

2026

ES 350h

WARRANTY AND SERVICES GUIDE

Owner Amenities | Warranty Information | Maintenance Requirements

SAFETY PRECAUTIONS

Your ES 350h is a gas/electric hybrid vehicle that has both high-voltage DC and AC systems as well as a 12-volt system. Both DC and AC high voltage are very dangerous and can cause personal injury, severe burns, electric shock and even fatal injury unless appropriate precautions are taken.

To avoid personal injury, please follow all caution labels attached to high-voltage parts. Do not touch or attempt to remove or replace any high-voltage (orange-colored) wiring and connectors. Never try to open the service plug access hole located in the luggage compartment.

If an accident occurs, do not touch any high-voltage parts, cables or connectors or parts such as the DC/DC converter under the hood or the hybrid battery assembly behind the rear seats.

Do not touch the potassium hydroxide electrolyte that might spill or leak from the hybrid battery as the result of an accident. If potassium hydroxide electrolyte gets on your skin or in your eyes, neutralize it immediately with a saturated boric acid solution (ratio: 80 grams boric acid to two liters water). Seek immediate medical attention.

If a vehicle fire occurs, extinguish it with a Class D powder-type fire extinguisher.

AUTHORIZED DEALERSHIP MAINTENANCE AND REPAIRS

Lexus recommends having maintenance and repairs for your vehicle performed by an authorized Lexus dealership. To locate your nearest authorized Lexus dealership, visit **www.lexus.com/dealers** or contact the Lexus Brand Engagement Center at (800) 255-3987.

From everyone at Lexus, thank you for purchasing one of our vehicles. Your Lexus is designed to deliver uncompromising luxury and performance. We are committed to providing you with an ownership experience that is second to none, and we look forward to serving you in the years ahead. Welcome to the Lexus family!

Taking Delivery of Your New Lexus

As you take delivery of your new vehicle, there are some important services you should know about. These include:

Lexus Personalized Settings: Your vehicle includes a variety of electronic features that can be personalized to your preferences. For example, doors can be programmed to remain locked when you shift into "Park." See your dealer for details.

Pre-Delivery Service: Your dealership has performed a thorough service to prepare your vehicle for delivery. This includes initializing certain electronic features, such as the tire pressure warning system.

Scheduled Maintenance: Your vehicle requires maintenance every six months or 5,000 miles, whichever comes first. See page 44 for details.

Dealership Service Department: Your service department is committed to helping you keep your Lexus performing at its best. Your dealer will provide you with the department's hours of operation, appointment procedures and information on any special services.

Warranty Coverage: Your Lexus is covered by one of the finest warranties in the industry. See page 15 for a summary of coverages.

Roadside Assistance: Roadside assistance is provided for 48 months from your vehicle's in-service date, regardless of mileage. See page 6 for details.

Again, thank you for choosing Lexus. We wish you many years of safe and pleasurable driving.

Vehicle Ownership and Contact Information Updates

If you would like to update your vehicle ownership or contact information, you may do so by registering at **www.lexus.com/My-Lexus**, or you can complete and mail the business reply card at the back of this booklet. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

OWNER AMENITIES

Complimentary Services

First Scheduled Maintenance Service 4
Second Scheduled Maintenance Service 4
Alternate Transportation 5
Travel Protection 5
Roadside Assistance 6

Other Benefits and Assistance

Quality Control 7
Vehicle Service History 7
Vehicle Service Agreements 7
Body Repairs 7
Genuine Lexus Parts 8
The Smart Key 8
If You Need Assistance 9
NCDS Arbitration 10

WARRANTY INFORMATION

Introduction

The Lexus Commitment 14
Warranty Coverages at a Glance 15

Your Warranties in Detail

General Warranty Provisions 16
New Vehicle Limited Warranty 18

Federal Emission Control Warranty 22
California Emission Control Warranty 28
Tire Limited Warranty 34

Your Responsibilities

Operation and Maintenance 36
Obtaining Warranty Service 37

MAINTENANCE INFORMATION

Introduction

The Importance of Scheduled Maintenance 39
Maintenance and Lexus Warranty Coverage 40
Lexus Dealership Service 41
General Maintenance and Regular Use 42

Scheduled Maintenance

Determining Your Maintenance Interval: Months vs. Mileage 44
Special Operating Conditions 44
Complimentary First Scheduled Maintenance Service 45
Complimentary Second Scheduled Maintenance Service 46
Scheduled Maintenance Charts 48
Explanation of Maintenance Items 54
Vehicle Identification 59

To help ensure that your ownership experience is pleasant, convenient and trouble-free, Lexus provides you with a variety of complimentary services. These services are described on the following pages. Other valuable owner benefits are described in the section entitled "Other Benefits and Assistance" beginning on page 7.

First Scheduled Maintenance Service: Six Months or 5,000 Miles

This complimentary service is performed at six months or 5,000 miles, whichever occurs first. To obtain this service, contact your Lexus dealership. Your complimentary service will include these items:

- Add EFI fuel tank additive (Hawaii only)
- Inspect and adjust all fluid levels
- Program Lexus Personalized Settings, if requested
- Reset scheduled maintenance reminder
- Rotate tires
- Inspect brake linings/drums and brake pads/discs
- Inspect wiper blades
- Check installation of driver's floor mat
- Check HEV battery cooling intake filter
- Road test vehicle

What are Lexus Personalized Settings?

Your vehicle includes a variety of electronic features that can be programmed to your preferences. For example, doors can be programmed to remain locked when you shift into "Park." (For more information, see the "Customizable Features" section of the Specifications chapter in your *Owner's Manual*.) Programming of these features is performed once at no charge, provided you obtain the service at the six-month/5,000-mile scheduled maintenance service. Programming of some Lexus Personalized Settings requires special equipment and may be performed only by an authorized Lexus dealership.

Second Scheduled Maintenance Service: 12 Months or 10,000 Miles

This complimentary service is performed at 12 months or 10,000 miles, whichever occurs first. To obtain this service, contact your Lexus dealership. Your complimentary service will include these items:

- Add EFI fuel tank additive (Hawaii only)
- Replace engine oil and oil filter*
- Replace cabin air filter

**Replace the engine oil and oil filter every 12 months or 10,000 miles, or when the oil maintenance reminder appears, whichever comes first. Reference* Owner's Manual *for engine oil type.*

- Reset oil maintenance reminder if oil was changed
- Reset scheduled maintenance reminder
- Rotate tires
- Inspect brake linings/drums and brake pads/discs
- Inspect wiper blades
- Check installation of driver's floor mat
- Check HEV battery cooling intake filter
- Road test vehicle

Alternate Transportation

If your vehicle must be kept overnight at a Lexus dealership for a warranty-covered condition that requires more than eight hours to repair, Lexus will provide you with alternate transportation for up to five days.

Travel Protection

Lexus will reimburse for a rental car for up to five days and for overnight lodging for up to three nights (not to exceed $200 per night) if all of the following occur:

- Your vehicle becomes inoperable or unsafe to drive when you are more than 100 miles from home.
- Your vehicle's malfunction is caused by a warranty-covered condition.
- Repairs will take longer than eight hours to complete.

To obtain reimbursement for rental car and lodging expenses, contact a Lexus dealership service consultant.

Roadside Assistance

Lexus roadside assistance coverage is for 48 months from your vehicle's in-service date, regardless of mileage. Coverage is 24 hours a day, 365 days a year for vehicles operated in the continental U.S. and Canada. With an active Safety Connect subscription, Enhanced Roadside Assistance coverage is included. See your Lexus dealer for details.

Services Provided

- Roadside services such as battery jump start, tire change, fuel delivery, lockouts, vehicle extrication and towing in case of minor accident.
- Towing to the nearest Lexus dealership (or an alternate repair facility, if necessary).
- Assistance in locating alternate transportation and lodging.
- Visit the Apple and Google app stores to download the Lexus app.

How to Get Help

To obtain roadside assistance, take the following steps:

1) Call (800) 25-LEXUS (800/255-3987), or press the SOS button on the overhead console (requires an active Safety Connect subscription). 4G Network Dependent.
2) Have as much of the following information as possible:
   - 17-digit Vehicle Identification Number (VIN) found on the vehicle registration paperwork and on the certification label located inside the driver's doorjamb
   - Owner's name and home address
   - Vehicle license plate number
   - Location of vehicle, including the nearest major intersection
3) Wait at your vehicle or in a nearby secure location for the roadside assistance provider to arrive.

Additional Coverage

After your included coverage expires, you may renew your Safety Connect subscription by using the Lexus app. 4G Network Dependent.

Quality Control

You may have noticed a few miles on the odometer when you took delivery of your Lexus. This mileage is a result of the comprehensive process used to ensure the quality of your vehicle. This process includes extensive inspections during and after production. The final inspection takes place at the selling dealership and includes a road test conducted by a certified Lexus technician.

If you'd like to know more about Lexus quality-control procedures, ask a Lexus dealership service consultant.

Vehicle Service History

When you have your vehicle serviced at a Lexus dealership, your service information is recorded in the Lexus National Service History database. This is the first database of its kind in the automotive industry. It can be accessed by any Lexus dealership in the United States — a great convenience if you relocate or need to have your vehicle serviced while traveling.

Vehicle Service Agreements

If you plan to keep your vehicle for several years or if you accumulate mileage quickly, you may want to purchase a Lexus vehicle service agreement. These agreements cover the cost of specific repairs beyond the factory warranty period. They also cover services such as towing, substitute transportation and lodging to minimize your inconvenience should your vehicle require repair. Lexus vehicle service agreements are available with a variety of coverage options. A Lexus dealership sales consultant can help you select the plan that's best for you.

Body Repairs

If you're involved in a collision, you want your vehicle to be returned to its pre-accident condition when repaired. That's why it is important to make sure repairs are made only with Genuine Lexus Parts. Lexus has a select group of certified and authorized collision centers that have undergone rigorous training to ensure the highest quality and customer satisfaction. A list of these Lexus Collision Centers can be found at: lexuscollisioncenter.com. Some repair shops and insurance companies may suggest using imitation or salvaged parts to save money. However, these parts do not meet Lexus' high standards for quality, fit and corrosion resistance. In addition, imitation and salvaged parts (and any damage or failures they may cause) are not covered by any Lexus warranty.

Genuine Lexus Parts

The best way to ensure that your vehicle is repaired with Genuine Lexus Parts is to take it to a Lexus dealership. Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use non-Genuine Lexus Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Genuine Lexus Parts may impair the effectiveness of the emission control systems.

The Smart Key

Your Lexus vehicle was made with two "Smart Keys" and an aluminum key-number plate. Each Smart Key includes an electronic main key that has an integrated mechanical backup key. The electronic key controls the remote-entry and theft-deterrent systems, enables the push-button start switch and controls the engine immobilizer. The mechanical key can be removed from the electronic key and used to operate the driver's door lock, the glove box lock and the trunk lock (if equipped).

Replacing the Key

Your Lexus dealer can generate replacement keys. Certain bonded/registered locksmiths may also be able to generate replacement keys. When ordering a new key, bring all keys for the vehicle to your dealership.

If a Smart Key or the key-number plate is not available, a Lexus dealer or certain locksmiths can obtain the key code from a restricted-access database. These businesses can also access a service utility to register the keys to the vehicle if all registered keys have been lost.

If you lock your key in your vehicle and do not have a spare, your dealer can make a new mechanical key from the code on the key-number plate. Certain bonded/registered locksmiths may also be able to generate a replacement mechanical key. If a Lexus dealer is not available, please refer to **www.aloa.org** to find a bonded/registered locksmith who performs high-security key service.

Keeping the Key Safe

Replacing a Smart Key may be costly. We advise you to keep a spare Smart Key and the key-number plate in a safe place. If you record the key number in more than one place, do not record it in a way that can be easily identified and associated with the vehicle. For example, don't leave the number somewhere that can be accessed by a valet. It is wise to keep a copy of the key number outside of the vehicle.

If You Need Assistance

Both Lexus and your Lexus dealer are dedicated to serving your automotive needs. Your complete satisfaction is our first priority. Should you have a problem or concern, please take one or more of the following steps to ensure the quickest possible response:

Step 1

Discuss the situation with a dealership manager, such as the service manager or customer satisfaction manager. If necessary, ask the dealership owner or general manager for assistance. In most cases, a satisfactory solution can be reached at this step.

Step 2

If the dealership does not address your concern to your satisfaction, call the Lexus Brand Engagement Center at (800) 25-LEXUS (800/255-3987) or visit lexus.com/contact. In Canada, call (800) 26-LEXUS (800/265-3987).

You may also write to us at:

Lexus Brand Engagement Center
Lexus, a division of
Toyota Motor Sales, U.S.A., Inc.
P.O. Box 259001
Plano, TX 75025-9001

Whether calling or writing, please provide the following information:

- 17-digit Vehicle Identification Number (VIN) found on the vehicle registration paperwork and on the certification label located inside the driver's doorjamb
- Current vehicle mileage
- Name of your selling and servicing Lexus dealerships
- Your day and evening telephone numbers

Step 3

If your concern has still not been resolved to your satisfaction, Lexus offers additional assistance through:

National Center for Dispute Settlement (NCDS)
P.O. Box 515791
Dallas, TX 75251-5791
(866) 272-4872

Important: You must use NCDS prior to exercising rights or seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act. In addition, you must use NCDS if you are required to do so prior to exercising certain rights or seeking certain remedies available under the Lemon Laws of your state. See the *Lemon Law Guide* for specific requirements applicable in your state.

However, if your state law does not require it and/or if you choose to exercise rights and seek remedies not created by the Federal Act, you need not use NCDS.

NCDS Arbitration

What is the Dispute Settlement Program?

This program consists of local professionals who are trained and experienced in arbitration. The arbitrator(s) appointed by NCDS will arbitrate your case by reviewing the facts, having the vehicle inspected, if necessary; and promptly rendering a fair and equitable decision.

How much will it cost?

The service is provided at no cost to you. It is part of Lexus' effort to promptly and equitably resolve your concerns. The decision-maker is an impartial third party. The decision of the arbitrator(s) is binding on Lexus but not on you.

What types of disputes are eligible?

NCDS resolves disputes involving Lexus product reliability and warranty performance that arise during the greater of 1) four years or 50,000 miles from the vehicle's in-service date, whichever is earlier; or 2) the applicable provision of the Lexus New Vehicle Limited Warranty. However, NCDS will not arbitrate 1) claims involving a vehicle used primarily for commercial purposes unless the Lemon Laws of your state cover vehicles used for commercial purposes; or 2) claims that an airbag failed to deploy or deployed when it should not have; or 3) disputes regarding fires and/or accidents and/or theft. Since there are other additional exclusions, please contact NCDS for further information on eligibility guidelines. The time period in which you can request arbitration through NCDS is limited and you should reference your applicable state law and/or contact NCDS to determine the deadline for filing a request for arbitration. To be eligible for arbitration, you must have brought the concern or alleged defect to the attention of Lexus or one of its dealers during the warranty term.

How long is the arbitration process?

The entire process — from the time NCDS receives your request for arbitration to the arbitrator's decision — is designed to take no more than 40 days. A decision may be delayed if:

- You fail to provide certain information required by NCDS.
- You fail to make your vehicle available for inspection by NCDS in a timely manner (if an inspection is required).

How do I request arbitration?

To request arbitration, you can contact the National Center for Dispute Settlement (NCDS) at 866-272-4872; electronically file your claim at www.ncdsusa.org; or reach NCDS by mail using the claim form in your warranty book and sending to PO Box 515791, Dallas, TX 75251-5791. In order to file your claim, you should have available your Vehicle Identification Number (VIN); current mileage on the vehicle; repair history/dates; and the selling and servicing dealerships.

In addition to completing the customer claim form, please provide NCDS with the following information:

- Vehicle year, make, model, VIN, mileage and date of purchase.
- A brief description of your complaint and the actions you have taken to resolve it.
- What action or remedy you believe would resolve your problem.

If you are seeking reimbursement for repairs or incidental expenses, please provide copies of applicable receipts.

Send your request to:

National Center for Dispute Settlement
P.O. Box 515791
Dallas, TX 75251-5791

Upon receipt of your request, NCDS will contact you regarding the status of your case and supply you with additional details about the program.

How does the arbitration process work?

When NCDS receives your request, it will be forwarded to the Lexus area office for response.

At the request of either party or the arbitrators, NCDS may schedule a technical inspection. This may include an inspection of the vehicle by an independent technical expert with a Lexus representative present. The technical expert will forward his or her evaluation to NCDS.

An oral hearing may be held prior to a decision being rendered. At this hearing, all relevant evidence is admissible. You and a Lexus representative will present both sides of the case to the NCDS arbitrator(s). You will each be given an equal opportunity to give testimony and provide documents. Then you will each be given an opportunity for rebuttal. After considering all testimony and documents, the arbitrator(s) will review the applicable legal standards and render a decision within 10 days.

A settlement satisfactory to all parties may be negotiated at any time during the process.

What types of decisions are rendered, and how do I know if Lexus will abide by the decision of the arbitrator(s)?

Arbitrated decisions are based on what the arbitrator(s) believe to be fair and equitable after applying the appropriate legal standards. Remedies include but are not limited to repairs; reimbursement for repairs and incidental expenses, such as towing costs; and repurchase or replacement of your vehicle.

The decision of the arbitrator(s) is binding on Lexus but not on you. Lexus must comply with the decision shortly after it is rendered, usually within 30 days of your acceptance of the decision. NCDS will contact you within 10 days of scheduled compliance to ensure that Lexus has complied in a timely manner.

Are there limits to the scope of arbitrated decisions?

Arbitrated decisions do not include:

- Attorney fees
- Punitive damages
- Multiple damages
- Consequential damages, other than incidental damages that you may be entitled to under law

What other recourse do I have?

If you are dissatisfied with the arbitrator's decision or Lexus' compliance, you may pursue any other legal remedies available to you, including small claims court. You should be aware that the decision of the arbitrator(s) may be admissible as evidence in any legal proceedings concerning your vehicle.

Is the Dispute Settlement Program subject to change?

The information in this booklet about the program is correct as of the date of printing. However, the program may be changed without notice. Contact the Lexus Brand Engagement Center at **www.lexus.com/contact** or (800) 255-3987 for the most current information concerning the Dispute Settlement Program.

You have purchased one of the finest vehicles built in the world today, and it is backed by one of the finest warranties in the industry. This excellent warranty coverage demonstrates not only our confidence in Lexus vehicles, but also our commitment to every Lexus customer. We're dedicated to ensuring that you enjoy exceptional quality, dependability and peace of mind throughout your ownership experience.

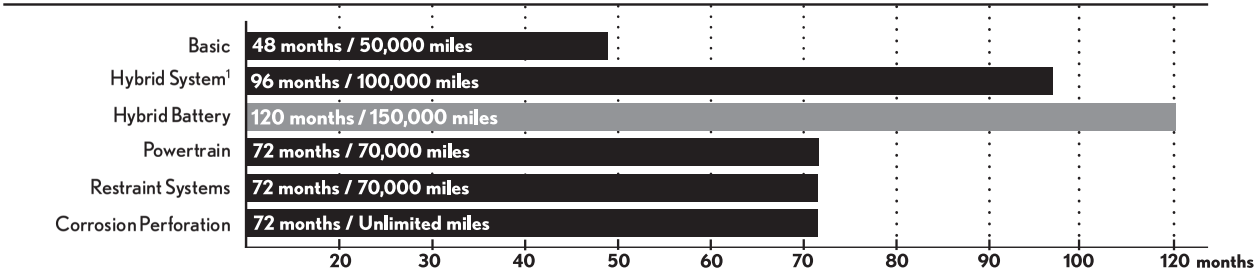
To further demonstrate our commitment to our customers' satisfaction, occasionally we may establish a special policy adjustment to pay for specific repairs that are no longer covered by warranty. When we establish such a policy adjustment, we mail details to all applicable owners on record. That's why it is important to send in the card at the back of this booklet if you change your address or if you have purchased your Lexus from a previous owner.

You've made a wise decision to purchase a Lexus. Your vehicle delivers world-class luxury and performance, along with an unparalleled commitment from Lexus to ensuring your satisfaction. You can be confident — as we are — that you'll enjoy owning your Lexus as much as you enjoy driving it.

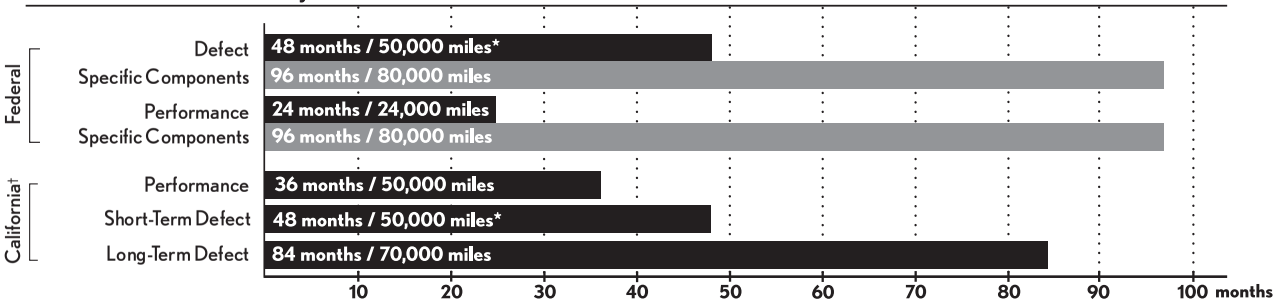
This section of the *Warranty and Services Guide* describes the terms of Lexus warranty coverage as well as general owner responsibilities. The section beginning on page 40 describes your vehicle's maintenance requirements. Be sure to review this information carefully, since proper maintenance is required to ensure that warranty coverage remains intact.

All warranty information is the latest available at the time of publication and, with the exception of the emission control warranties, is subject to change without notice.

New Vehicle Limited Warranty



Emission Control Warranty



[1] Exception of the Hybrid Warranty coverage of 10 years/150,000 miles, whichever occurs first.

* Specific components may have longer coverage under the terms of the Powertrain Warranty.

† Also applies to Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Vermont, Virginia and Washington vehicles equipped with a California Certified Emission Control System. Vehicles covered by this warranty are also covered by the Federal Emission Control Warranty.

WARRANTY

Important: You must use the Dispute Settlement Program before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act (the "Act"). However, if you choose to pursue rights and remedies not created by the Act, you are not required to use the Dispute Settlement Program. You may also be required to use the Dispute Settlement Program before seeking remedies under the "Lemon Laws" of your state. Please check this booklet and the appropriate page of the Lexus Lemon Law Guide booklet for additional information and the requirements applicable to your state.

Who Is the Warrantor

The warrantor for these limited warranties is Lexus, a division of:
Toyota Motor Sales, U.S.A., Inc.,
a California corporation
P.O. Box 259001
Plano, TX 75025-9001

Which Vehicles Are Covered

These warranties apply to 2026 model-year Lexus ES 350h vehicles registered and normally operated in the United States, U.S. territories and Canada. Warranty coverage is automatically transferred at no cost to subsequent vehicle owners.

Multiple Warranty Conditions

This booklet contains warranty terms and conditions that may vary depending on the part covered. A warranty for specific parts or systems, such as the Powertrain Warranty or Emission Performance Warranty, is governed by the coverage set forth in that warranty as well as the General Warranty Provisions.

When Warranty Begins

The warranty period begins on the vehicle's in-service date, which is the first date the vehicle is either delivered to an ultimate purchaser, leased or used as a company car or demonstrator.

Repairs Made at No Charge

Repairs and adjustments covered by these warranties are made at no charge for parts and labor.

Parts Replacement

Any needed parts replacement will be made using new or remanufactured parts. The decision whether a part should be repaired or replaced will be made by the servicing Lexus dealership and/or Lexus. Parts scheduled to be replaced as required maintenance are warranted until their first replacement only.

Note: Lexus remanufactured parts meet or exceed all factory standards for safety, quality and reliability.

Limitations

The performance of necessary repairs and adjustments is the exclusive remedy under these warranties or any implied warranties. Lexus does not authorize any person to create for it any other obligation or liability in connection with this vehicle.

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of these written warranties. Some states do not allow restrictions on how long an implied warranty lasts, so this limitation may not apply to you.

Your Rights Under State Law

These warranties give you specific legal rights. You may also have other rights that vary from state to state.

WHAT IS COVERED AND HOW LONG

Basic Warranty

This warranty covers repairs and adjustments needed to correct defects in materials or workmanship of any part supplied by Lexus, subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

Coverage is for 48 months or 50,000 miles, whichever occurs first, with the exception of air conditioning recharge, wheel alignment and wheel balancing, which are covered for 12 months or 12,000 miles, whichever occurs first.

Hybrid System Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of the components listed here and supplied by Toyota, subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

The Lexus Hybrid Warranty is in effect for 8 years or 100,000 miles from the vehicle's in-service date, whichever occurs first for the following components:

- Hybrid battery control module (battery voltage sensor)
- Hybrid control module
- Inverter with converter

Hybrid Battery Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of the components listed here and supplied by Lexus, subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

The Lexus Hybrid Battery Warranty is in effect for 10 years or 150,000 miles from the vehicle's in-service date, whichever occurs first.

Powertrain Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of any component listed here and supplied by Lexus, subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

Coverage is for 72 months or 70,000 miles, whichever occurs first.

Engine

Cylinder block and head and all internal parts, timing gears and gaskets, timing chain/belt and cover, flywheel, valve covers, oil pan, oil pump, engine mounts, turbocharger* housing and all internal parts, supercharger* housing and all internal parts, engine control computer, water pump, fuel pump, seals and gaskets.

**Applicable when vehicle is equipped with Turbocharger/Supercharger.*

Transmission

Front motor/generators, case and all internal parts, mounts, seals and gaskets.

Front-Wheel-Drive System

Axle shaft, hub, bearings, seals and gaskets.

Rear-Wheel-Drive System

Rear motor/generator, differential carrier assembly, axle carrier, axle case, axle bearing, axle shaft, seals and gaskets.

Restraint Systems Warranty

This warranty covers repairs needed to correct defects in materials or workmanship of any seatbelt or airbag system supplied by Lexus, subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

Coverage is for 72 months or 70,000 miles, whichever occurs first.

For vehicles sold and registered in Kansas, the warranty for seatbelts and related components is 10 years, regardless of mileage.

Corrosion Perforation Warranty

This warranty covers repair or replacement of any original body panel that develops perforation from corrosion (rust-through), subject to the exceptions indicated under "What Is Not Covered" on pages 19–21.

Coverage is for 72 months, regardless of mileage.

For information on how to protect your vehicle from corrosion, refer to sections related to maintenance and care in the *Owner's Manual.*

Towing

When your vehicle is inoperable due to failure of a warranted part, towing service to the nearest authorized Lexus dealership is covered.

WHAT IS NOT COVERED

This warranty does not cover damage or failures resulting directly from any of the following:

- Fire, accidents or theft
- Abuse or negligence
- Misuse – for example, racing or overloading
- Improper repairs
- Alteration or tampering, including installation of non-Genuine Lexus Accessories
- Lack of or improper maintenance, including use of fluids and fuel other than those specified in the *Owner's Manual*
- Installation of non-Genuine Lexus Parts

- Airborne chemicals, tree sap, road debris (including stone chips), rail dust, salt, hail, floods, wind storms, lightning and other environmental conditions
- Water contamination
- Participation in competitive motorsports, including events sponsored by Lexus or affiliates, or recreational track/off-highway use does not necessarily limit/exclude warranty coverage under the New Vehicle Limited Warranty. However, damage to the vehicle or components that occurs as a result of abuse or misuse of the vehicle while participating in a competitive event, or off-road use is not covered. A competitive event is a formal or informal time trial, competition with another vehicle, or abnormal application of stress to a vehicle or components thereof.
- Participating in competitive motorsports events may involve conditions that could exceed the expected and reasonable operation range or durability of some vehicle components. Wear or damage from such use is not covered as part of the New Vehicle Limited Warranty.

This warranty also does not cover the following:

Tires
Tires are covered by a separate warranty provided by the tire manufacturer. See pages 34–35.

Normal Wear and Tear
Noise, vibration, cosmetic conditions and other deterioration caused by normal wear and tear.

Maintenance Expense*
Normal maintenance services such as engine tune-ups; replacement of fluids and filters; lubrication; cleaning and polishing; replacement of spark plugs and fuses; and replacement of worn wiper blades, brake pads/linings and clutch linings.

Vehicles with Altered Odometer
Failure of a vehicle on which the odometer has been altered so that actual vehicle mileage cannot be readily determined.

Software Updates
Software updates made available for download by owners directly at www.lexus.com/firmware-updates as well as via Over the Air updates (OTA), either on a complimentary basis or for a fee, as determined by Lexus in its sole discretion. This exclusion does not apply to the emission control warranties.

**Lexus provides the first two scheduled maintenance services at no charge. See pages 4–5 for details.*

Vehicles with Unknown Vehicle Identification Number
Any vehicle for which the original factory-assigned vehicle identification number cannot be determined.

Salvage or Total-Loss Vehicles
Any vehicle that has ever been branded as salvage, total loss, true mileage unknown or similar title under any state's law or has ever been declared a "total loss" or equivalent by a financial institution or insurer, such as by payment for a claim in lieu of repairs because the cost of repairs exceeded the cash value of the vehicle. This exclusion does not apply to the emission control warranties, including Emission Control Warranty Enhancements or any open Safety Recalls/SSCs/LSCs.

Incidental Damages
Incidental or consequential damages associated with a vehicle failure. Such damages include but are not limited to inconvenience; the cost of transportation, telephone calls and lodging; the loss of personal or commercial property; and the loss of pay or revenue.

Disclaimer of Extra Expenses and Damages
The performance of necessary repairs and adjustments is the exclusive remedy under this warranty or any implied warranty. Lexus does not authorize any person to create for it any other obligation or liability in connection with this vehicle. Lexus shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty.

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this written warranty, except in states where this limitation is not allowed.

DISPUTE RESOLUTION

If a dispute arises regarding your warranty coverage, please follow the steps described on pages 9–10. Please note that you must use the National Center for Dispute Settlement before seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act. You may also be required to use the National Center for Dispute Settlement before seeking remedies under the Lemon Laws of your state. For the requirements applicable to your state, see the appropriate page of the *Lemon Law Guide* located in your vehicle.

WHAT IS COVERED AND HOW LONG

Emission Defect Warranty

Lexus warrants that your vehicle:

- Was designed, built and equipped to conform at the time of sale with applicable federal emissions standards.
- Is free from defects in materials and workmanship that may cause the vehicle to fail to meet these standards.

Federal regulations require that this warranty be in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. However, under the terms of the Basic Warranty, Lexus provides coverage of four years or 50,000 miles, whichever occurs first. Specific components may have longer coverage under the terms of the Powertrain Warranty. Additionally, components marked "8/80" in the parts list on pages 23–24 have coverage of eight years or 80,000 miles, whichever occurs first.

Emission Performance Warranty

Some states and localities have established vehicle inspection and maintenance (I/M) programs to encourage proper vehicle maintenance. If an EPA-approved I/M program is in force in your area, you are eligible for Emission Performance Warranty coverage.

Under the terms of the Emission Performance Warranty and federal regulations, Lexus will make all necessary repairs if both of the following occur:

- Your vehicle fails to meet applicable emissions standards as determined by an EPA-approved emissions test.
- This failure results or will result in some penalty to you — such as a fine or denial of the right to use your vehicle — under local, state or federal law.

This warranty is in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. Additionally, components marked "8/80"in the parts list on pages 23–24 have coverage of eight years or 80,000 miles, whichever occurs first.

WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations.
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the "What Is Not Covered" section of the New Vehicle Limited Warranty also apply to this warranty.

Air/Fuel Metering System

- Air fuel ratio feedback control system
- Electronic fuel injection system components
  - Airflow sensor
  - Engine control module (8/80)
  - Throttle body
  - Other components

Air Induction System

- Intake manifold and intake air surge tank

Catalyst System

- Catalytic converter and protector (8/80)
- Constricted fuel filler neck
- Exhaust manifold
- Exhaust pipe (manifold to catalyst and/or catalyst to catalyst)

Evaporative Control System

- Charcoal canister
- Diaphragm valve
- Fuel filler cap
- Fuel tank

8/80 = Covered for eight years or 80,000 miles, whichever occurs first.

Hybrid System

- Battery control module (battery voltage sensor) (8/80)*
- Battery thermistor
- Generator
- Hybrid battery*
- Hybrid battery junction block
- Hybrid control module (power management control module) (8/80)*
- Inverter with converter*
- Motor
- System main relay and battery current sensor

Ignition System

- Ignition coil and ignitor
- Ignition wires
- Spark plugs†

Positive Crankcase Ventilation (PCV) System

- Oil filler cap
- PCV valve or orifice

Other Parts Used in Systems Listed

- Data link connector (8/80)
- Hoses, clamps, fittings, tubing and mounting hardware
- Malfunction indicator light and bulb (8/80)
- Pulleys, belts and idlers
- Sealing gaskets and devices
- Sensors, solenoids, switches and valves

8/80 = Covered for eight years or 80,000 miles, whichever occurs first.

**Covered under the Hybrid System Warranty for eight years or 100,000 miles, whichever occurs first, with the exception of the hybrid battery covered for ten years or 150,000 miles, whichever occurs first.*

†*Warranted until first required maintenance.*

MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this guide. Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs. However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Lexus recommends the use of Genuine Lexus Parts when servicing or repairing the systems.

Warranty coverage is not dependent upon the use of any particular brand of replacement parts and **you may elect to use non-Genuine Lexus Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Genuine Lexus Parts may impair the effectiveness of the emission control systems.**

If you use replacement parts that have maintenance or replacement schedules different from those of Genuine Lexus Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Genuine Lexus Parts.

Parts associated with vehicle maintenance services are warranted for 12 months or 12,500 miles from the vehicle's in-service date or the first applicable scheduled maintenance, whichever occurs first.

IF YOUR VEHICLE FAILS AN EMISSIONS TEST

If your vehicle fails an EPA-approved emissions test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Lexus dealership and present a copy of the emissions test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Lexus will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Lexus or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see page 37, "Obtaining Warranty Service."

IF YOU HAVE QUESTIONS

If you have questions or concerns about your vehicle's federal emission warranty coverage, please follow the steps described on pages 9–10. In the case of the Emission Performance Warranty, you may also request information from or report complaints to:

U.S. Environmental Protection Agency
Vehicle Programs & Compliance Division (6405J)
Attn: Warranty Complaints
401 M Street SW
Washington, D.C. 20460

Vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty provisions are also covered by the California Emission Control Warranty (see page 28). Currently, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Vermont, Virginia and Washington are the other states to which the California Emission Control Warranty currently applies.

DEALER CERTIFICATE

We (the dealership) want you to know that at the time your new Lexus vehicle is being delivered:

1) On the basis of written notification furnished by Lexus, we have knowledge that the vehicle is covered by an EPA Certificate of Conformity.
2) We have visually inspected those emission control devices or portions thereof that are visible without removing or adjusting any components or systems, emissions-related or otherwise. On the basis of this inspection, there are no apparent deficiencies in the installation of emission control devices by Lexus. (For purposes of this certificate, "emission control devices" is limited to devices installed on a vehicle for the sole or primary purpose of controlling emissions and which were not in general use before 1968.)
3) We have performed all emission control system preparations required by Lexus prior to the sale of the vehicle as set forth in Lexus' current pre-delivery service manual.
4) Except as may be provided in Paragraph 5, if this vehicle fails an EPA-approved emissions test within three months or 4,000 miles (whichever comes first) of delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, Lexus will remedy the nonconformity free of charge under the terms of the Emission Performance Warranty.
5) If vehicle was used as a company car or demonstrator, check box and complete the following:

   ☐ The vehicle with which this statement is delivered was placed into service as a company car or demonstrator prior to delivery. The Emission Performance Warranty period commenced on the date the vehicle was first placed into service, which was

_____
Month Day Year

Note: The dealership makes no representation or warranty that the emission control system or any part thereof is without defect or that the system will perform properly. The Emission Performance Warranty referred to in Paragraph 4 and furnished with the vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

_____
Dealership name

Vehicles equipped with a California Certified Emission Control System that are registered and operated in California or any state that adopts California emission warranty provisions are covered by this warranty. Currently, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Vermont, Virginia and Washington are the other states to which this warranty currently applies. Vehicles covered by this warranty are also covered by the Federal Emission Control Warranty (see page 22).

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board (CARB) and Lexus are pleased to explain the emission control system warranty for your 2026 vehicle. In California, new motor vehicles must be designed, built and equipped to meet the state's stringent anti-smog standards. CARB regulations require that Lexus must warrant the emission control system on your vehicle for the time periods indicated on the next page, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection system, ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emissions-related assemblies.

Where a warrantable condition exists, Lexus will repair your vehicle at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

1) For three years or 50,000 miles, whichever occurs first:
   - If your vehicle fails a smog-check test, all necessary repairs and adjustments will be made by Lexus to ensure that your vehicle passes the test. This is your Emission Control System PERFORMANCE WARRANTY.
   - If an emissions-related part listed on pages 23–24 is defective, the part will be repaired or replaced by Lexus. This is your SHORT-TERM Emission Control System DEFECT WARRANTY. **Note:** Under the terms of the Basic Warranty, Lexus provides coverage of four years or 50,000 miles, whichever occurs first. Specific components may have longer coverage under the terms of the Powertrain Warranty.
2) For seven years or 70,000 miles, whichever occurs first:
   - If an emissions-related part listed on pages 30–31 is defective, the part will be repaired or replaced by Lexus. This is your LONG-TERM Emission Control System DEFECT WARRANTY.

OWNER'S WARRANTY RESPONSIBILITIES

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this guide. Lexus recommends that you retain all receipts covering maintenance on your vehicle, but Lexus cannot deny warranty coverage solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Lexus dealership as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

You should also be aware that Lexus may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Lexus Brand Engagement Center at **www.lexus.com/contact** or (800) 255-3987 or the California Air Resources Board, 4001 Iowa Avenue, Riverside, CA 92507. Email: helpline@arb.ca.gov

WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations.
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the "What Is Not Covered" section of the New Vehicle Limited Warranty also apply to this warranty.

PARTS LIST: LONG-TERM EMISSION DEFECT WARRANTY

The parts listed here are covered for seven years or 70,000 miles from the vehicle's in-service date, whichever occurs first.

Air Induction and Exhaust System

- Cam timing control motor
- Intake manifold
- Throttle body
- Vacuum sensor

Catalyst System

- Exhaust front pipe (including catalytic converter)
- Exhaust manifold (including manifold converter)

EGR System

- EGR cooler
- EGR valve

Evaporative Control System

- Closed tank valve
- Fuel emission hose
- Fuel emission tube
- Fuel main tube
- Fuel sub tank
- Fuel suction tube set gasket
- Fuel tank
- Fuel tank filler pipe
- Fuel tank main tube
- Fuel tank vent hose subassembly
- Fuel tube subassembly

Fuel Control System

- Engine control computer (engine control module)
- Fuel delivery pipe
- Fuel pipe subassembly
- Fuel pressure sensor
- High-pressure fuel pump
- Injector
- Low-pressure fuel pump

Hybrid System

- Battery control module (battery voltage sensor)*
- Brake actuator
- Brake booster pump assembly
- Brake master cylinder for HV
- Hybrid battery*
- Hybrid control module (power management control module)*
- Hybrid converter assembly
- Inverter with converter*
- Traction battery device box
- Transaxle (including motor and inverter)

Ignition System

- Knock sensor

Other Parts Used in Above System

- Air conditioner amplifier
- Air conditioner pressure sensor
- Air conditioner radiator assembly
- Air conditioner tube & accessory assembly
- Blower assembly
- Compressor
- Condenser
- Cooling fan motor with controller
- Damper servo subassembly
- Discharge hose
- Engine oil pressure control valve equipped with engine oil pressure control
- Engine oil pump equipped with engine oil pressure control
- Evaporator
- Expansion valve
- Front seat cushion pad subassembly
- Headlamp B unit assembly
- Headlamp led unit subassembly
- Headlamp main computer subassembly
- Headlamp sub computer subassembly
- Integration body control computer
- Lamp assembly
- O-ring for evaporator
- O-ring for fuel suction tube set gasket
- Radiator shutter assembly
- Rear turn signal lamp assembly
- Rear turn signal lens & body
- Seat back climate blower subassembly
- Seat back climate control blower
- Seat climate control computer
- Seat cushion climate blower subassembly
- Suction hose
- Swing grille actuator assembly
- Thermostat
- Water control valve

**Covered under the Hybrid System Warranty for eight years or 100,000 miles, whichever occurs first, with the exception of the hybrid battery covered for ten years or 150,000 miles, whichever occurs first.*

MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this guide. Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs. However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Lexus recommends the use of Genuine Lexus Parts when servicing or repairing the systems.

Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use non-Genuine Lexus Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Genuine Lexus Parts may impair the effectiveness of the emission control systems.

If you use replacement parts that have maintenance or replacement schedules different from those of Genuine Lexus Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Genuine Lexus Parts.

If the failure of a warranted part caused damage to a part that is no longer covered by the Vehicle Limited Warranty, the non-warranted part will be replaced free of charge.

IF YOUR VEHICLE FAILS A SMOG-CHECK TEST

If your vehicle fails a smog-check test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Lexus dealership and present a copy of the smog-check test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Lexus will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Lexus or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see page 37, "Obtaining Warranty Service."

REPAIR DELAYS

If a Lexus dealership is unable to complete repairs on your vehicle within 30 days, you may have the repairs made under Lexus' provisions for emergency warranty repairs. See page 37 for details.

IF YOU HAVE QUESTIONS

If you have questions or concerns about your vehicle's California emission warranty coverage, please follow the steps described on pages 9–10. You may also request information from or report complaints to:

California Air Resources Board
4001 Iowa Avenue
Riverside, CA 92507
Email: helpline@arb.ca.gov

OBTAINING WARRANTY SERVICE

All tires supplied as original equipment on new Lexus vehicles are warranted by the individual tire manufacturer only, and not Lexus. However, your Lexus dealer may be able to assist you in obtaining warranty service from the tire manufacturer. Coverages by individual tire manufacturers may vary.

The terms of the tire manufacturers' warranty can be obtained from the tire manufacturers' websites. If you wish to obtain a hard copy of the tire warranty terms, please contact the tire manufacturer directly.

ORIGINAL EQUIPMENT TIRE MANUFACTURERS

BF Goodrich/
Michelin North America
P.O. Box 19001
Greenville, SC 29062
BF Goodrich: (877) 788-8899
Michelin: (800) 847-3435
www.bfgoodrichtires.com
www.michelinman.com

Bridgestone/Firestone
200 4th Avenue South
Nashville, TN 37201
Bridgestone: (800) 847-3272
Firestone: (800) 356-4644
www.bridgestone.com
www.firestonetire.com

Continental Tire of
North America
1830 Macmillan Park Drive
Fort Mill, SC 29707
(800) 847-3349
www.continentaltire.com

Dunlop Tires/Goodyear Tire
and Rubber Co.
1144 East Market Street
Akron, OH 44316
(800) 321-2136
www.dunloptires.com
www.goodyear.com

Falken Tire Corporation/
Sumitomo Rubber North
America, Inc.
8656 Haven Avenue
Rancho Cucamonga, CA 91730
(800) 723-2553
www.falkentire.com

Hankook Tire
America Corporation
333 Commerce Street, Suite 600
Nashville, TN 37201
(800) 426-5665
www.hankooktire.com

Kenda Tire
7095 Americana Parkway
Reynoldsburg, OH 43068
(866) 536-3287
www.kendatire.com

Maxxis International – USA
545 Old Peachtree Road
Suwanee, GA 30024
(800) 462-9947
www.maxxis.com

Nitto Tire U.S.A. Inc.
P. O. Box 5000
Costa Mesa, CA 92628
(888) 529-8200
www.nittotire.com

Pirelli Tire LLC
100 Pirelli Drive
Rome, GA 30161
(800) 747-3554
www.pirelli.com

Toyo Tire U.S.A. Corporation
P.O. Box 6052
Cypress, CA 90630
(800) 442-8696
www.toyotires.com

Yokohama Tire Corporation
1 MacArthur Place, Suite 800
Santa Ana, CA 92707
(800) 722-9888
www.yokohamatire.com

GENERAL INFORMATION

You are responsible for ensuring that your Lexus is operated and maintained according to the instructions in the *Owner's Manual* and the "Maintenance Information" section of this guide.

You should keep detailed records of vehicle maintenance, since under some circumstances they may be required for warranty coverage. These records should include date of service, mileage at time of service and a description of service performed and/or parts installed.

For your convenience, maintenance charts are included in the "Maintenance Information" section of this guide. If you sell your vehicle, you should give your maintenance records to the new owner.

Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failures caused by lack of proper maintenance are not covered under warranty.

WHERE TO GO FOR MAINTENANCE

Lexus recommends having maintenance performed by an authorized Lexus dealership. However, you may have maintenance performed on your vehicle by any qualified person or facility.

Lexus dealership technicians are specially trained to maintain and repair Lexus vehicles. They stay current on the latest service information through Lexus Technical Service Information Bulletins, service publications and training courses. Many are also certified through the Lexus Certification Program, which requires specialized, state-of-the-art training as well as rigorous exams through both Lexus and the National Institute for Automotive Service Excellence (ASE).

You can be confident you're getting the best possible service for your vehicle when you take it to a Lexus dealership. Plus, a Lexus dealership will always use Genuine Lexus Parts designed specifically for your vehicle.

REPLACEMENT PARTS

Lexus recommends using only Genuine Lexus Parts when you need to replace a part on your vehicle. Like all Lexus products, Genuine Lexus Parts are built to the highest standards of quality, durability and performance. They are also designed to fit your vehicle's exact specifications. However, warranty coverage is not dependent upon the use of any particular brand of replacement parts.

Your Lexus dealership maintains an extensive inventory of Genuine Lexus Parts to meet your vehicle service needs. And because it is linked electronically to Lexus Parts Distribution Centers, the dealership has quick access to any parts it may not have in stock.

Genuine Lexus Parts are covered by their own warranty (see your dealer for details) or the remainder of any applicable New Vehicle Limited Warranty, whichever is longer. **Non-Genuine Lexus Parts, or any damage or failures resulting from their use, are not covered by any Lexus warranty.**

BY GEOGRAPHIC REGION

In the United States, U.S. Territories and Canada

To obtain warranty service in the United States, U.S. territories or Canada, take your vehicle to an authorized Lexus dealership. If your vehicle cannot be driven, contact your nearest Lexus dealership for towing assistance. You do not have to pay for towing to the nearest Lexus dealership if your vehicle is inoperable due to failure of a warranted part.

Outside the United States, U.S. Territories and Canada

If you are using your vehicle outside the United States, U.S. territories and Canada and need warranty service, contact a local Lexus dealership. Please note, however, that your vehicle may not be repaired free of charge because the local Lexus distributor may have no obligation to provide warranty service for your vehicle, and/or your vehicle may not comply with local regulatory or environmental requirements.

EMERGENCY REPAIRS

Lexus recommends having maintenance and repairs for your vehicle performed by an authorized Lexus dealership. To locate your nearest authorized Lexus dealership, visit **www.lexus.com/dealers** or contact the Lexus Brand Engagement Center at (800) 255-3987.

Maintenance and repairs not performed by an authorized Lexus dealership should be performed by a qualified technician following procedures in Lexus service and repair publications.

If your vehicle is inoperable or unsafe to drive and there is no Lexus dealership reasonably available to make repairs, you may perform the repairs yourself or have them performed by another automotive service provider. Lexus will reimburse you for any of the repairs that are covered by warranty.

To receive reimbursement, present to an authorized Lexus dealership your paid repair invoices and any parts that were removed from the vehicle. You will be reimbursed for warranted parts at the manufacturer's suggested retail price and warranted labor at a geographically appropriate hourly rate multiplied by Lexus' recommended time allowance for the repair.

If your vehicle requires emergency repair, Lexus assumes no liability for subsequent failures caused by improper repairs or the use of non-Genuine Lexus Parts unless you have the vehicle properly repaired in a timely manner. To ensure that warranty coverage remains intact, have your vehicle inspected by an authorized Lexus dealership as soon as possible after an emergency repair.

Regular maintenance is essential to obtaining the highest level of performance, safety and reliability from your Lexus. It can also enhance your vehicle's resale value. This section of the *Warranty and Services Guide* is designed to help you make sure your vehicle receives proper and timely maintenance. It includes factory-recommended maintenance guidelines.

In addition to scheduled maintenance, your Lexus requires ongoing general maintenance such as fluid checks and visual inspections. These procedures are listed on pages 42–43 of this booklet and described in detail in the "Maintenance" section of the *Owner's Manual*.

It is especially important to check your vehicle's engine oil once a month and to regularly replace the engine oil and oil filter. Failure to do so can cause oil starvation and/or oil gelling, which can result in severe damage to your vehicle and require costly repairs that are not covered by the New Vehicle Limited Warranty.

With proper maintenance and care, your vehicle will last longer and deliver more dependable, economical performance. Follow this booklet's recommendations and you'll enjoy maximum reliability and peace of mind from your Lexus for many years to come.

Maintaining your vehicle according to the recommendations in this booklet is required to ensure that your warranty coverage remains intact. You should keep detailed records of vehicle maintenance, including date of service, mileage at time of service and a description of service and/or parts installation performed. The maintenance charts in this booklet are a good place to record this information. If you sell your vehicle, be sure to give your maintenance records to the new owner.

Lexus will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failures caused by lack of proper maintenance are not covered under warranty.

Maintenance and repair services may be performed by you or by any automotive service provider you choose. Lexus will not deny a warranty claim solely because you used a service provider other than a Lexus dealership for maintenance and repairs. However, damage or failures caused by improper maintenance or repairs are not covered under warranty.

Your dealer may recommend more frequent maintenance intervals or more maintenance services than those listed in the scheduled maintenance charts. These additional services are not required to maintain your warranty coverage. Ask your dealer for an explanation of any recommended maintenance not included in the scheduled maintenance charts.

For a complete description of Lexus warranty coverages, see pages 16–33 of this booklet.

To ensure that your vehicle receives first-quality service and factory-authorized parts, Lexus recommends having maintenance performed by an authorized Lexus dealership. To locate your nearest authorized Lexus dealership, visit **www.lexus.com/dealers** or contact the Lexus Brand Engagement Center at (800) 255-3987.

Lexus dealership technicians are experts in the maintenance and repair of Lexus vehicles. They stay current on the latest service information through Lexus Technical Service Information Bulletins, service publications and training courses. Many are also certified through the Lexus Certification Program, which requires specialized, state-of-the-art training as well as rigorous exams through both Lexus and the National Institute for Automotive Service Excellence (ASE).

Your vehicle comes with Service Connect, with up to 10-year trial subscription. 4G Network Dependent. Should you opt in, this service allows you to receive Vehicle Health Reports, as well as vehicle and maintenance alerts. Your vehicle will let your preferred dealer know when it is due for maintenance or when a warning is detected. See **Lexus.com/My-Lexus** for additional information.

You can be confident you're getting the best possible service for your vehicle when you take it to a Lexus dealership. Don't trust your investment to anything less than a team of Lexus specialists.

Maintenance and repairs not performed by an authorized Lexus dealership should be performed by a qualified technician following procedures in Lexus service and repair publications.

Please refer to the important safety precautions found on the inside front cover of this booklet.

In addition to scheduled maintenance, your Lexus hybrid vehicle requires ongoing general maintenance such as fluid checks and visual inspections. The recommended guidelines for inspections are listed below. Please refer to the "Maintenance" section of the *Owner's Manual* for a detailed description of inspection procedures.

Every 30 Days

At least once every 30 days, perform these inspections:

- Check engine oil level using the dipstick
- Visually check engine/inverter coolant level on the see-through reservoir
- Visually check brake fluid level on the see-through reservoir
- Check level of windshield washer fluid
- Check tire pressure
- Check tires for damage and wear
- Check installation of driver's floor mat

After a Car Wash

- Check installation of driver's floor mat

Every Several Months

If the vehicle is parked for a long time, the hybrid battery will discharge gradually. To keep the hybrid battery in good condition, drive the vehicle at least once every several months for at least 30 minutes or ten miles. If the hybrid battery becomes fully discharged and the vehicle will not start even with a jump start to the 12-volt battery, contact your Lexus dealership.

If You Run Out of Fuel

Take all precautions to prevent the hybrid vehicle from running out of fuel. If you do run out of fuel, add fuel to the fuel tank before trying to restart the vehicle or continuing to drive.

When Cleaning the Interior

- Remove dirt and dust using a vacuum cleaner. Wipe dirty surfaces with a cloth dampened with lukewarm water.
- If dirt cannot be removed, wipe it off with a soft cloth dampened with neutral detergent diluted to approximately 1%.
- Wring out any excess water from the cloth and thoroughly wipe off remaining traces of detergent and water.

- When shampooing the carpet, there are several commercial foaming-type cleaners available. Use a sponge or brush to apply the foam. Rub in overlapping circles. Do not use water. Wipe dirty surfaces and let them dry. Excellent results are obtained by keeping the carpet as dry as possible.

When Cleaning the Exterior

- Working from top to bottom, liberally apply water to the vehicle body, wheel wells and underside of the vehicle to remove any dirt and dust.
- Wash the vehicle body using a sponge or soft cloth, such as a chamois.
- For hard-to-remove marks, use car wash soap and rinse thoroughly with water.
- Wipe away any water.
- Wax the vehicle when the waterproof coating deteriorates.
- If water does not bead on a clean surface, apply wax when the vehicle body is cool.

When Cleaning the Wheels

- Remove any dirt immediately by using a neutral detergent.
- Wash detergent off with water immediately after use.
- To protect the paint from damage, make sure to observe the following precautions.
  - _ Do not use acidic, alkaline or abrasive detergent.
  - _ Do not use hard brushes.
  - _ Do not use detergent on the wheels when they are hot, such as after driving or parking in hot weather.

Maintaining Charge for12-Volt Battery

The following tips will help you keep your vehicle's 12-volt battery fully charged:

- Drive vehicle at least weekly.
- Operate accessories with vehicle in "READY" mode.
- When parking, make sure doors and trunk are closed and lights are turned off.

Determining Your Maintenance Interval: Months vs. Mileage

Lexus recommends obtaining scheduled maintenance for your vehicle every six months or 5,000 miles, whichever occurs first.

For example:

- If at six months you have driven less than 5,000 miles, you should obtain maintenance at **six months**; don't wait until 5,000 miles.
- If you drive 5,000 miles in less than six months, you should obtain maintenance at **5,000 miles**; don't wait until six months.

Be sure to keep an eye on your mileage so that you obtain maintenance when recommended. If you are a low-mileage driver, mark your calendar to remind yourself to obtain maintenance every six months.

Special Operating Conditions

In addition to standard maintenance items, the maintenance chart indicates services that should be performed on vehicles that are driven under especially demanding conditions. These "special operating conditions" and their required maintenance items are clearly indicated in each chart.

Note: You should perform these additional maintenance services only if the **majority** of your driving is done under the special operating conditions indicated. If you only **occasionally** drive under these circumstances, it is not necessary to perform the additional services.

Complimentary First Scheduled Maintenance Service: Six Months or 5,000 Miles

Lexus provides your first scheduled maintenance service at no charge. The service is performed at six months or 5,000 miles, whichever occurs first. To obtain this service, contact your Lexus dealership. Your complimentary service will include these items:

- Add EFI fuel tank additive (Hawaii only)
- Inspect and adjust all fluid levels
- Program Lexus Personalized Settings, if requested
- Reset scheduled maintenance reminder
- Rotate tires
- Inspect brake linings/drums and brake pads/discs
- Inspect wiper blades
- Check installation of driver's floor mat
- Check HEV battery cooling intake filter
- Road test vehicle

What are Lexus Personalized Settings?

Your vehicle includes a variety of electronic features that can be programmed to your preferences. For example, doors can be programmed to remain locked when you shift into "Park." (For more information, see the "Customizable Features" section of the Specifications chapter in your *Owner's Manual*.) Programming of these features is performed once at no charge, provided you obtain the service at the six-month/5,000-mile scheduled maintenance service. Programming of some Lexus Personalized Settings requires special equipment and may be performed only by an authorized Lexus dealership.

Complimentary Second Scheduled Maintenance Service: 12 Months or 10,000 Miles

Lexus also provides your second scheduled maintenance service at no charge. The service is performed at 12 months or 10,000 miles, whichever occurs first. To obtain this service, contact your Lexus dealership. Your complimentary service will include these items:

- Add EFI fuel tank additive (Hawaii only)
- Inspect and adjust all fluid levels
- Replace engine oil and oil filter*
- Replace cabin air filter
- Reset oil maintenance reminder if oil was changed
- Reset scheduled maintenance reminder
- Rotate tires
- Inspect brake linings/drums and brake pads/discs
- Inspect wiper blades
- Check installation of driver's floor mat
- Check HEV battery cooling intake filter
- Road test vehicle

**Replace the engine oil and oil filter every 12 months or 10,000 miles, or when the oil maintenance reminder appears, whichever comes first. Reference* Owner's Manual *for engine oil type.*

NOTES

SCHEDULED MAINTENANCE CHART

Recommended Service	5	10	15	20	25	30	35	40	45	50
	thousand mile interval									
Add EFI Tank Additive (Hawaii only)	P	P	P	P	P	P	P	P	P	P
All Fluid Levels[1]	I	I	I	I	I	I	I	I	I	I
Ball Joints and Dust Covers			I			I			I	
Body			I			I			I	
Brake Fluid						R				
Brake Lines and Hoses			I			I			I	
Brake Linings/Drums and Brake Pads/Discs[2]	I	I	I	I	I	I	I	I	I	I
Cabin Air Filter		R		R		R		R		R
Drive Shaft Boots			I			I			I	
Engine Air Filter						R				
Engine Oil and Oil Filter		R		R		R		R		R
e-Transaxle Fluid						I				
Exhaust Pipes and Mountings			I			I			I	
Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses						I				
Fuel Tank Cap Gasket						I				
HEV Battery Cooling Intake Filter	I	I	I	C	I	I	I	C	I	I
Installation of Driver's Floor Mat	I	I	I	I	I	I	I	I	I	I
Program Lexus Personalized Settings, If Requested	P									
Radiator/Condenser/ Intercooler (if applicable)			I			I			I	
Rear Differential Oil						I				
Reset Scheduled Maintenance Reminder	P	P	P	P	P	P	P	P	P	P
Road Test	P	P	P	P	P	P	P	P	P	P
Rotate Tires	P	P	P	P	P	P	P	P	P	P
Smart Key Battery			R			R			R	
Steering Gear			I			I			I	
Steering Linkage and Boots			I			I			I	
Wiper Blades	I	I	I	I	I	I	I	I	I	I

Severe Operating Conditions	5	10	15	20	25	30	35	40	45	50
	thousand mile interval									
Perform these service items only if you drive primarily under the conditions indicated.										
Ball Joints and Dust Covers[3]	I	I	I	I	I	I	I	I	I	I
Drive Shaft Boots[3]	I	I	I	I	I	I	I	I	I	I
Engine Air Filter[3]	I	I	I	I	I	R	I	I	I	I
Engine Oil and Oil Filter[3,4,5,6]	R	R	R	R	R	R	R	R	R	R
Nuts and Bolts on Chassis and Body[3,4]	T	T	T	T	T	T	T	T	T	T
Rear Differential Oil[4]						I				
Steering Linkage and Boots[3]	I	I	I	I	I	I	I	I	I	I

KEY:
C: Clean **I: Inspect** **P: Perform** **R: Replace** **T: Torque**

[1]*Inspect sealed transmissions, transfer cases, and differentials for signs of leakage. If any leakage from a sealed component is suspected, it is recommended that you have the sealed component inspected by a Lexus dealer. Inspect power steering fluid (if equipped) and brake fluid level/condition. Inspect engine and inverter (if equipped) coolant level/condition/freezing point. Your dealer may recommend services (Dealer-Recommended Maintenance) based on inspection results.*

[2]*Visually inspect every 5,000 miles, and inspect thickness and disc runout every 30,000 miles.*

[3]*Perform this service if you drive on dirt roads or dusty roads.*

[4]*Perform this service if you drive while towing a trailer, using a car-top carrier, or heavy vehicle loading. Not all vehicles are designed for towing. Refer to your Vehicle Owner's Manual for details.*

[5]*Perform this service if you make repeated trips of less than five miles in temperatures below freezing. (32° F/0°C)*

[6]*Perform this service if you operate with extensive idling and/or low speed driving for long distances such as police, taxi or door to door delivery service.*

Recommended Service	55	60	65	70	75	80	85	90	95	100
Add EFI Tank Additive (Hawaii only)	P	P	P	P	P	P	P	P	P	P
All Fluid Levels[1]	I	I	I	I	I	I	I	I	I	I
Ball Joints and Dust Covers		I			I			I		
Body		I			I			I		
Brake Fluid		R						R		
Brake Lines and Hoses		I			I			I		
Brake Linings/Drums and Brake Pads/Discs[2]	I	I	I	I	I	I	I	I	I	I
Cabin Air Filter		R		R		R		R		R
Drive Shaft Boots		I			I			I		
Engine Air Filter		R						R		
Engine Coolant/Intercooler Coolant[3] (if applicable)										R
Engine Oil and Oil Filter		R		R		R		R		R
e-Transaxle Fluid		I						I		
Exhaust Pipes and Mountings		I			I			I		
Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses		I						I		
Fuel Tank Cap Gasket		I						I		
HEV Battery Cooling Intake Filter	I	C	I	I	I	C	I	I	I	C
Installation of Driver's Floor Mat	I	I	I	I	I	I	I	I	I	I
Radiator/Condenser/ Intercooler (if applicable)		I			I			I		
Rear Differential Oil		I						I		
Reset Scheduled Maintenance Reminder	P	P	P	P	P	P	P	P	P	P
Road Test	P	P	P	P	P	P	P	P	P	P
Rotate Tires	P	P	P	P	P	P	P	P	P	P
Smart Key Battery		R			R			R		
Steering Gear		I			I			I		
Steering Linkage and Boots		I			I			I		
Wiper Blades	I	I	I	I	I	I	I	I	I	I

Severe Operating Conditions	55	60	65	70	75	80	85	90	95	100
	thousand mile interval									
Perform these service items only if you drive primarily under the conditions indicated.										
Ball Joints and Dust Covers[4]	I	I	I	I	I	I	I	I	I	I
Drive Shaft Boots[4]	I	I	I	I	I	I	I	I	I	I
Engine Air Filter[4]	I	R	I	I	I	I	I	R	I	I
Engine Oil and Oil Filter[4,5,6,7]	R	R	R	R	R	R	R	R	R	R
Nuts and Bolts on Chassis and Body[4,5]	T	T	T	T	T	T	T	T	T	T
Rear Differential Oil[5]		R						I		
Steering Linkage and Boots[4]	I	I	I	I	I	I	I	I	I	I

KEY:
C: Clean **I: Inspect** **P: Perform** **R: Replace** **T: Torque**

[1] *Inspect sealed transmissions, transfer cases, and differentials for signs of leakage. If any leakage from a sealed component is suspected, it is recommended that you have the sealed component inspected by a Lexus dealer. Inspect power steering fluid (if equipped) and brake fluid level/condition. Inspect engine and inverter (if equipped) coolant level/condition/freezing point. Your dealer may recommend services (Dealer-Recommended Maintenance) based on inspection results.*

[2] *Visually inspect every 5,000 miles, and inspect thickness and disc runout every 30,000 miles.*

[3] *Initial engine/intercooler coolant (if applicable) replacement at 100,000 miles/120 months. Replace every 50,000 miles/60 months thereafter.*

[4] *Perform this service if you drive on dirt roads or dusty roads.*

[5] *Perform this service if you drive while towing a trailer, using a car-top carrier, or heavy vehicle loading. Not all vehicles are designed for towing. Refer to your Vehicle Owner's Manual for details.*

[6] *Perform this service if you make repeated trips of less than five miles in temperatures below freezing. (32° F/0° C)*

[7] *Perform this service if you operate with extensive idling and/or low speed driving for long distances such as police, taxi or door to door delivery service.*

Recommended Service	105	110	115	120	125	130	135	140	145	150
Add EFI Tank Additive (Hawaii only)	P	P	P	P	P	P	P	P	P	P
All Fluid Levels[1]	I	I	I	I	I	I	I	I	I	I
Ball Joints and Dust Covers	I			I			I			I
Body	I			I			I			I
Brake Fluid				R						R
Brake Lines and Hoses	I			I			I			I
Brake Linings/Drums and Brake Pads/Discs[2]	I	I	I	I	I	I	I	I	I	I
Cabin Air Filter		R		R		R		R		R
Drive Shaft Boots	I			I			I			I
Engine Air Filter				R						R
Engine Coolant/Intercooler Coolant[3] (if applicable)										R
Engine Oil and Oil Filter		R		R		R		R		R
e-Transaxle Fluid				I						I
Exhaust Pipes and Mountings	I			I			I			I
Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses				I						I
Fuel Tank Cap Gasket				I						I
HEV Battery Cooling Intake Filter	I	I	I	C	I	I	I	C	I	I
Installation of Driver's Floor Mat	I	I	I	I	I	I	I	I	I	I
Inverter Coolant/Intercooler Coolant[4] (if applicable)										R
Radiator/Condenser/ Intercooler (if applicable)	I			I			I			I
Rear Differential Oil				I						I
Reset Scheduled Maintenance Reminder	P	P	P	P	P	P	P	P	P	P
Road Test	P	P	P	P	P	P	P	P	P	P
Rotate Tires	P	P	P	P	P	P	P	P	P	P
Smart Key Battery	R			R			R			R
Spark Plugs[5]				R						
Steering Gear	I			I			I			I
Steering Linkage and Boots	I			I			I			I
Wiper Blades	I	I	I	I	I	I	I	I	I	I

Severe Operating Conditions	105	110	115	120	125	130	135	140	145	150
	thousand mile interval									
Perform these service items only if you drive primarily under the conditions indicated.										
Ball Joints and Dust Covers[6]	I	I	I	I	I	I	I	I	I	I
Drive Shaft Boots[6]	I	I	I	I	I	I	I	I	I	I
Engine Air Filter[6]	I	I	I	R	I	I	I	I	I	R
Engine Oil and Oil Filter[6,7,8,9]	R	R	R	R	R	R	R	R	R	R
Nuts and Bolts on Chassis and Body[6,7]	T	T	T	T	T	T	T	T	T	T
Rear Differential Oil[7]				R						I
Steering Linkage and Boots[6]	I	I	I	I	I	I	I	I	I	I

KEY:

C: Clean **I: Inspect** **P: Perform** **R: Replace** **T: Torque**

[1] *Inspect sealed transmissions, transfer cases, and differentials for signs of leakage. If any leakage from a sealed component is suspected, it is recommended that you have the sealed component inspected by a Lexus dealer. Inspect power steering fluid (if equipped) and brake fluid level/condition. Inspect engine and inverter (if equipped) coolant level/condition/freezing point. Your dealer may recommend services (Dealer-Recommended Maintenance) based on inspection results.*

[2] *Visually inspect every 5,000 miles, and inspect thickness and disc runout every 30,000 miles.*

[3] *Initial engine/intercooler coolant (if applicable) replacement at 100,000 miles/120 months. Replace every 50,000 miles/60 months thereafter.*

[4] *Initial inverter/intercooler coolant (if applicable) replacement at 150,000 miles/180 months. Replace every 50,000 miles/60 months thereafter.*

[5] *Maintenance services of spark plugs are required under the terms of the Emission Control Warranty.*

[6] *Perform this service if you drive on dirt roads or dusty roads.*

[7] *Perform this service if you drive while towing a trailer, using a car-top carrier, or heavy vehicle loading. Not all vehicle are designed for towing. Refer to your Vehicle Owner's Manual for details.*

[8] *Perform this service if you make repeated trips of less than five miles in temperatures below freezing. (32° F/0° C)*

[9] *Perform this service if you operate with extensive idling and/or low speed driving for long distances such as police, taxi or door to door delivery service.*

The following descriptions are provided to give you a better understanding of the maintenance services that should be performed on your vehicle. The scheduled maintenance log indicates at which time/mileage intervals each service should be performed. Please note that many maintenance services should be performed only by a qualified technician.

For further information on maintenance services that you can perform yourself, see the maintenance sections of your *Owner's Manual.*

Ball Joints and Dust Covers

Check the suspension and steering linkage ball joints for looseness and damage. Check all dust covers for deterioration and damage. A qualified technician should perform these services.

Battery: 12-Volt (Auxiliary Battery)

The original-equipment 12-volt battery, located behind the rear seats, is a sealed, maintenance-free special-application battery that is different from a conventional automotive battery. Replacement batteries are available from your Lexus dealership.

Battery: Hybrid (Traction Battery)

The hybrid battery is a NiMH (nickel metal hydride) compact, high-output battery. This battery does not require regular maintenance. However, if the vehicle is parked for a long time, the hybrid battery will discharge gradually. To keep the hybrid battery in good condition, drive the vehicle at least once every several months for at least 30 minutes or 10 miles. If the hybrid battery becomes fully discharged and the vehicle will not start even with a jump start to the 12-volt battery, contact your Lexus dealership.

Any repairs to the hybrid battery or hybrid system should be performed by a qualified technician following procedures in Lexus service and repair publications. **Please refer to the important safety precautions on the inside front cover of this booklet.**

Body Inspection
Visually check for corrosion, scratches and other damage. Check outer body panels, inner panels of the hood and doors, and underneath the vehicle. Apply touch-up paint to any chips and scratches or have them repaired by a qualified technician.

Brake Fluid
Replace using fluid type specified in your *Owner's Manual*. A qualified technician should perform this service.

Brake Lines and Hoses
Visually inspect for proper installation. Check for chafing, cracks, deterioration and signs of leakage. Replace any deteriorated or damaged parts. A qualified technician should perform these services.

Brake Linings/Drums and Brake Pads/Discs
Check the brake linings (shoes) and drums for scoring, burning, fluid leakage, broken parts and excessive wear. Check the pads for excessive wear and the discs for runout, excessive wear and fluid leakage. Replace any deteriorated or damaged parts. A qualified technician should perform these services.

Cabin Air Filter
Replace at specified intervals. Driving in heavy traffic, on dirt roads, or in urban, desert, or dusty areas may reduce the filter's lifespan, requiring more frequent replacement.

Differential Oil
Inspect or replace at specified intervals. Inspect each differential component for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician. Refer to your *Owner's Manual* for fluid specifications.

Drive Shaft
Replace any deteriorated or damaged parts and, if necessary, repack the grease. Only a qualified technician should perform these services.

- Boots: Check the drive shaft boots and clamps for cracks, deterioration and damage.

Driver's Floor Mat

- Only use the driver's floor mat designed specifically for the model and model year of your vehicle, such as Lexus Genuine floor mats.
- Always properly secure the driver's floor mat using the equipped retainers.
- Never install another floor mat on top of the existing driver's floor mat.
- Never install the driver's floor mat upside down.

Engine Air Filter
Inspect or replace at specified intervals. When performing inspections, check for damage, excessive wear and oiliness, and replace if necessary.

Engine/Inverter/Intercooler Coolant (if applicable)
When inspecting, visually check the level of the engine/inverter/intercooler coolants on the see-through reservoirs. Add coolant as necessary.

When replacing, drain the cooling system and refill with coolant. Always use Toyota Genuine Super Long-Life Coolant or similar high-quality non-silicate, non-amine, non-nitrate, non-borate ethylene-glycol coolant with long-life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids). A qualified technician should perform these services. Please refer to the important safety precautions on the inside front cover of this booklet.

Engine Oil and Oil Filter
Replace the engine oil and oil filter at specified intervals. For recommended oil grade, viscosity, and instructions on how to reset the reminder light, refer to your *Owner's Manual*.

Note: For customers who drive their vehicle under any of the listed Special Operating Conditions or repeated trips of less than five miles in temperatures below freezing (32F/0C), the engine oil and filter should be replaced at 5,000 miles or six months, REGARDLESS OF THE OIL USED (OR CERTIFICATION OF THE VEHICLE).

e-Transaxle Fluid
When performing inspections, check each component for signs of leakage. If you discover any leakage, have it repaired by a qualified technician immediately.

Exhaust Pipes and Mountings
Visually inspect the exhaust pipes, muffler and hangers for cracks, deterioration and damage. Start the engine and listen carefully for any exhaust leakage. Tighten connections and replace parts as necessary.

Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses
Visually inspect for corrosion, damage, cracks, and loose or leaking connections. Tighten connections and replace parts as necessary.

Fuel Tank Cap Gasket
Visually inspect for cracks, deterioration and damage and replace if necessary.

HEV Battery Cooling Intake Filter
Clean at specified intervals. Refer to the "Maintenance and Care" section of the *Owner's Manual* for cleaning procedure.

Nuts and Bolts on Chassis
Retighten the seat-mounting bolts and front/rear suspension member retaining bolts to specified torque.

Radiator/Condenser/ Intercooler (if applicable)
Check for any signs of damage or blockage by leaves, dirt or insects. Also check the hoses for leaks, corrosion and condition of installation. Clean if necessary. Have any problems repaired immediately by a qualified technician.

Road Test
While driving the vehicle, check for proper operation of engine, transmission, brakes and steering. Also check the parking brake, and check for abnormal noise or vibration from any part of the vehicle.

Spark Plugs
Replace at specified interval. Install new plugs of the same type as originally equipped (see your *Owner's Manual*). A qualified technician should perform this service.

Steering Gear
Inspect for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician.

Steering Linkage and Boots
With the vehicle stopped, check for excessive freeplay in the steering wheel. Inspect the linkage for bending and damage and the dust boots for deterioration, cracks and damage. Replace any damaged parts. A qualified technician should perform these services.

Tire-Pressure Warning Sensors
A tire-pressure sensor is mounted on each full-size wheel. These sensors do not require periodic maintenance. When a sensor's long-life lithium battery becomes discharged, the sensor should be replaced by a qualified technician following procedures in Lexus service and repair publications.

Tires
Check tire pressure and check tires for damage and uneven wear. If the vehicle is equipped with a spare tire, check the condition and pressure of the spare. See your *Owner's Manual* for more information.

Wiper Blades
The wiper blades should not show any signs of cracking, splitting, wear, contamination or deformation. The wiper blades should clear the windshield without streaking or skipping.

Model _____

In-service date _____

Mileage at delivery _____

Selling dealership _____

Selling dealership phone number _____

Vehicle Identification Number _____

NOTES

If your name or address has changed or if you purchased your Lexus as a used vehicle, please complete and mail the attached card, even if your warranty coverage has expired. This will enable Lexus to contact you with important product or safety updates concerning your vehicle. If there is no longer a card attached, please call the Lexus Brand Engagement Center at (800) 255-3987. lexus.com/contact

Owner Information Change Form

FBC

Check one:

- ❑ Same owner, name and/or address changed
- ❑ Same owner, additional driver who should receive product/safety updates
- ❑ New owner, purchased vehicle used from a Lexus dealership on this date: _____
- ❑ New owner, purchased vehicle used from other than a Lexus dealership on this date: _____

Vehicle Identification Number (required to process change)

Today's date: Mo. Day Year

❑ Mr. ❑ Mrs. ❑ Ms. ❑ Miss ❑ Dr.

First name M.I. Last name

Company name

Check here if address below is for company: ❑

Street address or P.O. Box Apt. or suite number

City State Zip code

Primary phone number

Secondary phone number

E-mail address: _____

This information is obtained solely for the use of Lexus. Lexus occasionally sends special promotional offers to registered owners. Check here if you prefer not to receive these offers. ❑

LEXUS

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO.88 PLANO TX

POSTAGE WILL BE PAID BY ADDRESSEE

LEXUS BRAND ENGAGEMENT CENTER
LEXUS A DIVISION OF TOYOTA MOTOR SALES USA INC
PO BOX 259001
PLANO TX 75025-9830



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