Get Help

To obtain roadside assistance, take the following steps:

- 1) Call (800)25-LEXUS (800/255-3987).
- 2) Have as much of the following information as possible:
  - Vehicle identification number (located on the driver's side corner of the dashboard, under the window)
  - Owner's name and home address
  - Vehicle license plate number
  - Location of vehicle, including the nearest major intersection

## COMPLIMENTARY SERVICES

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- 3) To determine your location, the dispatch operator will ask you for the area code and first three digits of the phone number from which you are calling. If you are calling from your cellular phone:
  - Obtain a phone number from a telephone near your location; or
  - Call directory assistance and obtain the phone number of a nearby business; or
  - Call the local cellular operator and ask for the area code and prefix of the cell you are in.
- 4) Wait at your vehicle or in a nearby secure location for the roadside assistance provider to arrive.

### **Additional Coverage**

After your roadside assistance coverage expires, you may join a motor club created exclusively for Lexus owners. Benefits include roadside assistance coverage, a trip-planning service and discounts on travel and dining. For further information, call (800)25-LEXUS.

### **Quality Control**

You may have noticed a few miles on the odometer when you took delivery of your Lexus. This mileage is a result of the comprehensive process used to ensure the quality of your vehicle.

Every Lexus undergoes three major inspections after leaving the assembly line. The first is conducted by Toyota Motor Corporation before the vehicle is shipped from Japan. The second is conducted at the vehicle's port of entry in the United States. The final inspection takes place at the selling dealership and includes a road test conducted by a trained Lexus technician.

If you'd like to know more about Lexus quality-control procedures, ask a Lexus dealership service consultant.

### **Vehicle Service History**

When you have your vehicle serviced at a Lexus dealership, your service information is recorded in the Lexus National Service History database. This is the first database of its kind in the automotive industry. It can be accessed by any Lexus dealership in the United States — a great convenience if you relocate or need to have your vehicle serviced while traveling.

### **Vehicle Service Agreements**

If you plan to keep your vehicle for several years or if you accumulate mileage quickly, you may want to purchase a Lexus vehicle service agreement. These agreements cover the cost of specific repairs beyond the factory warranty period. They also cover services such as towing, substitute transportation and lodging to minimize your inconvenience should your vehicle require repair. Lexus vehicle service agreements are available with a variety of coverage options. A Lexus dealership sales consultant can help you select the plan that's best for you.

### **Additional Keys**

Your vehicle comes with two master keys, a valet key and a key card designed to be kept in a purse or billfold. If you require additional keys, call or visit an authorized Lexus dealership. You will need to provide the dealership with your vehicle's key code (found on the key number plate provided with your original set of keys). In most cases, new keys can be ready within five business days.

### **Body Repairs**

If you're involved in a collision, you want your vehicle to be returned to its pre-accident condition when repaired. That's why it is important to make sure repairs are made only with Genuine Lexus Parts. Some repair shops and insurance companies may suggest using imitation or salvaged parts to save money. However, these parts do not meet Lexus' high standards for quality, fit and corrosion resistance. In addition, imitation and salvaged parts (and any damage or failures they may cause) are not covered by any Lexus warranty.

The best way to ensure that your vehicle is repaired with Genuine Lexus Parts is to take it to a Lexus dealership. Each dealership works with selected collision repair centers that meet Lexus' strict requirements for training, equipment, quality and customer satisfaction. These repair centers use Genuine Lexus Parts exclusively in the repair of Lexus vehicles.

Both Lexus and your Lexus dealer are dedicated to serving your automotive needs. Your complete satisfaction is our first priority. Should you have a problem or concern, please take the following steps to ensure the quickest possible response:

**Step 1**

Discuss the situation with a dealership manager, such as the service manager or customer satisfaction manager. If necessary, ask the dealership owner or general manager for assistance. In most cases, a satisfactory solution can be reached at this step.

**Step 2**

If the dealership does not address your concern to your satisfaction, call the Lexus Customer Satisfaction Department at (800) 25-LEXUS (800/255-3987). In Canada, call (800) 26-LEXUS (800/265-3987). In Mexico, call 95-1-310-328-2075. If you are hearing- or speech-impaired, call (800) 443-4999 (TDD).

You may also write to us at:

Lexus Customer Satisfaction Department  
P.O. Box 2991  
Torrance, CA 90509-2991

Whether calling or writing, please provide the following information:

- Vehicle identification number (located on the driver's side corner of the dashboard, under the window)
- Current vehicle mileage
- Name of your selling and servicing Lexus dealerships
- Your day and evening telephone numbers

## IF YOU NEED ASSISTANCE

**Step 3**

If your concern has still not been resolved to your satisfaction, Lexus offers additional assistance through BBB AUTO LINE, a dispute resolution program administered by the Council of Better Business Bureaus. The purpose of BBB AUTO LINE is to resolve disputes through arbitration — a process by which two parties authorize an independent third party to hear and resolve a dispute. The program is informal and free of charge. To request that your case be reviewed through the program, contact:

BBB AUTO LINE  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203  
(800)955-5100

BBB AUTO LINE typically renders a decision within 40 days of receiving your request for arbitration. This decision is binding on Lexus but not on you.

**Important:** You must use BBB AUTO LINE before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act. You may also be required to use BBB AUTO LINE before seeking remedies under the “Lemon Laws” of your state. For the requirements applicable to your state, see the appropriate page of the *Owner’s Manual Supplement – Lemon Law Information* booklet located in your glove box.

**BBB AUTO LINE Arbitration****What is BBB AUTO LINE?**

BBB AUTO LINE consists of local Better Business Bureau professionals who are trained and experienced in mediation and arbitration. BBB AUTO LINE will arbitrate your case by reviewing the facts; inspecting the vehicle, if necessary; and promptly rendering a fair and equitable decision.

**What types of disputes are eligible?**

BBB AUTO LINE resolves disputes involving Lexus product reliability and warranty performance that arise during the greater of 1) four years or 50,000 miles from the vehicle's in-service date, whichever is earlier; or 2) the applicable provision of the Lexus New Vehicle Limited Warranty. However, BBB AUTO LINE will not arbitrate 1) claims involving a vehicle used primarily for commercial purposes unless the "Lemon Law" of your state covers vehicles used for commercial purposes or 2) claims that an air bag failed to deploy or deployed when it should not have. You must file a request for arbitration with BBB AUTO LINE within six months of the expiration of the eligibility period.

**How long is the arbitration process?**

The entire process — from the time BBB AUTO LINE receives your request for arbitration to the arbitrator's decision — is designed to take no more than 40 days. A decision may be delayed if:

- You fail to provide certain information required by BBB AUTO LINE.
- You fail to make your vehicle available for inspection by BBB AUTO LINE in a timely manner (if an inspection is necessary).
- You fail to contact Lexus about your dispute before requesting arbitration.

**How much will it cost?**

There is no charge to you for submitting your dispute to BBB AUTO LINE. You may obtain copies of your case for a nominal fee.

**What information must I provide to BBB AUTOLINE?**

Although the specific information required will depend on the nature of your concern(s), BBB AUTO LINE generally asks for the vehicle's VIN, date of purchase and mileage, as well as information related to your complaint(s) and your use of the vehicle; any communications you have had with Lexus or a Lexus dealer; the vehicle's repair and maintenance history;

## IF YOU NEED ASSISTANCE

and documents related to repairs, maintenance and any expenses for which you seek reimbursement. BBB AUTO LINE may also require you to make the vehicle available for inspection.

### **How does the arbitration process work?**

When BBB AUTO LINE receives your request, it will be forwarded to the Lexus area office for response.

After analyzing all information pertaining to your case, BBB AUTO LINE will schedule a technical evaluation if applicable. This may include an inspection of the vehicle by a technical expert. The technical expert will forward his or her evaluation to BBB AUTO LINE.

An oral hearing will be held prior to a decision being rendered. At this hearing, all evidence is admissible. You and a Lexus representative will present both sides of the case to the BBB AUTO LINE arbitrator(s). You will each be allotted time to give testimony and

provide documents. Then you will each be given an opportunity for rebuttal. After considering all testimony and documents, the arbitrator(s) will review the applicable legal standards and render a decision within 10 days.

A settlement satisfactory to all parties may be negotiated prior to submission of the case to the arbitrator, or during the hearing.

### **What types of decisions are rendered, and how do I know if Lexus will abide by BBB AUTO LINE's decision?**

BBB AUTO LINE's decisions are based on what it believes to be fair and appropriate after applying the appropriate legal standards. Remedies include but are not limited to repairs; reimbursement for repairs and incidental expenses, such as towing costs; and repurchase or replacement of your vehicle.

BBB AUTO LINE's decision is binding on Lexus but not on you. Lexus must comply with the decision shortly after it is rendered, usually within 30 days. BBB AUTO LINE will contact you within 10 days of scheduled compliance to ensure that Lexus has complied in a timely manner.

**Are there limits to the scope of BBB AUTO LINE decisions?**

BBB AUTO LINE decisions do not include:

- Attorney fees
- Punitive damages
- Multiple damages
- Consequential damages, other than incidental damages to which you may be entitled under law

**What other recourse do I have?**

If you are dissatisfied with the arbitrator's decision or Lexus' compliance, you may pursue any other legal remedies available to you, including small claims court. You should be aware that BBB AUTO LINE findings are admissible as evidence in any legal proceedings concerning your vehicle.

**Is BBB AUTO LINE subject to change?**

This information about BBB AUTO LINE is correct as of the date of printing. However, the program may be changed without notice. For the most current information, call BBB AUTO LINE at (800) 955-5100 or the Lexus Customer Satisfaction Department at (800) 255-3987.

## THE LEXUS COMMITMENT

You have purchased one of the finest vehicles built in the world today, and it is backed by one of the finest warranties in the industry. This excellent warranty coverage demonstrates not only our confidence in Lexus vehicles, but also our commitment to every Lexus customer. We're dedicated to ensuring that you enjoy exceptional quality, dependability and peace of mind throughout your ownership experience.

To further demonstrate our commitment to our customers' satisfaction, occasionally we may establish a special policy adjustment to pay for specific repairs that are no longer covered by warranty. When we establish such a policy adjustment, we mail details to all applicable owners on record. That's why it is important to send in the card at the back of this booklet if you change your address or if you have purchased your Lexus from a previous owner.

You've made a wise decision to purchase a Lexus. Your vehicle delivers world-class luxury and performance, along with an unparalleled commitment from

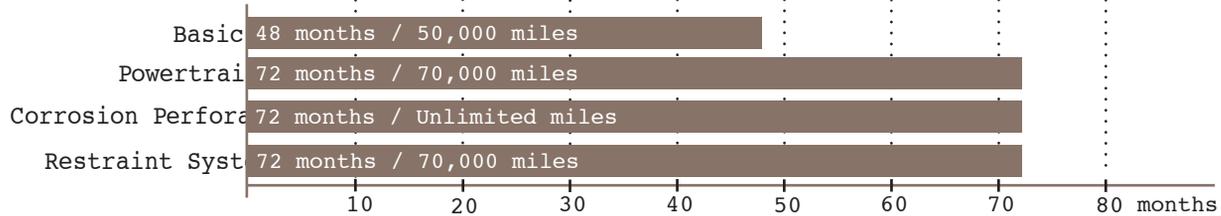
Lexus to ensuring your satisfaction. You can be confident — as we are — that you'll enjoy owning your Lexus as much as you enjoy driving it.

This section of the *Owner's Manual Supplement* describes the terms of Lexus warranty coverage as well as general owner responsibilities. The section entitled "Maintenance Information" beginning on page 71 describes your vehicle's maintenance requirements. Be sure to review this information carefully, since proper maintenance is required to ensure that warranty coverage remains intact.

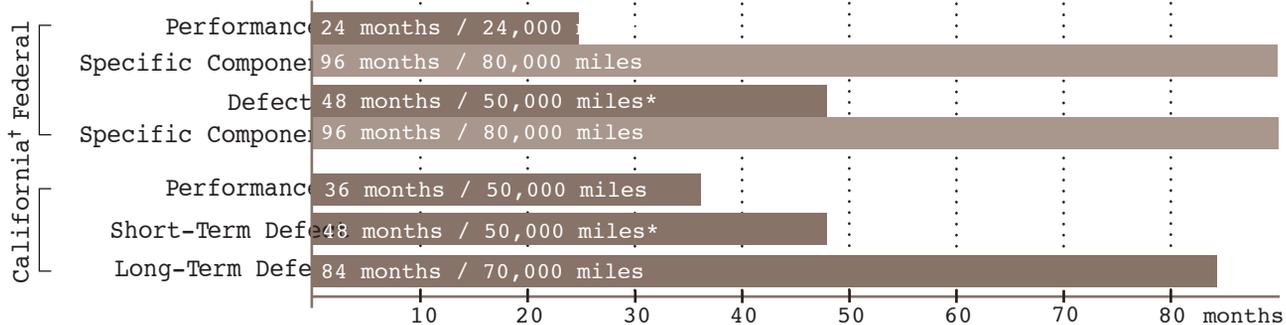
All warranty information is the latest available at the time of publication and, with the exception of the emission control warranties, is subject to change without notice.

# WARRANTY COVERAGES AT A GLANCE

## New Vehicle Limited Warranty



## Emission Control Warranty



\*Specific components may have longer coverage under terms of the Powertrain Warranty. In addition, Maine, Massachusetts and Vermont vehicles equipped with a California Certified Emission Control System. Vehicles covered by this warranty are also covered by the Federal Emission Control

## GENERAL WARRANTY PROVISIONS

### Who Is the Warrantor

The warrantor for these limited warranties is Lexus, a division of Toyota Motor Sales, U.S.A., Inc., 19001 South Western Avenue, Torrance, California 90509-2991, a California corporation.

### Which Vehicles Are Covered

These warranties apply to all 2004 model-year Lexus vehicles registered and normally operated in the United States, U.S. territories and Canada. Warranty coverage is automatically transferred at no cost to subsequent vehicle owners.

### Multiple Warranty Conditions

This booklet contains warranty terms and conditions that may vary depending on the part covered. A warranty for specific parts or systems, such as the Powertrain Warranty or Emission Performance Warranty, is governed by the coverage set forth in that warranty as well as the General Warranty Provisions.

### When Warranty Begins

The warranty period begins on the vehicle's in-service date, which is the first date the vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator.

### Repairs Made at No Charge

Repairs and adjustments covered by these warranties are made at no charge for parts and labor.

### Parts Replacement

Any needed parts replacement will be made using new or remanufactured parts. The decision whether a part should be repaired or replaced will be made by the servicing Lexus dealership and/or Lexus. Parts scheduled to be replaced as required maintenance are warranted until their first replacement only.

**Note:** Lexus remanufactured parts meet or exceed all factory standards for safety, quality and reliability.

**Limitations**

The performance of necessary repairs and adjustments is the exclusive remedy under these warranties or any implied warranties. Lexus does not authorize any person to create for it any other obligation or liability in connection with this vehicle.

**Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of these written warranties.** Some states do not allow restrictions on how long an implied warranty lasts, so this limitation may not apply to you.

**Your Rights Under State Law**

These warranties give you specific legal rights. You may also have other rights that vary from state to state.

## WHAT IS COVERED AND HOW LONG

### Basic Warranty

This warranty covers repairs and adjustments needed to correct defects in materials or workmanship of any part supplied by Lexus, subject to the exceptions indicated under “What Is Not Covered” on pages 19–20.

Coverage is for 48 months or 50,000 miles, whichever occurs first, with the exception of wheel alignment and wheel balancing, which are covered for 12 months or 20,000 miles, whichever occurs first.

### Powertrain Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of any component listed here and supplied by Lexus, subject to the exceptions indicated under “What Is Not Covered” on pages 19–20.

Coverage is for 72 months or 70,000 miles, whichever occurs first.

### Engine

Cylinder block and head and all internal parts, intake manifold, timing belt and cover, flywheel, oil pan,

water pump, fuel pump, engine mounts, engine control computer, seals and gaskets.

### Transmission and Transaxle

Case and all internal parts, torque converter, clutch cover, mounts, engine control computer, seals and gaskets.

### Front-Wheel-Drive System

Drive shaft, axle, hub, bearings, seals and gaskets.

### Rear-Wheel-Drive System

Differential carrier assembly, drive shaft, axle carrier, axle case, axle bearing, axle shaft, seals and gaskets.

### Corrosion Perforation Warranty

This warranty covers repair or replacement of any original body panel that develops perforation from corrosion (rust-through), subject to the exceptions indicated under “What Is Not Covered” on pages 19–20.

Coverage is for 72 months, regardless of mileage.

For information on how to protect your vehicle from corrosion, see the section entitled “Service Procedures and Specifications – Body” in the *Owner’s Manual*.

### **Restraint Systems Warranty**

This warranty covers repairs needed to correct defects in materials or workmanship of any seatbelt or air bag system supplied by Lexus, subject to the exceptions indicated under “What Is Not Covered” on pages 19–20.

Coverage is for 72 months or 70,000 miles, whichever occurs first.

For vehicles sold and registered in Kansas, the warranty for seatbelts and related components is 10 years, regardless of mileage.

### **Towing**

When your vehicle is inoperable due to failure of a warranted part, towing service to the nearest authorized Lexus dealership is covered.

### **WHAT IS NOT COVERED**

This warranty does not cover damage or failures resulting directly or indirectly from any of the following:

- Fire, accidents or theft
- Abuse or negligence
- Misuse — for example, racing or overloading
- Improper repairs
- Alteration or tampering, including installation of non-Genuine Lexus Accessories
- Lack of or improper maintenance, including use of fluids other than those specified in the *Owner’s Manual*
- Installation of non-Genuine Lexus Parts
- Airborne chemicals, tree sap, road debris (including stone chips), rail dust, salt, hail, floods, wind storms, lightning and other environmental conditions
- Water contamination

## NEW VEHICLE LIMITED WARRANTY

This warranty also does not cover the following:

**Tires**

Tires are covered by a separate warranty provided by the tire manufacturer. See pages 34–66.

**Normal Wear and Tear**

Noise, vibration, cosmetic conditions and other deterioration caused by normal wear and tear.

**Maintenance Expense\***

Normal maintenance services such as engine tune-ups; replacement of fluids and filters; lubrication; cleaning and polishing; replacement of spark plugs and fuses; and replacement of worn wiper blades, brake pads/linings and clutch linings.

**Vehicles With Altered Odometer**

Failure of a vehicle on which the odometer has been altered so that actual vehicle mileage cannot be readily determined.

**Vehicles With Unknown Vehicle Identification Number**

Any vehicle for which the original factory-assigned vehicle identification number cannot be determined.

**Salvage or Total-Loss Vehicles**

Any vehicle that has ever been issued a “salvage” title or similar title under any state’s law; or has ever been declared a “total loss” or equivalent by a financial institution or insurer, such as by payment for a claim in lieu of repairs because the cost of repairs exceeded the cash value of the vehicle. This exclusion does not apply to the emission control warranties.

**Incidental Damages**

Incidental or consequential damages associated with a vehicle failure. Such damages include but are not limited to inconvenience; the cost of transportation, telephone calls and lodging; the loss of personal or commercial property; and the loss of pay or revenue.

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\*Lexus provides the first two scheduled maintenance services at no charge. See page 4 for details.

**Disclaimer of Extra Expenses and Damages**

The performance of necessary repairs and adjustments is the exclusive remedy under this warranty or any implied warranty. Lexus does not authorize any person to create for it any other obligation or liability in connection with this vehicle. Lexus shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty.

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this written warranty, except in states where this limitation is not allowed.

**DISPUTE RESOLUTION**

If a dispute arises regarding your warranty coverage, please follow the steps described on pages 9–10. Please note that you must use BBB AUTO LINE before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act. You may also be required to use BBB AUTO LINE before seeking remedies under the “Lemon Laws” of your state. For the requirements applicable to your state, see the appropriate page of the *Owner’s Manual Supplement – Lemon Law Information* booklet located in your glove box.

## WHAT IS COVERED AND HOW LONG

### Emission Defect Warranty

Lexus warrants that your vehicle:

- Was designed, built and equipped to conform at the time of sale with applicable federal emissions standards.
- Is free from defects in materials and workmanship that may cause the vehicle to fail to meet these standards.

Federal regulations require that this warranty be in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. However, under the terms of the Basic Warranty, Lexus provides coverage of four years or 50,000 miles, whichever occurs first. Specific components may have longer coverage under the terms of the Powertrain Warranty. Additionally, components marked "8/80" in the parts list on pages 23–24 have coverage of eight years or 80,000 miles, whichever occurs first.

### Emission Performance Warranty

Some states and localities have established vehicle inspection and maintenance (I/M) programs to encourage proper vehicle maintenance. If an EPA-approved I/M program is in force in your area, you are eligible for Emission Performance Warranty coverage.

Under the terms of the Emission Performance Warranty and federal regulations, Lexus will make all necessary repairs if both of the following occur:

- Your vehicle fails to meet applicable emissions standards as determined by an EPA-approved emissions test.
- This failure results or will result in some penalty to you — such as a fine or denial of the right to use your vehicle — under local, state or federal law.

This warranty is in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. Additionally, components marked "8/80" in the parts list on pages 23–24 have coverage of eight years or 80,000 miles, whichever occurs first.

## WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations.
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the “What Is Not Covered” section of the New Vehicle Limited Warranty also apply to this warranty.

## WARRANTY PARTS LIST

### Air/Fuel Metering System

- Air/fuel ratio feedback control system
- Cold-start enrichment system
- Deceleration control system
- Electronic fuel injection system components
  - Airflow sensor
  - Engine control module (8/80)
  - Throttle body
  - Other components

### Air Induction System

- Intake manifold and intake air surge tank

### Air Injection System

- Air injection manifold
- Air injection pump
- Airflow control valves

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8/80 = Covered for eight years or 80,000 miles, whichever occurs first.

## FEDERAL EMISSION CONTROL WARRANTY

**Catalyst System**

- Catalytic converter and protector (8/80)
- Constricted fuel filler neck
- Exhaust manifold
- Exhaust pipe (manifold to catalyst and/or catalyst to catalyst)

**Evaporative Control System**

- Charcoal canister
- Fuel filler cap
- Fuel tank
- Vapor liquid separator

**Exhaust Gas Recirculation (EGR) System**

- EGR gas temperature sensor
- EGR valve
- Associated parts

**Ignition System**

- Distributor and internal parts
- Ignition coil and ignitor
- Ignition wires
- Spark plugs\*

**Positive Crankcase Ventilation (PCV) System**

- Oil filler cap
- PCV valve or orifice

**Other Parts Used in Above Systems**

- Data link connector (8/80)
- Hoses, clamps, fittings, tubing and mounting hardware
- Malfunction indicator light and bulb (8/80)
- Pulleys, belts and idlers
- Sealing gaskets and devices
- Sensors, solenoids, switches and valves

8/80 = Covered for eight years or 80,000 miles, whichever occurs first.

\*Warranted until first required maintenance under terms of the California Emission Control Warranty.

## MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this supplement. Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

**When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs.** However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

## REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Lexus recommends the use of Genuine Lexus Parts when servicing or repairing the systems.

**Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use non-Genuine Lexus Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Genuine Lexus Parts may impair the effectiveness of the emission control systems.**

If you use replacement parts that have maintenance or replacement schedules different from those of Genuine Lexus Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Genuine Lexus Parts.

## FEDERAL EMISSION CONTROL WARRANTY

**IF YOUR VEHICLE FAILS AN EMISSIONS TEST**

If your vehicle fails an EPA-approved emissions test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Lexus dealership and present a copy of the emissions test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Lexus will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Lexus or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see page 69, "Obtaining Warranty Service."

**IF YOU HAVE QUESTIONS**

If you have questions or concerns about your vehicle's federal emission warranty coverage, please follow the steps described on pages 9–10. In the case of the Emission Performance Warranty, you may also request information from or report complaints to:

U.S. Environmental Protection Agency  
Vehicle Programs & Compliance Division (6405J)  
Attn: Warranty Complaints  
401 M Street SW  
Washington, D.C. 20460

Vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty provisions are also covered by the California Emission Control Warranty (see page 28). Maine, Massachusetts and Vermont are the only other states to which the California Emission Control Warranty currently applies.

**DEALER CERTIFICATE**

We (the dealership) want you to know that at the time your new Lexus vehicle is being delivered:

- 1) On the basis of written notification furnished by Lexus, we have knowledge that the vehicle is covered by an EPA Certificate of Conformity.
- 2) We have visually inspected those emission control devices or portions thereof that are visible without removing or adjusting any components or systems, emissions-related or otherwise. On the basis of this inspection, there are no apparent deficiencies in the installation of emission control devices by Lexus. (For purposes of this certificate, "emission control devices" is limited to devices installed on a vehicle for the sole or primary purpose of controlling emissions and which were not in general use before 1968.)
- 3) We have performed all emission control system preparations required by Lexus prior to the sale of the vehicle as set forth in Lexus' current pre-delivery service manual.
- 4) Except as may be provided in Paragraph 5, if this vehicle fails an EPA-approved emissions test within three months or 4,000 miles (whichever comes first) of delivery to the ultimate purchaser, and the vehicle

has been maintained and used in accordance with the written instructions for proper maintenance and use, Lexus will remedy the nonconformity free of charge under the terms of the Emission Performance Warranty.

- 5) If vehicle was used as a company car or demonstrator, check box and complete the following:

The vehicle with which this statement is delivered was placed into service as a company car or demonstrator prior to delivery. The Emission Performance Warranty period commenced on the date the vehicle was first placed into service, which was \_\_\_\_\_.

Month                      Day                      Year

**Note:** The dealership makes no representation or warranty that the emission control system or any part thereof is without defect or that the system will perform properly. The Emission Performance Warranty referred to in Paragraph 4 and furnished with the vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

\_\_\_\_\_  
Dealership name

## YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board (CARB) and Lexus are pleased to explain the emission control system warranty for your 2004 vehicle. In California, new motor vehicles must be designed, built and equipped to meet the state's stringent anti-smog standards. CARB regulations require that Lexus must warrant the emission control system on your vehicle for the time periods indicated on this page, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection system, ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emissions-related assemblies.

Where a warrantable condition exists, Lexus will repair your vehicle at no cost to you, including diagnosis, parts and labor.

## MANUFACTURER'S WARRANTY COVERAGE

- 1) For three years or 50,000 miles, whichever occurs first:
  - If your vehicle fails a smog-check test, all necessary repairs and adjustments will be made by Lexus to ensure that your vehicle passes the test. This is your Emission Control System PERFORMANCE WARRANTY.
  - If any emissions-related part on your vehicle is defective, the part will be repaired or replaced by Lexus. This is your SHORT-TERM Emission Control System DEFECT WARRANTY. Covered parts are listed on pages 23–24.  
**Note:** Under the terms of the Basic Warranty, Lexus provides coverage of four years or 50,000 miles, whichever occurs first. Specific components may have longer coverage under the terms of the Powertrain Warranty.
- 2) For seven years or 70,000 miles, whichever occurs first:
  - If an emissions-related part listed on page 30 is defective, the part will be repaired or replaced by Lexus. This is your LONG-TERM Emission Control System DEFECT WARRANTY.

## OWNER'S WARRANTY RESPONSIBILITIES

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this supplement. Lexus recommends that you retain all receipts covering maintenance on your vehicle, but Lexus cannot deny warranty coverage solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Lexus dealership as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

You should also be aware that Lexus may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Lexus Customer Satisfaction Department at (800) 255-3987 or the California Air Resources Board, Mobile Source Control Division, at 9528 Telstar Avenue, P.O. Box 8001, El Monte, CA 91734-8001.

## WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations.
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the "What Is Not Covered" section of the New Vehicle Limited Warranty also apply to this warranty.

## CALIFORNIA EMISSION CONTROL WARRANTY

**PARTS LIST: LONG-TERM EMISSION DEFECT WARRANTY**

The parts listed here are covered for seven years or 70,000 miles from the vehicle's in-service date, whichever occurs first.

**Air/Fuel Metering System**

- Engine control computer (engine control module)
- Fuel pump
- Oxygen sensor
- Throttle body

**Air Induction System**

- Intake manifold and intake air surge tank

**Catalyst System**

- Catalytic converter (warm-up three-way catalyst)
- Exhaust front pipe
- Exhaust manifold
- Exhaust manifold gasket

**Evaporative Control System**

- Charcoal canister
- Fuel tank

**Ignition System**

- Knock sensor

**Other Parts Used in Above Systems**

- Transmission solenoid

## MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this supplement. Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

**When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs.** However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

## REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Lexus recommends the use of Genuine Lexus Parts when servicing or repairing the systems.

**Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use non-Genuine Lexus Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Genuine Lexus Parts may impair the effectiveness of the emission control systems.**

If you use replacement parts that have maintenance or replacement schedules different from those of Genuine Lexus Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Genuine Lexus Parts.

## CALIFORNIA EMISSION CONTROL WARRANTY

**IF YOUR VEHICLE  
FAILS A SMOG-CHECK TEST**

If your vehicle fails a smog-check test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Lexus dealership and present a copy of the smog-check test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Lexus will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Lexus or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see page 69, “Obtaining Warranty Service.”

**REPAIR DELAYS**

If a Lexus dealership is unable to complete repairs on your vehicle within 30 days, you may have the repairs made under Lexus’ provisions for emergency warranty repairs. See page 69 for details.

## IF YOU HAVE QUESTIONS

If you have questions or concerns about your vehicle's California emission warranty coverage, please follow the steps described on pages 9–10. You may also request information from or report complaints to:

California Air Resources Board  
Mobile Source Control Division  
P.O. Box 8001  
El Monte, CA 91734-8001  
(800)242-4450

Vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty provisions are covered by this warranty. Maine, Massachusetts and Vermont are the only other states to which this warranty currently applies. Vehicles covered by this warranty are also covered by the Federal Emission Control Warranty (see page 22).

## TIRE LIMITED WARRANTY

**OBTAINING WARRANTY SERVICE**

The tires that come as original equipment on your vehicle are warranted by their manufacturer and not Lexus. Please refer to the tire warranty statements on the following pages.

To obtain warranty service for a tire, take the tire to an authorized dealer of the tire manufacturer. (Refer to your local phone directory for dealer locations.) Your Lexus dealer may also be able to assist you in obtaining warranty service from the manufacturer.

For additional warranty information or service assistance, contact the tire manufacturer directly.

**ORIGINAL EQUIPMENT TIRE MANUFACTURERS**

**Bridgestone/Firestone**  
One Bridgestone Park  
Nashville, TN 37214  
(800) 847-3272

**Goodyear Dunlop Tires  
North America, Ltd.**  
P.O. Box 1109  
Buffalo, NY 14240  
(800) 548-4714

## GENERAL INFORMATION

### Eligibility

You are covered under the terms of this warranty if you are the owner of any new Bridgestone Potenza RE040 RFT (Run-Flat Technology) tire bearing the Bridgestone name and an identification number assigned by the Department of Transportation, and if your tire has been used only on the vehicle on which it was originally installed according to the vehicle manufacturer's or Bridgestone/Firestone's recommendations.

### Coverage

#### Free Replacement

If any new tire covered by this warranty and used in normal service in accordance with the manufacturer's warnings and instructions becomes unusable for any reason within the manufacturer's control or as a result of a road hazard during 1) the first 25 percent of usable treadwear or 2) the first 12 months from date of purchase,\* whichever comes first, such tire will be

replaced free of charge (excluding taxes and disposal fee) with a new Bridgestone Potenza RE040 RFT tire. Mounting and balancing are included.

#### Prorated Adjustment

If a tire not eligible for free replacement becomes unusable for any reason within the manufacturer's control or as a result of a road hazard before 1) wearing down to 2/32nds of an inch of tread depth (i.e., to the top of the built-in indicators in the tread grooves) or 2) five years from date of purchase\* (or if this date is not known, then six years from date of manufacture), whichever comes first, and the tire has been used in normal service in accordance with the manufacturer's warnings and instructions, the tire will be replaced with a new Bridgestone Potenza RE040 RFT tire on a prorated basis. Replacement price will be determined by multiplying the percentage of used tread by the Bridgestone/Firestone retailer's current regular selling price for the replacement tire. Taxes, mounting,

\*Proof of purchase required.

balancing, any other applicable service charges and tire disposal fee will be added to this price.

### **What Is Not Covered**

This warranty does not cover tire damage resulting from:

- Failure of the tire pressure warning system.
- Improper use or operation, including (without limitation) failure to maintain proper inflation pressure in the ordinary course of use; overloading; use of an improper rim; vehicle misalignment; wheel imbalance; improper brake adjustment; worn suspension components; improper mounting or demounting; misuse, misapplication or negligence; tire spinning; tire chains; chemical contamination; fire or other externally generated heat; water or other material entrapped inside the tire during mounting; tire alteration; racing or competition; and improper use of tire sealants or balancing materials.
- Failure to follow the manufacturer's recommendations regarding the use and care of the tire, including the instructions and warnings found in this manual.

This warranty also does not cover the following:

- Claims for irregular wear.
- Tire damage or other problems after a tire is repaired.
- Ride disturbance claims submitted after 1/32nd of an inch of treadwear.
- Ride disturbance claims submitted for four or more tires from the same vehicle.
- The cost of applicable federal, state and local taxes and tire disposal fees.
- Tires purchased and normally used outside the United States and Canada.
- Tires used in commercial service.
- Claims for weather/ozone cracking after four years from date of manufacture.

## **Additional Warranty Provisions**

### **Replacement Price in Canada**

In Canada, the tire will be adjusted by the dealership (subject always to dealer discretion) at a predetermined “adjustment price.”

### **Replacement Warranty**

If you receive a replacement tire under this warranty, the tire will be covered by the warranty given for that tire.

### **Where to Go for Warranty Service**

Because of the special requirements of the Bridgestone Potenza RE040 RFT tire, you must go to a Bridgestone/Firestone Run-Flat Certified Retailer or your Lexus dealership for warranty service. Call (877)BFS-4RFT (887/237-4738) for the name of your nearest Bridgestone/Firestone Run-Flat Certified Retailer.

### **Consumer Rights**

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and in Canada from province to province.

## **Owner-User’s Obligation**

It is the owner-user’s obligation to operate tires within load and specification limits and at appropriate air pressure as specified by the vehicle manufacturer for individual tire size and type (except during run-flat operation). It is also the owner-user’s obligation to maintain proper alignment of wheels and to maintain proper balance of tire/wheel assemblies.

When making a claim, the owner-user must return the tire; present proof of ownership; complete and sign the customer section of the Bridgestone/Firestone, Inc., warranty claim form; and pay appropriate replacement price, taxes and service charges.

## **Arbitration**

You and Bridgestone/Firestone North American Tire, LLC acknowledge your and its right to litigate claims, disputes and controversies arising out of or in connection with this warranty in court, but prefer to resolve any such claims, disputes and controversies through arbitration and hereby waive the right to litigate such

claims, disputes and controversies in court upon election of arbitration by either party. Therefore, you and Bridgestone/Firestone North American Tire, LLC agree that all claims, disputes and controversies between you and it or against any of its agents, employees, successors or assigns, arising out of or in connection with this warranty or any other warranties, express or implied, including a failure of warranty and the validity of this arbitration clause, but excluding claims for personal injury or property damage, shall be resolved by binding arbitration, upon election by either party, according to the formal dispute resolution procedures of the National Arbitration Forum, under the Code of Procedure then in effect. All arbitrations will be conducted as document hearings. If you request any procedures beyond a document hearing, you will be responsible for all fees, including filing and administrative fees, above and beyond the fees required for document hearings. Any award of the arbitrator(s) may be entered as a judgment in any court of competent jurisdiction. The arbitrators will have no authority to award punitive or other damages

not measured by the prevailing party's actual damages, except as may be required by statute. Information may be obtained and claims may be filed at any office of the National Arbitration Forum or at P.O. Box 50191, Minneapolis, MN 55405.

### **Conditions and Exclusions**

To the extent permitted by law, Bridgestone/Firestone, Inc., disclaims liability for any consequential damages, loss of time, loss of vehicle use or inconvenience.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty applies only to consumers actually using the tire in the United States and Canada. For warranty service outside the United States and Canada, see your local Bridgestone/Firestone distributor or retailer.

Obligations under this policy may not be enlarged or altered by anyone.

**Important:** In accordance with Federal Law, this warranty has been designated as a “Limited Warranty.” Nothing in this warranty is intended to be a representation that tire failures cannot occur. This warranty is given in the United States by Bridgestone/Firestone, Inc., One Bridgestone Park, Nashville, TN 37214 and in Canada by Bridgestone/Firestone Canada, Inc., 5770 Hurontario Street, Suite 400, Mississauga, Ontario, Canada L5R 3G5.

## IMPORTANT SAFETY INFORMATION

Any tire, no matter how well constructed, may fail in use as a result of punctures, impact damage, improper inflation, overloading or other conditions resulting from use or misuse. Tire failure may create a risk of property damage, serious personal injury or death. To reduce the risk of tire failure, we strongly recommend that you read and follow all safety information discussed in these pages.

### Safety Warning

Serious personal injury or death may result from a tire failure. Many tire failures are preceded by vibration, bumps, bulges or irregular wear. If a vibration occurs while you are driving your vehicle or you notice a bump, bulge or irregular wear, have your tires and vehicle evaluated by a qualified service person.

### Tire Pressure Warning System

The Bridgestone Potenza RE040 RFT tire allows you to drive for up to 100 miles after the tire loses some or all of its air pressure. Specially designed sidewalls support your car at speeds of up to 55 mph even with no air pressure in the tire. However, under some conditions (such as high temperatures or heavy load) you may not be able to drive for up to 100 miles.

Because these tires ride so well even without air pressure, your vehicle is equipped with a system to alert you when a tire has low or no air pressure. If the pressure in any tire drops below 25.6 psi (180 kPa), a warning light in the dashboard gauge cluster will illuminate steadily (level one alert). If the pressure in any tire drops below 14.2 psi (100 kPa), the light will flash and a chime will sound (level two alert). See your *Owner's Manual* for more information on the tire pressure warning system.

#### Level One Alert: Low Pressure

If the tire pressure warning system signals a level one alert (light continuously illuminated), check the pres-

sure in all four tires and inflate them to the Lexus-recommended air pressure. As soon as possible, have your tires checked for leaks or damage at a Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer.

#### Level Two Alert: Run-Flat Mode

If the tire pressure warning system signals a level two alert (light flashes and chime sounds), the run-flat mode of operation has commenced. During this phase of operation, you must comply with these instructions:

- Slow your speed as much as possible. The faster you drive the less distance the tire can travel. Never drive at a speed greater than 55 mph in run-flat mode.
- Avoid potholes and maneuvers such as hard cornering, starting and stopping. These can impede the performance of the tire and/or rim when riding with little or no air pressure.
- A vibration from the tire is an indication that the tire is about to fail. If the tire vibrates, release the accelerator to gradually reduce speed and find a

safe location to stop as soon as possible. The tire will need to be replaced before proceeding.

- Do not touch the tire; it may be very hot.
- Proceed to a Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer. (Call 877/237-4738 to locate the nearest Bridgestone/Firestone Run-Flat Certified Retailer.)

The durability of your tires in run-flat mode will vary depending on circumstances. Run-flat distance can be significantly reduced by:

- Abrupt lane-change maneuvers.
- Aggressive cornering, starting, stopping, etc.
- Speeds above 55 mph. Never exceed 55 mph while driving in run-flat mode.
- High ambient temperature. On hot days, reduce speed even more, if possible.
- Heavy loads. If your vehicle is fully loaded or near fully loaded, reduce speed as much as possible.

### **Safety Warning**

Serious injury or death may result from:

- Tire failure caused by excessive operation in run-flat mode.
- Driving at speeds greater than 55 mph or for distances greater than 100 miles while in run-flat mode.
- Tire failure preceded by vibration. If the vehicle begins to vibrate while in run-flat mode, gradually reduce speed and stop at a safe location. Tire must be replaced before proceeding.
- Handling tire immediately following run-flat operation. Because a tire generates a significant amount of heat while in run-flat mode, allow the tire to cool before handling.
- Tire or system failure due to service performed by anyone other than specially trained personnel. Work must be performed by a Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer.

### Service for Your Tires

Because of the unique state-of-the-art technology in your run-flat tires, the wheels on which they are mounted and your vehicle's tire pressure warning system, it is important to return to your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer for:

- Any problems with a tire.
- Any problems with the tire pressure warning system.
- Tire rotation.
- Tire replacement. (See important information on page 46 regarding tire mixing.)

### Tire Inflation

Always maintain the Lexus-recommended air pressure in all your tires. This is an important requirement for tire safety and durability. Check the tire placard on the driver's door of your vehicle for the recommended inflation pressure for your tires.

### Safety Warning

Your tires are designed for limited operation in run-flat mode. They are not designed for continual or repeated driving with air pressure below that recommended by Lexus. Driving with too little air pressure will cause the tires to get overheated. This can cause premature tire failure that could lead to serious personal injury or death.

Driving on tires with too much air can shorten tire life. The tires are more likely to be cut, punctured or broken by sudden impact.

Never inflate a tire unless it is secured to the vehicle or a tire-inflating machine. Inflating an unsecured tire is dangerous. If the tire bursts, it could be hurled into the air with explosive force resulting in serious personal injury or death.

### Tips for Safe Tire Inflation

- Check tire air pressure at least once a month and before long trips. Be sure to use an accurate pressure gauge.
- Check air pressure when the tires are cold. The tires are cold when your vehicle has been driven less than a mile at moderate speed or stopped for at least three hours.
- If you must add air when the tires are hot, add 4 psi (28 kPa) above the recommended cold air pressure. Recheck the inflation pressure when the tires are cold.
- Never release air from a hot tire to achieve the recommended cold tire pressure. Normal driving causes tires to run hotter and air pressure to increase. If you release air while the tires are hot, you may dangerously underinflate the tires.
- If a tire loses more than 2 psi (14 kPa) of air pressure per month, the tire, valve or wheel may be damaged. Consult your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer for a free inspection.

- Use valve caps to keep valve cores clean and clear of debris and to help guard against air leakage.

### Vehicle Load

Consult your vehicle's tire placard and your *Owner's Manual* for the load limits and proper tire inflation that apply to your vehicle and tires.

Never exceed the maximum load rating stamped on the sidewall of your tire or the maximum vehicle load rating, whichever is less. The maximum vehicle load rating (GVWR) is found on the certification label on the driver's door.

### Safety Warning

Driving your vehicle in an overloaded condition is dangerous. Overloading causes excessive heat to build up in your tires. This can lead to sudden tire failure and serious personal injury or death while the tire is overloaded or at some later date.

## Tire Damage

### Tips for Spotting Damaged Tires

- If you strike anything unusual in the roadway, ask your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer to demount the tire and inspect it for damage. A tire may not have visible signs of damage on its surface.
- Inspect your tires for cuts, cracks, splits or bruises in the tread and sidewall areas. Bumps or bulges may indicate a separation within the tire body. It may be necessary to have the tire removed from the wheel for a complete inspection.
- Inspect your tires for adequate tread depth. When the tire is worn to the built-in indicators at 2/32nds of an inch (1.6 millimeters) tread groove depth or less, or the tire cord or fabric is exposed, the tire is dangerously worn and must be replaced.

- Inspect your tires for uneven wear. Wear on one side of the tread or flat spots in the tread may indicate a problem with the tire or vehicle. Consult your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer.
- Inspect your tire rims also. If you have a bent or cracked rim, it must be replaced.

### Tire Repairs

Unless you are otherwise notified by Bridgestone/Firestone, your run-flat tires should not be repaired. Damaged tires will be replaced by your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer under the terms of the limited warranty on pages 35–39.

## Removing and Replacing Tires on Rims (Tire Mounting)

### Safety Warning

Your run-flat tires must be removed and replaced by a Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer. A person who is not specially trained to remove and replace your run-flat tires may damage the tire pressure warning system, which could lead to serious personal injury or death.

### Safety Warning

Always stand well clear of any tire-mounting operation. This is especially important when the service operator inflates the tire. If the tire has been improperly mounted, it may burst with explosive force causing serious personal injury or death. A new valve must be installed in the rim each time a worn-out tire is replaced.

### Safety Warning

Removing and replacing tires on rims can be dangerous. Attempting to mount tires with improper tools or procedures may result in a tire explosion causing serious personal injury or death. This is a job for your Lexus dealership or a Bridgestone/Firestone Run-Flat Certified Retailer only.

Serious personal injury or death may result from:

- Failure to select the proper tire and rim. The tire must match the width and diameter requirements of the rim.
- Failure to inspect both the tire and rim. The rim must be free of cracks, dents, chips and rust. The tire must be free of bead damage, cuts and punctures.
- Failure to follow proper procedures. For proper mounting procedures, consult *Care and Service of Automobile and Light Truck Tires* published by the Rubber Manufacturer's Association.

- Exceeding the maximum bead-seating pressure. The service person must never inflate a tire beyond 40 psi (276 kPa) to seat the beads. Be absolutely certain beads are fully seated before adjusting inflation pressure to the level recommended for vehicle operation.

**Safety Warning**

Never put a flammable substance in a tire/rim assembly. Never attempt to seat beads by igniting a flammable substance within a tire/rim assembly.

**Tire Mixing**

Bridgestone/Firestone does not recommend mixing run-flat tires with conventional tires on your Lexus. The handling characteristics of run-flat tires and conventional tires are different, so your vehicle's performance will be affected. In addition, conventional tires do not provide run-flat capability.

**Safety Warning**

Driving your vehicle with an improper mix of tires is dangerous. Your car's handling characteristics may be seriously affected. You could have an accident resulting in serious personal injury or death. Consult your *Owner's Manual* or Lexus dealership regarding the proper replacement tires for your vehicle.

**High Speed****Safety Warning**

Driving at high speed is dangerous and can cause a vehicle accident resulting in serious personal injury or death.

Regardless of the speed and handling capabilities of your car and its tires, a loss of vehicle control can result from exceeding the maximum speed (a) allowed by law or (b) warranted by traffic, weather, vehicle or road conditions. High-speed driving should be left to trained professionals operating under controlled conditions.

No tire, regardless of its design or speed rating, has unlimited capacity for speed, and a sudden tire failure can occur if a tire's speed limits are exceeded.

Non-speed-rated tires are built for ordinary passenger service and should never be used for high-speed driving. Even speed-rated tires may not be safely driven at speeds exceeding their maximum actual speed capability.

### **Tire Storage**

Tires should be stored indoors in a cool dry place where water cannot collect inside them. The tires should be placed away from electric generators, motors, hot pipes and other sources of heat.

Storage surfaces should be clean and free of grease, gasoline and other substances that may deteriorate the rubber. Improper storage can damage your tires in ways that may not be visible and may lead to serious personal injury or death.

## DUNLOP TIRE LIMITED WARRANTY

## GENERAL INFORMATION

**What Is Warranted**

Every original-equipment Dunlop passenger-car tire that becomes unserviceable within six (6) years or 72 months of the date of manufacture for conditions other than those listed under "What Is Not Covered" will be replaced at a cost based on the amount of usable treadwear (wear down to the last 2/32") remaining.

**Eligibility**

This warranty is extended to the first retail purchaser for use of the vehicle.

**Replacement Cost****No Charge**

If, during the first two thirty-seconds of an inch (2/32") of treadwear, the tire becomes unserviceable for a condition covered by this warranty, it will be replaced with a comparable new Dunlop tire. No charge will be made for mounting, balancing or taxes.

**Pro Rata**

If, after the first two thirty-seconds of an inch (2/32") of usable treadwear, the tire becomes unserviceable for a condition covered by this warranty, your Dunlop dealer will replace it with a comparable new Dunlop tire at a cost calculated in the following manner:

1. Either your original buying price substantiated by invoice or the dealer's current selling price  
**times (x)**
  2. The percentage (%) of usable tread worn, rounded off to the nearest 5% increment  
**plus (+)**
  3. All applicable taxes and all charges for dealer services such as mounting and balancing.
- A cash refund will not be extended in lieu of the above.

### What Is Not Covered

- Tires worn to the last two thirty-seconds of an inch (2/32") of original tread depth or to exposure of one or more treadwear indicator (TWI) bars. At this point, the tire has delivered its original usable tread life and there is no warranty regardless of the tire's age or mileage.
- Tires submitted for unserviceability before wear-out (2/32" tread depth remaining) but more than 72 months after the week of manufacture as determined by the U.S. Department of Transportation serial identification number.
- Tires submitted for ride disturbance complaints that are worn beyond the first two thirty-seconds of an inch (2/32") of tread depth.
- Ozone cracking or weather checking for tires treated with dressings or incompatible cleaning agents, or submitted more than four (4) years or 48 months after manufacture.
- Tires on cars normally operated outside the United States and Canada.
- Tires used at speeds in excess of legal or posted limits, in racing or for any other competition.
- Original-equipment tires used in any applications not recommended by the vehicle manufacturer or used in commercial applications.
- Over-the-highway tires used in off-road service.
- Claims made by anyone other than the first retail purchaser for use of the vehicle.
- Tires with the U.S. Department of Transportation serial identification number removed or rendered illegible.
- Tires improperly repaired (see "Safety and Maintenance Information"); with section repairs; whose sidewalls have been modified by the addition or removal of material; or whose tread pattern has been intentionally altered by, for example, regrooving or siping. *The serviceability of any repaired/altered tire is entirely the responsibility of the person making the repair or modification.*

## DUNLOP TIRE LIMITED WARRANTY

- Tires injected with sealants or dry or liquid balancers, or for which anything other than air has been used as the supporting medium.
- Tires rendered unserviceable by road hazard-type damage such as impact breaks, punctures, cuts and snags.
- Tires rendered unserviceable as a result of obstruction on the vehicle, accident, theft, vandalism, chain damage, fire, corrosives, running while flat, improper inflation, overloading, improper mounting or rim fitment.
- Tires rendered unserviceable by spinning, as in mud, snow or sand; on ice; or during on-the-vehicle balancing.
- Tires irregularly worn or rendered unserviceable due to vehicle suspension deficiencies, wheel misalignment, improperly maintained inflation and balance, or failure to rotate at recommended intervals.
- Tires submitted for mileage warranty consideration.

### Owner Obligations

You are responsible for proper tire application and care as well as lawful and prudent vehicle operation. Maintain tire inflation and load in accordance with vehicle owner's manual, tire information placard and restrictions molded on the tire sidewall. Frequently check inflation pressure with a tire gauge and inspect for damage or irregular wear.

### For Replacement Consideration

- You must present the tire to a participating Dunlop dealer. Consult the Yellow Pages of your phone book for locations. Should you be unable to contact a dealer, you may call (800) 548-4714.
- You must submit the tire before wear-out (wear to the last 2/32" tread depth or to exposure of one or more treadwear indicator bars).
- Except for tires that become unserviceable during the first two thirty-seconds of an inch (2/32") of treadwear, you must pay the adjusted price of a new tire. You must also, if applicable, pay the

price differential involved in replacing the adjusted tire with a more expensive tire of different construction.

- Except for tires that become unserviceable during the first two thirty-seconds of an inch (2/32") of treadwear, you must pay all applicable taxes and all charges for dealer services such as mounting and balancing.
- You must present the tire for any ride disturbance complaint within the first two thirty-seconds of an inch (2/32") of treadwear.
- You must present the tire within six (6) years of the week of manufacture as confirmed by the Dunlop dealer (four years for ozone cracking).
- You (the tire owner) must completely fill out the customer information (name, telephone number, tire position and vehicle description) and sign the Dunlop Standard Claim Form.

### Legal Rights

No implied warranties, either of merchantability or otherwise, are extended beyond the time when the tire has delivered its original tread life as shown by treadwear to two thirty-seconds of an inch (2/32") groove depth remaining. Except for the express warranties set forth in this "limited warranty," all other warranties, conditions, representations, promises, guarantees, covenants or collateral agreements, express or implied, statutory or otherwise, relating to the tire or any services provided in relation thereto are excluded to the extent permitted by law.

To the extent permitted by law, Dunlop shall not be responsible for: (1) any commercial loss, (2) any damage to or loss of property other than the tire itself, or (3) any other type of incidental, indirect, special or consequential damages arising from any cause whatsoever, including negligence.

In the United States, some states do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental, indirect, special or

## DUNLOP TIRE LIMITED WARRANTY

consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

In Canada, legislation in some provinces provides for certain additional warranties or remedies other than as stated herein, and to the extent that the same may not be waived, the limitations and exclusions set out in the above may not apply to you. This “limited warranty” gives you specific legal rights, and you may also have other rights that vary from province to province.

### **Modifications and Other Warranties**

Different limited warranties are available for other Dunlop passenger-car tires. Ask your dealer for details.

No dealer, distributor or representative has authority to make any statement, commitment, promise or agreement binding upon Dunlop, except as stated herein, or except for any statement made binding upon Dunlop by any applicable law.

## **SAFETY AND MAINTENANCE INFORMATION**

### **Tire Care**

The easiest way to help ensure top mileage and performance from your Dunlop radials is to give them a simple but frequent inspection for proper inflation, treadwear and the presence of any damage.

**Safety warning:** Serious injury may result from tire underinflation/overloading. Follow owner’s manual and tire placard in vehicle.

### **Do Maintain Proper Inflation Pressure in Your Tires**

Proper inflation pressure is necessary for optimum tire performance, safety and fuel economy. To maintain proper inflation pressure, frequently check tires (when they are cool) with an accurate tire pressure gauge.

For example, it is difficult to tell just by looking at radial tires whether they are underinflated. Furthermore, when operating a vehicle equipped with radial tires, it is difficult to notice when a tire has gone flat or nearly flat since the “feel” of the vehicle does not change significantly.

Evidence of air loss or repeated underinflation always requires expert inspection to determine the source of leakage and tire removal to determine repairability. To avoid injury, never attempt to reinflate a tire that has been run severely underinflated or may be damaged.

Progressive air loss may result from punctures, cuts, impacts, rim cracks, curbing or partial bead unseating. Some fitment causes for air loss are: (1) incomplete bead seating, (2) bead tear caused by a machine tool due to insufficient lubrication or improper adjustment, (3) leaking valve core or rubber valve components. These should be replaced when problems are detected and whenever tires are replaced.

Underinflation is the most common cause of failures in any kind of tire and may result in severe cracking, component separation or “blowout,” with unexpected loss of vehicle control and accident. Underinflation increases sidewall flexing and rolling resistance resulting in heat and mechanical damage.

Always maintain inflation pressure at the level recommended by the vehicle manufacturer as shown on the vehicle placard or in the owner’s manual. Higher inflation pressure increases stiffness, which may deteriorate ride and generate unwanted vibration. Overinflation also increases the chances of bruise damage.

### **Don’t Overload Your Vehicle**

Check your vehicle owner’s manual to determine the load limits. Overloading your vehicle places stress on your tires and other critical vehicle components. Overloading can cause tire failure. Overloading a vehicle can also cause poor handling and increase fuel consumption. Never fit tires that have less load capacity than shown on the vehicle tire placard or original-equipment tire sidewalls.

**Don't Spin Your Tires Excessively**

Avoid excessive tire spinning when your vehicle is stuck in snow, ice, mud or sand. **Safety warning:** The centrifugal forces generated by a free-spinning tire/wheel assembly may cause sudden tire explosion resulting in vehicle damage and/or serious personal injury to you or a bystander. Never exceed 35 mph/60 km/h as indicated on your speedometer. Use a gentle backward-and-forward rocking motion to free your vehicle for continued driving. Never stand near or behind a tire spinning at high speed, for example, while attempting to push a vehicle that is stuck or when an on-the-car spin balance machine is in use.

**Do Check Your Tires for Wear**

Always remove tires from service when they reach two thirty-seconds of an inch (2/32") remaining tread depth. All new tires have treadwear indicators that appear as smooth bands in the tread grooves when

they wear to the two thirty-seconds of an inch (2/32") level. Many wet-weather accidents result from skidding on bald or nearly bald tires. Excessively worn tires are more susceptible to penetrations.

**Don't Apply Sidewall Dressings/Cleaners**

Dunlop sidewalls are specially compounded to resist ozone cracking and weather checking. Use a mild soap solution to clean sidewalls and white striping or lettering, and rinse off with plain water. Instruct service personnel never to apply any other materials to enhance sidewall appearance. These may degrade the rubber and remove inherent ozone resistance.

**Do Check Your Tires for Damage**

Frequent inspection of your tires for signs of damage and their general condition is important for safety. If you have any questions, have your tire dealer inspect the tires. Impacts, penetrations, cracks, knots, bulges

or air loss always require tire removal and expert inspection. Never perform a temporary repair or use an inner tube as a substitute for a proper repair. Only qualified persons should repair tires.

A proper tire repair:

- Must be made between the tread shoulders to a straight-through puncture of 3/16" diameter or less that has no run-low, run-flat, cutting, cracking, separation or other damage.
- Must fill the injury. (Example: vulcanized rubber plug or patch-plug combination.)
- Must seal the inner liner. (Example: cemented patch or patch-plug combination.)
- Must be done from the inside of the tire. (This also ensures that the damaged tire is thoroughly inspected for secondary damage to the inner liner and plies.)

- Must conform to the repair-kit manufacturer's instructions. ("String" or fabric-based plugs are not recommended.)
- Must not be injected or inserted from the outside of the mounted tire.
- Must not employ a tube or sealant.

**Note:** Dunlop does not warrant any inspection or repair process. The repair is entirely the responsibility of the repairer. Do not exceed posted speed limits on repaired tire. Speed ratings are voided if tires are repaired.

### **Don't Attempt to Mount Your Own Tires**

**Safety warning:** Serious injury may result from explosion of tire/rim assembly due to improper mounting procedures. Follow tire manufacturer's instructions and match tire diameter to rim diameter. Mount light-truck radials on rims approved for radial service. Do not apply bead sealer, as this can inhibit

## DUNLOP TIRE LIMITED WARRANTY

bead seating. Lubricate beads and tire rim (including tube or flap) contact surfaces. Lock assembly on mounting machine or place in safety cage, *stand back* and never exceed 40 psi to seat beads. Never use a volatile substance or a rubber “donut” (also known as a bead expander or “O-ring”) to aid bead seating. Only specially trained persons should mount tires.

There are a number of serious injuries encountered each year as a result of tire-mounting accidents.

### **Don't Mix Tires of Different Sizes and Types on the Same Axle**

For optimum handling and control, Dunlop recommends fitment of four tires of the same type and size unless otherwise specified by the vehicle manufacturer. Follow these additional guidelines: Fit newest tires on rear axle. If radials and non-radials must be fitted to the same vehicle, fit radials on rear axle. If tires of different profiles must be fitted, fit widest tires on

rear axle. Never mix radials and non-radials on the same axle. When fitting snow tires or all-season tires to front-wheel-drive and performance vehicles, always fit in sets of four. Do not fit tires with differing speed ratings. When replacing tires, always consult vehicle- and rim-manufacturer requirements for safety. Use of lift kits and some vehicle/tire combinations can cause instability. When changing sizes, carefully check vehicle/tire clearances.

### **Do Maintain Vehicle Suspension, Wheel Alignment and Balance, and Rotate Your Tires**

Lack of rotation, worn suspension parts, underinflation/overinflation, wheel imbalance and misalignment can cause vibration or irregular wear. Rotate tires at maximum intervals of 6,000 miles/9,654 km.

**Note:** Where applied, speed ratings are indicative of high performance characteristics based on ECE 30 or ECE 54 European Indoor Wheel Testing as

performed by Dunlop and *are not valid for damaged, altered, repaired, underinflated, overloaded, excessively worn or re-treaded tires. Dunlop does not recommend the use of any of its products in excess of legal speed limits.* Snow, ice and poor drainage always require special handling care and greatly reduced speed.

**Note:** Re-treaded passenger-car and light-truck tires are not warranted by Dunlop for any reason. Dunlop speed ratings and U.S. Department of Transportation test compliance certifications are voided for re-treaded tires.

### **Additional Information**

For additional information, see the *Consumer Tire Guide* published by the Tire Industry Safety Council, P.O. Box 1801, Washington, D.C. 20013-1801, or write Goodyear Dunlop Tires North America Ltd., P.O. Box 1109, Buffalo, NY 14240-1109. You may also call Dunlop at (800) 548-4714.

## DUNLOP DSST TIRE LIMITED WARRANTY

### GENERAL INFORMATION

#### Eligibility

You are eligible for the benefits of this limited warranty if you are the owner or authorized agent of the owner of new Dunlop Self-Supporting Technology (DSST) SP Sport 5000 Tires. The tires must bear legible Department of Transportation prescribed tire identification numbers and have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer's or Dunlop's recommendations.

#### Coverage

##### Free Replacement

Any new Dunlop DSST tire removed from service due to a warranty-covered condition or rendered not repairable due to a road hazard injury during the first 2/32" of treadwear or 12 months from date of purchase, whichever occurs first, will be replaced at no charge. Mounting and balancing are included. Repairable punctures will also be repaired at no charge during this period. (Without proof of purchase, date of manufacture will be used to determine tire age.)

##### Prorated Adjustment

A tire not eligible for no-charge replacement that is removed from service due to a warranty-covered condition or rendered not repairable due to a road hazard injury will be replaced on a prorated basis. Replacement price will be calculated by multiplying the tire's advertised retailer selling price at the time of adjustment by the percentage of usable original tread that has been worn off. You pay for mounting, balancing, applicable sales tax and the cost of puncture repair, if applicable.

##### Additional Provisions

A tire has delivered its full original tread life and the coverage of this warranty ends when the treadwear indicators become visible, or six (6) years from the date of original tire manufacture or new-tire purchase date. (Without proof of purchase, date of manufacture will be used to determine tire age.)

To maintain the maximum speed capability and performance of your vehicle, any Dunlop DSST SP Sport 5000 Tire should be replaced with another Dunlop DSST SP Sport 5000 Tire of identical size and speed

rating. Any replacement tire provided under this warranty will be covered by the Dunlop warranty in effect for that tire at the time of replacement.

### Limitations

This limited warranty is applicable only in the United States and Canada.

No representative or retailer has authority to make any representation, promise or agreement on behalf of Dunlop, except as stated herein.

Dunlop does not warrant or give credit in any adjustment transaction for any kind of material added to a tire (e.g., tire fillers, sealants, balancing substances) after the tire leaves a factory producing Dunlop tires, nor will it adjust any tire that has failed as a result of adding such material.

In addition, this limited warranty does not cover the following:

- Tires submitted for ride disturbance complaints that are worn beyond the first one thirty-second of an inch (1/32") tread depth.

- Tires not serviceable because of deterioration resulting from operation at low or zero inflation pressure.
- Irregular wear or damage due to mechanical condition of the vehicle, improper inflation, overloading, high-speed spin-up, misapplication, misuse, negligence, racing, use of tire chains, improper mounting or demounting, wreck, collision or fire.
- Any tire that, after leaving a factory that produces Dunlop tires, has been intentionally altered to change its appearance (e.g., white inlay on a black tire).
- Tires with weather-cracking that were purchased more than four years prior to presentation for adjustment or, if purchase date cannot be verified, manufactured more than four years prior to presentation for adjustment.
- Loss of time, inconvenience, loss of vehicle use or consequential damages.

Dunlop disclaims any liability for incidental or consequential damages to the extent permitted by law.

## DUNLOP DSST TIRE LIMITED WARRANTY

Some states and provinces do not permit the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. This warranty is not intended as a representation that a tire failure cannot occur.

### **Owner's Obligations**

You must present the tire to be adjusted to an authorized Dunlop DSST service facility. Tires replaced on an adjustment basis become the property of Goodyear Tire and Rubber Company.

You must pay for taxes and any additional services you order at the time of adjustment.

You must submit your claim on a Dunlop claim form supplied by an authorized Dunlop DSST service facility. The form must be filled out completely and signed by you (the owner of the tire presented for adjustment) or your authorized agent.

### **Legal Rights**

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and in Canada from province to province.

### **For Assistance**

#### **In the United States:**

Call (800)548-4714, or write:

Goodyear/Dunlop Consumer Relations Department  
Dept. 728  
1144 East Market Street  
Akron, OH 44316-0001

#### **In Canada:**

Call (800)387-3288, or write:

Goodyear/Dunlop Consumer Relations Department  
450 Kipling Avenue  
Toronto, Ontario M8Z 5E1

## IMPORTANT SAFETY INFORMATION

### Operational Warning

The information contained in this document applies only to the original equipment tires supplied with your vehicle.

In order for Dunlop DSST tires to obtain the performance criteria stated within this document, the tires must be used with parts authorized by your original equipment vehicle manufacturer, such as wheels and tire pressure warning systems.

### Tire Pressure Warning System

The Dunlop DSST tire is a high-performance tire with a remarkable feature: It can operate for limited distances with very low or even no inflation pressure. This is an important benefit, especially if inflation loss occurs at a location where immediately stopping your vehicle could be dangerous.

Because these tires ride so well even without air pressure, your vehicle is equipped with a system to alert you when a tire has low or no air pressure. If the pressure in any tire drops below 25.6 psi (180 kPa), a warning light in the dashboard gauge cluster will illuminate steadily (level one alert). If the pressure in any tire drops below 14.2 psi (100 kPa), the light will flash and a chime will sound (level two alert). See your *Owner's Manual* for more information on the tire pressure warning system.

## DUNLOP DSST TIRE LIMITED WARRANTY

**In the Event of a System Alert**

If the tire pressure warning system signals a level one alert (light continuously illuminated), check the pressure in all four tires and inflate them to the Lexus-recommended air pressure.

If the tire pressure warning system signals a level two alert (light flashes and chime sounds), proceed to a Lexus dealership or a Dunlop DSST service facility as soon as possible to see if your tires need to be repaired or replaced. If replacement is necessary, Dunlop DSST SP Sport 5000 Tires of identical size and description must be used to maintain your vehicle's extended mobility capability.

**Safety Warning**

If the tire pressure warning system signals a level one alert (light continuously illuminated) or a level two alert (light flashes and chime sounds), follow these safety precautions to prevent a loss of vehicle control that could result in serious personal injury or death:

- Slow your speed as much as possible. Do not exceed 55 mph (90 km/h).
- Avoid hard cornering, hard braking and severe handling maneuvers.
- Avoid potholes and other road hazards.

Remember that when your tires have lost air pressure, your vehicle's handling capability is reduced during severe maneuvers.

## To Prolong Tire Life During a System Alert

The Dunlop DSST tire can be driven up to 100 miles (160 km) at sustained speeds of up to 55 mph (90 km/h) at low or zero air pressure. However, the tire would have to be replaced if driven to these limits. To help prolong the life of a tire operating under low-inflation conditions, drive at a speed as far below 55 mph (90 km/h) as possible. Also, drive the shortest distance possible before obtaining tire service. Taking these precautions will increase the chance that your tire will be repairable.

## Service After a System Alert

To obtain service after an alert from the tire pressure warning system, contact your Lexus dealership or an authorized Dunlop DSST service facility. Trained service personnel will inspect your tires and tire pressure warning system to determine if they are in need of repair or replacement.

To locate your nearest authorized Dunlop DSST service facility, in the United States call (800)548-4714 and in Canada call (800)387-3288.

## Tire Maintenance and Care

### Safety Warning

Because of the unique characteristics of Dunlop DSST SP Sport 5000 Tires, the wheels on which they are mounted and your vehicle's tire pressure warning system, all tire service work other than routine inflation maintenance and external inspection must be performed by service personnel at a Lexus dealership or a Dunlop DSST service facility.

Do not attempt to mount or dismount extended mobility tires yourself; serious injury or death could result. Only specially trained persons should mount, dismount and repair extended mobility tires.

## DUNLOP DSST TIRE LIMITED WARRANTY

While most tire maintenance must be performed by a Lexus dealership or a Dunlop DSST service facility as noted on the previous page, there are a few basic tire care items you can and should perform yourself. These are described below.

**Tire Inflation**

Underinflation is the leading cause of tire failure. It reduces tire load capacity and allows excessive sidewall flexing, resulting in high heat generation. Maintaining proper inflation pressure is the single most important thing you can do to ensure tire durability and maximum tread life.

Check inflation pressures at least once a month and before long trips. Use an accurate tire pressure gauge. Always check pressures when the tires are cold (when the vehicle has been driven less than one mile). If you must check inflation when the tires are hot, add 4 psi (27 kPa) to the recommended cold inflation pressure.

Consult your *Owner's Manual* or the tire placard on the driver's door edge for the recommended inflation pressure for your tires.

**Treadwear Inspection**

Inspect your tires regularly (for example, each time inflation is checked) for sufficient depth in the tread grooves. This can be done visually very quickly because your tires feature treadwear indicators (raised areas in the bottoms of the grooves) at several locations around the tire. When the tread material has worn down to these indicators, 2/32nds of an inch of tread groove depth remains and the tire must be replaced. Any signs of uneven or irregular wear may indicate the need for a vehicle alignment.

### Tire/Wheel Damage Inspection

Inspect your tires for signs of damage to the tread or sidewalls. Foreign objects embedded in the tread or torn or missing chunks of rubber in the tread or sidewall may indicate a potential problem.

At the same time, examine your wheels for signs of damage or abuse. A bent, dented or cracked wheel should be replaced and the tire mounted on it should be inspected thoroughly for damage.

### Tire Repair

Like any other Dunlop speed-rated high-performance tire, the Dunlop DSST SP Sport 5000 Tire may be repaired to correct a nail-hole puncture in the tread, but proper materials and procedures must be used. Contact a Lexus dealership or a Dunlop DSST service facility for information on proper repairs.

### Safety Warning

Serious injury or death may result from:

- Tire failure due to underinflation or overloading. Consult your *Owner's Manual* or the tire placard on the driver's door edge for your vehicle's tire inflation and load specifications.
- Tire failure caused by excessive operation at low or zero inflation pressure.
- Explosion of the tire/rim assembly due to improper mounting. Only specially trained persons should mount tires. More than 40 psi (270 kPa) may be required to seat beads. A safety cage and clip-on extension air hose must be used if more than 40 psi (270 kPa) is needed to seat beads.

## DUNLOP DSST TIRE LIMITED WARRANTY

**Safety Warning**

On slippery surfaces such as snow, mud and ice, never spin tires in excess of 35 mph (55 km/h) as indicated on the speedometer. Severe damage — including tire disintegration and axle failure — may result from excessive wheel spinning, causing serious personal injury.

**Safety Warning**

Dunlop DSST SP Sport 5000 Tires are designed for use only on certain original equipment wheels supplied with a properly operating low tire inflation pressure warning system. If applied to a vehicle other than the Lexus SC 430 not so equipped, the tires may fail when operated in an under-inflated condition, resulting in loss of vehicle control and possible serious injury or death. Application of these tires to a vehicle not equipped with specified original equipment wheels and an operational low tire inflation pressure warning system constitutes improper and unsafe use of this product.

## GENERAL INFORMATION

You are responsible for ensuring that your Lexus is operated and maintained according to the instructions in the *Owner's Manual* and the "Maintenance Information" section of this supplement.

You should keep detailed records of vehicle maintenance, since under some circumstances they may be required for warranty coverage. These records should include date of service, mileage at time of service and a description of service performed and/or parts installed. For your convenience, maintenance logs are included in the "Maintenance Information" section of this supplement. If you sell your vehicle, you should give your maintenance records to the new owner.

Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failures caused by lack of proper maintenance are not covered under warranty.

## WHERE TO GO FOR MAINTENANCE

You may have maintenance performed on your vehicle by any qualified person or facility. However, Lexus recommends having maintenance performed by an authorized Lexus dealership.

Lexus dealership technicians are specially trained to maintain and repair Lexus vehicles. They stay current on the latest service information through Lexus technical bulletins, service publications and training courses. Many are also certified through the Lexus Commitment to Perfection Certification Program, which requires specialized, state-of-the-art training as well as rigorous exams through both Lexus and the National Institute for Automotive Service Excellence.

You can be confident you're getting the best possible service for your vehicle when you take it to a Lexus dealership. Plus, a Lexus dealership will always use Genuine Lexus Parts designed specifically for your vehicle.

## REPLACEMENT PARTS

Warranty coverage is not dependent upon the use of any particular brand of replacement parts. However, Lexus recommends using only Genuine Lexus Parts when you need to replace a part on your vehicle. Like all Lexus products, Genuine Lexus Parts are built to the highest standards of quality, durability and performance. They are also designed to fit your vehicle's exact specifications.

Your Lexus dealership maintains an extensive inventory of Genuine Lexus Parts to meet your vehicle service needs. And because it is linked electronically to Lexus Parts Distribution Centers, the dealership has quick access to any parts it may not have in stock.

Genuine Lexus Parts are covered by their own warranty (see your dealer for details) or the remainder of any applicable New Vehicle Limited Warranty, whichever is longer. **Non-Genuine Lexus Parts, or any damage or failures resulting from their use, are not covered by any Lexus warranty.**

## BY GEOGRAPHIC REGION

### **In the United States, U.S. Territories and Canada**

To obtain warranty service in the United States, U.S. territories or Canada, take your vehicle to an authorized Lexus dealership. If your vehicle cannot be driven, contact your nearest Lexus dealership for towing assistance. You do not have to pay for towing to the nearest Lexus dealership if your vehicle is inoperable due to failure of a warranted part.

### **Outside the United States, U.S. Territories and Canada**

If you are using your vehicle outside the United States, U.S. territories and Canada and need warranty service, contact a local Lexus dealership. Please note, however, that your vehicle may not be repaired free of charge because the local Lexus distributor may have no obligation to provide warranty service for your vehicle, and/or your vehicle may not comply with local regulatory or environmental requirements.

## EMERGENCY REPAIRS

If your vehicle is inoperable or unsafe to drive and there is no Lexus dealership reasonably available to make repairs, you may perform the repairs yourself or have them performed by another automotive service provider. Lexus will reimburse you for any of the repairs that are covered by warranty.

To receive reimbursement, present to an authorized Lexus dealership your paid repair invoices and any parts that were removed from the vehicle. You will be reimbursed for warranted parts at the manufacturer's suggested retail price and warranted labor at a geographically appropriate hourly rate multiplied by Lexus' recommended time allowance for the repair.

If your vehicle requires emergency repair, Lexus assumes no liability for subsequent failures caused by improper repairs or the use of non-Genuine Lexus Parts unless you have the vehicle properly repaired in a timely manner. To ensure that warranty coverage remains intact, have your vehicle inspected by an authorized Lexus dealership as soon as possible after an emergency repair.



Regular maintenance is essential to obtaining the highest level of performance, safety and reliability from your Lexus. It can also enhance your vehicle's resale value. This section of the *Owner's Manual Supplement* is designed to help you make sure your vehicle receives proper and timely maintenance. It includes factory-recommended maintenance guidelines as well as logs in which to document your vehicle's maintenance history.

In addition to scheduled maintenance, your Lexus requires ongoing general maintenance such as fluid checks and visual inspections. These procedures are described in the "Maintenance" section of the *Owner's Manual*.

With proper maintenance and care, your vehicle will last longer and deliver more dependable, economical performance. Follow this booklet's recommendations and you'll enjoy maximum reliability and peace of mind from your Lexus for many years to come.



Maintaining your vehicle according to the recommendations in this booklet is required to ensure that your warranty coverage remains intact. You should keep detailed records of vehicle maintenance, including date of service, mileage at time of service and a description of service and/or parts installation performed. The maintenance logs in this booklet are a good place to record this information. If you sell your vehicle, be sure to give your maintenance records to the new owner.

Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failures caused by lack of proper maintenance are not covered under warranty.

Maintenance and repair services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs. However, damage

or failures caused by improper maintenance or repairs are not covered under warranty.

Your dealer may recommend more frequent maintenance intervals or more maintenance services than those listed in the scheduled maintenance log. These additional services are not required to maintain your warranty coverage. Ask your dealer for an explanation of any recommended maintenance not included in the scheduled maintenance log.

For a complete description of Lexus warranty coverages, see pages 16–33 of this booklet.

To ensure that your vehicle receives first-quality service and factory-authorized parts, Lexus recommends having maintenance performed by an authorized Lexus dealership.

Lexus dealership technicians are experts in the maintenance and repair of Lexus vehicles. They stay current on the latest service information through Lexus technical bulletins, service publications and training courses. Many are also certified through the Lexus Commitment to Perfection Certification Program, which requires specialized, state-of-the-art training as well as rigorous exams through both Lexus and the National Institute for Automotive Service Excellence.

Additionally, when you have your vehicle serviced at a Lexus dealership, your service information is recorded in the Lexus National Service History database. This is the first database of its kind in the automotive industry. It can be accessed by any Lexus dealership in the U.S. — a great convenience if you relocate or need to have your vehicle serviced while traveling.

You can be confident you're getting the best possible service for your vehicle when you take it to a Lexus dealership. Don't trust your investment to anything less than a team of Lexus specialists.

## SCHEDULED MAINTENANCE LOG

**Following the Charts**

The scheduled maintenance log identifies the maintenance required at each mileage interval and corresponding time interval based on mileage of approximately 833 miles per month. If you drive more than 833 miles per month, you should obtain maintenance at the indicated mileage interval rather than the indicated time interval.

**Free Scheduled Maintenance Services**

The first two scheduled maintenance services for your Lexus are provided at no charge. The first service is at 30 days and includes a body/chassis inspection, a check for fluid leaks and a vehicle road test. The second service is at 5,000 miles or 6 months, whichever occurs first. This service includes a change of the engine oil and oil filter, rotation of the tires and a vehicle road-test.

To obtain your complimentary scheduled maintenance services, call an authorized Lexus dealership to make an appointment, or take your vehicle to the dealership. The dealership will verify performance of the services in the boxes at the right.

**30-Day Check**

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

**5,000-Mile/6-Month Service**

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## SCHEDULED MAINTENANCE LOG

### 5,000 Miles or 6 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 10,000 Miles or 12 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 15,000 Miles or 18 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect engine air filter<sup>3</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Engine coolant <sup>4</sup>
<input type="checkbox"/> Body (see page 96)	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive shaft boots	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder (“MAINT REQD”) light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

## SCHEDULED MAINTENANCE LOG

### 20,000 Miles or 24 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - Ball joints and dust covers
  - Nuts and bolts on chassis
  - Drive shaft boots
  - Steering linkage and boots
  - Engine air filter

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 25,000 Miles or 30 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - Ball joints and dust covers
  - Nuts and bolts on chassis
  - Drive shaft boots
  - Steering linkage and boots
  - Engine air filter

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 30,000 Miles or 36 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Measure brake pad thickness and rotor runout
- Replace air conditioner filter
- Replace brake fluid
- Replace engine air filter
- Re-torque drive shaft flange bolts
- Rotate tires
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
<input type="checkbox"/> Body (see page 97)	<input type="checkbox"/> Fuel tank cap gasket
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive shaft boots	<input type="checkbox"/> Transmission fluid
<input type="checkbox"/> Engine coolant <sup>4</sup>	
<input type="checkbox"/> Exhaust pipes and mountings	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder (“MAINT REQD”) light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

## SCHEDULED MAINTENANCE LOG

### 35,000 Miles or 42 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 40,000 Miles or 48 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 45,000 Miles or 54 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect engine air filter<sup>3</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Engine coolant <sup>4</sup>
<input type="checkbox"/> Body (see page 98)	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive shaft boots	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

# SCHEDULED MAINTENANCE LOG

## 50,000 Miles or 60 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 55,000 Miles or 66 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 60,000 Miles or 72 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Measure brake pad thickness and rotor runout
- Replace air conditioner filter
- Replace brake fluid
- Replace engine air filter
- Re-torque drive shaft flange bolts
- Rotate tires
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Body (see page 99)	<input type="checkbox"/> Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Fuel tank cap gasket
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Drive belts	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive shaft boots	<input type="checkbox"/> Transmission fluid
<input type="checkbox"/> Engine coolant <sup>4</sup>	
<input type="checkbox"/> Engine valve clearance	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

## SCHEDULED MAINTENANCE LOG

### 65,000 Miles or 78 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 70,000 Miles or 84 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 75,000 Miles or 90 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect engine air filter<sup>3</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Body (see page 100)	<input type="checkbox"/> Engine coolant <sup>4</sup>
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Drive belts	<input type="checkbox"/> Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

## SCHEDULED MAINTENANCE LOG

### 80,000 Miles or 96 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 85,000 Miles or 102 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 90,000 Miles or 108 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect nuts and bolts on chassis<sup>3</sup>
- Measure brake pad thickness and rotor runout
- Replace air conditioner filter
- Replace brake fluid
- Replace engine air filter
- Replace timing belt
- Re-torque drive shaft flange bolts
- Rotate tires
- Road-test vehicle
- Inspect the following:
 

<ul style="list-style-type: none"> <li>___ Ball joints and dust covers</li> <li>___ Body (see page 101)</li> <li>___ Brake lines and hoses</li> <li>___ Differential oil</li> <li>___ Drive belts</li> <li>___ Drive shaft boots</li> <li>___ Engine coolant<sup>4</sup></li> <li>___ Exhaust pipes and mountings</li> </ul>	<ul style="list-style-type: none"> <li>___ Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses</li> <li>___ Fuel tank cap gasket</li> <li>___ Rack and pinion assembly</li> <li>___ Steering linkage and boots</li> <li>___ Transmission fluid</li> </ul>
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*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>4</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).

## SCHEDULED MAINTENANCE LOG

### 95,000 Miles or 114 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 100,000 Miles or 120 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace engine coolant<sup>3</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>

___ Ball joints and dust covers	___ Nuts and bolts on chassis
___ Drive shaft boots	___ Steering linkage and boots
___ Engine air filter	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 105,000 Miles or 126 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect engine air filter<sup>4</sup>
- Inspect nuts and bolts on chassis<sup>4</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Body	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive belts	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).
- <sup>4</sup> Required only if vehicle is operated primarily on dirt roads.

# SCHEDULED MAINTENANCE LOG

## 110,000 Miles or 132 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 115,000 Miles or 138 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots
- Inspect engine coolant<sup>3</sup>

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 120,000 Miles or 144 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect nuts and bolts on chassis<sup>4</sup>
- Measure brake pad thickness and rotor runout
- Replace air conditioner filter
- Replace brake fluid
- Replace engine air filter
- Replace spark plugs<sup>5</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Body	<input type="checkbox"/> Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Fuel tank cap gasket
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Drive belts	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive shaft boots	<input type="checkbox"/> Transmission fluid
<input type="checkbox"/> Engine valve clearance	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).
- <sup>4</sup> Required only if vehicle is operated primarily on dirt roads.
- <sup>5</sup> Required under the terms of the Emission Control Warranty.

# SCHEDULED MAINTENANCE LOG

## 125,000 Miles or 150 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - Ball joints and dust covers
  - Drive shaft boots
  - Engine air filter
  - Nuts and bolts on chassis
  - Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 130,000 Miles or 156 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - Ball joints and dust covers
  - Drive shaft boots
  - Engine air filter
  - Inspect engine coolant<sup>3</sup>
  - Nuts and bolts on chassis
  - Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 135,000 Miles or 162 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect engine air filter<sup>4</sup>
- Inspect nuts and bolts on chassis<sup>4</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Body	<input type="checkbox"/> Exhaust pipes and mountings
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive belts	

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).
- <sup>4</sup> Required only if vehicle is operated primarily on dirt roads.

# SCHEDULED MAINTENANCE LOG

## 140,000 Miles or 168 Months

- Replace engine oil and oil filter<sup>1</sup>
- Replace air conditioner filter
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 145,000 Miles or 174 Months

- Replace engine oil and oil filter<sup>1</sup>
- Re-torque drive shaft flange bolts<sup>2</sup>
- Rotate tires
- Visually inspect brake pads/discs
- Road-test vehicle
- Inspect the following:<sup>2</sup>
  - \_\_\_ Ball joints and dust covers
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine air filter
  - \_\_\_ Nuts and bolts on chassis
  - \_\_\_ Steering linkage and boots
- Inspect engine coolant<sup>3</sup>

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

## 150,000 Miles or 180 Months

- Replace engine oil and oil filter<sup>1</sup>
- Inspect nuts and bolts on chassis<sup>4</sup>
- Measure brake pad thickness and rotor runout
- Replace air conditioner filter
- Replace brake fluid
- Replace engine air filter
- Replace engine coolant<sup>3</sup>
- Re-torque drive shaft flange bolts
- Rotate tires
- Road-test vehicle
- Inspect the following:
 

<input type="checkbox"/> Ball joints and dust covers	<input type="checkbox"/> Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
<input type="checkbox"/> Body	<input type="checkbox"/> Fuel tank cap gasket
<input type="checkbox"/> Brake lines and hoses	<input type="checkbox"/> Rack and pinion assembly
<input type="checkbox"/> Differential oil	<input type="checkbox"/> Steering linkage and boots
<input type="checkbox"/> Drive belts	<input type="checkbox"/> Transmission fluid
<input type="checkbox"/> Drive shaft boots	
<input type="checkbox"/> Exhaust pipes and mountings	

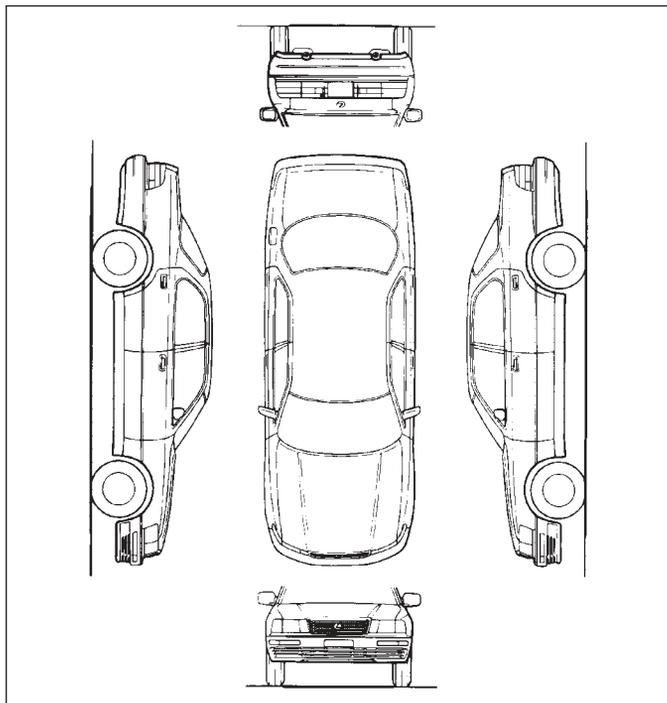
*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

- <sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil, if vehicle is equipped with this light.
- <sup>2</sup> Required only if vehicle is operated primarily in desert, on dirt roads or while towing.
- <sup>3</sup> Replace only with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids).
- <sup>4</sup> Required only if vehicle is operated primarily on dirt roads.

# BODY INSPECTION LOG



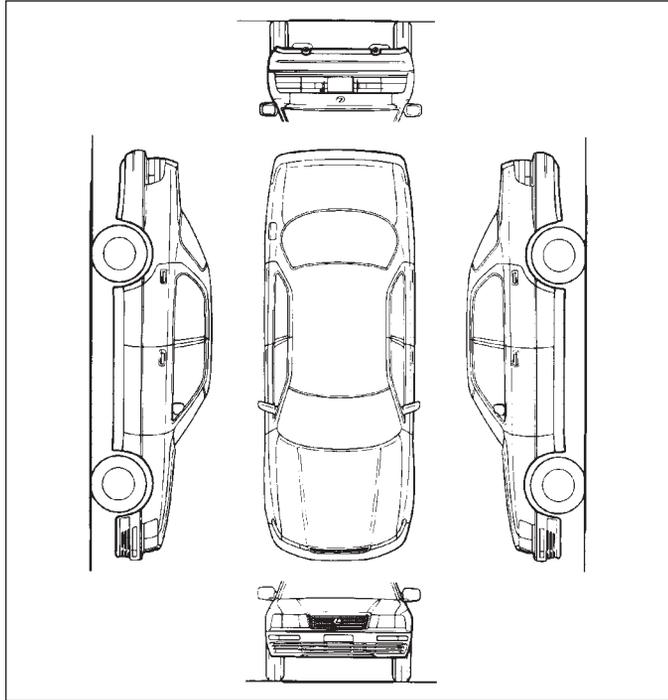
Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

**15,000 Miles or 18 Months**

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_



Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

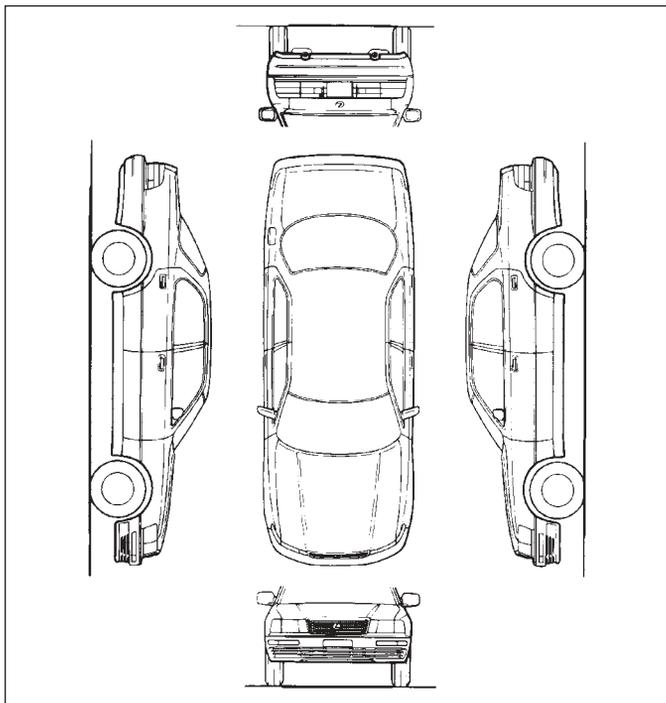
## 30,000 Miles or 36 Months

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

# BODY INSPECTION LOG



Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

**45,000 Miles or 54 Months**

*Dealer Service Verification*

Date: \_\_\_\_\_

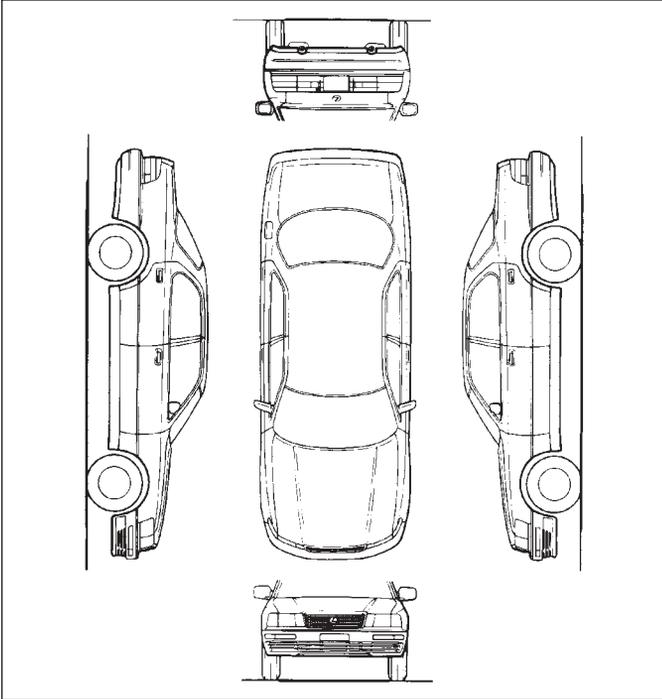
Mileage: \_\_\_\_\_

## 60,000 Miles or 72 Months

*Dealer Service Verification*

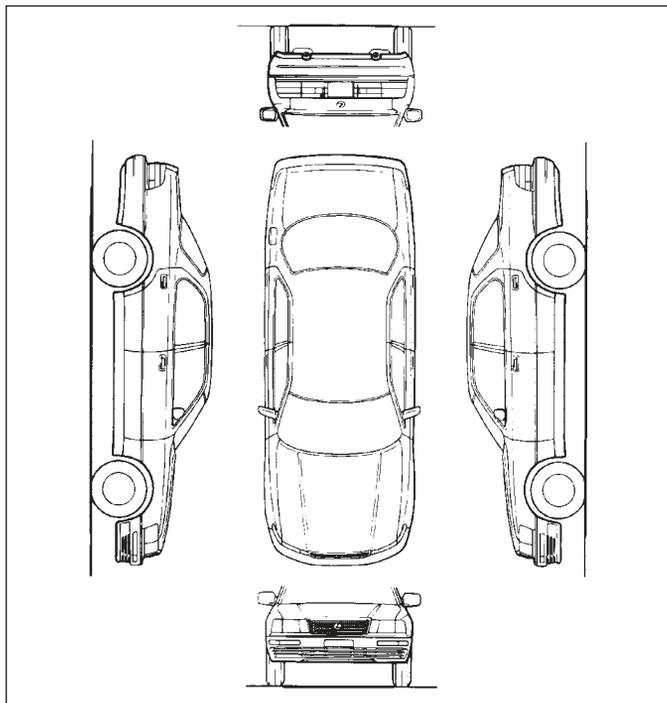
Date: \_\_\_\_\_

Mileage: \_\_\_\_\_



Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

# BODY INSPECTION LOG



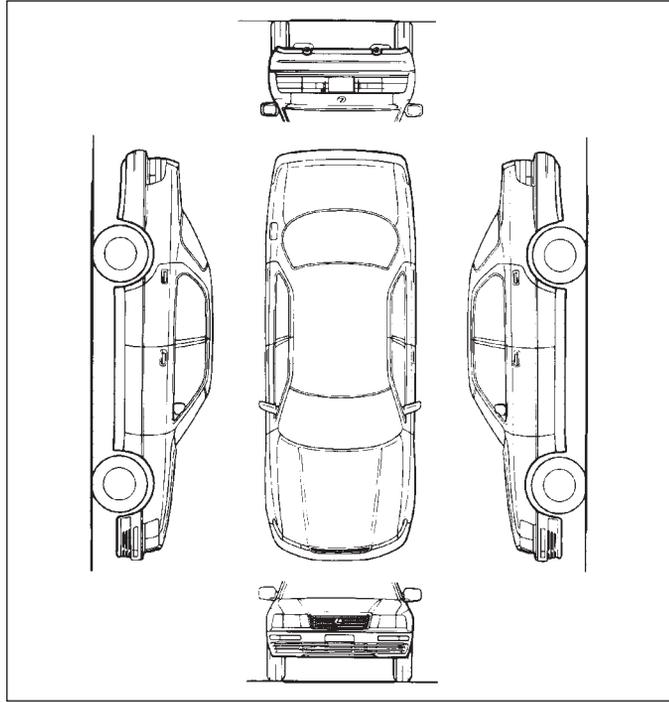
Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

## 75,000 Miles or 90 Months

*Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_



Technician: Indicate where attention is needed by marking "x" in appropriate spots on diagram.

<b>90,000 Miles or 108 Months</b>
<i>Dealer Service Verification</i>
Date: _____ Mileage: _____

## EXPLANATION OF MAINTENANCE ITEMS

The following descriptions are provided to give you a better understanding of the maintenance services that should be performed on your vehicle. The scheduled maintenance log indicates at which mileage/time intervals each service should be performed. Please note that many maintenance services should be performed only by a qualified technician.

For further information on maintenance services that you can perform yourself, see the “Service Procedures and Specifications” section of your *Owner’s Manual*.

**Air Conditioner Filter**

Replace as directed at the maintenance interval you choose. Refer to your *Owner’s Manual* for service details.

**Ball Joints and Dust Covers**

Check the suspension and steering linkage ball joints for looseness and damage. Check all dust covers for deterioration and damage. A qualified technician should perform these inspections.

**Body Inspection**

Visually check for corrosion, scratches and other damage. Check outer body panels, inner panels of the hood and doors, and underneath the vehicle. Apply touch-up paint to any chips and scratches or have them repaired by a qualified technician.

**Brake Fluid**

Replace using fluid type specified in your *Owner’s Manual*. A qualified technician should perform this operation.

**Brake Lines and Hoses**

Visually inspect for proper installation. Check for chafing, cracks, deterioration and signs of leakage. Replace any deteriorated or damaged parts. A qualified technician should perform these operations.

**Brake Linings/Drums and Brake Pads/Discs**

Check the parking brake linings (shoes) and drums for scoring, burning, fluid leakage, broken parts and excessive wear. Check brake pads for excessive wear and brake discs for runout, excessive wear and fluid leakage. A qualified technician should perform these inspections.

**Charcoal Canister**

Check for internal damage and clogging. If necessary, clean with compressed air or replace. A qualified technician should perform these operations.

**Differential Oil**

Check for correct oil level and inspect each differential component for signs of leakage. If you discover any leakage, have it repaired by a qualified technician immediately.

**Drive Belts**

Inspect for cracks, excessive wear and oiliness. Check the belt tension and adjust if necessary. Replace the belts if they are damaged.

**Drive Shaft Boots**

Check the drive shaft boots and clamps for cracks, deterioration and damage. Replace any damaged parts and, if necessary, repack the grease. Re-torque the drive shaft flange bolts at the indicated intervals. A qualified technician should perform these operations.

**Engine Air Filter**

Check for damage, excessive wear and oiliness. Replace if necessary.

**Engine Coolant**

Drain and flush the cooling system and refill with Genuine Toyota Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids). A qualified technician should perform this operation.

**Engine Oil and Oil Filter**

Replace the oil filter and drain and refill the engine oil at specified intervals. For recommended oil grade and viscosity, refer to your *Owner's Manual*.

**Engine Valve Clearance**

Inspect for excessive lifter noise and engine vibration and adjust if necessary. A qualified technician should perform this operation.

**Exhaust Pipes and Mountings**

Visually inspect the exhaust pipes, muffler and hangers for cracks, deterioration and damage. Start the engine and listen carefully for any exhaust gas leakage. Tighten connections or replace parts as necessary.

**Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses**

Visually inspect for corrosion, damage, cracks and loose or leaking connections. Tighten connections or replace parts as necessary.

**Fuel Tank Cap Gasket**

Visually inspect for cracks, deterioration and damage and replace if necessary.

**Nuts and Bolts on Chassis**

Re-tighten the seat mounting bolts and front/rear suspension member retaining bolts to specified torque.

**Rack and Pinion Assembly**

Inspect the rack and pinion assembly or steering gear box for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician.

**Road Test**

While driving the vehicle, check for proper operation of engine, transmission, brakes and steering. Also check for abnormal noise or vibration from any part of the vehicle.

**Spark Plugs**

Install new plugs of the same type as originally equipped. A qualified technician should perform this operation.

**Steering Linkage and Boots**

With the vehicle stopped, check for excessive freeplay in the steering wheel. Inspect the linkage for bending and damage and the dust boots for deterioration,

cracks and damage. Replace any damaged parts. A qualified technician should perform these operations.

**Timing Belt**

Replace every 90,000 miles or 108 months. A qualified technician should perform this operation.

**Tire Rotation**

Tires should be rotated according to the instructions in your *Owner's Manual*. When rotating tires, check for damage and uneven wear.

**Transmission Fluid**

Check for correct fluid level and inspect each transmission component for signs of leakage. If you discover any leakage, have it repaired by a qualified technician immediately.

## VEHICLE IDENTIFICATION

Model \_\_\_\_\_

Body style \_\_\_\_\_

In-service date \_\_\_\_\_

Mileage at delivery \_\_\_\_\_

Selling dealership \_\_\_\_\_

Selling dealership phone number \_\_\_\_\_

Key number \_\_\_\_\_

Vehicle identification number \_\_\_\_\_





# Owner Information Change Form

FBC

**Check one:**

- Same owner, name and/or address changed
- Same owner, additional driver who should receive product/safety updates
- New owner, purchased vehicle used from a Lexus dealership on this date: \_\_\_\_\_
- New owner, purchased vehicle used from other than a Lexus dealership on this date: \_\_\_\_\_

\_\_\_\_\_  
 Vehicle identification number (required to process change)

Today's date:     
 Mo. Day Year

Mr.  Mrs.  Ms.  Miss  Dr.

\_\_\_\_\_  
 First name M.I. Last name

\_\_\_\_\_  
 Company name

Check here if address below is for company:

\_\_\_\_\_  
 Street address or P.O. Box Apt. or suite number

\_\_\_\_\_  
 City State Zip code

\_\_\_\_\_  
 Home phone number

\_\_\_\_\_  
 Work phone number Extension

\_\_\_\_\_  
 Social Security Number

E-mail address: \_\_\_\_\_

(optional; for Lexus customer reference only)

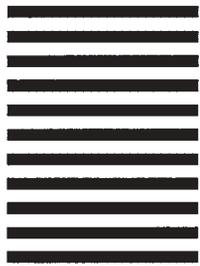
If your name or address has changed or if you purchased your Lexus as a used vehicle, please complete and mail one of the attached cards, even if your warranty coverage has expired. This will enable Lexus to contact you with important product or safety updates concerning your vehicle. If there is no longer a card attached, please call the Lexus Customer Satisfaction Department at (800) 255-3987.

This information is obtained solely for the use of Lexus Division, Toyota Motor Sales, U.S.A., Inc. Lexus occasionally sends special promotional offers to registered owners. Check here if you prefer not to receive these offers.





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L202  
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TORRANCE CA 90509-9975**



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- New owner, purchased vehicle used from other than a Lexus dealership on this date: \_\_\_\_\_

\_\_\_\_\_  
Vehicle identification number (required to process change)

Today's date: \_\_\_\_  
Mo. Day Year

Mr.  Mrs.  Ms.  Miss  Dr.

\_\_\_\_\_  
First name M.I. Last name

\_\_\_\_\_  
Company name

Check here if address below is for company:

\_\_\_\_\_  
Street address or P.O. Box Apt. or suite number

\_\_\_\_\_  
City State Zip code

\_\_\_\_\_  
Home phone number Work phone number Extension

\_\_\_\_\_  
Social Security Number E-mail address: \_\_\_\_\_

(optional; for Lexus customer reference only)

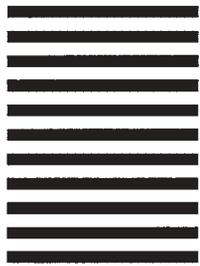
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