

# 1998 Lexus Owner's Manual Supplement

**LX 470**

**Warranty, Maintenance,  
and General Information**



# WARRANTY, MAINTENANCE, AND GENERAL INFORMATION

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## ***This Is a Supplement to Your Owner's Manual.***

Keep this supplement in your vehicle. In this supplement you will find warranties and facts about Lexus parts and service.

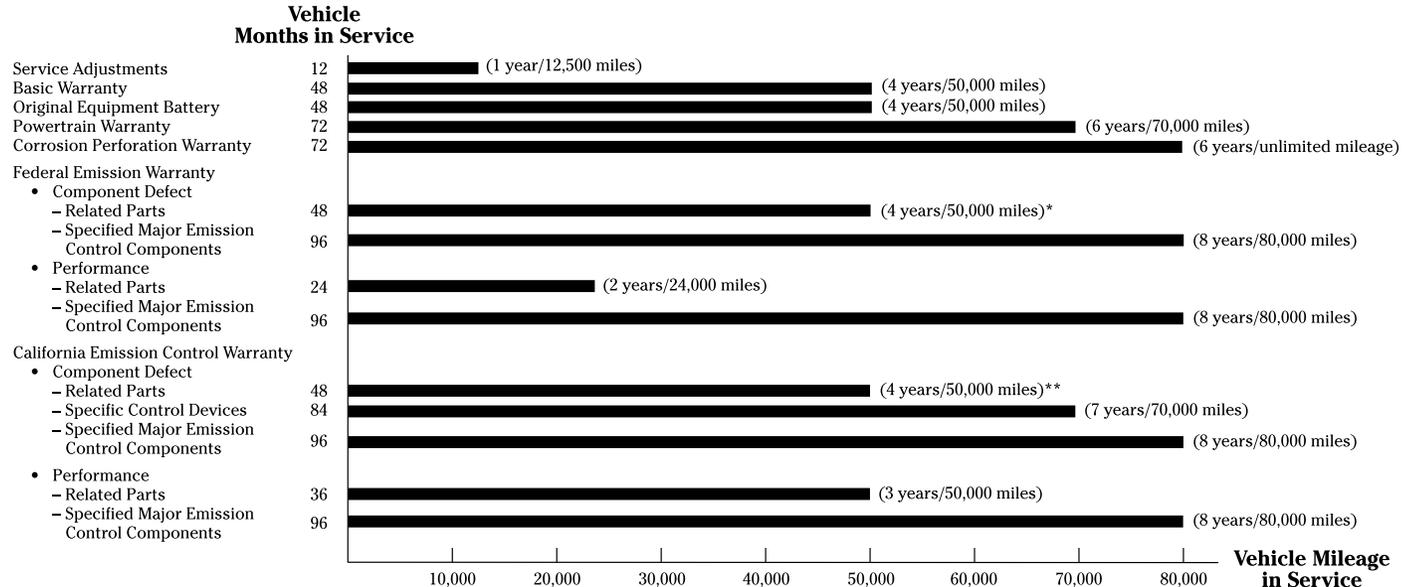
- Warranty information is provided to protect your investment with an outline of procedures for solving almost any problem you may have with your new Lexus. Your *Owner's Manual* also contains important information; be sure to read it carefully.
- All information is based on the latest data available at the time of publication and is subject to change without notice, except the emission warranty.
- Please be aware that any modification to your Lexus could affect its performance, safety or durability, and may even violate government regulations.
- To further demonstrate our commitment to your satisfaction with your Lexus vehicle, there may be times when Lexus will establish a special policy adjustment program for your particular vehicle model which will pay for all or part of the cost of certain repairs beyond normal warranty coverage. Call Lexus Customer Satisfaction or check with your dealer to determine whether any special policy adjustment program is applicable to your vehicle.
- Maintenance information for your Lexus is provided in the "Scheduled Maintenance" section of this *Owner's Manual Supplement* booklet. This section clearly indicates the minimum maintenance requirements for your Lexus based on your driving habits and operating conditions.
- The "Scheduled Maintenance" section of this *Owner's Manual Supplement* booklet also includes a Maintenance Log which clearly identifies the specific maintenance requirements for each mileage interval while providing you with a convenient place to document your Lexus' maintenance history.

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# WARRANTY AT A GLANCE

## Warranty Coverage



\* Federal Environmental Protection Agency (EPA) regulations require a coverage of 2 years/24,000 miles for emission control components. However, Lexus will provide a coverage of 4 years/50,000 miles under terms of the Basic Warranty. In addition, specific components may be entitled to additional coverage under terms of the Powertrain Warranty.

\*\* California Air Resources Board (CARB) regulations require a coverage of 3 years/50,000 miles for emission control components. However, Lexus will provide a coverage of 4 years/50,000 miles under terms of the Basic Warranty. In addition, specific components may be entitled to additional coverage under terms of the Powertrain Warranty.

# WELCOME TO THE LEXUS FAMILY

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The entire Lexus organization would like to take this opportunity to thank you for purchasing your new Lexus.

This highly sophisticated vehicle is a statement in itself of your desire to own an automobile that offers uncompromising automotive engineering, design, luxury, and quality.

Your Lexus is the culmination of over fifty years of automotive research and development by Toyota Motor Corporation. We want you to achieve optimum satisfaction with your purchase of this high-performance luxury vehicle. To better ensure this level of satisfaction, please invest a small amount of time to:

- Read and carefully consider the recommendations contained in this supplement and the *Owner's Manual*.
- Bring your vehicle into an authorized Lexus dealership for the maintenance recommendations contained in this supplement.

Thank you again for choosing Lexus, and please accept our best wishes for many years of pleasurable and safe driving. We would also like to take this opportunity to extend a personal invitation to either visit our Web site at <http://www.lexus.com>, or to locate your Lexus dealer at <http://www.lexusdealer.com>.



Y. Ishizaka, President  
Toyota Motor Sales, U.S.A., Inc.



# THE LEXUS COMMITMENT

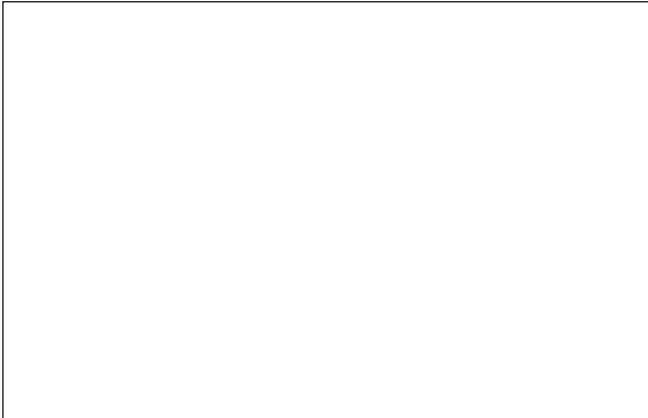
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## ***Teamwork in Quality***

Lexus automobiles undergo three major inspections after they leave the assembly line in Japan. Each Lexus is personally stamped at every inspection location to validate that it left there in excellent condition.

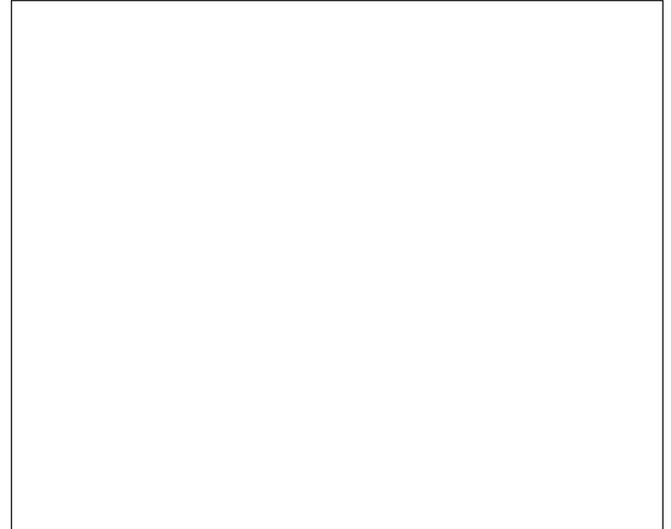
## ***Toyota Motor Corporation, Japan***

Lexus vehicles undergo special quality checks before being shipped.



## ***U.S. Vehicle Processing Center***

Each vehicle is subjected to an extensive inspection at the U.S. port of entry.



# THE LEXUS COMMITMENT (cont'd)

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## *Lexus Dealership*

Your dealer performs a two-hour inspection procedure on each Lexus vehicle. In addition, a special Quality Control Diagnostic Center has been established and equipped at each dealership to help ensure your Lexus vehicle is repaired the first time.

**Note:** Those few additional miles you may notice on your odometer are the result of our quality control endeavors.



# HOW TO GET ASSISTANCE

## ***Customer Satisfaction***

Your satisfaction with your Lexus automobile and your Lexus dealership is extremely important to every member of Lexus, whether they are located at your dealership, area office, or national headquarters. We are committed to providing the finest automobiles supported by the best in customer service.

However, we do realize that misunderstandings may occur, questions may be left unanswered, or expectations may not be met completely. If such incidents occur, we would like to provide assistance in the following manner:

### ■ **Lexus Dealership Management**

Normally, any misunderstandings can be resolved by involving the appropriate dealership department manager. If you feel further review is required, the owner and/or general manager of your Lexus dealership should be involved.

### ■ **Lexus Customer Satisfaction Department**

**1-800-25-LEXUS**

(1-800-255-3987)

**For TDD only: 1-800-443-4999**

Customer Satisfaction representatives are available by calling our toll-free number. They can provide product information, answer questions, dispatch roadside assistance, assist in settling misunderstandings that were not resolved with

your Lexus dealership management, or assist you with any questions you may have regarding your vehicle warranty or any special policy adjustments.

If you would prefer to write, our address is:

Lexus Customer Satisfaction Department  
P.O. Box 2991  
Torrance, CA 90509-2991

When traveling in Canada, you can contact Lexus directly at 1-800-26-LEXUS (1-800-265-3987). In Mexico, 95-1-310-328-2075.\*

Whether calling or writing, please provide the following information:

- Vehicle Identification Number (VIN), a 17-digit number located on the lower front driver's side corner of the dash, visible through the windshield. The VIN can also be found on the sales contract/invoice and on the sticker on the driver's side door post.
- Current vehicle mileage.
- The name of your selling and servicing dealers.
- Your daytime and evening telephone numbers.

\*Roadside assistance is not available in Mexico.

# HOW TO GET ASSISTANCE (cont'd)

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## ■ Arbitration

Lexus and its associated dealerships have made a commitment to you, our customer, for your satisfaction with your Lexus vehicle. If you should experience a problem with your vehicle, and the matter has not been resolved through Lexus' complaint handling process, Lexus offers additional assistance through the Council of Better Business Bureaus (CBBB) BBB AUTO LINE Arbitration Program. CBBB serves as the administrator of the BBB AUTO LINE program. All arbitrators and technical experts are employed through BBB AUTO LINE.

BBB AUTO LINE will resolve your complaint through arbitration — a process by which two or more parties authorize a third party to resolve the dispute.

BBB AUTO LINE is part of our effort to provide you with access to a prompt and fair resolution of your complaint through a non-affiliated organization.

Please refer to the New Vehicle Limited Warranty for additional information regarding the arbitration process.

**Note:** For information regarding specific state regulations and notices, see the *Lexus Owner's Manual Supplement Lemon Law Information* in your vehicle glove box portfolio.



In addition to the terms of the Lexus New Vehicle Limited Warranty, Lexus is proud to provide the following services and benefits to our customers as another indication of our commitment to quality service for our vehicle owners.

## ***Free Maintenance Services***

Your Lexus dealer has been specially trained and equipped to maintain your vehicle better than anyone else. We are proud to stand behind this claim by offering the **first two scheduled vehicle maintenance services at no charge to you.**

The first service **at 30 days** will include a check for fluid leaks. Please see page 53 for specific information about your automobile. Additionally, the vehicle chassis and body will be inspected and a road test will be performed.

The second service **at 5,000 or 7,500 miles** will depend upon which maintenance schedule you follow. Please refer to page 54 for full details. This service will include a change of the engine oil and oil filter.

## ***Loaner Car Program***

If your vehicle is required to stay overnight at the dealership service department because of a warrantable condition requiring longer than eight (8) hours to repair, Lexus will provide you with a loan vehicle for a maximum of five (5) days.

## ***Travel Protection***

If necessitated by an emergency warrantable condition, Lexus will provide overnight lodging up to a maximum of three (3) nights (up to \$200 per night) and a rental car up to a maximum of five (5) days under the following circumstances:

- Your vehicle down time exceeds eight (8) hours, and
- Your home is more than 100 miles from the Lexus dealer performing the repair.

Reimbursement for lodging and rental car expenses can be arranged by contacting your Lexus dealership's service consultant for assistance.

## SPECIAL SERVICES (cont'd)

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### ***Roadside Assistance Protection***

A 24-hour Roadside Assistance Protection program is available to every Lexus owner. Roadside Assistance Protection will be provided for the first four years (unlimited mileage) after the in-service date.

As a further service to Lexus owners, at the end of your four-year Roadside Assistance Protection, you are invited to join a motor club exclusively created for Lexus owners. Roadside assistance coverage, trip planning, and hotel and car rental or dining discounts are just a sampling of the special benefits that are available. For further details, please contact Lexus at 1-800-25-LEXUS.

### ***Towing***

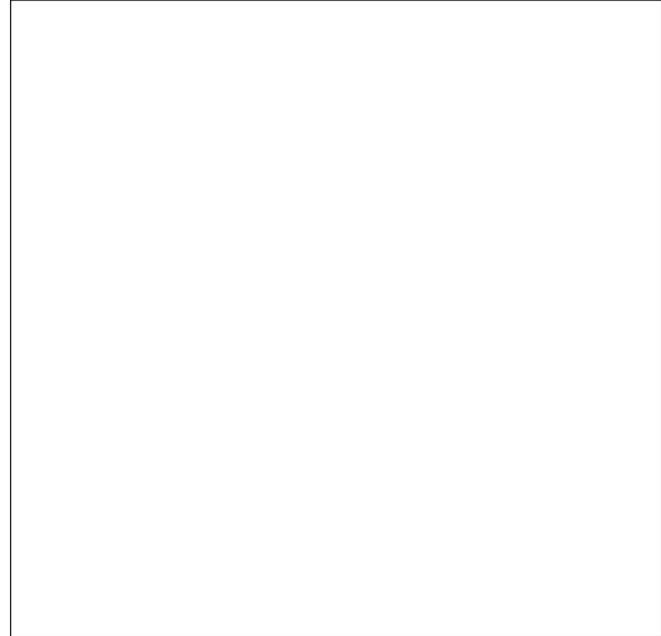
Towing charges to the nearest authorized Lexus dealer will be reimbursed if necessitated by a warrantable vehicle condition.

Roadside assistance or towing services are readily available by calling:

**1-800-25-LEXUS**

(1-800-255-3987)

See page 38 of this supplement for details about this service.



# NEW VEHICLE LIMITED WARRANTY

## ***Arbitration***

The Lexus Division will make every effort to reach a satisfactory conclusion to each and every customer contact. However, we realize that mutual agreement on some issues may not be possible. To help ensure you have had every opportunity to have your issue fully reviewed, Lexus provides a third party arbitration program offered by:

Council of Better Business Bureaus (CBBB)  
BBB AUTO LINE Arbitration Program  
4200 Wilson Blvd., Suite 800  
Arlington, VA 22203  
(800) 955-5100

Arbitration is offered to you free of charge. BBB AUTO LINE is designed to render a decision within 40 days from BBB AUTO LINE's receipt of your request for arbitration. BBB AUTO LINE's decision is binding on Lexus but not on you.

**Important: You must use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the "Act"). In addition, you must use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the "Lemon Law" of your state. See the appropriate page in the *Owner's Manual Supplement Lemon Law Information* in your vehicle glove box portfolio for specific requirements applicable in your state.**

**However, if your state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you.**

Please refer to pages 35-37 for additional information regarding the arbitration process.

## ***Warrantor***

LEXUS warrants each new 1998 Lexus vehicle. For the purpose of warranty on the United States mainland and Alaska, LEXUS is Lexus, A Division of Toyota Motor Sales, U.S.A., Inc., a California corporation.

## ***Warranty Application***

This warranty is applicable to any vehicle registered and normally operated within the United States mainland, Alaska, and Canada only.

## ***Warranty Charges***

Warranty repairs and adjustments are made at no cost to you for parts and labor. Repairs will be made using new or remanufactured parts.

## ***Fully Transferable***

Warranty coverage is fully transferable at no cost to subsequent vehicle owners.

# NEW VEHICLE LIMITED WARRANTY (cont'd)

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## ***Warranty Begins***

The warranty period begins on the date the vehicle is sold to the first retail purchaser or the date it is first used as a demonstrator, lease, or company car, whichever occurs first (“in-service date”).

**Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited to the duration of the written warranty.**

**Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.**

## ***Basic Warranty Period***

The basic warranty period is 48 months or 50,000 miles, whichever occurs first, from your vehicle’s in-service date. This warranty is fully transferable at no charge to subsequent owners.

## ***Basic Warranty Coverage***

This warranty covers any repair or replacement of parts which becomes necessary due to a defect in materials or workmanship under normal use except those items listed under “What Is Not Covered” on pages 13 and 14 of this supplement.

The items below are covered for periods different from the basic coverage:

### ■ **Air Conditioner Refrigerant Charge**

- Air conditioner refrigerant recharge is warranted for the first 12 months the Lexus vehicle is in service, regardless of mileage. Should the air conditioning system require recharging as the result of a warrantable repair, the recharge is covered as part of the repair.

### ■ **Service Adjustments**

- Service adjustments (minor repairs not usually associated with the replacement of parts) are covered for the first 12 months or 12,500 miles, whichever occurs first, that your Lexus vehicle is in service. (Note: Adjustments required to pass an emission test are subject to the applicable emission warranty coverage.)

# NEW VEHICLE LIMITED WARRANTY (cont'd)

## ***Powertrain Warranty***

Engine, transmission, front and rear wheel drive components, and restraint systems are warranted against defects in materials or workmanship under normal use for a period of 72 months or 70,000 miles, whichever occurs first, from your vehicle's in-service date.

Specific components covered by this warranty are listed below.

### ■ **Engine**

- Cylinder block, head and all internal parts, intake manifold, exhaust manifold, timing gears and gaskets, timing gear chain or belt and cover, flywheel, valve covers, oil pan, oil pump, water pump, fuel pump, engine mounts, seals and gaskets, and engine control computer\*

### ■ **Transmission and Transaxle**

- Case and all internal parts, torque converter, clutch cover, transmission mounts, transfer case and all internal parts, seals and gaskets, and engine control computer\*

### ■ **Front Wheel Drive**

- Final drive housing and all internal parts, axle shafts, drive shafts, constant velocity joints, front hub and bearings, seals and gaskets

### ■ **Rear Wheel Drive**

- Axle housing and all internal parts, propeller shafts, axle shafts, drive shafts, bearings, supports, seals and gaskets.

### ■ **Restraint System**

- Front and rear seat belts and air bags

For vehicles sold and registered in the state of Kansas, the warranty for seat belts and related components is 10 years, regardless of mileage.

## ***Corrosion Perforation Warranty***

This warranty covers any repair or replacement to body sheet metal which develops corrosion perforation (hole through panel) due to defects in material or workmanship for a period of six years, regardless of mileage, from your vehicle's in-service date.

## ***What Is Not Covered by the Lexus New Vehicle Limited Warranty***

### ■ **Factors Beyond the Manufacturer's Control**

- Repairs and adjustments required as a result of misuse (for example, racing, overloading), negligence, modification, alteration, tampering, disconnection, improper adjustments (unless performed by a dealership during warranty repair work) or repairs, accidents, and use of add-on parts/materials
- Cosmetic conditions or surface corrosion from stone chips or scratches
- Damage or surface corrosion resulting from the environment such as acid rain, airborne fallout, salt, hail, windstorms, lightning, floods, and other Acts of Nature

\* Engine control computer on automatic transmission vehicles affects both engine and transmission.

# NEW VEHICLE LIMITED WARRANTY (cont'd)

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## ■ **Scrapped or Salvaged Vehicles**

- A vehicle which has been damaged to such an extent that the owner or the institution financing, leasing, or insuring the vehicle considered it uneconomical to repair it and, as a result, the vehicle was not repaired by or for the person who owned the vehicle at the time of the event resulting in the damage is not covered by the Lexus New Vehicle Limited Warranty, with the exception of any applicable Emission Warranty. This includes but is not limited to those vehicles which are currently or were previously titled as “scrap,” “salvage,” or “dismantled.”

## ■ **Lack of Maintenance or Use of Wrong Fuel, Oil, Lubricants, or Fluids**

- Repairs and adjustments caused by improper maintenance, lack of required maintenance, or the use of fluids other than the fluids specified in the *Owner's Manual*

## ■ **Maintenance (Other Than the First Two Scheduled Vehicle Maintenances) Is at the Owner's Expense**

- Engine tune-up, lubrication, cleaning and polishing, replacement of filters, coolant, spark plugs, fuses, worn wiper blades, and worn brake pads and linings, or clutch linings are some of the normal maintenance services all vehicles require. Required maintenance is explained in this supplement.

## ■ **Normal Noise, Vibration, and Deterioration**

- Normal noise, vibration, wear, tear, or deterioration such as discoloration, fading, deformation, or blur

## ■ **Altered Mileage**

- Vehicles on which the odometer has been altered or changed so that the actual vehicle mileage cannot be readily determined

## ■ **Tires**

- Tire warranty is provided by the tire manufacturers. Refer to pages 24-34 for manufacturer information and warranty details.

## ■ **Extra Expenses and Damages**

- **Lexus does not authorize any person to create for it any other obligation or liability in connection with this vehicle. The performance of repairs and needed adjustments is the exclusive remedy under this warranty or any implied warranty.**
- **Lexus shall not be liable for incidental or consequential damages (for other than injury to the person) resulting from breach of this written warranty or any implied warranty.**
- **Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**
- **This warranty gives you specific legal rights and you may also have other rights which vary from state to state.**

# NEW VEHICLE LIMITED WARRANTY (cont'd)

## ***Owner's Responsibilities***

### ■ **Care**

- You are responsible for properly operating and caring for your Lexus vehicle in accordance with the instructions contained in the *Owner's Manual*.
- If your vehicle is subject to use under severe driving conditions, you should follow the maintenance requirements specified accordingly in this supplement.

### ■ **Obtaining Warranty Service**

- **Warranty service is available only through an authorized Lexus dealer.**
- **Your Lexus dealership will make the necessary warranty repairs and adjustments using new or remanufactured parts. Any authorized Lexus dealer in the mainland U.S., Alaska, and Canada will perform warranty service.**
- **Your dealer may recommend more frequent intervals than those outlined in this supplement or may include items which are in addition to those in this supplement. These additional services are not required to maintain your warranty coverage. Please see your dealer for an explanation of any maintenance recommendations which are not part of your vehicle's maintenance schedule.**

### ■ **Touring/Relocating Outside the United States Mainland, Alaska, and Canada**

- If you are touring or relocating outside the U.S. mainland, Alaska, and Canada, and a problem arises, please consult a local Lexus dealer. Please note, however, that warranty service may not be provided by the local dealer because the local Lexus distributor may have no obligation to provide warranty service to your vehicle and/or your Lexus may not comply with the regulatory and/or environmental requirements of such country.

# FEDERAL EMISSION WARRANTY

## ***Emission Defect Warranty***

Lexus warrants to the retail purchaser and each subsequent purchaser that the Lexus vehicle:

- Was designed, built, and equipped so as to conform at the time of sale with regulations of the U.S. Environmental Protection Agency (EPA) as may be applicable.
- Is free from defects in materials and workmanship which may cause the vehicle to fail to conform with the above-mentioned applicable regulations.

EPA regulations require that the warranty is in effect for 2 years from the date the vehicle is first put into service or 24,000 miles, whichever occurs first. However, Lexus will provide you a coverage of 4 years or 50,000 miles, whichever occurs first, under the terms of the Basic Warranty. In addition, specific components may be entitled to additional coverage under terms of the Powertrain Warranty.

EPA regulations also require that the warranty for specified major emission control components designated by (\*) is in effect for 8 years or 80,000 miles, whichever occurs first.

The emission control parts covered by this warranty are listed on page 17 of this supplement.

## ***Emission Performance Warranty***

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an EPA-approved I/M program is in force in your area, you are eligible for emission performance warranty coverage.

EPA regulations require that Lexus make all necessary adjustments, repairs, or replacements at no cost to you if:

- Your vehicle fails to conform to applicable emission standards as determined in an EPA-approved emission test, and
- Such failure results or will result in you having to bear any penalty or other sanctions under local, state, or federal law.

EPA regulations require that the warranty is in effect for 2 years from the date the vehicle is first put into service or 24,000 miles, whichever occurs first.

In addition, EPA regulations require that the warranty for specified major emission control components designated by (\*) is in effect for 8 years or 80,000 miles, whichever occurs first.

The emission control parts covered by this warranty are listed on page 17 of this supplement.

**NOTE: Vehicles equipped with a California Certified Emission Control System and registered and normally operated in the state of California or any other state\* that adopts California emission warranty provisions are also entitled to the California Emission Warranty. (See page 20 of this supplement.)**

\*Currently Massachusetts.

# FEDERAL EMISSION WARRANTY (cont'd)

## ***What Is Not Covered***

- Noncompliance caused by defective replacement parts not certified in accordance with aftermarket parts certification regulations
- Noncompliance caused by the use of replacement parts not equivalent to original equipment parts

Other provisions specified under the “What Is Not Covered” section in the New Vehicle Limited Warranty are also applicable to this warranty.

## ***Emission Warranty Parts***

### Air/Fuel Metering System

- EFI Components
  - Airflow Sensor
  - Throttle Body
  - Engine Control Module\*
  - Other components
- Cold Start Enrichment System
- Deceleration Control
- Air/Fuel Ratio Feedback Control System

### Air Induction System

- Intake Manifold and Intake Air Surge Tank

### Ignition System

- Distributor and Internal Devices
- Spark Plugs\*\*
- Ignition Coil and Ignitor
- Ignition Wires

### Positive Crankcase Ventilation System (PCV)

- PCV Valve or PCV Orifice
- Oil Filler Cap

### Evaporative Control System

- Charcoal Canister
- Vapor Liquid Separator
- Fuel Tank
- Fuel Filler Cap

### EGR System

- EGR Valve
- EGR Gas Temperature Sensor
- Associated Parts

### Air Injection System

- Air Injection Pump
- Airflow Control Valves
- Air Injection Manifold

### Catalyst System

- Catalytic Converter\* and Protector\*
- Constricted Fuel Filler Neck
- Exhaust Manifold
- Exhaust Pipe (Manifold to catalyst and/or catalyst to catalyst)

\*\* Spark plugs are warranted until the first required maintenance only.

# FEDERAL EMISSION WARRANTY (cont'd)

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## Miscellaneous Items Used In Above Systems

- Malfunction indicator light and bulb\*
- Data Link Connector\*
- Sensors, switches, and valves
- Hoses, clamps, fittings, tubing, sealing gaskets or devices, and mounting hardware
- Pulleys, belts, and idlers

## ***Facts About the Emission Warranty***

### ■ **Replacement Parts**

The emission control systems of your vehicle were designed, built, and tested using genuine Lexus parts, and the vehicle is certified as being in conformity with applicable federal emission control regulations. Therefore, it is recommended that genuine Lexus parts be used as replacement parts.

**Use of parts certified in accordance with aftermarket parts certification regulations for repairs and/or maintenance that are paid for by you will not affect the emission warranty coverage. However, use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control systems. Non-compliance caused by defective replacement parts not certified in accordance with aftermarket parts certification regulations or caused by the use of replacement parts not equivalent to original equipment parts is not covered.**

### ■ **Repairs and Maintenance**

**The use of any automotive repair establishment or of individuals who regularly engage in the business of servicing automobiles for the performance of the maintenance, replacement, or repair of emission control devices and systems that are paid for by you does not affect the emission warranty.**

### ***Owner's Responsibility***

It is your responsibility to ensure that your vehicle is maintained and operated in accordance with the written instructions for proper maintenance and use as specified in the applicable *Owner's Manual* and *Owner's Manual Supplement*.

In an emergency situation or to rectify an unsafe condition where an authorized Lexus dealer is not reasonably available, you may perform the repair or have the repair performed at any service establishment or by a person of your choosing. You will then be required to present the replaced parts and copies of the paid repair invoices to an authorized Lexus dealer for reimbursement of the reasonable emergency repair cost.

Maintenance records and receipts should be transferred to each subsequent owner. Lexus will not refuse warranty service based solely on the lack of maintenance or the lack of records showing that maintenance was performed. However, when the lack of or improper maintenance is the direct cause of failure, the warranty will not apply.

## FEDERAL EMISSION WARRANTY (cont'd)

If you use certified replacement parts that have maintenance or replacement intervals different from those specified in this supplement, you must follow the maintenance and replacement schedule for the replacement parts.

### ■ Filing a Claim with Lexus

A claim may be raised immediately upon failure of an EPA-approved emission test by following these steps.

1. Take the failed vehicle to any authorized Lexus dealer and present a copy of the emission short test report as evidence of failure. Also, take your maintenance records in case they are needed.
2. The Lexus dealership will inspect your vehicle and determine the warranty applicability within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Lexus dealership or within the time period required by local or state law.
3. If, for any reason, the claim is denied, a written explanation will be presented to you.
4. If Lexus fails to notify you of its decision within the time specified above for reasons other than those listed below, Lexus shall be responsible for repairing the vehicle free of charge.
  - Delay is requested by you.
  - Delay is caused by factors beyond the control of Lexus or Lexus dealerships.
5. If you wish to obtain further information regarding the emission performance warranty, or if you have failed to receive satisfactory assistance from Lexus by following the problem resolution steps outlined in the “How to Get Assistance” section of this supplement, you may contact:  
U.S. Environmental Protection Agency  
Vehicle Programs & Compliance Division (6405J)  
Attn: Warranty Complaints  
401 M Street SW  
Washington, D.C. 20460

# CALIFORNIA EMISSION CONTROL WARRANTY

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## ***Your Warranty Rights and Obligations***

The California Air Resources Board (CARB) and Lexus are pleased to explain the emission control system warranty on your 1998 vehicle. In California, new motor vehicles must be designed, built, and equipped to meet the state's stringent anti-smog standards. CARB regulations require that Lexus must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors, and other emission-related assemblies.

Where a warrantable condition exists, Lexus will repair your vehicle at no cost to you including diagnosis, parts, and labor.

## ***Manufacturer's Warranty Coverage***

1. For 3 years or 50,000 miles, whichever occurs first:
  - If your vehicle fails a smog check inspection, all necessary repairs and adjustments will be made by Lexus to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.

- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Lexus. This is your short-term emission control system DEFECTS WARRANTY.

However, Lexus will provide you a coverage of 4 years or 50,000 miles, whichever occurs first, under the terms of the Basic Warranty. In addition, you may be entitled to additional coverage under terms of the Powertrain Warranty.

2. For 7 years or 70,000 miles, whichever occurs first:
  - If an emission-related part listed in this supplement specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Lexus. This is your long-term emission control system DEFECTS WARRANTY.

## ***Owner's Warranty Responsibilities***

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your *Owner's Manual* and this supplement. Lexus recommends that you retain all receipts covering maintenance on your car, but Lexus cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Lexus dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

# CALIFORNIA EMISSION CONTROL WARRANTY (cont'd)

As the vehicle owner, you should also be aware that Lexus may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Lexus' Customer Assistance Center toll-free at 1-800-25-LEXUS (1-800-255-3987), or the Air Resources Board, Mobile Source Control Division, at 9528 Telstar Avenue, P.O. Box 8001, El Monte, CA 91734-8001.

## ***Other Warranty Terms***

- The warranty period begins on the date the vehicle is first delivered to the ultimate purchaser or on the date it is first placed in service as a “demonstrator” or “company” car.
- Parts that are scheduled for replacement as required maintenance are warranted up to their first replacement point.
- If you use a replacement part that has maintenance or replacement intervals different from those specified in the “Scheduled Maintenance” section of this supplement, you must follow the maintenance and replacement schedule for the replacement part.
- Maintenance records and receipts should be transferred to each subsequent owner.

- After the 3 years or 50,000 miles emission performance warranty period has passed, a defect in a part which is warranted for 7 years or 70,000 miles long-term emission defect warranty found during a smog check test failure is covered. In addition to the California emission performance warranty, Lexus would like to inform you that your vehicle is also subject to federal emission performance warranty guidelines applicable to specified major emission control components for a period of 8 years or 80,000 miles. See page 16 of this supplement for an explanation of this warranty coverage.
- The defect warranty covers any part on the vehicle which affects any regulated emissions.

## ***What Is Not Covered***

These warranty obligations will not apply:

- Should tampering, abuse, neglect, or improper maintenance be found as the direct cause of the need for repair, replacement, or adjustment.
- Should noncompliance be caused by the use of replacement parts not equivalent to original Lexus parts.

Other provisions specified under the “What Is Not Covered” section in the New Vehicle Limited Warranty are also applicable to these warranties.

# CALIFORNIA EMISSION CONTROL WARRANTY (cont'd)

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## ***Long-Term Emission System Defects Warranty Parts List***

The parts on this list are covered for a period of 7 years or 70,000 miles, whichever occurs first.

### Air/Fuel Metering System

- Engine Control Computer (Engine Control Module)
- Throttle Body
- Air Flow Meter (Mass Air Flow Sensor)

### Air Induction System

- Intake Manifold and Intake Air Surge Tank
- Intake Manifold Gasket

### Ignition System

- Knock Sensor

### Catalyst System

- Catalytic Converter
- Exhaust Front Pipe (Manifold to Catalyst and/or Catalyst to Catalyst)
- Exhaust Manifold

### Evaporative Control System

- Fuel Tank

## ***Facts About the Emission Warranty***

### ■ Replacement Parts

The emission control systems of your vehicle were designed, built, and tested using genuine Lexus parts and the vehicle is certified as being in conformity with applicable Federal and California emission control regulations. Therefore, it is recommended that replacement parts used be genuine Lexus parts.

**Use of parts that are equivalent to genuine Lexus parts for repairs and/or maintenance that are paid for by the vehicle owner will not affect the emission warranty coverage. However, use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control systems. If other than genuine Lexus parts are used for maintenance, replacement, or repair of components affecting emission control, the owner should ensure that such parts are warranted by their manufacturers to be equivalent to genuine Lexus parts in calibration, performance, and durability.**

### ■ Repairs and Maintenance

**The performance of required maintenance by you or by a person of your choosing or the use of any automotive repair establishment or individuals who regularly engage in the business of servicing automobiles for the performance of the maintenance, replacement, or repair of emission control devices and systems that are paid for by you do not affect the emission warranty.**

# CALIFORNIA EMISSION CONTROL WARRANTY (cont'd)

## ■ Emergency Repairs

In an emergency situation or to rectify an unsafe condition where an authorized Lexus dealer is not reasonably available, or a part is not available within 30 days or a repair is not completed within 30 days, you may perform the repair or you may have the repair performed at any service establishment or by a person of your choosing. Any replacement part may be used in an emergency situation; however, Lexus will not assume liability for subsequent failure caused by the use of non-equivalent parts unless you have taken steps to put the vehicle back in a conforming condition in a timely manner. You will then be required to present the replaced parts and copies of paid repair invoices to an authorized Lexus dealer for reimbursement of expenses, including diagnostic charges, not to exceed the manufacturer's suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowances for the warranty repair and the geographically appropriate hourly labor rate.

## ■ Filing a Claim with Lexus

To file a claim for a defect, bring your vehicle to any authorized Lexus dealer. If your vehicle fails a California smog check test, a claim may be raised by following these steps:

1. Take the failed vehicle to any authorized Lexus dealer and present a copy of the emission test report as evidence of failure. Also, take your maintenance records in case they are needed.
2. If the repair is covered under warranty, the Lexus dealership will perform the repair within a reasonable period of time (not to exceed 30 days) from your initial vehicle delivery date to any authorized Lexus dealership or within the time period required by local or state law.
3. If, for any reason, the claim is denied, a written explanation will be presented to you.
4. If Lexus fails to notify you of its decision within the time specified above for reasons other than those listed below, Lexus shall be responsible for repairing the vehicle free of charge:
  - Delay is requested by the vehicle owner.
  - Delay is caused by factors beyond the control of Lexus or Lexus dealerships.
5. If you have failed to receive satisfactory assistance from Lexus by following the problem resolution steps outlined in the "How to Get Assistance" section of this supplement, you may contact:  
Air Resources Board  
Mobile Source Control Division  
9528 Telstar Avenue  
P.O. Box 8001  
El Monte, CA 91734-8001  
1-800-242-4450  
U.S. Environmental Protection Agency  
Vehicle Programs & Compliance Division (6405J)  
Attn: Warranty Complaints  
401 M Street SW  
Washington, D.C. 20460

# TIRE WARRANTY

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## ***What Is Covered***

Each tire supplied as original equipment on a new 1998 Lexus vehicle is warranted separately by the tire manufacturer. Please refer to the separate tire manufacturer's warranty statement on the following pages for exact coverage.

## ***Obtaining Warranty Service***

You are responsible for delivering the vehicle with the unserviceable tire to any authorized dealer of the tire manufacturer in order to obtain warranty service. For the location of authorized tire dealers, please refer to your local telephone directory. Your Lexus dealer may also assist you in obtaining tire warranty coverage from the tire manufacturer.

## ***The Tire Warrantor***

Detailed tire warranty information, dealer location for warranty service, and regional customer service phone numbers (where applicable) can be obtained by contacting the Tire Warrantor listed below.

Michelin North America  
Attn: Consumer Relations Department  
P.O. Box 19001  
Greenville, SC 29602  
1-800-847-3435

# MICHELIN LIMITED TIRE WARRANTY

## **About This Warranty**

As the original purchaser of a Michelin Passenger or Light Truck tire, you are covered by all the benefits and conditions (subject to the maintenance recommendations and safety warnings) contained in this supplement. To ensure your understanding of and compliance with the terms and conditions of this warranty, please read it. It is essential that you also read and understand the safety and maintenance recommendations for your tires beginning on page 27.

## **What Is Covered and for How Long**

### **■ Passenger and Light Truck Tires**

Michelin Passenger and Light Truck tires, used in normal service on the vehicle on which they were originally fitted and in accordance with the maintenance recommendations and safety warnings contained in the attached *Owner's Manual*, are covered by this warranty against defects in workmanship and material for the life of the original usable tread, or 6 years from the date of purchase, whichever occurs first. At that time, all warranties, express or implied, are terminated. The usable tread is the original tread down to the level of the tread wear indicators – 2/32nds of an inch (1.6 mm) of tread remaining. Date of purchase is documented by new vehicle registration or tire sales invoice. If no proof of purchase, coverage will be based on date of manufacture. Note: Your vehicle manufacturer may provide additional tire warranty coverage over and above what is

provided by Michelin. Consult your vehicle *Owner's Manual* for further information.

## **What Is Not Covered**

Tires which become unserviceable due to:

- Road hazard injury (e.g., a cut, snag, bruise, impact damage, puncture, whether repairable or not);
- Incorrect mounting of the tire, tire/wheel imbalance, or improper repair;
- Underinflation, overinflation, improper maintenance, or other abuse;
- Mechanical irregularity in the vehicle such as wheel misalignment resulting in uneven or rapid wear;
- Accident, fire, chemical corrosion, tire alteration, or vandalism;
- Ozone or weather cracking.

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

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## *How Replacement Charges Are Calculated*

### ■ Passenger and Light Truck Tires

A tire which becomes unserviceable due to a condition covered by this warranty will be replaced with a comparable new Michelin tire, free of charge, when 2/32nds of an inch (1.6 mm) or less of the original tread is worn (or 25% or less, whichever is most beneficial to the user), and within 12 months of the date of purchase. Mounting and balancing of tires is included. The cost of any other service charges or applicable taxes are payable by the user.

When more than 2/32nds of an inch of original tread has been worn (or more than 25%, whichever is most beneficial to the user) or after 12 months from date of purchase, the user must pay the cost of a comparable new Michelin passenger or light truck replacement tire on a pro rata basis. The dealer shall determine the charge by multiplying the percentage of the original usable tread worn by the current selling price at the adjustment location or the price on the current Michelin Base Price List, whichever is lower.\* This List is based on a predetermined price intended to fairly represent the actual selling price of the tire. The cost of mounting, balancing, and any other service charges or applicable taxes are payable by the user.

\*In Canada, pro rata replacements will be calculated by multiplying the "current Michelin Suggested Retail Price" by the percentage of original usable tread which has been worn.

## *What the Consumer Must Do When Making a Claim*

When making a claim under the terms of this warranty, the consumer must present the tire to a participating Michelin retailer. To locate a participating tire retailer, check the yellow pages under "Tire Dealers – Retail."

The vehicle on which the tire was used should be available for inspection.

It is essential that you read and understand the safety and maintenance recommendations for your tires.

If further assistance is required, please call 1-800-847-3435 or write Michelin North America, Attention: Consumer Relations Department, Post Office Box 19001, Greenville, South Carolina 29602.

## *Conditions and Exclusions*

**This warranty does not provide compensation for loss of time, loss of use of vehicle, inconvenience, or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**Tires presented for claim remain the property of the consumer and Michelin accepts no responsibility for loss of, or damage to, tires which are in the custody or control of a Michelin tire retailer for the purposes of inspection**

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

for warranty adjustment. In the event of a disputed claim, the consumer must make the tire available for further inspection.

No Michelin representative, employee, or retailer has the authority to make or imply any representation, promise, or agreement, which in any way varies the terms of this warranty.

This warranty applies only in the United States and Canada.

## ***Consumer Rights***

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

## ***Safety Maintenance Information***

Read the tire *Owner's Manual*, the information on the sidewall of your tires, your vehicle *Owner's Manual* and vehicle tire information placard for essential safety and maintenance information.

### **SAFETY WARNING**

**Disregarding any of the safety precautions and instructions contained in this manual may result in tire failure or explosion causing serious personal injury or death.**

## ***Tire Spinning***

Do not spin wheels in excess of 35 mph (55 km/h) as indicated on the speedometer. Excessive speed in a free running, unloaded tire can cause it to “explode” from centrifugal force. The energy released by such an explosion is sufficient to cause serious physical injury or death. Never allow anyone to stand near or behind the spinning tire.

When in mud, sand, snow, ice, or other slippery conditions, do not indulge in excessive wheel spin. In such conditions, with automatic transmission vehicles, by accelerating the motor excessively, it is possible to spin one of the drive tires beyond its speed capability. This is also true when balancing a drive tire/wheel assembly using the engine of the vehicle to spin the wheel.

## ***Driving on Any Tire That Does Not Have the Correct Inflation Pressure Is Dangerous***

Any underinflated tire builds up excessive heat that may result in sudden tire destruction. If tires are supplied as original equipment, refer to the tire decal on the vehicle (check vehicle and/or vehicle *Owner's Manual* for decal location) for the recommended operating pressures. For replacement tires, the correct inflation pressure will be provided by your tire dealer; if not, refer to the vehicle decal.

These inflation pressures must be maintained as a minimum. However, do not exceed the maximum pressure rating indicated on the tire sidewall.

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

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## ***Check Inflation Pressures on All Your Tires, Including the Spare, at Least Once a Month Before Driving When Tires Are Cold***

Failure to maintain correct inflation pressures may result in improper vehicle handling and may cause rapid and irregular tire wear, sudden tire destruction, loss of vehicle control, and serious personal injury. Therefore, inflation pressures should be checked at least once a month and always prior to long distance trips. This applies to all tires, including sealant types, which are as susceptible to losing air pressure as any other type if not properly maintained.

Pressures should be checked when tires are cold; in other words, before they have been driven on. Driving, even for a short distance, causes tires to heat up and air pressure to increase.

### **■ Checking Pressure When Tires Are Hot**

If pressures are checked after tires have been driven for more than three minutes or more than one mile, the tires become hot and the pressures will increase by approximately 4 psi. Therefore, when adjusting your pressure, under these conditions, the pressure should be increased to a gauge reading of 4 psi greater than the recommended cold inflation pressure.

*For Example Only:*

Gauge reading of hot tire:	32 psi
If recommended cold inflation pressure is:	30 psi
Desired gauge reading of hot tire $30 + 4$ psi =	34 psi
Therefore: add 2 psi	

**Check cold inflation pressures as soon as possible, at least by the next day. “Bleeding” air from hot tires could result in underinflation. Use an accurate tire gauge to check pressure. Never allow children to inflate or deflate tires.**

## ***High Speed Driving Can Be Dangerous***

**Correct inflation pressure is especially important.**

However, at high speeds, even with the correct inflation pressure, a road hazard, for example, is more difficult to avoid and if contact is made, has a greater chance of causing tire damage than at a lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop.

**If you see any damage to a tire or wheel, replace with spare and see any Michelin Tire Dealer at once.**

**Exceeding the maximum speeds shown on the following page for each type of Michelin tire will cause the tire to build up excessive heat which can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle with sudden air loss can lead to an accident.**

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.

## Speed Ratings

**SPEED SYMBOLS** are shown on the sidewall of some Michelin tires. The following table shows the maximum speed corresponding to the symbol.

Speed Ratings	Maximum Speed	
	Km/hr	mph
M	130	81
N	140	87
P	150	93
Q	160	99
R	170	106
S	180	112
T	190	118
H	210	130
V*	ABOVE 240	ABOVE 149
V	240	149
W	270	168
Y	300	186
	ABOVE 300	ABOVE 186

ZR\*\*



\*Some V (or VR) rated tires may have a speed capacity greater than 149 mph (240 km/h).

Consult Michelin for maximum speed rating if your vehicle capability exceeds this speed.

\*\*Z (or ZR) rated tires are designed for use on cars with maximum speed capabilities in excess of 149 mph (240 km/h). (W and Y speed ratings are sub-categories of Z).

Consult Michelin for maximum speed capabilities.

Although a tire may be speed rated, we do not endorse the operation of any vehicle in an unsafe or unlawful manner. Speed ratings are based on laboratory tests which relate to performance on the road, but are not applicable if tires are underinflated, overloaded, worn out, damaged, altered, improperly repaired, or retreaded. Furthermore, tire speed ratings do not imply that vehicles can be safely driven at the maximum speed for which the tire is rated, particularly under adverse road and weather conditions, or if the vehicle has unusual characteristics.

Michelin highway passenger tires that do not have a speed symbol on the sidewall have a maximum speed rating of 105 mph. Light truck highway tires that do not have a speed symbol on the sidewall of the tire have a maximum speed of 87 mph. Some light truck tires may have higher maximum speeds; consult any Michelin retailer.

The speed and other ratings of retreaded tires are assigned by the retreader and voids the original manufacturer's ratings.

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

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**IMPORTANT:** *In order to maintain the speed capability of the vehicle, replacement tires must have speed ratings equal to or higher than those fitted as original equipment (as indicated on the vehicle placard or owner's manual). If tires with lower speed ratings are fitted, the speed capability of the vehicle will be lowered to the maximum speed capability of the replacement tires as indicated in the previous table.*

REMEMBER . . . High speed driving can be dangerous and may be damaging to your tires.

AND . . . When driving at highway speeds, correct inflation pressure is especially important.

## ***Inspect Your Tires – Do Not Drive on a Damaged Tire or Wheel***

Anytime you see any damage to your tires or wheels, replace with your spare at once and immediately see any Michelin retailer.

When inspecting your tires, including the spare, check air pressures. If your pressure check indicates that one of your tires has lost pressure of two pounds or more, look for signs of penetrations, valve leakage, or wheel damage that may account for the air loss.

**Always look for bulges, cracks, cuts, penetrations, and abnormal tire wear particularly on the edges of the tire tread which may be caused by misalignment or under-inflation. If any such damage is found, the tire must be inspected by any Michelin tire retailer at once. Use of a damaged tire could result in tire destruction.**

All tires will wear out faster when subjected to high speeds as well as hard cornering, rapid starts, sudden stops, frequent driving on roads which are in poor condition, and off road use. Roads with holes and rocks or other objects can damage tires and cause misalignment of your vehicle. When you drive on such roads, drive on them carefully and slowly, and before driving again at normal or highway speeds, examine your tires for any damage, such as cuts, bulges, penetrations, unusual wear patterns, etc.

## ■ **Wear Bars**

**Michelin tires contain “Wear Bars” in the grooves of the tire tread which show up when only 2/32nds of an inch (1.6 mm) of tread is remaining. At this stage, your tires must be replaced. Tires worn beyond this stage are dangerous.**

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

## ***Do Not Overload – Driving on Any Overloaded Tire Is Dangerous***

The maximum load rating of your tires is marked on the tire sidewall. Do not exceed these ratings. Follow the loading instructions of the manufacturer of your vehicle and this will insure that your tires are not overloaded. Tires which are loaded beyond their maximum allowable loads for the particular application will build up excessive heat that may result in sudden tire destruction.

Do not exceed the gross axle weight ratings for any axle on your vehicle.

## ***Trailer Towing***

If you anticipate towing a trailer, you should see any Michelin retailer for advice concerning the correct size of tire and pressures. Tire size and pressures will depend upon the type and size of trailer and hitch utilized, but in no case must the maximum cold inflation pressure of tire load rating be exceeded. Check the tire decal and the owner's manual supplied by the manufacturer of your vehicle for further recommendations on trailer towing.

## ***Wheel Alignment and Balancing Are Important for Safety and Maximum Mileage From Your Tires***

### **■ Check How Your Tires Are Wearing At Least Once a Month**

If your tires are wearing unevenly, such as the inside shoulder of the tire wearing faster than the rest of the tread, or if you detect excessive vibration, your vehicle may be out of alignment or balance. These conditions not only shorten the life of your tires but adversely affect the handling characteristics of your vehicle which could be dangerous. If you detect irregular wear or vibration, have your alignment and balance checked immediately. Tires which have been run underinflated will show more wear on the shoulders than in the center of the tread.

## ***Tire Mixing***

Michelin tires are radial tires, and for best performance it is recommended that the same size and type of tire be used on all four wheel positions. In certain tires, casing ply material and ply construction may vary as indicated on the sidewall of the tire. All Michelin tires of the same size and tread design are fully compatible. Before mixing tires of different types on a vehicle in any configuration, be sure to check the vehicle manufacturer's *Owner's Manual* for their recommendations.

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

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It is also important to check the vehicle manufacturer's *Owner's Manual* before mixing or matching tires on 4-wheel drive vehicles as this may require special precautions.

## **Tire Rotation**

To obtain maximum tire wear, it may be necessary to rotate your tires. Refer to your vehicle *Owner's Manual* for instructions on tire rotation.

Some tires have arrows on the sidewall showing the direction in which the tire should turn. When rotating this type of tire, care must be taken to maintain the proper turning direction, as indicated by the arrows.

If you do not have an *Owner's Manual* for your vehicle, Michelin recommends inspecting your tires every 6,000 to 8,000 miles and rotating tires at the first sign of uneven wear. This is true for both rear wheel drive and front wheel drive vehicles.

**NOTE:** Tires which meet the Rubber Manufacturers Association (RMA) definition of mud and snow tires are marked M/S, M+S, M&S. On such tires, this designation is molded into the sidewall. Tires without this notation are not recommended for mud and/or snow driving.

## **Tire Alterations**

Do not perform any alteration on your tires. Alterations may prevent proper performance, leading to tire damage, which can result in an accident. Tires which become unserviceable due to alterations such as truing, whitewall inlays, addition of balancing or sealant liquids are excluded from warranty coverage.

## **Repairs – Whenever Possible, See Any Michelin Retailer at Once**

**If any tire has sustained a puncture, have the tire inspected internally by any Michelin retailer for possible damage that may have occurred.**

Punctures in the tread of Michelin brand tires which do not exceed 1/4 inch (6 mm) in diameter can be repaired provided that not more than one radial cable per casing ply is damaged. Punctures of 1/8 inch or less in the sidewall of Michelin brand tires which are speed rated below an H rating may also be repaired. **DO NOT MAKE SIDEWALL REPAIRS IN ANY TIRE THAT IS H, V, W, Y, OR Z RATED.** Tire punctures consistent with these guidelines can be repaired by following Michelin's or the Rubber Manufacturers Association (RMA) recommended repair procedures.

If tire damage exceeds these guidelines, the tire must be replaced.

**On the wheel repairs or plug only repairs should not be made. They may cause further damage to the tire. They are not always air tight and the plug may fail.**

## **Storage**

All tires should be stored in a cool, dry place indoors so that there is no danger of water collecting inside them. Serious problems occur with tube-type tires when they are mounted with water trapped between the tire and the tube.

## MICHELIN LIMITED TIRE WARRANTY (cont'd)

Due to pressurization, the liquid can pass through the inner liner and into the casing plies. **(This can result in sudden tire failure.)** Most of the problems of this nature, encountered with tube-type tires, have been due to improper storage which permitted water to enter the casing between the tire and tube prior to mounting.

Tires contain waxes and emollients to protect their outer surfaces from ozone and weather cracking. As the tire rolls and flexes, the waxes and emollients continually migrate to the surface, replenishing this protection throughout the normal use of the tire. Consequently, when tires sit outdoors, unused for long periods of time (a month or more) their surfaces become dry and more susceptible to ozone and weather cracking. For this reason, tires should always be stored in a cool, dry place, away from sources of heat and ozone, such as hot pipes or electric generators. Be sure that the surfaces on which tires are stored are free from grease, gasoline, and other substances which could deteriorate rubber. Failure to store tires in accordance with these instructions could result in the premature aging of the tire and sudden tire failure.

### ***Follow These Mounting Recommendations***

**Tire changing can be dangerous and must be done by professionally trained persons using the proper tools and procedures as specified by the Rubber Manufacturers Association (RMA).**

Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Bent, chipped, or rusted wheels may cause tire damage. The inside of the tire must be free from foreign material. **Have your tire retailer check the wheels before mounting new tires.** Mismatched tires and rims can explode during mounting. Also, mismatched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not remount it on the proper rim—scrap it. It may be damaged internally (which is not externally visible) by being dangerously stretched and could fail on the highway.

**Old valves may leak. When new tubeless tires are mounted, have new valves of the correct type installed. Tubeless tires must be mounted only on wheels designed for tubeless tires, i.e., wheels which have safety humps or ledges.**

The sidewalls of radial tires flex more than non-radial tires. Because of this, tube-type radial tires require special tubes. Michelin AIRSTOP® tubes should be used with Michelin tube-type tires. The use of other tubes, not designed for Michelin radial tires, could result in tube failure causing tire damage. Always use a new tube when mounting a new tube-type tire.

Tires and wheels which are not balanced may cause steering difficulties, a bumpy ride, and irregular tire wear. It is recommended that you have your tires and wheels balanced.

# MICHELIN LIMITED TIRE WARRANTY (cont'd)

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Be sure that all your valves have suitable valve caps. Valve caps are the primary seal against air loss.

If flaps are required, always install a new Michelin flap in a new mounting. A flap through extended use becomes hard and brittle. After a limited time it will develop a set to match the tire and rim in which it is fitted. Therefore, it will not exactly match a new tire/rim combination and should be replaced.

**Any time you see damage to your tires or wheels, contact your local participating Michelin retailer listed in the yellow pages at once. If further assistance is required, contact:**

**In U.S.A.**

**Nationwide 1-800-TIRE HELP (800-847-3435)**

***or write:***

**Michelin North America**

Attention: Consumer Relations Department

Post Office Box 19001

Greenville, SC 29602

**In Canada**

**All But Quebec 1-800-461-8473**

**Quebec 1-800-565-7638**

***or write:***

**Michelin North America (Canada) Ltd.**

Les Tours Triomphe

2540 Boulevard Daniel-Johnson

Laval, Quebec H7T 2T9

**REMEMBER . . . TO AVOID DAMAGE TO YOUR TIRES AND POSSIBLE ACCIDENT:**

- Check tire pressure at least once a month when tires are cold and before long trips.
- Do not underinflate/overinflate.
- Do not overload.
- Drive at moderate speeds, observe legal limits.
- Avoid driving over potholes, obstacles, curbs, or edges of pavement.
- Avoid excessive wheel spinning.
- If you see any damage to a tire, replace with spare and see any Michelin retailer at once.
- If you have any questions, contact your Michelin retailer.

# ARBITRATION GUIDELINES

## ***BBB AUTO LINE Arbitration***

If you should experience a problem which has not been resolved to your satisfaction through Lexus' complaint handling process, Lexus offers additional assistance through the Council of Better Business Bureaus BBB AUTO LINE Arbitration Program.

## ***What Is BBB AUTO LINE?***

BBB AUTO LINE is comprised of local BBB professionals who are trained and experienced in arbitration. BBB will arbitrate your case by reviewing the facts, inspecting your vehicle if necessary, and promptly rendering a fair and equitable decision.

### **■ What Types of Disputes Are Eligible?**

BBB AUTO LINE arbitrates disputes involving Lexus' product reliability or warranty performance which arise during the greater of (1.) 4 years or 50,000 miles from the date of original delivery, whichever is earlier, or (2.) the applicable provision of Lexus' New Vehicle Limited Warranty. However, BBB AUTO LINE will not arbitrate claims involving a vehicle used primarily for commercial purposes unless the "Lemon Law" of your state covers vehicles used for commercial purposes or claims that an air bag failed to deploy or deployed when it should not have. You must file a request for arbitration with BBB AUTO LINE within 60 days of the expiration of the eligibility period, provided the concern or alleged defect was brought to the attention of Lexus or one of its dealers during the eligibility period.

### **■ How Long Is the Arbitration Process?**

The entire process, from the time BBB AUTO LINE receives your request for arbitration to the arbitrators' decision, is designed to take no more than 40 days. In some cases a decision may be delayed because of:

- Your failure to provide certain information required by BBB AUTO LINE or to make the vehicle available for inspection by BBB AUTO LINE in a timely manner when an inspection is necessary.
- Your failure to contact Lexus about your dispute before requesting arbitration.

The letter from BBB AUTO LINE advising you of its decision will specify that Lexus must comply with the decision shortly, usually within 30 calendar days. CBBB will contact you to ensure that Lexus has complied in a timely manner.

### **■ How Much Will It Cost?**

There is no charge to you for submitting your dispute to BBB AUTO LINE. You may obtain copies of your case for a nominal fee from CBBB.

### **■ When to Use BBB AUTO LINE**

Because most situations can be resolved by our Customer Satisfaction Network, we recommend that you request arbitration only after seeking assistance from your Lexus dealership and from Lexus' Customer Satisfaction Department as described on page 7.

# ARBITRATION GUIDELINES (cont'd)

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**You must use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the “Act”). In addition, you must use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the “Lemon Law” of your state. See the appropriate page in the *Owner’s Manual Supplement Lemon Law Information* in your glove box portfolio for specific requirements applicable in your state. However, if your state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you.**

## ■ How to Request Arbitration

Contact the BBB AUTO LINE at (1-800-955-5100).

## ■ How Does the Arbitration Process Work?

When BBB AUTO LINE receives your request, it will be forwarded to the Lexus Area office for response.

After receiving and analyzing all pertinent documentation, if applicable, BBB AUTO LINE will schedule a technical evaluation.

An in-person hearing will be held prior to the decision being rendered if you request it.

At the in-person hearing, all evidence is admissible. In an in-person hearing, you and a Lexus representative will present both sides of the case to the BBB AUTO LINE arbitrator. Each of you will be allotted approximately 30 minutes to give testimony and provide documents. Then you and Lexus will be given approximately 10 minutes each for rebuttal.

A settlement satisfactory to all parties may be negotiated during the mediation/arbitration process prior to submission of the case to the arbitrator.

If a technical evaluation was made, the technical expert will forward the technical evaluation report to the BBB AUTO LINE program.

At the in-person hearing, an arbitrator will listen to all testimony and review all of the information available and the applicable legal standards and render a decision within 10 days of hearing completion.

## ARBITRATION GUIDELINES (cont'd)

### ■ **What Types of Decisions Are Rendered, and How Do I Know If Lexus Will Abide by BBB AUTO LINE's Decision?**

BBB AUTO LINE's decisions are based on what it believes is fair and appropriate under the circumstances after applying the appropriate legal standards. Remedies include, but are not limited to, repairs; reimbursement for repair or incidental expenses, such as towing costs; or repurchase or replacement of your vehicle. BBB AUTO LINE's decision is binding on Lexus, but not on you, the customer. Lexus must comply with the decision shortly after it is rendered, usually within 30 days. BBB will contact you within 10 working days of scheduled performance to ensure that Lexus has complied with the decision in a timely manner.

### ■ **Are There Limits on the Scope of BBB AUTO LINE Decisions?**

BBB AUTO LINE decisions will not include:

- Attorney Fees
- Punitive Damages
- Multiple Damages
- Consequential Damages other than incidental damages to which you may be entitled under law

### ■ **What Other Recourse Do I Have Available?**

If you are dissatisfied with the arbitrator's decision or Lexus' performance, you may pursue any other legal remedies which you may have including small claims court. You should be aware that the arbitration findings are admissible as evidence in any subsequent legal proceedings concerning your dispute.

### ■ **Is the BBB AUTO LINE Program Subject to Change?**

The information about BBB AUTO LINE in this *Owner's Manual Supplement* was correct as of the date of printing. The program may, however, be changed without notice. Contact Lexus at 1-800-255-3987 or BBB AUTO LINE at 1-800-955-5100 if you have any questions about BBB AUTO LINE.

# ROADSIDE ASSISTANCE PROTECTION\*

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## *Plan Provisions*

- **Duration:**
  - Four (4) years, unlimited mileage
- **Hours of Operation:**
  - 24 hours a day/365 days per year
- **Area of Coverage:**
  - United States and Canada
- **Services Provided:**
  - Roadside services such as battery boost/jump start, tire service, and fuel delivery
  - Towing to nearest Lexus dealership or alternate repair facility, if necessary
  - Assistance in locating alternate transportation and lodging
  - A technical assistance hotline to provide repair information to a non-Lexus repair facility
  - A system to air ship parts to remote locations

## *How to Get Help*

If your vehicle becomes disabled for any reason, perform the following procedures to obtain emergency roadside assistance:

**Call 1-800-25-LEXUS**  
(1-800-255-3987)

- Have as much as possible of the following information available to expedite the dispatch process.
  - Vehicle Identification Number (17 digits) located on the lower front corner of the dashboard on the driver's side and on a sticker on the driver's side door post
  - Owner's Name and Address
  - Vehicle License Plate Number
  - Location of disablement, including the nearest major intersection
- The dispatch operator will ask you to provide the area code and first three numbers of the telephone number from which you are calling to determine your location. To determine your location when calling from your cellular telephone:
  - Obtain a telephone number from a telephone near the point of disablement; or
  - Call directory assistance and obtain the telephone number of a business located near the point of disablement; or
  - Call the local cellular operator to determine the area code and prefix of the cell you are in.

\*Program administered through Amoco Motor Club, Inc.

## ROADSIDE ASSISTANCE PROTECTION\* (cont'd)

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- The dispatch operator will keep you on the line while arranging for a local roadside service provider to respond to your call.
- The dispatch operator will provide you with an estimated time of arrival.
- The local roadside service agency will then provide the necessary assistance.
- Wait at the vehicle or in a secure location nearby for the arrival of the roadside assistance provider.

### ***What Roadside Coverage Does Not Include***

The purpose of roadside assistance is to provide service in common emergency situations and to get your vehicle to a repair facility. Coverage does not include the following:

1. Towing or service on roads not regularly maintained or considered to be unsuitable for vehicular traffic.
2. Service on a vehicle that is not in a safe condition to be towed.
3. Shoveling snow from around a vehicle.
4. Installation or removal of chains or snow tires.
5. Service to a snowbound vehicle stuck as a result of snowplowing.

\*Program administered through Amoco Motor Club, Inc.

# PROTECT YOUR LEXUS AGAINST CORROSION

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## *What You Can Do*

Your Lexus vehicle has been specially designed and built to resist corrosion. The exterior sheet metal was formed from Excelite II which is an anti-rust sheet steel coated with zinc. This steel will provide rust-resistant performance. The underbody of your vehicle has been coated with both zinc and iron galvanized steel sheets. Additionally, your vehicle is equipped with anti-chip paint and side-protective urethane claddings.

Application of additional rust-inhibiting materials is not necessary to protect your new Lexus, nor is it required in order to keep the six-year warranty coverage in effect.

In order to help protect your Lexus vehicle against corrosion, it is important that you care for your vehicle by following these recommendations:

- Wash your vehicle regularly using cold water and a mild vehicle wash soap.
- If insects, tar, or other similar deposits have accumulated on your vehicle, wash it as soon as possible.
- Wash your vehicle in the shade.
- Under certain conditions, special care should be taken to protect your Lexus against corrosion. If you drive on salted or dust-controlled roads, or if you drive near the ocean, hose off the under carriage at least once a month.

- It is important that the drain holes in the lower edges of the doors and rocker panels be kept clear.
- If you detect any stone chips or scratches in the paint, touch them up immediately. You can either have your Lexus dealer perform the touch-up, or contact your Lexus dealership Parts Specialist to assist you in purchasing touch-up paint to perform the touch-up yourself.
- If you carry special cargo such as chemicals, fertilizer, or de-icer materials, be sure that such materials are well packaged and sealed.
- If your Lexus vehicle is damaged due to an accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible.

Lexus' corrosion perforation warranty does not cover non-genuine sheet metal parts or damage caused by the installation of such non-genuine sheet metal parts.



# COLLISION REPAIR SUPPORT

## ■ If Your Lexus Requires Body Repair

The Lexus vehicle has been carefully designed to incorporate the finest paint and body materials. In the unfortunate event that your vehicle requires repair or refinishing, Lexus has provided support to help guarantee quality repairs.

Each Lexus dealer has designated one or more collision repair centers as meeting our requirements necessary to restore your vehicle to “like new” condition. Minimum standards of performance will be stressed in the following areas:

- Training
- Facilities
- Equipment
- Quality Control
- Customer Satisfaction

Lexus will provide training to help ensure that factory standards are met by these collision repair centers.

If your vehicle requires body or paint repair, contact your local Lexus dealer who will be happy to act on your behalf with the collision repair center.



# LEXUS KEY REPLACEMENT

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Lexus has specially designed vehicle keys which incorporate many unique features. With each new Lexus, you receive two master keys, one valet key, and a flat key card. Lexus **strongly suggests** that you keep these keys in different locations **outside** your vehicle. We also recommend that the flat key card, which was specially designed to be the same size as a credit card, be safely stored either inside a lady's purse or a gentleman's billfold.

The master and valet keys are equipped with an engine immobilizer function (for more information on this new feature, please see your *Owner's Manual*). If your vehicle is locked and you cannot obtain either a master or valet key programmed for your vehicle, the credit card key will allow you to unlock your vehicle's door, but will **not** allow you to start and run the vehicle. Please contact your local Lexus dealer or 1-800-25-LEXUS for assistance.

If you require additional keys, simply visit your Lexus dealer. An order can be placed for the additional keys you require. Please remember to bring your vehicle key code with you (as supplied with your new key set) in order to facilitate a speedy delivery. In most cases, your order should be ready for pick-up within five (5) business days.

**If you require an emergency key order, call:**

**1-800-25-LEXUS**  
(1-800-255-3987)



# QUALITY SERVICE AND LEXUS GENUINE PARTS

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## ***Lexus Quality Service***

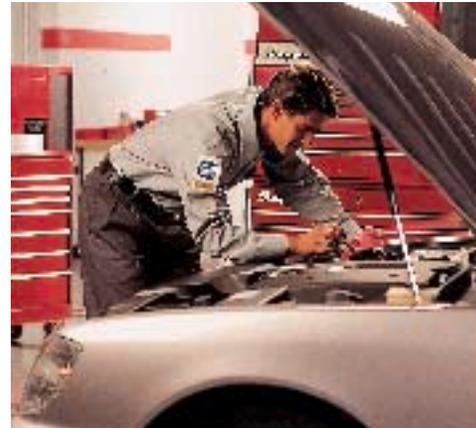
Properly maintained, your Lexus vehicle will last longer, deliver maximum performance, and protect your investment. Your Lexus dealer can provide you with the recommended maintenance schedule based on the driving conditions in your area. Please follow the recommended schedule in this supplement so that your Lexus can provide you with many years of driving enjoyment.

## ***Lexus Genuine Parts***

Your Lexus dealer will make warranty repairs or adjustments using genuine Lexus parts. Any Lexus dealership will perform warranty service.

## ***Lexus Technician Certification***

The skill of the technicians who actually service or repair your Lexus is vitally important to your vehicle's operation and efficiency. To help ensure that your Lexus dealer gives you the best service available anywhere and that your vehicle is fixed right the first time, Lexus technicians are encouraged to be certified through the National Institute for Automotive Service Excellence (ASE). In addition, every technician is required to attend annual training sessions provided by Lexus National Headquarters to maintain their proficiency level and expertise on all Lexus vehicles.



# SAFETY BELT INFORMATION

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## *The Experts Say, “Buckle Up!”*

The importance of using seat belts cannot be over-emphasized. The safety experts from government and private organizations say “Buckle Up!” Here are a few good reasons why:

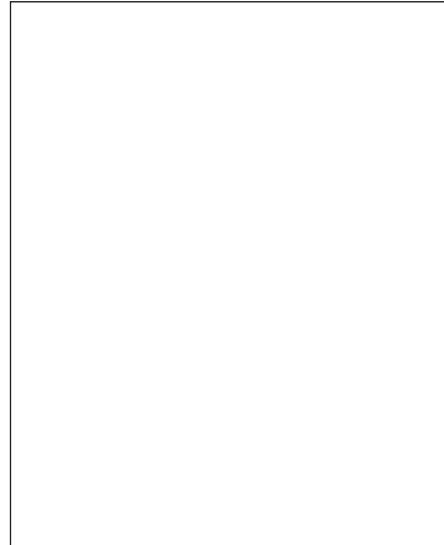
- Properly adjusted seat belts can help reduce driving fatigue and help the driver maintain better vehicle control.
- Studies show that generally the safest place in a collision is inside your vehicle. Seat belts can help keep you there.
- Eight out of ten injury accidents occur at speeds under 40 mph, but even below 5 mph children can be injured during quick turns or sudden stops. Children who are too small to wear regular seat belts should always be provided with Child Restraint Systems dynamically tested to meet Federal standards.

In addition to seat belts, every Lexus vehicle is equipped with driver’s and passenger’s side supplemental restraint systems (SRS air bag). Air bags have been designed to supplement the three-point seat belt by providing additional protection by restraining the driver’s forward motion in the event of a more serious frontal accident. **The SRS does not replace use of the seat belt.** To obtain maximum protection in an accident, the driver and all passengers in the vehicle should always wear their seat belts.

## *Get That Good Feeling*

Familiarize yourself with the operation of your seat belts, as explained in your *Owner’s Manual*. Wear them every time you drive your new Lexus, and encourage those who ride with you to do the same.

Remember: for peace of mind, buckle up... it’s a good feeling!



# EXTENDED PROTECTION

Long-term ownership of a Lexus can be its own reward. And you can anticipate this reward with confidence. But if you plan on keeping your Lexus for an extended period, or if you accumulate extra mileage quickly, you will appreciate the added peace of mind that comes with Lexus Vehicle Service Agreements.

You can increase the protection you receive on your Lexus with a Lexus Vehicle Service Agreement. This factory-backed agreement protects you from the unexpected twists and turns the road has in store, even for vehicles as well-crafted as your new Lexus.

Lexus Vehicle Service Agreements cover most of the vehicle's major systems and important components. You'll be insulated from the effects that inflation can have on your Lexus' future service needs. You are also buffered from the inconvenience of repairs, thanks to coverage for towing, lodging, and substitute transportation. The Lexus Vehicle Service Agreement offers the following additional conveniences:

- Varying terms
- Fully transferable to a new owner
- Nationwide service network
- Fast, easy claims service

Your Lexus dealer can help you select the plan that is best suited for your protection needs.



# NATIONAL SERVICE HISTORY

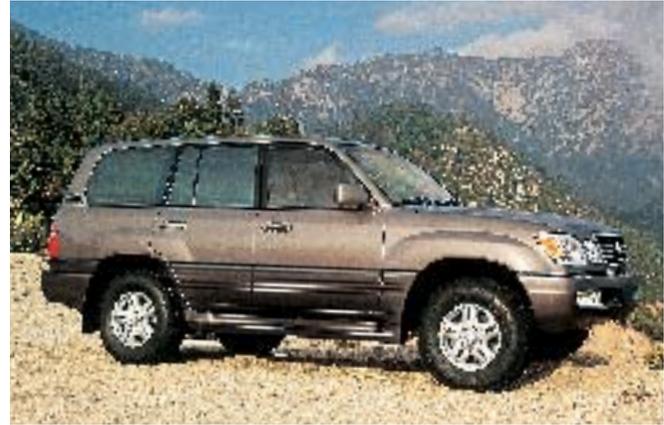
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As a Lexus owner you will be able to visit any Lexus dealer in the continental U.S. for service, knowing your vehicle's service history is available at that dealership.

This has been made possible through Lexus' establishment of the first National Service History in the automotive industry.

Whenever you have your Lexus serviced at an authorized Lexus dealership located in the continental U.S., your servicing information is automatically transmitted to our central National Service History. Once this information is in our system, it is readily accessible by every Lexus dealership.

If you move or are traveling, any Lexus dealership will have access to the entire service history on your vehicle. When you decide to either sell or trade in your current Lexus for a newer model, your vehicle's service history can be obtained and presented along with your vehicle as confirmation of the excellent condition in which it was kept.



# SCHEDULED SERVICE MAINTENANCE

## **Introduction**

The scheduled maintenance information included in this supplement is provided as a guide to assist you in getting the greatest ownership value from your Lexus, while helping to maximize its performance, safety, and reliability. In addition to scheduled maintenance, your Lexus also requires ongoing general maintenance which includes checking fluid levels and simple visual inspections for potential signs of trouble. These items are explained separately in the “General Maintenance” section of your *Owner’s Manual*.

How much scheduled maintenance **your** Lexus requires depends on how you drive, as well as the environmental conditions in which you drive. The demands on vehicles can vary significantly depending on the driver, driving conditions, and geographic location. The following pages will assist you in determining proper amount of maintenance for your Lexus so that you won’t have to pay for more maintenance than your Lexus needs.

Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part.

The Scheduled Maintenance Log Book beginning on page 53 of this supplement allows you to easily identify the maintenance requirements at each mileage (or month) interval, while also providing you with a convenient place to document your vehicle’s maintenance history. Properly maintaining your Lexus and documenting its maintenance history can also help increase its resale value.

## **How to Follow the Maintenance Schedule Log Book**

### ■ Oil Change Intervals

The Maintenance Schedule Log Book has been designed to provide you with the flexibility to follow either **5,000** mile or **7,500** mile oil change intervals depending on your circumstances.

- Use **5,000** mile oil change intervals to help ensure proper engine lubrication under most driving conditions **or** if you **primarily** operate your Lexus under the “Special Operating Conditions” described on page 48.
- Use **7,500** mile oil change intervals if you **primarily** operate your Lexus under light, non-commercial duty for distances greater than 5 miles in temperate climates (above freezing and below 90°F).

If you choose **5,000** mile oil change intervals, simply follow the instructions printed in the non-shaded boxes as shown in this example:

**5,000 MILES**

If you choose **7,500** mile oil change intervals, simply follow the instructions printed in the shaded boxes as shown in this example:

**7,500 MILES**

## SCHEDULED SERVICE MAINTENANCE (cont'd)

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The **5,000** and **7,500** mile intervals coincide at 15,000 mile increments; therefore, both the shaded and non-shaded boxes are shown as in this example:

15,000 MILES
15,000 MILES

### ■ Additional Maintenance Items for “Special Operating Conditions”

To assist you in getting the greatest ownership value from your Lexus, the Scheduled Maintenance Log Book separates the basic maintenance item requirements for most vehicles from the additional maintenance item requirements for vehicles that operate under more demanding “Special Operating Conditions.”

For the majority of owners who operate their Lexus for personal use under normal conditions, the basic maintenance items listed in the upper section of the maintenance box should provide all the maintenance your Lexus needs. If you operate your Lexus **primarily** in any of the more demanding “Special Operating Conditions” listed below, you should have the additional maintenance items indicated in the maintenance box performed on your Lexus. If you only **occasionally** operate your vehicle under these conditions, it is **not** necessary to perform the additional maintenance items.

**Note:** If you meet the requirements for 7,500 mile oil change intervals as indicated in the previous section, your Lexus should **not** require the additional maintenance items.

### Special Operating Conditions

1. Towing a trailer or using a camper or car top carrier.
2. Repeated short trips of less than 5 miles in temperatures below freezing.
3. Extensive idling or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, or patrol car.
4. Operating on rough, muddy, or salt-covered roads.
5. Operating on unpaved or dusty roads.

**Note:** Whenever you drive off-road through deep sand, mud, or water, check the following items daily and perform maintenance or repair as required:

- Brake pads and discs
- Brake lines and hoses
- Transmission, transfer, and differential oil/fluid
- Wheel bearings
- Steering linkage and boots
- Air cleaner filter
- Grease the propeller shafts daily when you drive off-road through sand, mud, or water
- Have the wheel bearings and joints greased by your Lexus dealer

# SCHEDULED SERVICE MAINTENANCE (cont'd)

## ***Explanation of Scheduled Maintenance Items***

The following explanations are provided to give you a greater awareness and understanding of the individual maintenance items that should be performed on your Lexus to help ensure long life and top operating condition. The Maintenance Log in the next section of this supplement identifies which maintenance items should be performed at each mileage/month interval.

### **■ Engine Components and Emission Control Systems**

#### **Valve Clearance**

Inspect for excessive tappet noise and/or engine vibration and adjust if necessary. A qualified technician should perform this operation.

#### **Drive Belts**

Inspect the drive belts for cracks, excessive wear or oiliness. Replace the belts if damaged, and check the belt tension and adjust it if necessary. After initial inspection at 30,000 miles (24 months) and 60,000 miles (48 months), inspect every 15,000 miles (12 months).

#### **Engine Oil and Oil Filter**

Change the engine oil and oil filter. Use API SH, Energy-Conserving II multigrade engine oil or ILSAC multigrade engine oil. For recommended viscosity, please refer to your *Owner's Manual*.

#### **Engine Coolant**

Drain and flush the cooling system. Refill only with an ethylene-glycol type coolant. A qualified technician should perform this operation.

#### **Exhaust Pipes and Mountings**

Visually inspect the exhaust pipes, muffler, and hangers for cracks, deterioration, or damage. Start the engine and listen carefully for any exhaust gas leakage. Tighten connections or replace parts as necessary.

#### **Engine Air Filter**

Replace the engine air filter when scheduled to ensure proper fit and performance.

#### **Fuel Lines and Connections, Fuel Tank Vapor Vent System Hoses, and Fuel Tank Band**

Visually inspect the lines, connections, hoses, and tank band for corrosion, damage, cracks, and loose or leaking connections. Tighten connections or replace parts as necessary.

# SCHEDULED SERVICE MAINTENANCE (cont'd)

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## **Fuel Tank Cap Gasket**

Visually inspect the fuel tank cap gasket for cracks, deterioration or damage and replace if necessary.

## **Spark Plugs**

Install new plugs of the same type as originally equipped. A qualified technician should perform this operation.

## **Charcoal Canister**

Inspect for internal damage or clogging every 60,000 miles or 72 months. Clean with compressed air or replace if necessary. A qualified technician should perform this operation.

## **■ Chassis and Body**

### **Tire Rotation**

To equalize tire wear and help extend tire life, Lexus recommends that you rotate your tires every 5,000 to 7,500 miles. However, the most appropriate timing for tire rotation may vary according to your driving habits and road surface conditions.

### **Brake Linings (Shoes and Pads), Drums, and Discs**

Check the pads for excessive wear and discs for runout and wear, and leaking fluid. Check the parking brake shoes and drums for scoring, burning, broken parts, and excessive wear. A qualified technician should perform this operation.

## **Air Conditioning Filter**

Replace the filter every 30,000 miles or 24 months. For details, please refer to your *Owner's Manual*.

## **Brake Fluid**

Check for signs of brake fluid leakage at 1,000 miles. If you discover any leakage, have it repaired by a qualified technician. Change the brake fluid every 30,000 miles or 24 months using FMVSS No. 116 DOT 3 or SAE J1703 brake fluid. A qualified technician should perform these operations.

## **Brake Lines and Hoses**

Visually check for proper installation. Check for chafing, cracks, deterioration, and any evidence of leaking. Replace any deteriorated or damaged parts immediately. A qualified technician should perform these operations.

## **Steering Linkage**

With the vehicle stopped, check for excessive freeplay in the steering wheel. Check the linkage for bending or damage. Check the dust boots for deterioration, cracks, or damage. Replace any damaged parts.

## **SRS Air Bags**

After initial inspection at 120 months from the manufacture date on the certification label, inspect every 24 months. A qualified technician should perform this operation.

# SCHEDULED SERVICE MAINTENANCE (cont'd)

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## **Steering Gear Box**

Inspect the steering gear box for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician.

## **Ball Joints and Dust Covers**

Check the suspension and steering linkage ball joints for looseness or damage. Check all dust covers for deterioration or damage. A qualified technician should perform this operation.

## **Active Height Control System**

Inspect the suspension accumulator and replace the suspension fluid when specified.

## **Automatic Transmission, Transfer, and Differential Oil**

Inspect each component for signs of leakage and correct fluid/oil level. Replenish fluids if necessary and, if you discover any leakage, have it repaired by a qualified technician immediately. If the vehicle is operated under the “Special Operating Conditions” defined on page 48 of this supplement, change the oil when scheduled.

## **Wheel Bearing and Drive Shaft Bushing Grease**

Repack the front wheel bearings with wheel bearing grease (maintenance-free for rear wheel bearings) and front drive shaft bushings with molybdenun-disulfide lithium-base chassis grease.

## **Drive Shaft Boots**

Check the drive shaft(s) boots and clamps for cracks, deterioration, or damage. Replace any damaged parts and, if necessary, repack the grease. Also re-torque the flange bolts. A qualified technician should perform these operations.

## **Propeller Shafts Grease**

Lubricate the propeller shafts’ spiders and slide yokes with lithium-base wheel bearing grease, and retorque the flange bolts. Be sure to lubricate within 24 hours after submerged regardless of the maintenance intervals.

## **Bolts and Nuts on Chassis and Body**

If the vehicle is operated under the “Special Operating Conditions” defined on page 48 of this supplement, retighten the seat mounting bolts and front and rear suspension member retaining bolts to specified torque.

# SCHEDULED SERVICE MAINTENANCE (cont'd)

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## **Body Inspection (Paint, Corrosion)**

Visually check for corrosion, scratches, and other damage. Check body outer panels, underneath the vehicle, inner panels of the hood and doors, etc. Apply touch-up paint to any chips or scratches, or have them repaired by a qualified technician.

## **Road Test**

While driving the vehicle, check the proper operation of engine, transmission, brakes, and steering, and check for abnormal noise or vibration from any part of the vehicle.

# SCHEDULED SERVICE MAINTENANCE RECORD

---

Model: \_\_\_\_\_ Year: \_\_\_\_\_ VIN: \_\_\_\_\_ In-Service Date: \_\_\_\_\_

Engine No.: \_\_\_\_\_ Name of Owner: \_\_\_\_\_ License Plate No.: \_\_\_\_\_

Address of Owner: \_\_\_\_\_ Tel. No./Bus.: \_\_\_\_\_

\_\_\_\_\_ Tel. No./Home: \_\_\_\_\_

## NO CHARGE SERVICES

### PRE-DELIVERY SERVICE CHECK

#### *Dealer Service Verification*

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 30-DAY CHECK

#### *Dealer Service Verification*

- Check for fluid leaks.
- Inspect body/chassis nuts and bolts.
- Road test vehicle.

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

### 5,000 OR 7,500 MILE CHECK

#### *Dealer Service Verification*

See page 54 for itemized detail  
and dealer service verification.

**Odometer Changed:** Date: \_\_\_\_\_ Mileage: \_\_\_\_\_

# SCHEDULED MAINTENANCE LOG BOOK

5,000 Miles or 4 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter ___ Brake: linings, discs/drums ___ Steering linkages	___ Ball joints and dust covers ___ Drive shaft boots ___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	
	Date: _____
	Mileage: _____

10,000 Miles or 8 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter ___ Brake: linings, discs/drums ___ Steering linkages	___ Ball joints and dust covers ___ Drive shaft boots ___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	
	Date: _____
	Mileage: _____

7,500 Miles or 6 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> <b>Dealer Service Verification</b> </div>	
	Date: _____
	Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

15,000 Miles or 12 Months	
15,000 Miles or 12 Months	
<input type="checkbox"/> Replace engine oil and oil filter.	<input type="checkbox"/> Rotate tires.
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	<input type="checkbox"/> Road test vehicle.
<input type="checkbox"/> Inspect the Following:	
<input type="checkbox"/> Exhaust pipes and mountings	<input type="checkbox"/> Automatic transmission and differential oil
<input type="checkbox"/> Brake: linings, discs/drums, lines, hoses	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body
<input type="checkbox"/> Steering gear box for leakage	
<input type="checkbox"/> Ball joints and dust covers	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Inspect air filter.	
<input type="checkbox"/> Replace automatic transmission and differential oil.	
<input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	
	Date: _____
	Mileage: _____

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

20,000 Miles or 16 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter ___ Brake: linings, discs/drums ___ Steering linkages	___ Ball joints and dust covers ___ Drive shaft boots ___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

25,000 Miles or 20 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter ___ Brake: linings, discs/drums ___ Steering linkages	___ Ball joints and dust covers ___ Drive shaft boots ___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

22,500 Miles or 18 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>30,000 Miles or 24 Months</b>	
<b>30,000 Miles or 24 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Replace air filter. <input type="checkbox"/> Replace engine coolant. <input type="checkbox"/> Replace spark plugs.* <input type="checkbox"/> Replace brake fluid. <input type="checkbox"/> Repack front wheel bearings. <input type="checkbox"/> Inspect the Following: <ul style="list-style-type: none"> <li>— Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band</li> <li>— Fuel tank cap gasket</li> <li>— Exhaust pipes and mountings</li> <li>— Brake: linings, discs/drums, lines, hoses</li> <li>— Steering linkages</li> <li>— Steering gear box for leakage</li> </ul>	<input type="checkbox"/> Lubricate front drive shaft bushings. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Replace air conditioning filter. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Ball joints and dust covers <input type="checkbox"/> Automatic transmission, transfer, and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>            Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Replace automatic transmission, transfer, and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <p><b>Dealer Service Verification</b></p> </div>	
Date: _____  Mileage: _____	

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

\* Maintenance services indicated by \* are required under the terms of the Emission Control Warranty.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>35,000 Miles or 28 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>40,000 Miles or 32 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>37,500 Miles or 30 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>45,000 Miles or 36 Months</b>	
<b>45,000 Miles or 36 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following: — Exhaust pipes and mountings — Brake: linings, discs/drums, lines, hoses — Steering linkages — Steering gear box for leakage — Ball joints and dust covers	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.  — Automatic transmission and differential oil — Drive shaft boots — Active height control suspension accumulator — Body
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Inspect air filter. <input type="checkbox"/> Replace automatic transmission and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <p style="text-align: center; margin: 0;"><b><i>Dealer Service Verification</i></b></p> </div>	Date: _____  Mileage: _____

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>50,000 Miles or 40 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>55,000 Miles or 44 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>52,500 Miles or 42 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>60,000 Miles or 48 Months</b>	
<b>60,000 Miles or 48 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Replace air filter. <input type="checkbox"/> Replace spark plugs.* <input type="checkbox"/> Replace engine coolant. <input type="checkbox"/> Replace brake fluid. <input type="checkbox"/> Repack front wheel bearings. <input type="checkbox"/> Inspect the Following: — Valves (audible inspection), adjust if necessary — Drive belts — Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band — Fuel tank cap gasket — Charcoal canister (72 months)# — Exhaust pipes and mountings — Brake: linings, discs/drums, lines, hoses	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Lubricate front drive shaft bushing. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Replace air conditioning filter. <input type="checkbox"/> Replace active height control suspension fluid. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Steering linkages <input type="checkbox"/> Steering gear box for leakage <input type="checkbox"/> Ball joints and dust covers <input type="checkbox"/> Automatic transmission, transfer, and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>          Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Replace automatic transmission, transfer, and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px; width: fit-content;"> <p style="text-align: center; margin: 0;"><b>Dealer Service Verification</b></p> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 60%;">Date: _____</div> <div style="width: 35%;">Mileage: _____</div> </div>	

**Maintenance Reminders:**

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

**5,000 Mile Oil Change Intervals**

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

**7,500 Mile Oil Change Intervals**

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

\* Maintenance services indicated by \* are required under the terms of the Emission Control Warranty.  
 # Non-maintenance item except for CA, MA, NY.



# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>75,000 Miles or 60 Months</b>	
<b>75,000 Miles or 60 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following: — Drive belts — Exhaust pipes and mountings — Brake: linings, discs/drums, lines, hoses — Steering linkages — Steering gear box for leakage — Ball joints and dust covers	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Automatic transmission and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>          Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Inspect air filter. <input type="checkbox"/> Replace automatic transmission and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; min-height: 40px; margin-bottom: 5px;"> <p style="text-align: center; margin: 0;"><b>Dealer Service Verification</b></p> </div>	Date: _____  Mileage: _____

**Maintenance Reminders:**

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

**5,000 Mile Oil Change Intervals**

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

**7,500 Mile Oil Change Intervals**

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.



# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>90,000 Miles or 72 Months</b>	
<b>90,000 Miles or 72 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Replace air filter. <input type="checkbox"/> Replace spark plugs.* <input type="checkbox"/> Replace engine coolant. <input type="checkbox"/> Replace brake fluid. <input type="checkbox"/> Repack front wheel bearings. <input type="checkbox"/> Inspect the Following: — Drive belts — Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band — Fuel tank cap gasket — Exhaust pipes and mountings — Brake: linings, discs/drums, lines, hoses — Steering linkages — Steering gear box for leakage	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Lubricate front drive shaft bushing. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Replace timing belt. <input type="checkbox"/> Replace air conditioning filter. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Ball joints and dust covers <input type="checkbox"/> Automatic transmission, transfer, and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>          Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Replace automatic transmission, transfer, and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p style="text-align: center; margin: 0;"><b><i>Dealer Service Verification</i></b></p> </div>	<p>Date: _____</p> <p>Mileage: _____</p>

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

\* Maintenance services indicated by \* are required under the terms of the Emission Control Warranty.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>95,000 Miles or 76 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>100,000 Miles or 80 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

<b>97,500 Miles or 78 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; text-align: center;"><b><i>Dealer Service Verification</i></b></div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>105,000 Miles or 84 Months</b>	
<b>105,000 Miles or 84 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following: <ul style="list-style-type: none"> <li>— Drive belts</li> <li>— Exhaust pipes and mountings</li> <li>— Brake: linings, discs/drums, lines, hoses</li> <li>— Steering linkages</li> <li>— Steering gear box for leakage</li> <li>— Ball joints and dust covers</li> </ul>	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Automatic transmission and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>            Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Inspect air filter. <input type="checkbox"/> Replace automatic transmission and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <p style="text-align: center; margin: 0;"><b>Dealer Service Verification</b></p> </div>	Date: _____  Mileage: _____

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>110,000 Miles or 88 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p> </div>	Date: _____  Mileage: _____

<b>115,000 Miles or 92 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
___ Air filter	___ Ball joints and dust covers
___ Brake: linings, discs/drums	___ Drive shaft boots
___ Steering linkages	___ Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p> </div>	Date: _____  Mileage: _____

<b>112,500 Miles or 90 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; margin-top: 10px; width: fit-content;"> <p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p> </div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

120,000 Miles or 96 Months	
120,000 Miles or 96 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Replace air filter. <input type="checkbox"/> Replace spark plugs.* <input type="checkbox"/> Replace engine coolant. <input type="checkbox"/> Replace brake fluid. <input type="checkbox"/> Repack front wheel bearings. <input type="checkbox"/> Inspect the Following: <ul style="list-style-type: none"> <li>— Valves (audible inspection), adjust if necessary</li> <li>— Drive belts</li> <li>— Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band</li> <li>— Fuel tank cap gasket</li> <li>— Charcoal canister (144 months)#</li> <li>— Exhaust pipes and mountings</li> <li>— Brake: linings, discs/drums, lines, hoses</li> </ul>	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Lubricate front drive shaft bushing. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Replace air conditioning filter. <input type="checkbox"/> Replace active height control suspension fluid. <input type="checkbox"/> Road test vehicle.  <input type="checkbox"/> Steering linkages <input type="checkbox"/> Steering gear box for leakage <input type="checkbox"/> Ball joints and dust covers <input type="checkbox"/> Automatic transmission, transfer, and differential oil <input type="checkbox"/> Drive shaft boots <input type="checkbox"/> Active height control suspension accumulator <input type="checkbox"/> Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>            Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Replace automatic transmission, transfer, and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; display: inline-block; width: 80%;"> <p style="text-align: center; margin: 0;"><b>Dealer Service Verification</b></p> </div> <div style="margin-left: 10px;"> <p>Date: _____</p> <p>Mileage: _____</p> </div>	

## Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

\* Maintenance services indicated by \* are required under the terms of the Emission Control Warranty.  
 # Non-maintenance item except for CA, MA, NY.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

125,000 Miles or 100 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter                      ___ Ball joints and dust covers ___ Brake: linings, discs/drums    ___ Drive shaft boots ___ Steering linkages                ___ Body/chassis nuts and bolts	
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

130,000 Miles or 104 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b>Additional Maintenance Items for Special Operating Conditions:</b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Inspect the Following:	
___ Air filter                      ___ Ball joints and dust covers ___ Brake: linings, discs/drums    ___ Drive shaft boots ___ Steering linkages                ___ Body/chassis nuts and bolts	
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

127,500 Miles or 102 Months	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; width: fit-content;"> <b>Dealer Service Verification</b> </div>	Date: _____  Mileage: _____

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>135,000 Miles or 108 Months</b>	
<b>135,000 Miles or 108 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter.	<input type="checkbox"/> Rotate tires.
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	<input type="checkbox"/> Road test vehicle.
<input type="checkbox"/> Inspect the Following:	
<input type="checkbox"/> Drive belts	<input type="checkbox"/> Automatic transmission and differential oil
<input type="checkbox"/> Exhaust pipes and mountings	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Brake: linings, discs/drums, lines, hoses	<input type="checkbox"/> Active height control suspension accumulator
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body
<input type="checkbox"/> Steering gear box for leakage	
<input type="checkbox"/> Ball joints and dust covers	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b>	
Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Inspect air filter.	
<input type="checkbox"/> Replace automatic transmission and differential oil.	
<input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	
	Date: _____
	Mileage: _____

## **Maintenance Reminders:**

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

### **5,000 Mile Oil Change Intervals**

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

### **7,500 Mile Oil Change Intervals**

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>140,000 Miles or 112 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Ball joints and dust covers
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"><b><i>Dealer Service Verification</i></b></div>	
Date: _____	
Mileage: _____	

<b>145,000 Miles or 116 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<b><i>Additional Maintenance Items for Special Operating Conditions:</i></b> Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.	
<input type="checkbox"/> Lubricate propeller shaft and re-torque bolts.	
<input type="checkbox"/> Inspect the Following:	
<input type="checkbox"/> Air filter	<input type="checkbox"/> Ball joints and dust covers
<input type="checkbox"/> Brake: linings, discs/drums	<input type="checkbox"/> Drive shaft boots
<input type="checkbox"/> Steering linkages	<input type="checkbox"/> Body/chassis nuts and bolts
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"><b><i>Dealer Service Verification</i></b></div>	
Date: _____	
Mileage: _____	

<b>142,500 Miles or 114 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Rotate tires. <input type="checkbox"/> Road test vehicle.	
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"><b><i>Dealer Service Verification</i></b></div>	
Date: _____	
Mileage: _____	

# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

<b>150,000 Miles or 120 Months</b>	
<b>150,000 Miles or 120 Months</b>	
<input type="checkbox"/> Replace engine oil and oil filter. <input type="checkbox"/> Replace air filter. <input type="checkbox"/> Replace spark plugs.* <input type="checkbox"/> Replace engine coolant. <input type="checkbox"/> Replace brake fluid. <input type="checkbox"/> Repack front wheel bearings. <input type="checkbox"/> Inspect the Following: — Drive belts — Fuel lines and connections, fuel tank vapor vent system hoses, fuel tank band — Fuel tank cap gasket — Exhaust pipes and mountings — Brake: linings, discs/drums, lines, hoses — Steering linkages	<input type="checkbox"/> Rotate tires. <input type="checkbox"/> Lubricate front drive shaft bushing. <input type="checkbox"/> Lubricate propeller shaft and re-torque bolts. <input type="checkbox"/> Replace air conditioning filter. <input type="checkbox"/> Road test vehicle.  — Steering gear box for leakage — Ball joints and dust covers — Automatic transmission, transfer, and differential oil — Drive shaft boots — Active height control suspension accumulator — Body
<p><b>Additional Maintenance Items for Special Operating Conditions:</b>          Please refer to page 48 of this supplement to determine if your Lexus requires the additional maintenance items.</p> <input type="checkbox"/> Replace automatic transmission, transfer, and differential oil. <input type="checkbox"/> Inspect body/chassis nuts and bolts.	
<div style="border: 1px solid black; padding: 5px; display: inline-block; margin-bottom: 10px;"> <b>Dealer Service Verification</b> </div> <div style="display: flex; justify-content: space-between;"> <div style="border: 1px solid black; width: 200px; height: 100px; margin-bottom: 10px;"></div> <div style="text-align: right;">             Date: _____               Mileage: _____           </div> </div>	

### Maintenance Reminders:

To follow the 5,000 mile oil change maintenance intervals use the white background boxes.

#### 5,000 Mile Oil Change Intervals

To follow the 7,500 mile oil change maintenance intervals use the shaded background boxes.

#### 7,500 Mile Oil Change Intervals

Please refer to page 47 of this supplement to determine which mileage interval is right for your driving circumstances.

\* Maintenance services indicated by \* are required under the terms of the Emission Control Warranty.

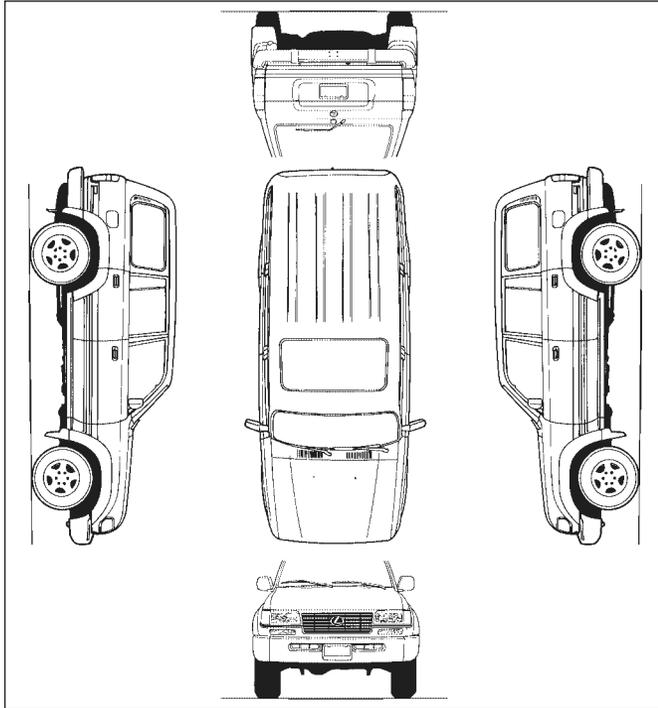
# SCHEDULED MAINTENANCE LOG BOOK (cont'd)

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120 Months					
120 Months					
<input type="checkbox"/> Inspect SRS air bag.	<table border="1"><tr><td><p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p></td><td>Date: _____</td></tr><tr><td></td><td>Mileage: _____</td></tr></table>	<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	Date: _____		Mileage: _____
<p style="text-align: center;"><b><i>Dealer Service Verification</i></b></p>	Date: _____				
	Mileage: _____				

An inspection of the SRS air bag should be performed at 120 months. It is not necessary to inspect it sooner regardless of the miles driven on the vehicle. Please see page 50 of this supplement for details.

# BODY INSPECTION



Body inspection performed as part of scheduled maintenance.

## Body Inspection after 1st year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

Inspection performed during:

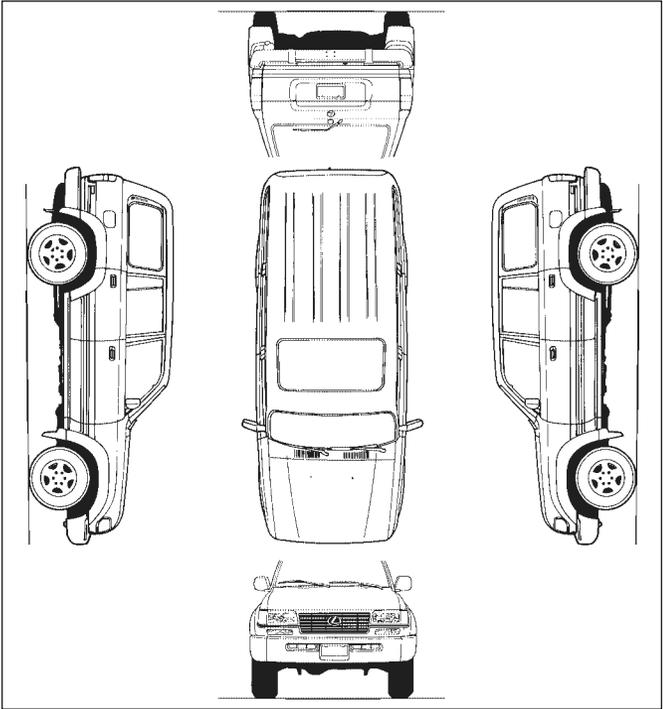
\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

Performed by (Dealer Stamp)

Dealer Authorized  
Signature: \_\_\_\_\_

# BODY INSPECTION (cont'd)



Body inspection performed as part of scheduled maintenance.

## Body Inspection after 2nd year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

Inspection performed during:

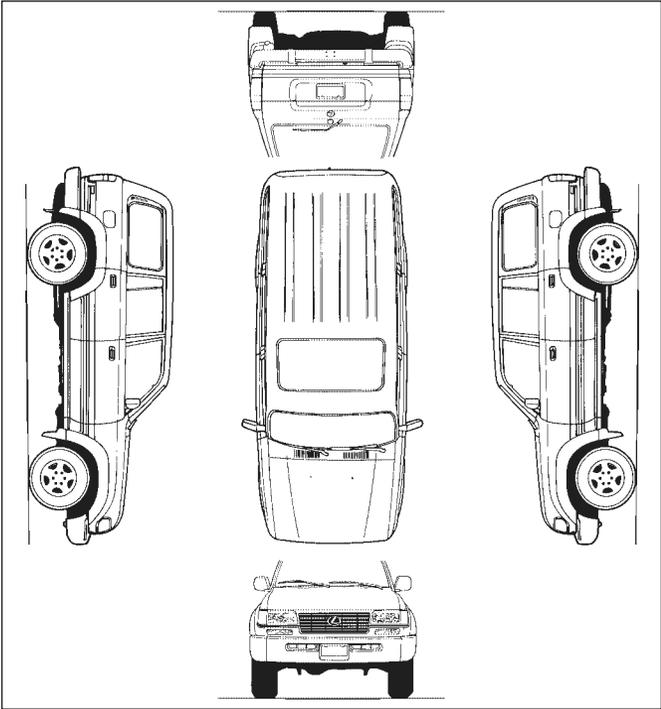
\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

Performed by (Dealer Stamp)

Dealer Authorized  
Signature: \_\_\_\_\_

# BODY INSPECTION (cont'd)



Body inspection performed as part of scheduled maintenance.

## Body Inspection after 3rd year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

Inspection performed during:

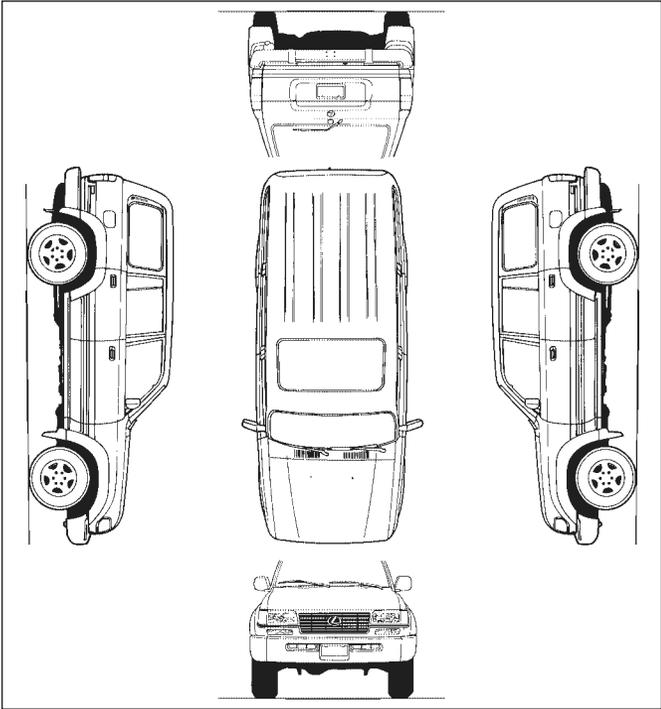
\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

Performed by (Dealer Stamp)

Dealer Authorized  
Signature: \_\_\_\_\_

# BODY INSPECTION (cont'd)



Body inspection performed as part of scheduled maintenance.

## Body Inspection after 4th year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

Inspection performed during:

\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

Performed by (Dealer Stamp)

Dealer Authorized  
Signature: \_\_\_\_\_

# BODY INSPECTION (cont'd)

## Body Inspection after 5th year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

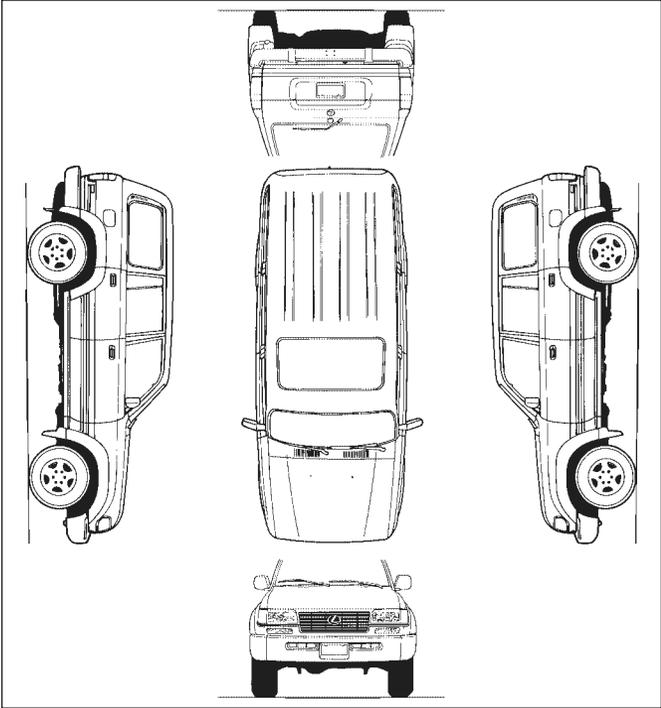
Inspection performed during:

\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

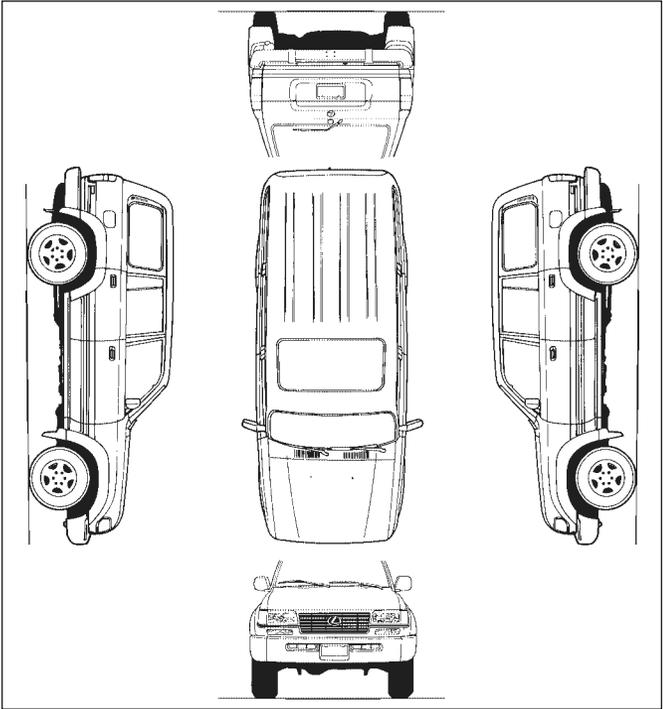
Performed by (Dealer Stamp)

Dealer Authorized  
Signature: \_\_\_\_\_



Body inspection performed as part of scheduled maintenance.

# BODY INSPECTION (cont'd)



Body inspection performed as part of scheduled maintenance.

## Body Inspection after 6th year

To be completed by technician during major yearly maintenance/inspection. Indicate by (X) where attention needed.

Inspection performed during:

\_\_\_\_\_ mile maintenance

Date: \_\_\_\_\_

Performed by (Dealer Stamp)

Dealer Authorized

Signature: \_\_\_\_\_

# DEALERSHIP CERTIFICATE

## Dealership Certification

We (the Dealer) want you to know that at the time your new \_\_\_\_\_ is being delivered that:

1. Based upon written notification furnished by Toyota Motor Sales, U.S.A., Inc., we have knowledge that this vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection limited to those emission control devices or portions thereof which are visible without removal or adjustment of any components or systems of the vehicle, whether emission-related or otherwise. Based upon such visual inspection, there are no apparent deficiencies in the installation of emission control devices by Toyota Motor Corporation. ("Emission control device" is limited to all devices installed on a vehicle for the sole or primary purpose of controlling vehicle emissions which were not in general use prior to 1968.)
3. We have performed all emission control system preparations required by Toyota Motor Sales, U.S.A., Inc. prior to the sale of the vehicle, as set forth in the current pre-delivery service manual provided by Toyota Motor Sales, U.S.A., Inc.
4. Except as may be provided in Paragraph 5 below, if this vehicle fails an EPA-approved emission test prior to the expiration of three months or 4,000 miles (whichever occurs first) from the date or mileage at the time of

delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, then Toyota Motor Sales, U.S.A., Inc. shall remedy the non-conformity free of charge to the vehicle owner under the terms of Toyota Motor Sales, U.S.A., Inc.'s emission performance warranty.

5. Check if the vehicle is a company car or demonstrator and complete the following:

The vehicle with which this statement was delivered was placed in service as a demonstrator or company car prior to delivery. Toyota Motor Sales, U.S.A., Inc.'s emission performance warranty period commenced on the date the vehicle was first placed in service, namely on \_\_\_\_\_.

**Note:** The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will properly perform. Toyota Motor Sales, U.S.A., Inc.'s emission performance warranty referred to above furnished with this vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

\_\_\_\_\_  
(Dealership Name)

# ENJOY YOUR LEXUS

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The entire Lexus organization is committed to your satisfaction with your Lexus automobile.

Our goal was to do it “right from the start.” To accomplish this, we took time to hand-pick the finest dealer network in the automotive industry. We spent countless hours in research to find out what you, the purchaser, wanted and expected from a luxury automobile. We spent more hours determining what your expectations would be of the dealerships—from the sales experience to the service experience.

Each employee at the dealership and within the Lexus organization is committed to achieving these goals.

The entire Lexus organization wishes you many years of driving pleasure in your new Lexus automobile.



## OWNER INFORMATION CHANGE

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If your name, address, or phone number(s) have recently changed, or corrections are needed to your current owner information, or you have recently purchased a previously owned Lexus, please complete and send in this “Owner Information Change” card. If the card is missing, or if you prefer, you can also report owner information changes by calling our toll-free customer assistance telephone number:

**1-800-25-LEXUS**  
(1-800-255-3987)

When you call our toll-free number, it is important that you provide the vehicle’s identification number (VIN). The VIN is a 17-digit number located on the lower front driver’s side corner of the vehicle’s dash, visible through the windshield.

Notifying Lexus of owner information changes will ensure that our records are updated for future reference by your Lexus dealer during service visits or for future contacts by the Lexus Division.

Thank you.



